Using Wi-Fi Function Guideline for Comfort Home APP

Downloading Comfort Home App
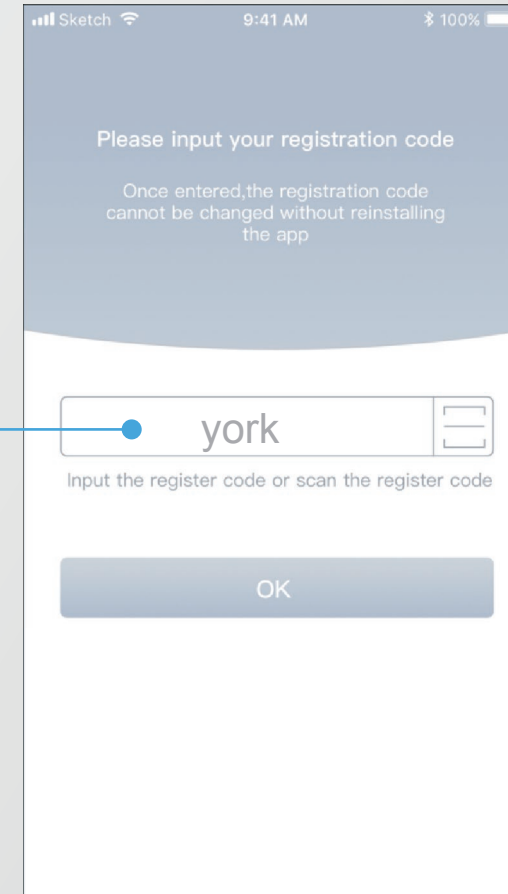

Scan this QR code to download Comfort Home App
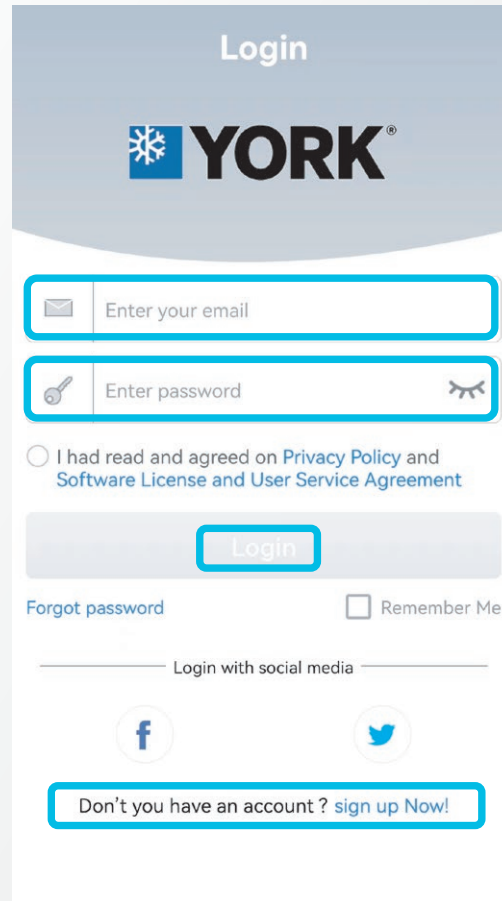
First Time to Open Comfort Home App

How to take the next step?

Input the register code **york** and press OK.

Login

Click on Login or create a new account if you have never created an account of Comfort Home before.
If you have created an account before, login with the email and password.

Browse Privacy Agreement

< Terms&privacy policy

Privacy Agreement

The Privacy Agreement applies to all types of products, applications, information systems, and others (hereinafter referred to as services). We will collect personal ionformation from you as appropriate and necessary in accordance with laws and regulations. We will do our best to protect your information froom disclosure, damage, or missing through reasonable and effective information security techniques and management processes and corresponding security protection measures. We hope to clarify how we are commited to protecting your personal information through the following Privacy Agreement.

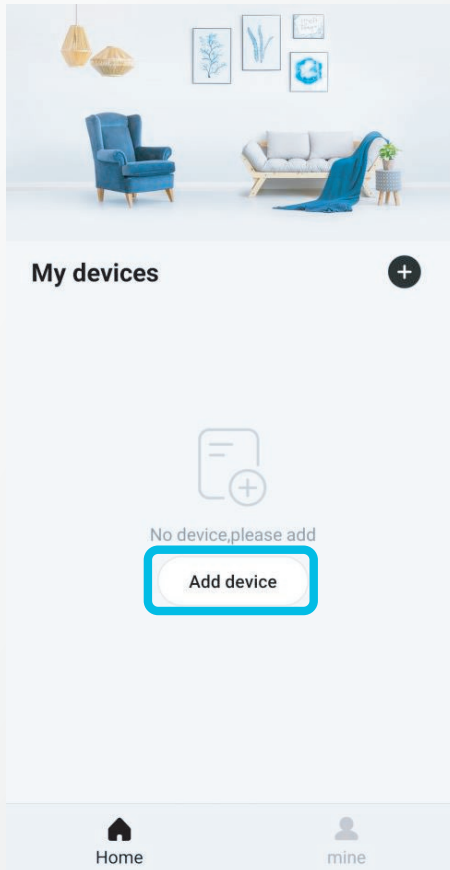The Privacy Statement was updated on March 1, 2020 (V3)

Please, read the Privacy Agreement in its entirely. If you have any questions about the Privacy Agreement, you can contact us via the email address provided herein.

By using or continuing to use our products and services, you agree to the content of the Privacy

Disagree   Agree

Browse Privacy Agreement and click "Agree" to enter next step

Add Device

My devices

No device,please add

Add device

Home   mine

Click on Add Device to add your Heat Pump Water Heater

Getting Started

Let's connect your appliances to your Wi-Fi network.Throughout the process,make sure:

You are standing by you appliance

Keep your Wi-Fi network connected.

You have your network password.

Only 2.4GHz network is supported by this product
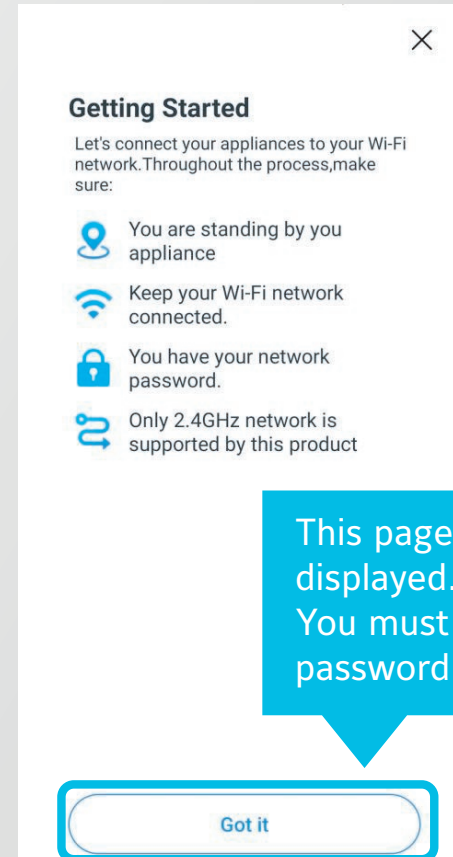
Got it

This page would be displayed. Click on "Got it". You must have the password of the Wi-Fi

Selecting the Wi-Fi
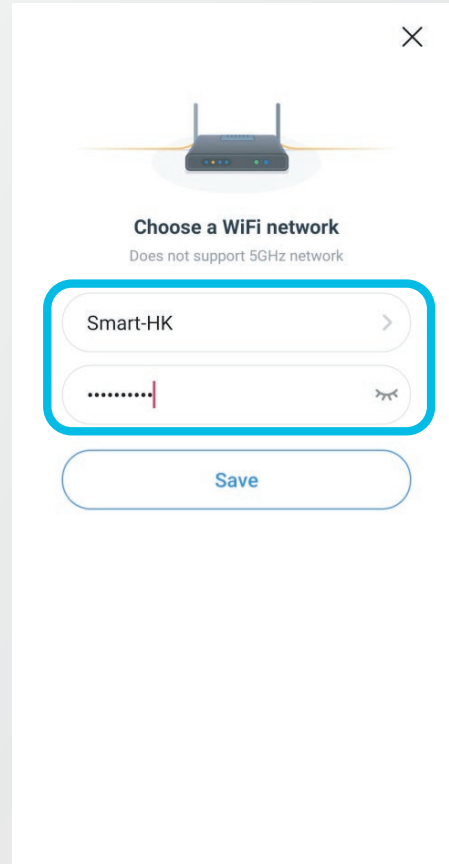
Select the Wi-Fi in your home and type in the password for this Wi-Fi

Select Controller

The App will automatically find out the controller

Select the Central Heating Water Heater

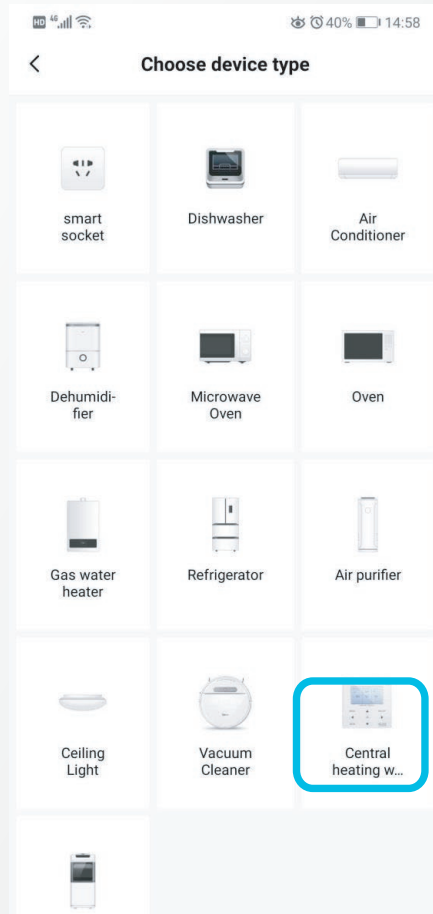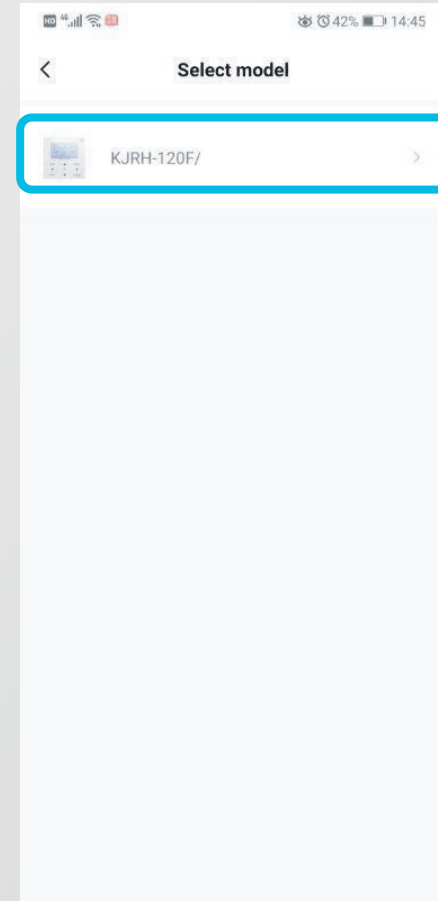# Get Ready to Set the Controller

Please complete the operation in %@ seconds.

Click the "MENU" button on the wired controller, select "WLAN SETTING" and click the "OK" button.

Select "AP mode" and click the "OK" button.

Click the right direction button on the wired controller, then click the "OK" button to enter the AP mode. The "WiFi" icon will flash.

Operation completed
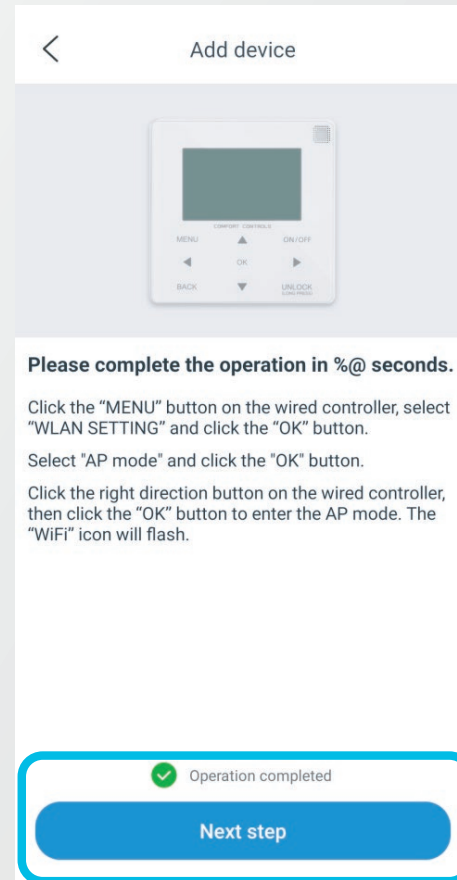
Next step

Check the Operation Completed and click on "Next step"

Start the Wi-Fi Module of Controller

Do the following setting on the Menu page of the Wired controller

MENU	2/2
SERVICE INFORMATION	
OPERATION PARAMETER	
FOR SERVICEMAN	
WLAN SETTING	
SN VIEW	
OK ENTER	

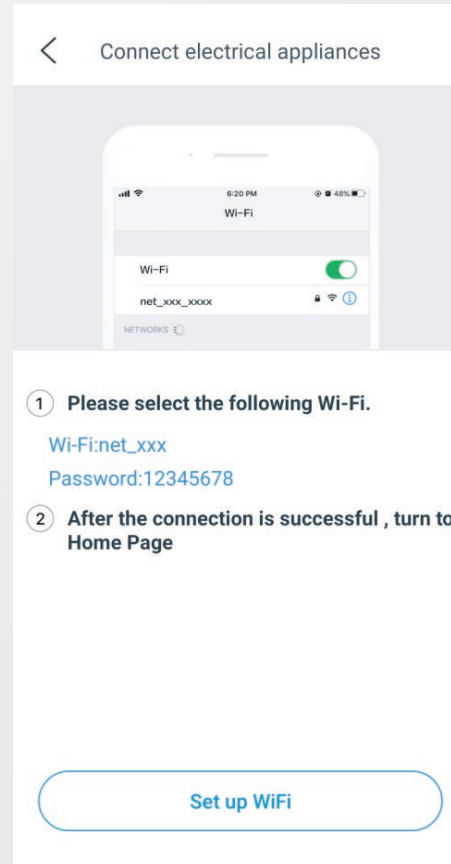| WLAN SETTING	
APP MODE	
RESTORE WLAN SETTING	
OK ENTER	

AP MODE	
Do you want to activate the WLAN network and exit?	
NO	YES
OK CONFIRM	

Start the Wi-Fi Module of Controller
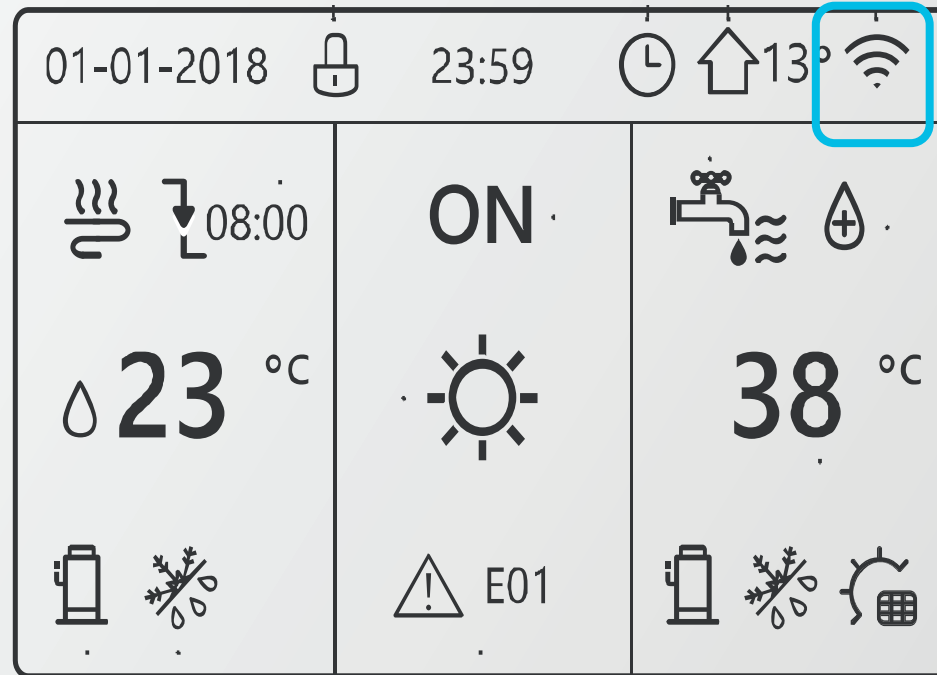
This icon will flash

Connect to New Wi-Fi

Connect electrical appliances

① **Please select the following Wi-Fi.**

Wi-Fi:net_xxx
Password:12345678

② **After the connection is successful , turn to Home Page**

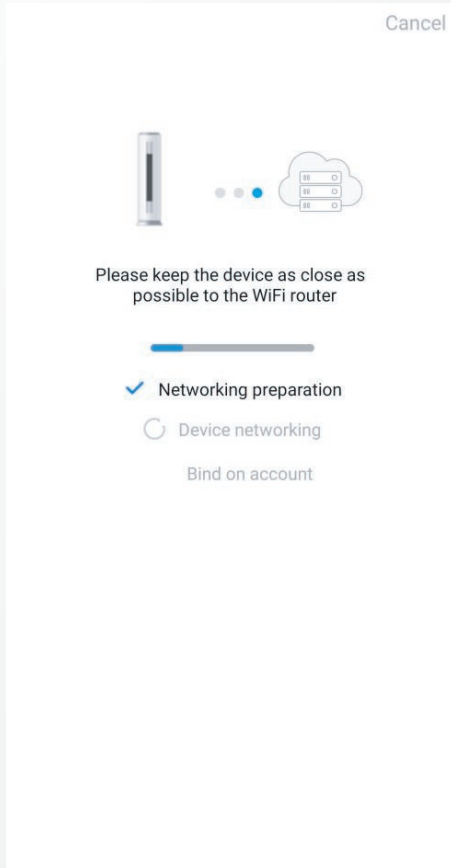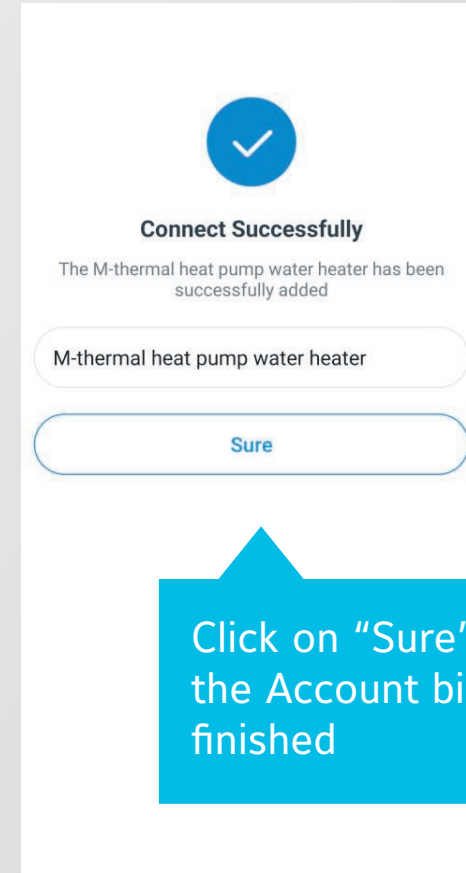Set up WiFi

Once the connection starts, the App will ask you to connect your phone with another Wi-Fi: net_xxx

Click here and connect your phone with the new Wi-Fi

Finishing Up

Please keep the device as close as possible to the WiFi router

✓ Networking preparation

○ Device networking

Bind on account

Cancel

It will take some time for the App to finish up

Connect Successfully

The M-thermal heat pump water heater has been successfully added

M-thermal heat pump water heater

Sure

Click on "Sure", once the Account binding is finished

Finishing Up

My devices

M-thermal heat pump...
● Online
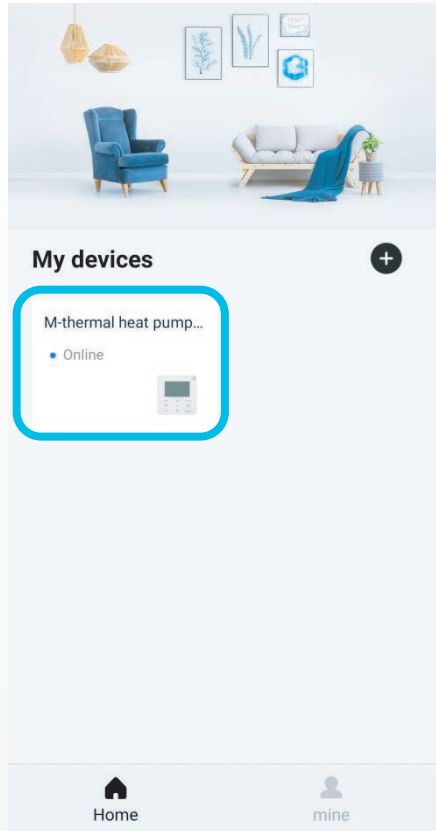
It will show the Status as Online. Enter the device to control its settings

Home   mine

Note: APP interface changes from time to time as APP is updated and may change slightly vary from those in this document.

Comfort Home APP User interface

Zone name setting
Electric consumption setting

Terminal icon

thermal heat pump water heat

Zone1

40 ℃

Set Temp.

On/Off control

Zone2

30 ℃

Set Temp.

Mode setting — Heating | Curve — Temperature curve setting

Day timer
Weekly timer — Schedule | Silent | Holiday | ECO — ECO mode

Silent mode
Super silent mode

Holiday away mode
Holiday home mode

Thank you