



Installation Manual  
**SUNNY HOME MANAGER**



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### Software licenses

The software licenses for the installed software modules are contained in the Sunny Home Manager software. Upon connection of the Sunny Home Manager with a web browser, you will find the licenses at the following address: [http://IP\\_address/legal\\_notices.txt](http://IP_address/legal_notices.txt). The IP address (e.g. 192.168.1.120) will be assigned by your router for the Sunny Home Manager. You will find further information on determining the IP address in your router documentation.

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# 1 Information on this Document

## 1.1 Validity

This document is valid for the following products:

- HM-BT-10.GR2 (Sunny Home Manager) from software package 1.12
- BT-SOCKET-10 (SMA radio-controlled socket) from firmware version 12.12.113.R
- Plugwise Stretch from firmware version 2.7.7
- Plugwise app from firmware version 1.7.64
- Sunny Portal

You can find the latest version of this document, matching the current software version of the products, at [www.SMA-Solar.com](http://www.SMA-Solar.com).

This document is not a substitute for the documentation of any Plugwise devices which may be installed.

## 1.2 Target group

The tasks described in this document must only be performed by qualified persons. Qualified persons must have the following skills:

- Training in how to deal with the dangers and risks associated with installing and using electrical devices and installations
- Training in the installation and commissioning of electrical devices and installations
- Knowledge of the applicable standards and directives
- Knowledge of and compliance with this document and all safety information







## 1.3 Additional Information

Links to additional information can be found at [www.SMA-Solar.com](http://www.SMA-Solar.com):

Document title and content	Document type
"SMA Bluetooth® Wireless Technology in Practice"	Technical Information
"SMA Bluetooth® Wireless Technology"	Technical Description
"SMA Smart Home"	Planning Guidelines
"SMA FLEXIBLE STORAGE SYSTEM" Increased Self-Consumption with Sunny Island and Sunny Home Manager	Quick Reference Guide
"Power Reducer Box - Compatibility List"	Planning Guidelines
"SMA SMART HOME - Load Control via MUST Time Period - Example: Washing Machine"	Technical Information

Document title and content	Document type
"SMA SMART HOME - Load Control via CAN Time Period - Example: Pool Pump"	Technical Information
"SMA SMART HOME Load Control Using Relays or Contactors - Example: Heating Rod"	Technical Information

## 1.4 Symbols

Symbol	Explanation
 <b>DANGER</b>	Indicates a hazardous situation which, if not avoided, will result in death or serious injury
 <b>WARNING</b>	Indicates a hazardous situation which, if not avoided, can result in death or serious injury
 <b>CAUTION</b>	Indicates a hazardous situation which, if not avoided, can result in minor or moderate injury
 <b>NOTICE</b>	Indicates a situation which, if not avoided, can result in property damage
	Information that is important for a specific topic or goal, but is not safety-relevant
<input type="checkbox"/>	Indicates a requirement for meeting a specific goal
<input checked="" type="checkbox"/>	Desired result
	A problem that might occur

## 1.5 Typographies

Typography	Use	Example
<b>bold</b>	<ul style="list-style-type: none"> <li>• Display texts</li> <li>• Elements on a user interface</li> <li>• Terminals</li> <li>• Elements to be selected</li> <li>• Elements to be entered</li> </ul>	<ul style="list-style-type: none"> <li>• The value can be found in the field <b>Energy</b>.</li> <li>• Select <b>Settings</b>.</li> <li>• Enter <b>10</b> in the field <b>Minutes</b>.</li> </ul>
>	<ul style="list-style-type: none"> <li>• Connects several elements to be selected</li> </ul>	<ul style="list-style-type: none"> <li>• Select <b>Settings &gt; Date</b>.</li> </ul>
[Button] [Key]	<ul style="list-style-type: none"> <li>• Button or key to be selected or pressed</li> </ul>	<ul style="list-style-type: none"> <li>• Select <b>[Next]</b>.</li> </ul>

## 1.6 Nomenclature

Complete designation	Designation in this document
SMA BLUETOOTH® Piggy-Back, SMA BLUETOOTH® Piggy-Back Plus	BLUETOOTH Piggy-Back
SMA BLUETOOTH® Piggy-Back Off-Grid	BLUETOOTH Piggy-Back Off-Grid
SMA BLUETOOTH® Repeater, SMA BLUETOOTH® Repeater Outdoor	BLUETOOTH Repeater
Sunny WebBox, Sunny WebBox with BLUETOOTH® Wireless Technology	Sunny WebBox
SMA BLUETOOTH® Wireless Technology	BLUETOOTH
SMA radio-controlled socket with BLUETOOTH® Wireless Technology	SMA radio-controlled socket
Gateway "Stretch" from Plugwise	Plugwise Stretch
Radio-controlled sockets "Circle" and "Circle+" from Plugwise	Plugwise radio-controlled socket
Radio-controlled switch "Stealth" from Plugwise	Plugwise radio-controlled switch



## 2 Safety

### 2.1 Intended Use

#### **Sunny Home Manager**

The Sunny Home Manager is a device for monitoring PV systems and controlling loads in households with PV systems.

The product is designed for indoor use only.

The Sunny Home Manager must only be used with supported products.

Do not use the Sunny Home Manager in systems which include a Sunny WebBox.

Use this product only in accordance with the information provided in the enclosed documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of SMA Solar Technology AG. Unauthorized alterations will void guarantee and warranty claims and in most cases terminate the operating license. SMA Solar Technology AG shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and observe all instructions contained therein.

The type label must remain permanently attached to the product.

#### **SMA radio-controlled socket**

The SMA radio-controlled socket supports load control in households with Sunny Home Manager.

The product is designed for indoor use only.

The product is approved for use in all EU member states.

The product may only be connected to correctly installed outlets with a protective contact.

The product may only be connected to loads that are suitable for the voltage- and power range of the wall outlet and of the product.

The product is not suitable for connection to medical devices.

The product is not suitable for connection to devices that must be continually supplied with electric current (e.g. fridge, freezer).

The product must not be connected to devices that can cause injuries or fires if they are switched on unintentionally (e.g. an iron).

Use this product only in accordance with the information provided in the enclosed documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of SMA Solar Technology AG. Unauthorized alterations will void guarantee and warranty claims and in most cases terminate the operating license. SMA Solar Technology AG shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and observe all instructions contained therein.

The type label must remain permanently attached to the product.

### Compatible radio-controlled sockets for the SMA Smart Home

As of firmware version 1.12, the Sunny Home Manager also supports radio-controlled sockets of the Plugwise house-automation system range. You will find information on the intended use of the respective product in the manufacturer's documentation.

## 2.2 Safety Information

This section contains safety information that must be observed at all times when working on or with the product.

To prevent personal injury and property damage and to ensure long-term operation of the product, read this section carefully and observe all safety information at all times.

### Sunny Home Manager

#### DANGER

#### **Danger to life due to electric shock from touching a damaged or open power supply unit**

Lethal voltages are present in the conductive parts inside the power supply unit. Touching a damaged or open power supply unit can cause a lethal electric shock.

- Only use the power supply unit indoors and in a dry environment; keep it away from liquids.
- If the enclosure or the cable of the power supply unit is damaged, disconnect the outlet from voltage and remove the power supply unit from the outlet. Replace the power supply unit with a suitable new power supply unit.
- Never open the power supply unit.

#### NOTICE

#### **Damage to the product due to moisture**

The product is not splash-proof (degree of protection: IP20). Moisture can penetrate the product and damage it.

- Only use the product in a dry, indoor environment.

#### NOTICE

#### **Damage to the product due to condensation**

If the product is moved from a cold environment to a warm environment, condensation may form in the product.

- When there is a large temperature difference, wait for the product to reach room temperature before connecting to the voltage supply.

## Radio-controlled socket

### DANGER

#### **Danger to life due to electric shock**

Lethal voltages are present in the live components.

- Only use the radio-controlled socket indoors and in a dry environment (e.g. not in damp rooms) and keep away from liquids.
- Only insert suitable plugs into the radio-controlled socket.
- Unplug the radio-controlled socket from the outlet prior to cleaning and clean with a dry cloth only.
- If the radio-controlled socket is damaged, disconnect the wall outlet into which the radio-controlled socket is plugged from voltage sources (via the household distribution board) and replace the radio-controlled socket with a new one.
- Never open the radio-controlled socket.

### WARNING

#### **Risk of injury and fire due to unintentional and unattended switching on of loads**

Loads that are switched on via a radio-controlled socket unintentionally and while unattended can cause injuries and fires (e.g. an iron).

- Do not connect any loads to the radio-controlled socket that could endanger persons or cause damage if unintentionally switched on.

### CAUTION

#### **Risk of injury due to incorrect cable routing**

Incorrectly routed cables can pose a tripping hazard and cause injuries.

- Route the cables in such a way that no one can step on or trip over them.

### NOTICE

#### **Damage to the radio-controlled socket**

The radio-controlled socket can become damaged through incorrect operation.

- Do not operate radio-controlled sockets when they are plugged into each other.

### NOTICE

#### **Damage to the wall outlet**

If the radio-controlled socket is operated in a wall outlet that is not suitable for the power of the connected load, the wall outlet can become damaged.

- Only operate the radio-controlled socket in wall outlets that are suitable for the power of the connected load.

## 2.3 Supported Products

### Maximum Number of Devices

**i** **Maximum one Sunny Home Manager and one Plugwise Stretch per LAN (see Section 4.3, page 30)**

There may be a maximum of one Sunny Home Manager and one Plugwise Stretch in a common local network (LAN). Otherwise communication disturbances may arise.

The Sunny Home Manager supports a **maximum of 24 devices**.

The term device includes all components that exchange data with the Sunny Home Manager, i.e. SMA inverters, radio-controlled sockets, Sunny SensorBox devices and smart appliances. The Plugwise Stretch, the SMA Energy Meter, D0 meters and S0 meters are not included in this definition as devices.

**Of the 24 devices, a maximum of 12 devices may be actively controlled by the Sunny Home Manager.** Actively controlled means that the Sunny Home Manager not only displays the consumption of the device, but actively switches the device. Even if the limit of a maximum of 12 devices is reached, further devices can be monitored via radio-controlled sockets and visualized, so long as the maximum number of devices of 24 is not exceeded.

---

#### Example of a fully equipped energy management system:

A fully equipped energy management system (with a maximum of 24 devices) can consist of the following components:

- 3 x SMA Inverters
- 1 x heat pump that is controlled by the Sunny Home Manager via a direct data connection and not via a radio-controlled socket.
- 20 x radio-controlled sockets

Due to the actively controlled heat pump, only eleven radio-controlled sockets can be actively controlled by the Sunny Home Manager.

---

### SMA devices

#### SMA Inverters

SMA inverter	From inverter firmware version
SB 1.5	2.03.01.R
SB 2.5	
SB 3600SE-10	2.3.35.R
SB 5000SE-10	
SB 3000TL-20	3.01.00.R*
SB 3600TL-20	3.25.01.R*

<b>SMA inverter</b>	<b>From inverter firmware version</b>
SB 4000TL-20	3.01.02.R*
SB 5000TL-20	
SB 3000TL-21	2.00.00.R*
SB 4000TL-21	
SB 5000TL-21	
SB 3600TL-21	
SB 2500TLST-21	2.00.27.R*
SB 3000TLST-21	
SB 2000HF	2.30.06.R*
SB 2500HF	
SB 3000HF	
STP 8000TL-10	2.33.02.R*
STP 10000TL-10	
STP 12000TL-10	
STP 15000TL-10	
STP 17000TL-10	
STP 15000TLEE-10	2.10.20.R
STP 20000TLEE-10	
STP 15000TLHE-10	
STP 20000TLHE-10	
STP 5000TL-20	2.00.15.R
STP 6000TL-20	
STP 7000TL-20	
STP 8000TL-20	
STP 9000TL-20	
Inverters with BLUETOOTH Piggy-Back excluding inverters of type WB (Windy Boy)	02.00.06.R**
Inverters with SMA Speedwire/Webconnect data module excluding inverters of type WB (Windy Boy)	1.00.00.R**
Inverters with SMA Speedwire/Webconnect Piggy-Back excluding inverters of type WB (Windy Boy)	

SMA inverter	From inverter firmware version
Sunny Island 6.0H-11 with SMA Speedwire data module for Sunny Island from firmware version 1.00.00.R	All
Sunny Island 8.0H-11 with SMA Speedwire data module for Sunny Island from firmware version 1.00.00.R	
Sunny Island 3.0M-11 with SMA Speedwire data module Sunny Island from firmware version 1.00.00.R	
Sunny Island 4.4M-11 with SMA Speedwire data module for Sunny Island from firmware version 1.00.00.R	
Sunny Backup 2200 with BLUETOOTH Piggy-Back Off-Grid from firmware version 01.01.4.R	

\* This firmware version is the minimum requirement for the function **Limiting of the active power feed-in**.

\*\* A list of these inverters can be found in the BLUETOOTH Piggy-Back documentation. The inverters supporting the function "Limitation of active power feed-in" are listed in the Planning Guidelines "Power Reducer Box – Compatibility List".

### **i** No support for the Sunny Boy 240 and the Sunny Multigate

The Sunny Boy 240 and the Sunny Multigate are not intended for use in Sunny Home Manager systems. Although the Sunny Home Manager can detect the Sunny Multigate, use of the Sunny Home Manager for the configuration of this inverter is not recommended. SMA Solar Technology AG does not accept liability for missing or incorrect data and any yield losses that may result.

### Other SMA Devices

- SMA radio-controlled socket
- SMA Energy Meter
- SMA BLUETOOTH Repeater
- SMA BLUETOOTH Repeater Outdoor
- Sunny SensorBox with SMA Power Injector with BLUETOOTH

### SMA Software

- SMA Connection Assist (available free of charge in the download area at [www.SMA-Solar.com](http://www.SMA-Solar.com)).

### Further compatible devices

- Plugwise Stretch from firmware version 2.7.7 (compatible from Sunny Home Manager firmware version 1.12).
- Plugwise radio-controlled sockets Circle, Circle+ and Sting as well as Sting+ can be used in the SMA Smart Home when used with the appropriate Plugwise Stretch. Furthermore: Stealth and Stealth+ radio-controlled switches. Information: Stealth M (measuring only) is NOT suitable.

## Devices from Other Manufacturers

### Inverter

Inverters from other manufacturers can be integrated in PV systems with Sunny Home Manager provided that the following requirements are met:

- The power output of the inverters must be captured via a separate SMA Energy Meter.
- The SMA Energy Meter must be configured in Sunny Portal as a PV production meter (for information on the configuration of energy meters, see the user manual "Sunny Home Manager in Sunny Portal").
- In hybrid systems with SMA inverters and inverters from other manufacturers, the PV production meter must measure the joint power of **all** inverters taken together. As soon as you have registered and configured a PV production meter in the Sunny Home Manager system, the Sunny Home Manager will no longer query the power data of the SMA inverters directly from the inverters via BLUETOOTH or Speedwire, but will receive the power data from the PV production meter.

Monitoring of the PV system and the dynamic limitation of the active power fed into the utility grid are **not** possible with inverters from other manufacturers. In this case, verify whether operation of the PV system without dynamic active power limitation is permitted in the given country, or whether dynamic active power limitation can be performed independently by the inverter itself.

### Energy meter

The Sunny Home Manager supports the following energy meter types:

- Energy meter with D0 interface in accordance with IEC 62056-21, section 4.3:
  - You will find a list of supported energy meters with D0 interface in the planning guidelines "SMA Smart Home" at [www.SMA-Solar.com](http://www.SMA-Solar.com).
  - Recommended resolution: at least 10 Wh
  - Information: for the function **Limiting of active power feed-in**, the energy meters with D0 interface must have a resolution of at least 1 Wh.
- Energy meter with S0 interface in accordance with DIN EN 62053-31, class A:
  - Energy meters with an S0 interface must output cumulative values of all line conductors at the S0 interface. If necessary, contact the manufacturer of the energy meter.
  - Bidirectional meters with an S0 interface must be equipped with two S0 interfaces.
  - Recommended pulse length: at least 20 ms
  - Recommended pulse rate: 1,000 pulses per kWh
  - Information: for the function **Limiting of the active power feed-in**, energy meters with an S0 interface must have the following minimum pulse rates:
    - At a maximum allowed grid feed-in of more than 1,500 W: at least 250 pulses per kWh
    - At a maximum allowed grid feed-in of less than 1,500 W: at least 500 pulses per kWh

### Router

The use of a router that supports DHCP is recommended.

All network components used must support the IGMP protocol, minimum version 3 (IGMPv3).

### Other Devices

The following devices can be controlled via a radio-controlled socket. Suitable load profiles are already available for these devices in Sunny Portal.

- Heat pump Stiebel Eltron WWK 300
- Heat pump Tecalor TTA 300

### Smart appliances

The following household devices have been fitted with the energy management data protocol and have been tested with SMA Smart Home (status: June 2015, additional devices in preparation).

- Stiebel Eltron heat pumps in conjunction with the Stiebel Eltron ISG web and the EMI software module:
  - Integral systems:
    - LWZ 303, 403 (Integral/SOL) from manufacture date 08/2008
    - LWZ 304, 404 (SOL)
  - Air/water heat pumps:
    - WPL 10 I, IK, AC
    - WPL 13/ 20 A
    - WPL 13/18/ 23 E, cool
    - WPL 34/47/57
  - Brine heat pumps:
    - WPF 10/13/16 M
    - WPF 20/27/27 HT/35/40/52/66
    - WPF 04/05/07/10/13/16 cool
    - WPC 04/05/07/10/13, 04/05/07/10/13 cool
- Tecalor heat pumps THZ with ISG and EMI software module
- Miele household devices via Miele@home gateway XGW 2000 and XGW 3000 (especially washing machines, dryers and dishwashers with Smart Start functionality)
- Mennekes AMTRON Wallboxes as charging stations for electric vehicles

### Devices of the manufacturer Plugwise ([www.plugwise.com](http://www.plugwise.com))

- Plugwise Stretch
- Plugwise radio-controlled sockets "Circle" and "Circle+"
- Plugwise radio-controlled sockets "Sting" and "Sting+"
- Plugwise radio-controlled switch "Stealth"



### 3 Scope of Delivery

Check the scope of delivery for completeness and any externally visible damage. Contact your distributor if the scope of delivery is incomplete or damaged.

#### Sunny Home Manager scope of delivery

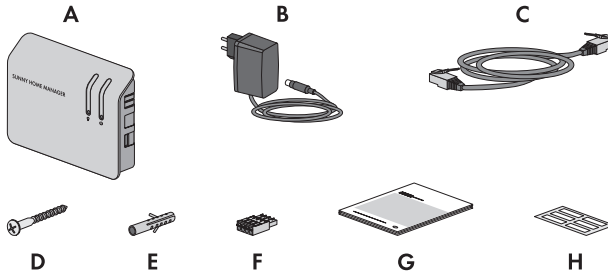


Figure 1: Components included in the scope of delivery

Position	Quantity	Designation
A	1	Sunny Home Manager
B	1	Plug-in power supply
C	1	Network cable
D	2	Screw
E	2	Screw anchor
F	3	4-pole plug
G	1	Quick reference guide for commissioning
H	6	Label

#### Scope of Delivery of SMA Radio-Controlled Socket

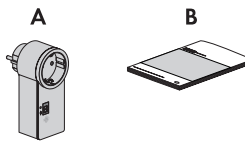


Figure 2: Components included in the scope of delivery

Position	Quantity	Designation
A	1	SMA radio-controlled socket
B	1	Installation manual and supplementary sheet

## 4 Product Description

### 4.1 Sunny Home Manager

#### 4.1.1 Functions

The Sunny Home Manager is a device for monitoring PV systems and controlling loads in households with PV systems.

The Sunny Home Manager carries out the following tasks:

- Reading out energy meter data and data from SMA devices with BLUETOOTH or Speedwire communication interface and from Plugwise radio-controlled sockets
- Energy management with forecast-based load control via various interfaces
- Transmission of data to Sunny Portal
- Support for increased self-consumption
- Limitation of active power feed-in
- Implementation of grid management services via Ethernet-based communication

#### Device Overview

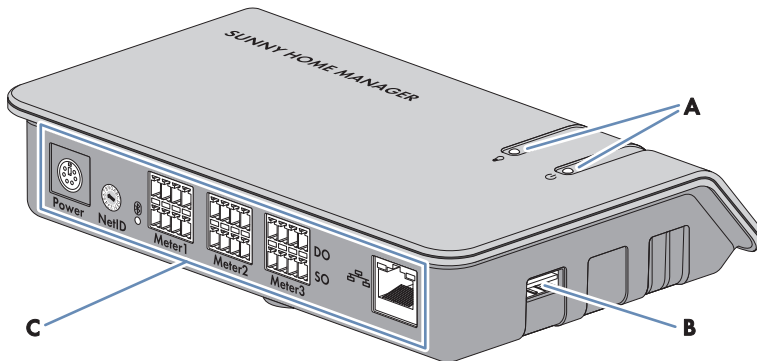


Figure 3: Sunny Home Manager

Position	Designation
A	Status LED and energy consumption LED
B	USB port*
C	Connection area with BLUETOOTH LED

\* The USB ports on the right-hand and left-hand sides of the enclosure currently have no function.

## **Readout of energy meter data and data from SMA devices with BLUETOOTH or Speedwire communication interface and from Plugwise radio-controlled sockets / radio-controlled switches**

The Sunny Home Manager reads out the data of the connected energy meters and SMA devices. The Sunny Home Manager is connected to the energy meters via network cables.

The Sunny Home Manager controls the SMA radio-controlled sockets via a wireless BLUETOOTH connection.

The Sunny Home Manager establishes a connection to Plugwise radio-controlled sockets / radio-controlled switches via the Plugwise gateway. The connection between the Sunny Home Manager and the "Stretch" gateway is made via the local network. For this purpose, a mutual detection of the devices must be performed.

Depending on the SMA inverter, communication to the Sunny Home Manager is possible via BLUETOOTH, WLAN or Speedwire. It is not necessary for all inverters in a PV system to use the same interface. The Sunny Home Manager can manage and control inverters with BLUETOOTH and inverters with Speedwire as one PV system.

The Sunny Home Manager establishes the connection to Speedwire devices via a router / network switch in the local network.

SMA inverters are either fitted with Speedwire or BLUETOOTH ex works or can be retrofitted accordingly (see product page of the respective inverter at [www.SMA-Solar.com](http://www.SMA-Solar.com)).

## **PV System Monitoring and Parameterization via Sunny Portal**

Sunny Portal serves as the user interface of the Sunny Home Manager. The Sunny Home Manager establishes the Internet connection to Sunny Portal via a router and sends the read-out data to Sunny Portal.

Using Sunny Portal, the Sunny Home Manager enables monitoring of the system, a display of the PV energy available over the course of the day, and a live display of all energy flows in the household. Taking the different electricity prices into account, the Sunny Home Manager uses this to derive recommendations for the prudent use of electrical energy.

## **Support for increased self-consumption**

Self-consumption means that the PV power is consumed at the site where it is generated.

In every household, there is "natural" self-consumption, because loads (e.g. oven) are in operation while PV power is being produced and because certain loads continuously consume current (e.g. refrigerator, devices in standby mode). If the PV system produces a lot of PV power, it is possible that only a part of that PV power will be self-consumed. The excess PV power is fed into the utility grid.

A higher self-consumption quota can be achieved if loads are specifically switched on when excess PV power is available.

The following functions of the Sunny Home Manager make it possible to increase the self-consumption quota:

Function	Explanation
Creation of a PV yield forecast	<p>The Sunny Home Manager continuously logs the energy generated by the PV system. The Sunny Home Manager also receives location-based weather forecasts via the Internet*.</p> <p>Based on this information, the Sunny Home Manager creates a PV yield forecast for the PV system.</p>
Creation of a load profile	<p>The Sunny Home Manager logs data on PV generation, grid feed-in and purchased electricity. Based on PV generation, grid feed-in and purchased electricity, the Sunny Home Manager determines how much energy is typically consumed at which times and uses this to create a load profile for the household. This load profile can be different for each day of the week.</p> <p>The Sunny Home Manager receives the measured data for PV generation, grid feed-in and purchased electricity via the installed energy meters (SO, DO or SMA Energy Meter) or from the inverters directly via the data connection.</p>
Control of radio-controlled sockets	<p>Specific loads connected to radio-controlled sockets can be switched on and off by the Sunny Home Manager. The Sunny Home Manager uses the yield forecast and the load profile to determine favorable time periods for optimization of internal power supply and self-consumption. In accordance with the PV system operator's specifications and taking the determined time periods into account, the Sunny Home Manager controls the switching on and - off of the loads.</p> <p>Furthermore, radio-controlled sockets provide the option of individually monitoring and recording the energy consumption of loads.</p>
Control of Miele devices via the Miele@home system	<p>The Sunny Home Manager can control supported devices from Miele &amp; Cie. KG via a Miele@home gateway**.</p> <p>The Sunny Home Manager uses the yield forecast and the load profile to determine favorable time periods for optimization of internal power supply and self-consumption. In accordance with the PV system operator's specifications and taking the determined time periods into account, the Sunny Home Manager controls the switching on and -off of the Miele devices.</p>

Function	Explanation
Direct control of devices via a data exchange protocol	The Sunny Home Manager can control devices using a data exchange protocol defined by SMA Solar Technology AG by communicating with the devices either directly or via an appropriate gateway using Ethernet. The device reports its energy demand to the Sunny Home Manager and the Sunny Home Manager allocates the available energy to the device taking the PV yield forecast and the consumption forecast into account. You can find out whether the data exchange protocol used by the device is supported by the Sunny Home Manager in the device documentation or from the device manufacturer.
When used with SMA battery inverters: prevention of derating losses	The Sunny Home Manager prevents derating losses which can arise due to the limitation of active power feed-in. Taking the PV yield forecast and the consumption forecast into account, the timing and duration of battery charging are controlled and the battery charge is optimized according to the available energy supply, if excess PV energy cannot otherwise be used.
When used with SMA battery inverters: Optimized discharge of lead-acid batteries	<p>The Sunny Home Manager uses the calculated load profile and the yield forecast to control battery discharge. The battery is discharged when the following criteria are met:</p> <ul style="list-style-type: none"> <li>• It is possible for the battery to be discharged to a point where sufficient storage capacity is free to absorb the amount of PV energy forecast for the next battery charge.</li> <li>• The discharged lead-acid battery can then promptly be charged with excess PV energy.</li> </ul> <p>Using these criteria, the lead-acid battery is conserved while making optimum use of the battery capacity.</p>
Transmission of SMA Energy Meter data to Sunny Island systems	If an SMA Speedwire data module for Sunny Island is installed in the Sunny Island, the Sunny Home Manager can send SMA Energy Meter data to the Sunny Island system.
Transmission of energy meter data to Sunny Backup systems	If a BLUETOOTH Piggy-Back Off-Grid is installed in the Sunny Backup, the Sunny Home Manager can transfer the energy meter data to the Sunny Backup system.

\* The data is not available in all countries.

\*\* This function is not available in all countries.

### Limitation of active power feed-in

Local regulations, for example the Renewable Energy Sources Act (EEG) in Germany, can call for permanent limitation of active power feed-in for your PV system - that is, a limitation of the active power fed into the utility grid to a fixed amount or a percentage share of the installed nominal PV system power. If required, ask your grid operator whether a permanent limitation of the active power feed-in is necessary and whether you are allowed to use the Sunny Home Manager for this purpose (see the Manufacturer's Declaration "Feed-In Management in Accordance with the

Renewable Energy Sources Act (EEG) 2012 with Sunny Home Manager (SHM) from SMA" available at <http://www.SMA-Solar.com>). Using an SMA Energy Meter or a suitable feed-in meter, the Sunny Home Manager monitors the active power that is fed into the utility grid. If the active power feed-in exceeds the prescribed limit, the Sunny Home Manager limits the PV generation of the inverters accordingly.

The Sunny Home Manager avoids derating losses due to limitation of PV power generation by taking the current self-consumption of the household into account. The Sunny Home Manager helps to use excess PV power in households directly and increases the self-consumption quota as a result. For PV systems with SMA battery inverters, the Sunny Home Manager preferentially uses the derated active power to charge the battery.

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**Example: Limitation of the active power feed-in to 70% of the nominal PV system power**

Due to high levels of solar irradiation, the system can currently produce 90% of the nominal PV system power.

- 20% of the nominal PV system power is currently being consumed by loads in the household. The remaining amount of 70% of the nominal PV system power is being fed into the utility grid.
    - No limitation of PV generation is required.
  - A load is switched off and only 10% of the nominal PV system power is consumed in the household. As a result, 80% of the nominal system power is available for feed-in to the utility grid – more than allowed.
    - The Sunny Home Manager reduces PV generation from the theoretically possible 90% of nominal PV system power to 80%. 70% of the nominal PV system power continues to be fed into the utility grid.
- 

## Implementation of grid management services via Ethernet-based communication

As part of grid management services, it may be necessary to implement grid operator specifications for active power limitation and for reactive power feed-in (e.g. the active power feed-in of your PV system will be reduced in the event of grid overloads).

The Sunny Home Manager can implement specifications for grid management services that the grid operator sends to the Sunny Home Manager via Ethernet-based communication.

If required, ask your grid operator whether your PV system is required to implement grid management services.





### 4.1.2 Type Label

The type label clearly identifies the product. The type label is located on the back of the product. You can read off the following data from the type label:

- Serial Number
- Registration ID
- Assembly name (type)
- Hardware version (Version)

You will require the information on the type label to use the product safely and when seeking customer support from Service (see Section 14 "Contact", page 83).

### Symbols on the Type Label

Symbol	Designation	Explanation
	C-Tick	The product complies with the requirements of the applicable Australian EMC standards.
	FCC designation	The product complies with the requirements of the applicable FCC standards.
	BLUETOOTH Wireless Technology	The product has a BLUETOOTH interface.
	Data matrix code	2D code for device-specific characteristics

### 4.1.3 LEDs

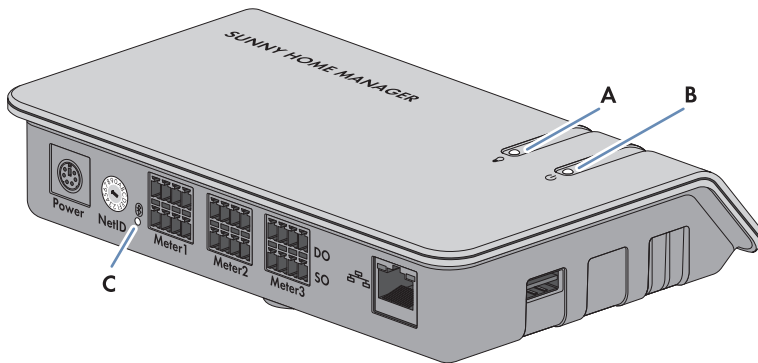


Figure 4: LEDs of the Sunny Home Manager

Position	Designation	Explanation
A	Energy consumption LED	Displays the current electricity consumption
B	Status LED	Displays the current status of the Sunny Home Manager
C	BLUETOOTH LED	Displays the status of the BLUETOOTH connection

## Energy consumption LED

The energy consumption LED is only active if either the bidirectional meter for grid feed-in and purchased electricity is connected or one feed-in meter and one purchased electricity meter are connected.

LED status	Explanation
Glowing green	The household is being supplied with energy from the PV system only.
Flashing green and orange intermittently	The household is being supplied with energy from the PV system and from the utility grid.
Glowing orange	The household is being supplied with energy from the utility grid only.

## Status LED

LED status	Explanation
Glowing green	The Sunny Home Manager is connected to the devices of the PV system and Sunny Portal.

Further states of the status LED are described in the Section "Troubleshooting" (see Section 10, page 59).

## BLUETOOTH LED

LED status	Explanation
Glowing blue	The BLUETOOTH connection to the devices of the PV system is good.

Further states of the BLUETOOTH LED are described in the Section "Troubleshooting" (see Section 10, page 59).

## LEDs on the network port

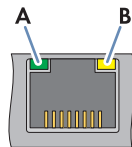


Figure 5: LEDs on the network port

Position	LED	LED status	Explanation
A	Link/Activity LED (green)	Glowing	Network connection established
		Flashing	Network connection established Data is being sent or received.
		Off	No network connection established



Position	LED	LED status	Explanation
B	Speed LED (yellow)	Glowing	The data transfer rate is up to 100 Mbit/s.
		Off	The data transfer rate is up to 10 Mbit/s.

## 4.1.4 System Requirements

### Operating systems supported by the Sunny Home Manager Assistant:

- Microsoft Windows 8
- Microsoft Windows 7
- Microsoft Windows Vista
- Linux with kernel from version 2.6.12, with Oracle Java Runtime Environment from version 6
- Apple OS X from version 10.6, with Java Runtime Environment from version 6

### Internet access requirements:

- Permanent Internet access (recommended: DSL access with flat rate)

### Supported web browsers:

- Google Chrome from version 14.0
- Microsoft Internet Explorer from version 8
- Mozilla Firefox from version 5.0
- Opera from version 11.0
- Safari from version 5.0

### Recommended display resolution:

- Minimum 1,024 pixels x 768 pixels

### Energy meters:

SMA Solar Technology AG recommends connecting at least the following energy meter types to the Sunny Home Manager:

- Feed-in meter and purchased electricity meter

**or**

- Bidirectional meter for grid feed-in and purchased electricity

At least one feed-in meter is required for the function **Limitation of active power feed-in** (recommended: SMA Energy Meter). The Sunny Home Manager receives the PV generation data via the connected SMA inverters or via an optionally connected PV production meter.

**Network cable requirements:**

- Cable length between two nodes: max. 50 m with patch cable, max. 100 m with installation cable
- Cross-section: at least 2 x 2 x 0.22 mm<sup>2</sup> or at least 2 x 2 x 24 AWG
- Cable category: Cat5, Cat5e, Cat6, Cat6a, Cat7
- Cable shield: SF/UTP, S/UTP, SF/FTP, S/FTP
- Plug type: RJ45 of Cat5, Cat5e, Cat6, Cat6a

## 4.2 Radio-controlled socket

The Sunny Home Manager supports the following radio-controlled sockets:

- SMA radio-controlled sockets
- Plugwise radio-controlled sockets

### 4.2.1 Functions

The radio-controlled socket supports load control in households with Sunny Home Manager.

The radio-controlled socket carries out the following tasks:

- Implementation of Control Commands Issued by the Sunny Home Manager
- Measurement of the Energy Consumption of the Connected Load

#### Implementation of Control Commands Issued by the Sunny Home Manager

The Sunny Home Manager can switch the radio-controlled socket on and off. As a result, specific electrical devices can be switched on if e.g. a lot of PV power is available.

At which times the Sunny Home Manager switches the radio-controlled socket on or off depends on the configuration of the load and the current load planning configured in the Sunny Home Manager.

#### Measurement of the Energy Consumption of the Connected Load

The radio-controlled socket measures the energy consumption of the connected loads and transmits the measured values to the Sunny Home Manager. The Sunny Home Manager then transmits the values to Sunny Portal, where you can visualize and control the energy flows in the household. You can also register your system in the Sunny Places community portal and monitor your system, compare it with other systems and share knowledge and experiences with other PV system operators.

### 4.2.2 Plugwise Radio-Controlled Socket

Plugwise radio-controlled sockets can be used for load control in the energy management system. The Sunny Home Manager establishes a secure data connection with the Plugwise Stretch for the visualization and control of the Plugwise radio-controlled sockets. The Plugwise Stretch enables the exchange of control commands and measured values between the Sunny Home Manager and Plugwise radio-controlled sockets.

The Plugwise radio-controlled sockets and the Plugwise Stretch are available through the Plugwise sales channels. The firmware version of the Plugwise devices must meet the minimum requirements (see Section 1.1, page 6). Via the Plugwise app, parallel to the energy management you can use the numerous house-automation functions (refer to the manufacturer's documentation).

The function and behavior of the SMA radio-controlled socket and the Plugwise radio-controlled socket are identical.

### **i** Controlling the Plugwise radio-controlled sockets via the Plugwise app

Plugwise radio-controlled sockets that are managed in the energy management system can not be controlled via the Plugwise app. Only the power data of the Plugwise radio-controlled sockets is displayed in the Plugwise app. If you would like to control the Plugwise radio-controlled sockets via the Plugwise app, you must remove these devices from your Sunny Home Manager system. The Plugwise radio-controlled sockets will then be displayed in the Plugwise app without the locked symbol and can again be operated via the Plugwise app.

### Device Overview

Unlike the SMA radio-controlled socket, the Plugwise radio-controlled socket does not have an LED display or touch key for operation. It is therefore only possible to operate the Plugwise radio-controlled socket via the Sunny Home Manager or the Sunny Portal app and to switch it on and off manually.

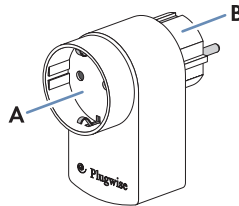


Figure 6: Plugwise radio-controlled socket (example representation; dependent on country-specific version)

Position	Designation
A	Pin connector
B	Plug

## 4.2.3 SMA Radio-Controlled Socket

The function and behavior of the SMA radio-controlled socket and the Plugwise radio-controlled socket are identical.

### Improvement of the Wireless Connection between BLUETOOTH Devices

If the distance between BLUETOOTH devices is too great or obstructions interfere with the BLUETOOTH connection, the SMA radio-controlled socket can be used as a repeater. This bridges the dead zone.

## Device Overview

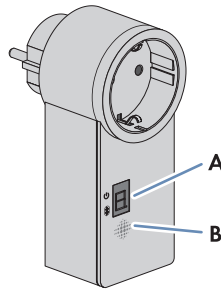


Figure 7: SMA radio-controlled socket

Position	Designation	Explanation
A	LED display	Displays status, operating modes and NetIDs
B	Touch key	Operation of the SMA radio-controlled socket

### Upper horizontal LED of the LED display



Figure 8: Upper horizontal LED of the LED display

LED status	Operating mode/status of the SMA radio-controlled socket
Glowing green	<b>On</b> No control of the SMA radio-controlled socket by the Sunny Home Manager
Glowing orange	<b>Off</b> No control of the SMA radio-controlled socket by the Sunny Home Manager
Flashing green	<b>On (automatic)</b> Control of the SMA radio-controlled socket by the Sunny Home Manager

LED status	Operating mode/status of the SMA radio-controlled socket
Flashing orange	<b>Off (automatic)</b> Control of the SMA radio-controlled socket by the Sunny Home Manager
Glowing red	The system is starting. <b>or</b> The update process is running. In this status, do not unplug the SMA radio-controlled socket from the outlet. Otherwise, the SMA radio-controlled socket could be damaged.

### Lower Horizontal LED



Figure 9: Lower horizontal LED of the LED display

LED status	Explanation
Glowing blue	The BLUETOOTH connection to the Sunny Home Manager is good.

Further states of the lower horizontal LED are described in the Section "Troubleshooting" (see Section 10, page 59).

### Vertical LEDs



Figure 10: Vertical LEDs of the LED display

LED status	Operating mode/status of the SMA radio-controlled socket
Glowing green	The touch key is ready for operation. In this status, the SMA radio-controlled socket can be reset to the default settings (see Sunny Home Manager installation manual).
Flashing green	The SMA radio-controlled socket is initializing.

### All LEDs of the LED Display

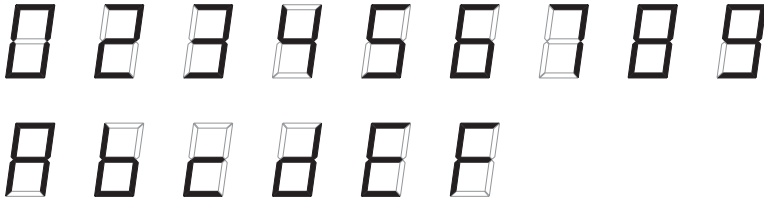


Figure 11: Display of the NetIDs

LED status	Operating mode/status of the SMA radio-controlled socket
0, 2 to 9 und A to F	NetID configuration mode and display of the configured NetID

## 4.3 Plugwise Radio-Controlled Socket Set for the SMA Smart Home

Plugwise offers various house-automation sets. The set must contain at least the following Plugwise components in order that the Plugwise radio-controlled sockets can be used in the SMA Smart Home:

- 1 x Plugwise Stretch
- 1 x Plugwise radio-controlled socket "Circle+" (as coordinator for the ZigBee network)
- Up to 22 additional Plugwise radio-controlled sockets "Circle"

The Plugwise radio-controlled switch "Stealth" can also be ordered through the Plugwise sales channels ([www.plugwise.com](http://www.plugwise.com)). Loads can be connected to the Plugwise radio-controlled switch via cable securely to the spring-cage terminals. The Plugwise radio-controlled switch is added to the system via the Plugwise app and then appears automatically on the page **Device Overview > Overview of New Devices** in the PV system in Sunny Portal. If required, additional radio-controlled sockets can be purchased in sets or individually through the Plugwise sales channels.

### Plugwise Stretch

The Plugwise Stretch is necessary for establishing the connection between the Sunny Home Manager and the Plugwise radio-controlled sockets/switches. The Plugwise Stretch controls the Plugwise devices via a wireless ZigBee connection. The Plugwise Stretch can be integrated into the local network either via cable or WLAN.

### **i** Compatibility with the Sunny Home Manager

To ensure compatibility with the Sunny Home Manager, the Gateway Stretch firmware must be of version 2.7.7 or higher. If Gateway Stretch has an older firmware version, an update request can be carried out in the following way:

- Send the Plugwise Stretch ID (as printed on the Stretch type label) to Firmwareupdate-Plugwise@sma.de with the subject line: Update Clearance Plugwise.
- Plugwise will clear the Stretch update for the firmware version 2.7.7 or higher. Normally, the update is then performed automatically.
- A manual update can be triggered via the HTML interface of the Stretch (call up via Plugwise app).
- The current Stretch firmware version can be called via the HTML interface of the Stretch (call up via Plugwise app).

### Device Overview

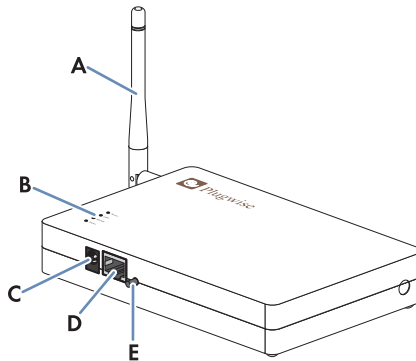


Figure 12: Plugwise Stretch

Position	Designation
A	WLAN antenna
B	LEDs
C	Voltage supply terminal
D	Network port
E	Button

## 5 Mounting and Commissioning Preparations

### 5.1 Commissioning the Plugwise Devices

You should commission all Plugwise devices prior to commissioning the Sunny Home Manager. When doing so, you should first register all Plugwise radio-controlled sockets in the Plugwise app. Later, you can transfer the desired Plugwise radio-controlled sockets/switches to the Sunny Home Manager system during registration in Sunny Portal.

#### **i** Retrofitting in an existing Sunny Home Manager system

Refer to Section (see Section 9, page 57) for information on how to retrofit Plugwise radio-controlled sockets in an existing Sunny Home Manager system.

#### Procedure:

- Commission all Plugwise devices (see manufacturer's documentation). When doing so, register the Plugwise radio-controlled sockets in the Plugwise app.

### 5.2 Preparing the BLUETOOTH Communication

#### 5.2.1 Commissioning a BLUETOOTH PV System

All devices must be set to the same NetID so that the SMA BLUETOOTH devices in a PV system can communicate with each other. The NetID is used to distinguish between PV systems using SMA BLUETOOTH located in close proximity to one another.

The NetID can be a number from 1 to 9 or a letter from A to F.

To make sure that you do not set a NetID which is already being used by another BLUETOOTH PV system in the vicinity, you need to determine a free NetID prior to commissioning your BLUETOOTH PV system.

#### **i** Requirement for detecting a free NetID

You can only detect a free NetID using a computer with integrated BLUETOOTH or with a BLUETOOTH stick (BLUETOOTH class 1) and the software Sunny Explorer (see Sunny Explorer help). You can obtain Sunny Explorer free of charge from the download area at [www.SMA-Solar.com](http://www.SMA-Solar.com).

#### **i** Requirement for selecting NetID 1 as the NetID of the PV system

For BLUETOOTH devices, NetID 1 is preset at the factory. If NetID 1 is set in the Sunny Home Manager, it can connect to a maximum of one other device via BLUETOOTH or Speedwire.

- If you would like to connect more SMA devices than one inverter and one Sunny Home Manager, select a NetID other than NetID 1.



**Procedure:**

1. If another PV system with BLUETOOTH is located within 500 m of your system, determine a free NetID at the planned mounting location of every BLUETOOTH device and make a note of this (see Sunny Explorer documentation).
2. For all devices that are to communicate with the Sunny Home Manager via BLUETOOTH, set the previously noted free NetID and commission the devices (see BLUETOOTH device- or BLUETOOTH Piggy-Back documentation).
3. Note the serial numbers of the Sunny Home Manager and all other SMA devices. For each SMA radio-controlled socket, also note the load to be assigned to the particular socket.
4. Read off the following data from the SMA devices:
  - Sunny Home Manager: serial number and registration ID (see type label on the back of the Sunny Home Manager).
  - All SMA radio-controlled sockets: serial number and connected load
  - All other SMA devices: serial number
5. With the exception of the Sunny Home Manager and the SMA radio-controlled socket, commission all BLUETOOTH devices of the PV system (see BLUETOOTH device documentation).

## 5.2.2 Setting the NetID on the Sunny Home Manager

**Requirement:**

- The BLUETOOTH PV system must be commissioned (see Section 5.2.1, page 32).

**Procedure:**

- Use a screwdriver to turn the arrow of the rotary switch **NetID** to the desired NetID (blade width of the screwdriver: 2.5 mm).

## 5.2.3 Setting the NetID on the SMA Radio-Controlled Socket

**Setting the NetID for the First Time**

1. Insert the SMA radio-controlled socket into an outlet.
  - The upper horizontal LED glows red for approximately ten seconds, then the vertical LEDs glow green for approximately four seconds.
2. As soon as the LED display shows **0**, keep tapping the touch key until the LED display shows the desired NetID.
3. To adopt the NetID, wait five seconds. During this time, do not tap the touch key.

**Changing the NetID****Requirements:**

- The SMA radio-controlled socket must be inserted in an outlet.
- The upper horizontal LED must be glowing orange or green.

**Procedure:**

1. Hold the touch key down for approximately two seconds.
  - ☑ The LED display shows the last configured NetID.
2. Keep tapping the touch key until the desired NetID is displayed.
3. To adopt the NetID, wait five seconds. During this time, do not tap the touch key.

## 5.3 Preparing for Speedwire Communication

If the Sunny Home Manager is to communicate with other SMA devices via Speedwire, the Sunny Home Manager and the Speedwire devices must be in the same local network. Perform the following preparatory steps.

### **i** Inverters with Webconnect function

If an inverter is already registered in Sunny Portal with the Webconnect function, the inverter cannot be added to the Sunny Home Manager system in Sunny Portal.

- In order to be able to add the inverter to the Sunny Home Manager system in Sunny Portal, delete the inverter with Webconnect function from the Webconnect system in Sunny Portal or deactivate data reception for the inverter in the Webconnect system in Sunny Portal.

**Requirements:**

- A NetID other than NetID 1 must be set on the Sunny Home Manager (see Section 5.2.2, page 33). This enables the Sunny Home Manager to connect to several devices simultaneously via Speedwire or BLUETOOTH.
- DHCP must be active on the router (see router documentation). If your router does not support DHCP, you can configure the static network settings on the Speedwire device using SMA Connection Assist.
- All UDP ports > 1024 on the router or modem must be open for outgoing connections. If there is a firewall installed on the router or modem, you might have to adjust the firewall rules.
- It must be possible for the outgoing router or modem connections to reach all Internet destinations (target IP, target port). If there is a firewall installed on the router or modem, you might have to adjust the firewall rules.
- On the router or modem with NAT (Network Address Translation), no port forwarding must be entered. Potential communication problems can thus be prevented.
- There must be no packet filtering or manipulation for SIP packets on the router or modem.
- The routers and network switches with router function must forward the Multicast telegrams (telegrams with destination address 239.0.0.0 to 239.255.255.255) required for the Speedwire connection to all nodes of the Speedwire network.
- All network components used must support the IGMP protocol, minimum version 3 (IGMPv3) (see network component documentation).

**Procedure:****1.  Deactivating the BLUETOOTH communication of the inverters**

If an inverter communicates with the Sunny Home Manager simultaneously via Speedwire/WLAN and BLUETOOTH, data recording errors will result.

- For inverters with BLUETOOTH interface, set NetID **0** (see inverter- or BLUETOOTH Piggy-Back documentation). This deactivates communication via BLUETOOTH.
2. Connect the Speedwire devices to the router / network switch (see Speedwire device documentation). Make sure that the distance to the mounting location of the Sunny Home Manager is not too great, as the Sunny Home Manager must later be connected to the same router/network switch.

## 6 Mounting

### 6.1 Requirements for Mounting the Sunny Home Manager

#### Requirements for the mounting location:

- The mounting location must be indoors.
- The mounting location must be protected against dust, moisture and corrosive substances.
- The cable route from the mounting location to the router must not exceed a maximum length of 100 m.
- The cable route from the mounting location of the Sunny Home Manager to the energy meters with D0 interface must not exceed a maximum length of 15 m.
- The cable route from the mounting location of the Sunny Home Manager to the energy meters with S0 interface must not exceed a maximum length of 30 m.
- A minimum distance of 1 m must be maintained from devices using the 2.4 GHz radio spectrum (e.g. WLAN devices, microwave ovens). This will prevent reduced connection quality and data transmission speed.
- The Sunny Home Manager must not have radio shielding (e.g. in a metal cabinet).
- The ambient conditions at the mounting location must be suitable for the operation of the Sunny Home Manager (see Section 12, page 78).
- The BLUETOOTH connection between the SMA devices must be possible (see Section 6.3 "Checking the BLUETOOTH Connection at the Designated Mounting Location", page 37).

#### Minimum clearances:

- The minimum clearances must be maintained to ensure adequate heat dissipation.

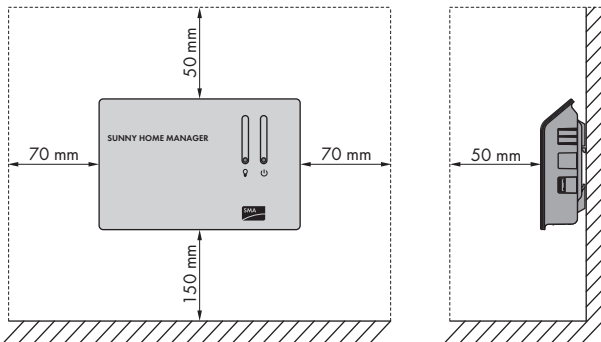


Figure 13: Minimum clearances

## 6.2 Requirements for Mounting the SMA Radio Controlled Socket

### Requirements for the mounting location:

- The SMA radio-controlled socket must only be operated in wall outlets suitable for the power of the connected load.
- A minimum distance of 1 m must be maintained from devices using the 2.4 GHz radio spectrum (e.g. WLAN devices, microwave ovens). This will prevent reduced connection quality and data transmission speed.

## 6.3 Checking the BLUETOOTH Connection at the Designated Mounting Location

If the Sunny Home Manager is to communicate with other SMA devices via BLUETOOTH, e.g. with SMA radio-controlled sockets, you must check the BLUETOOTH connection at the designated mounting location.

### Requirements:

- The same NetID must be configured for all BLUETOOTH devices and on the Sunny Home Manager (see Section 5, page 32).
- The BLUETOOTH PV system must be commissioned (see Section 5.2, page 32).

### Procedure:

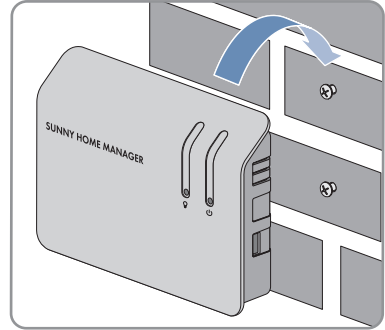
1. Supply the Sunny Home Manager with voltage via the plug-in power supply unit (see Section 7.6.1, page 46).
  - After approximately two minutes, the BLUETOOTH LED is glowing blue. The connection to the BLUETOOTH devices is good.
  - The BLUETOOTH LED is flashing blue?
    - The BLUETOOTH connection is critical.
      - If possible, select a different mounting location and check the connection.
      - If no other mounting location is possible, use a BLUETOOTH Repeater or an SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.
2. Pull the plug-in power supply unit out of the outlet.
3. Unplug the DC plug of the plug-in power supply unit from the terminal **Power** of the Sunny Home Manager.

## 6.4 Mounting the Sunny Home Manager

### 6.4.1 Mounting the Sunny Home Manager on the Wall

1. Define the position of the Sunny Home Manager on the wall.
2. Mark the position of the drill holes on the wall (distance between drill holes: 58 mm).
3. Drill the holes (diameter: 6 mm).

4. Insert the screw anchors into the holes.
5. Screw in the screws leaving approximately 6 mm protruding from the wall.
6. Hook the Sunny Home Manager onto the screws. Ensure that the heads of the screws are engaged in the holes at the back of the Sunny Home Manager.



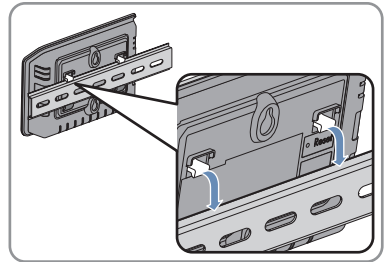
## 6.4.2 Mounting the Sunny Home Manager on the Top-Hat Rail

### Requirement:

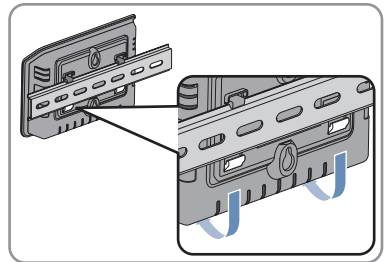
- The top-hat rail must be firmly attached to the wall.

### Procedure:

1. Press the Sunny Home Manager with the upper retainers into the upper edge of the top-hat rail.



2. Hook the lower retainers into the lower edge of the top-hat rail.



## 7 Connection

### 7.1 Overview of the Connection Area

#### Bottom of Enclosure

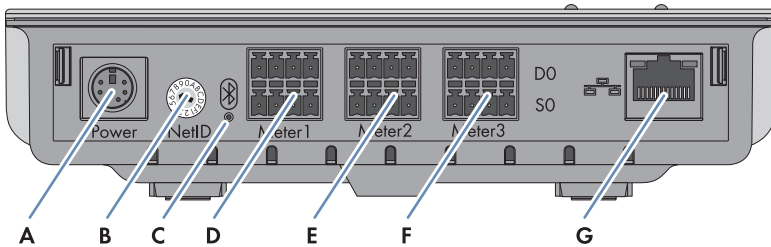


Figure 14: Terminals on the bottom of the enclosure

Position	Designation	Explanation
A	Power	Pin connector for plug-in power supply unit
B	NetID	Rotary switch for setting the NetID
C	BLUETOOTH LED	Status display of BLUETOOTH connection
D	Meter 1	Pin connector for: <ul style="list-style-type: none"> <li>• One purchased electricity meter with D0 or S0 interface</li> </ul> or <ul style="list-style-type: none"> <li>• One bidirectional meter with D0 interface for grid feed-in and purchased electricity</li> </ul>
E	Meter 2	Pin connector for one feed-in meter with D0 or S0 interface*
F	Meter 3	Pin connector for one PV production meter with D0 or S0 interface
G	Network port	RJ45 pin connector for the network cable

\* If a bidirectional meter is connected to the pin connector **Meter 1**, the pin connector **Meter 2** has no function.

## Right Side of Enclosure

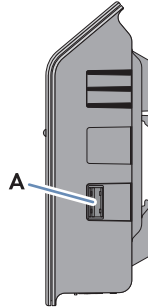


Figure 15: Terminal on the right-hand side of the enclosure

Position	Designation	Explanation
A	USB port	Currently without function

## Left Side of Enclosure

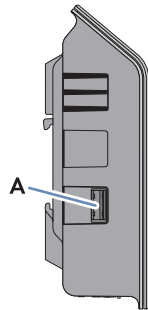


Figure 16: Terminal on the left-hand side of the enclosure

Position	Designation	Explanation
A	USB port	Currently without function



### Pin Assignment of the Pin Connector

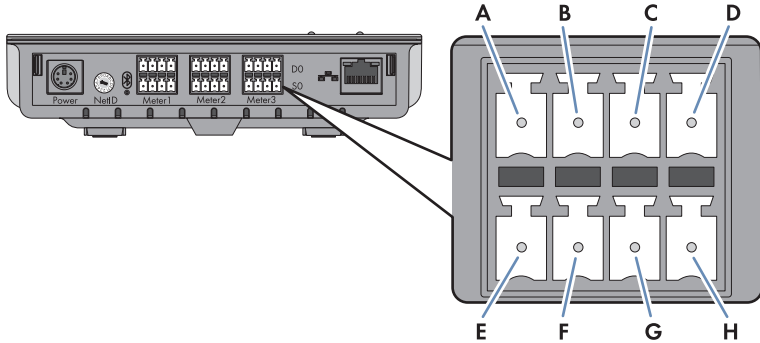


Figure 17: Pin assignment of the pin connectors on the bottom enclosure side

#### Upper pin row for DO:

Pin	Signal	Specification	Description
A	GND	Voltage supply	Ground
B	TX	Transmitter output	Transmit DO
C	RX	Receiver input	Receive DO
D	VCC_D0, +8 Volt	Voltage supply output	Voltage supply for the optical probe

#### Lower pin row for S0:

Pin	Signal	Specification	Description
E	S0-	Input and output	S0 signal
F	S0+	Input and output	S0 signal
G	GND	Voltage supply	Ground of the external voltage supply when supplied via top-hat rail power supply unit
H	+12 Volt, DC	Voltage supply input	External voltage supply when supplied via top-hat rail power supply unit

## 7.2 Connecting the Sunny Home Manager to Energy Meters

### 7.2.1 Connecting the Sunny Home Manager to the SMA Energy Meter

The SMA Energy Meter and the Sunny Home Manager must be connected to the same router.

**Additionally required material (not included in the scope of delivery):**

- 1 network cable (see Section 4.1.4 "System Requirements", page 25)

**Procedure:**

1. Connect the SMA Energy Meter to the router (see SMA Energy Meter installation manual).
2. Connect the Sunny Home Manager to the router (see Section 7.4, page 45).

## 7.2.2 Connecting the Sunny Home Manager to Energy Meters with D0 Interface

**Additionally required material (not included in the scope of delivery):**

- Cable with optical probe and four-pole plug (see Section 13, page 82).

**Requirements for energy meters with D0 interface:**

- D0 interface in accordance with IEC 62056-21, part 4.3
- Recommended resolution: at least 10 Wh

For the function **Limitation of active power feed-in**, energy meters with a D0 interface must have a resolution of at least 1 Wh.

### **i** List of recommended energy meters

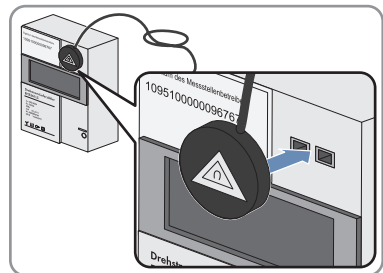
You can find a list of recommended energy meters with D0 interface in the Planning Guidelines "SMA Smart Home" at [www.SMA-Solar.com](http://www.SMA-Solar.com).

### **i** Activation of the D0 interface by the grid operator

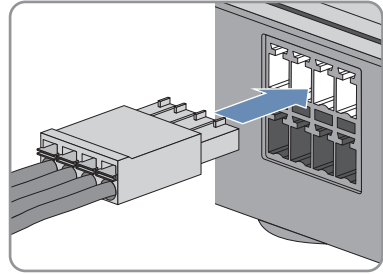
It is possible that the D0 interface will need to be cleared by the grid operator. If you are not sure about this, contact your grid operator.

**Procedure:**

1. Position the magnet retainer of the optical probe at the front upper right-hand corner of the energy meter. The infrared interfaces on the optical probe and on the energy meter must be perfectly aligned.



2. Connect the plug of the optical probe to the pin connector to which the corresponding energy meter is assigned. Insert the four-pole plug into the upper pin row:



- For purchased electricity meters, insert the four-pole plug into the pin connector **Meter 1**.
  - For feed-in meters, insert the four-pole plug into the pin connector **Meter 2**.
  - For PV production meters, insert the four-pole plug into the pin connector **Meter 3**.
  - For bidirectional meters for grid feed-in and purchased electricity, insert the four-pole plug into the pin connector **Meter 1**.
3. Use the labels provided to mark each cable with the pin connector and energy meter to which it is assigned.

## 7.2.3 Connecting the Sunny Home Manager to Energy Meters with S0 interface

### Additionally required material (not included in the scope of delivery):

- A cable with at least two insulated conductors

### Cable requirements:

- Conductor cross-section: 0.2 mm<sup>2</sup> to 1.5 mm<sup>2</sup>
- Maximum cable length: 30 m

### Requirements for energy meters with S0 interface:

- S0 interface in accordance with DIN EN 62053-31, class A
- Bidirectional meters with an S0 interface must be equipped with two S0 interfaces.
- Energy meters with an S0 interface must output cumulative values of all line conductors at the S0 interface. If necessary, contact the manufacturer of the energy meter.
- Recommended pulse length: at least 20 ms
- Recommended pulse rate: 1,000 pulses per kWh

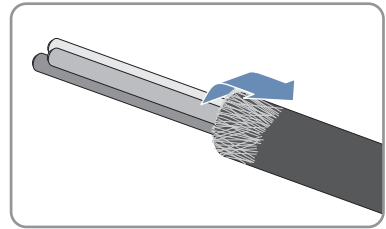
For the function **Limitation of active power feed-in**, energy meters with an S0 interface must have the following minimum pulse rates:

For systems with maximum permitted grid feed-in of more than 1,500 W:  
at least 250 pulses per kWh

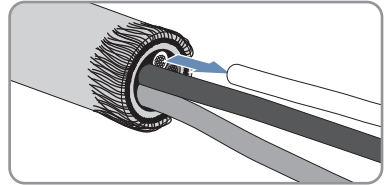
For systems with maximum permitted grid feed-in of less than 1,500 W:  
at least 500 pulses per kWh

**Procedure:**

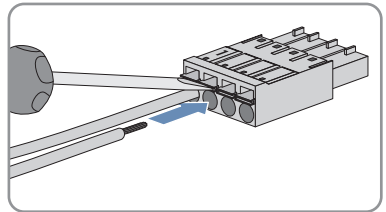
1. Remove 4 cm of the cable sheath.
2. Shorten the cable shield to approximately 5 mm.  
Fold the surplus cable shield back onto the cable sheath.



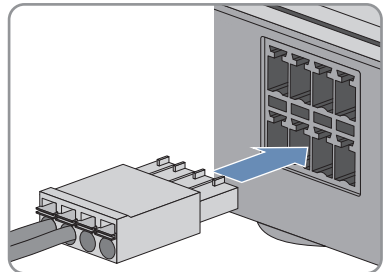
3. Shorten unused insulated conductors flush with the cable sheath.



4. Strip off the conductor insulation by 6 mm.
5. Release the pin connectors of the four-pole plug with a screwdriver. Insert the insulated conductors into the contact pins 1 and 2 of the four-pole plug.



6. Write down the color of the insulated conductors.
7. Connect the four-pole plug to the pin connector assigned to the corresponding energy meter.  
Insert the four-pole plug into the lower pin row:



- For purchased electricity meters, insert the four-pole plug into the pin connector **Meter 1**.
- For feed-in meters, insert the four-pole plug into the pin connector **Meter 2**.
- For PV production meters, insert the four-pole plug into the pin connector **Meter 3**.
- For bidirectional meters for grid feed-in and purchased electricity, insert the connection plug of the cable for purchased electricity into the pin connector **Meter 1**. Insert the connection plug of the cable for grid feed-in into the pin connector **Meter 2**.

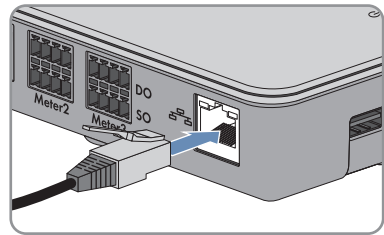
8. Connect the end of the cable to the energy meter. Observe the polarity of the insulated conductors.
9. Use the labels provided to mark each cable with the pin connector and energy meter to which it is assigned.
10. Make a note of the SO pulses per kWh of each energy meter. This will facilitate the meter configuration in Sunny Portal.

### 7.3 Replacing Energy Meters

1. Decommission the energy meter to be replaced (see energy meter documentation).
2. When replacing the SMA Energy Meter, make a note of the serial number of the new SMA Energy Meter. The serial number is to be found on the type label of the SMA Energy Meter.
3. When replacing the SMA Energy Meter, or if the new energy meter with SO interface has a different pulse rate to the old energy meter with SO interface, configure the new energy meter in Sunny Portal (see the user manual "Sunny Home Manager in Sunny Portal").

### 7.4 Connecting the Sunny Home Manager to the Router

1. Connect the network cable to the network terminal of the Sunny Home Manager. When using a different network cable to that supplied with the delivery, the cable must be suitable for connection to the Sunny Home Manager (for cable requirements, (see Section 4.1.4 "System Requirements", page 25)).



2. Connect the other end of the network cable to the router.

### 7.5 Connecting a Smart Appliance

Some modern household devices have an Ethernet connection with which the data of the device can be called up via the local network. If there is an Internet connection via the network router, the manufacturers of household devices can use this data for maintenance purposes, for example. Visualization and control of the household devices via mobile devices (e.g. via app in the Smartphone) is also possible with this. If the manufacturer of the networked household devices, in cooperation with SMA Solar Technology AG, has implemented a special data exchange protocol for energy management in the device control (for information on supported products, see Section Section 2.3, page 12), the Sunny Home Manager can control these loads directly via the local network. The smart appliances send information on the load type, the planned energy requirement, and the preferred operating time period to the Sunny Home Manager. The Sunny Home Manager factors this information into its load control, and also taking the configured optimization targets in the context of load control into account, sends appropriate start and stop signals to the loads.

#### Requirements:

- The device must support the data exchange protocol defined by SMA Solar Technology AG.
- The Sunny Home Manager must be located in the same local network as the device.

**Additionally required material (not included in the scope of delivery):**

- 1 network cable (see Section 4.1.4 "System Requirements", page 25)

**Procedure:**

1. Connect the network cable to the device (see device documentation).
  2. Connect the other end of the network cable to the router or network switch.
- The device is automatically recognized by the Sunny Home Manager. Once you have added the controllable device to the Sunny Home Manager system via the configuration wizard in Sunny Portal, the Sunny Home Manager will control the device automatically via the defined data exchange protocol.

## 7.6 Supplying the Sunny Home Manager with Voltage

### 7.6.1 Supplying the Sunny Home Manager with Voltage via the Plug-In Power Supply Unit

1. Connect the DC plug of the plug-in power supply unit to the **Power** pin connector of the Sunny Home Manager.
2. Plug the plug-in power supply unit into the outlet.
  - The status LED of the Sunny Home Manager first is glowing red, and then is flashing red. After approximately two minutes, the status LED intermittently is flashing green and orange. The Sunny Home Manager is connected to Sunny Portal.
  - The status LED is not intermittently flashing green and orange?
    - It is possible that the Sunny Home Manager is not correctly connected to the router.
      - Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45)

### 7.6.2 Supplying the Sunny Home Manager with Voltage via the Top-Hat Rail Power Supply Unit

As an alternative to the plug-in power supply unit, you can supply the Sunny Home Manager with voltage using a top-hat rail power supply unit.

**Additionally required accessories (not included in scope of delivery):**

- Top-hat rail power supply unit
- One AC connection cable
- One cable for connecting the top-hat rail power supply unit to the Sunny Home Manager

**Requirements for the top-hat rail power supply unit:**

- DC output voltage: 12 V (tolerance:  $\pm 10\%$ )
- Nominal current: 1.5 A

### Requirements for the cable used for connecting the top-hat rail power supply unit to the Sunny Home Manager:

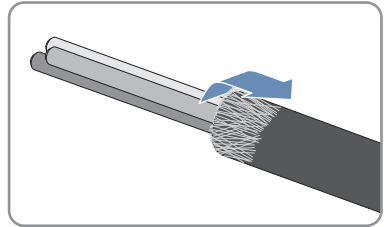
- Conductor cross-section: 0.2 mm<sup>2</sup> to 1.5 mm<sup>2</sup>
- The cable has at least two insulated conductors.

#### Procedure:

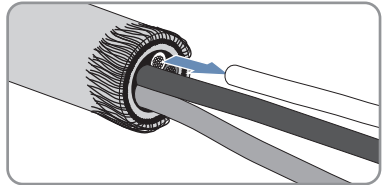
1. Mount the top-hat rail power supply unit on the top-hat rail (see the top-hat rail power supply unit documentation).
2. Connect the cable for the Sunny Home Manager to the top-hat rail power supply unit (see the top-hat rail power supply unit documentation). Shorten the unused insulated conductors flush with the cable shield.
3. Write down the color of the insulated conductors.

Terminals on the top-hat rail power supply unit	Insulated conductor color
DC+	
DC-	

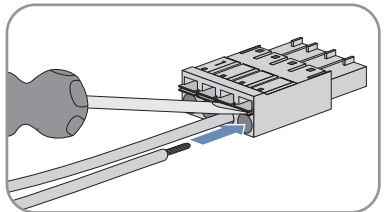
4. Remove 4 cm of the cable sheath at the other end of the cable.
5. Shorten the cable shield to approximately 5 mm. Fold the surplus cable shield back onto the cable sheath.



6. Shorten unused insulated conductors flush with the cable sheath.

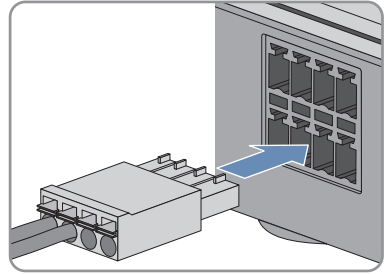


7. Strip off the conductor insulation by 6 mm.
8. Release the pin connectors of the four-pole plug with a screwdriver. Insert the DC- insulated conductor into pin 3 and the DC+ insulated conductor into pin 4 of the four-pole plug.



9. If no energy meter is connected to the four-pole plug, insert the four-pole plug into the lower contact pin row of any one of the pin connectors on the Sunny Home Manager.

10. If an energy meter is connected to the four-pole plug, insert the four-pole plug into the lower contact pin row of the pin connector assigned to the given energy meter (see Section 7.1, page 39).



11. Connect the AC connection cable to the top-hat rail power supply unit (see the top-hat rail power supply unit documentation).

12. **⚠ DANGER**

**Danger to life due to electric shock**

Lethal voltages are present at the connection point of the utility grid.

- Disconnect the connection point from the utility grid via the disconnection device (e.g. in the distribution board).

13. Connect the other end of the AC connection cable to the electricity supply.

14. Connect the connection point to the utility grid.

- ☑ The status LED is first glowing red and is then flashing red. After approximately two minutes, the status LED intermittently is flashing green and orange.
- ✘ The status LED is not intermittently flashing green and orange?

It is possible that the Sunny Home Manager is not correctly connected to the router.

- Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45).



## 8 Commissioning

### 8.1 Detecting the Plugwise Radio-Controlled Socket with the Sunny Home Manager

The Sunny Home Manager detects the Plugwise radio-controlled sockets via the Plugwise Stretch. For this, you must perform a mutual detection of the Sunny Home Manager and the Plugwise Stretch.

#### Procedure:

1. Press and hold down the button on the front of the Plugwise Stretch until the status LED on the Plugwise Stretch has flashed twice, then release the button.
  - The status LED on the Plugwise Stretch flashes green.

The detection mode of the Plugwise Stretch is active for five minutes. Within these five minutes you must perform a "power cycle" for the Sunny Home Manager (power off, power on). This will establish a stable data connection between the Sunny Home Manager and the Plugwise Stretch. The Sunny Home Manager is connected to the Plugwise radio-controlled sockets via the Plugwise Stretch.
2. Disconnect the Sunny Home Manager from the voltage supply and reconnect it to the voltage supply:
  - If the Sunny Home Manager is supplied with voltage via the plug-in power supply, remove the DC plug of the plug-in power supply from the **Power** pin connector of the Sunny Home Manager and plug it back into the **Power** pin connector. This will set the Sunny Home Manager to the detection mode.
  - If the Sunny Home Manager is supplied with voltage via a top-hat rail power supply unit, remove the four-pole plug from the lower contact pin row (**Meter 1**, **Meter 2**, **Meter 3**) on the Sunny Home Manager and plug it back into the same slot. This will set the Sunny Home Manager to the detection mode.
  - If the Plugwise Stretch status LED stops flashing before the five minutes have passed, the detection was successful. The Plugwise radio-controlled sockets will be displayed in the Sunny Portal PV System Setup Assistant.

### 8.2 Testing the Connection to Sunny Portal

The Sunny Home Manager automatically establishes a connection to Sunny Portal. You can test whether there is a connection to Sunny Portal if you proceed as described in the following.

#### Requirements:

- DHCP must be activated on the router (see router manual). If your router does not support DHCP, you can configure the static network settings on the Sunny Home Manager using the Sunny Home Manager Assistant (see Section 10.4, page 70).
- The Sunny Home Manager must be connected to the router (see Section 7.4, page 45).
- The Sunny Home Manager must be supplied with voltage (see Section 7.6, page 46).

**Procedure:**

- Check whether the status LED of the Sunny Home Manager is flashing intermittently green and orange after approximately two minutes.
  - The status LED is intermittently flashing green and orange. There is a connection to Sunny Portal. You can register the Sunny Home Manager in Sunny Portal (see Section 8.3, page 50).
  - The status LED is continuously flashing red?
 

The Sunny Home Manager cannot establish the connection to Sunny Portal automatically. This is the case, for example, if there is a proxy server in your network or if your router does not support DHCP.

    - Use the Sunny Home Manager Assistant (see Section 10.4, page 70).

## 8.3 Registering in Sunny Portal

Sunny Portal serves as the user interface of the Sunny Home Manager. Therefore, you must register the Sunny Home Manager in Sunny Portal.

**Requirements:**

- All Plugwise devices must be commissioned (see Section 5.1, page 32).
- The Plugwise radio-controlled sockets must have been detected by the Sunny Home Manager (see Section 8.1, page 49).
- The status LED of the Sunny Home Manager must be intermittently flashing green and orange (see Section 8.2, page 49).
- The same NetID must be set for all BLUETOOTH devices.
- The Speedwire devices must be in operation and connected to the Sunny Home Manager via a router/network switch.
- NetID **0** must be set for Speedwire devices with integrated BLUETOOTH interface.
- The system must be in operation.

**Procedure:**

1. Start the PV System Setup Assistant.
2. Register as a new user in Sunny Portal.

or

Log in to Sunny Portal as an existing user.

3. Create a Sunny Home Manager system in Sunny Portal.
4. Configure the energy meters.
5. Enter the system data.

Tip: If you have SMA radio-controlled sockets, insert these into outlets and configure the NetID of the PV system (see Section 5.2.3, page 33). This will enable you to register the SMA radio-controlled sockets together with the Sunny Home Manager.

## Starting the PV System Setup Assistant

The PV System Setup Assistant is a step-by-step guide of the processes required for user registration and the registration of Sunny Home Manager systems in Sunny Portal.

### Procedure:

1. Open **www.SunnyPortal.com** and select [**PV System Setup Assistant**].  
**or**  
 Go to **www.SunnyPortal.com/Register**.
  - The PV System Setup Assistant opens.
2. Select [**Next**].
  - The page **User registration** opens.

### Register as a new user in Sunny Portal.

1. Activate the field **I am not yet registered** and select [**Next**].
2. Enter the necessary data for registration.
3. Select [**Next**].
  - After a few minutes you will receive an e-mail containing a link and your access data to Sunny Portal.
  - You did not receive an e-mail from Sunny Portal?  
 The e-mail may have been automatically redirected to your spam mail folder.
    - Check whether the e-mail is in the spam mail folder.
  - You did not receive an e-mail from Sunny Portal?  
 You may have stated a different e-mail address.
    - Check whether the e-mail was sent to another e-mail address.
    - If the other e-mail address is an unknown address, restart the PV System Setup Assistant and register as a new user again.
4. Follow the link in the confirmation e-mail within 24 hours.
  - Sunny Portal opens a separate window to confirm successful registration.
5. Select [**Next**].
6. The page **Select PV system** opens.

### Log in to Sunny Portal as an existing user.

#### Requirement:

- You must already have a PV system in Sunny Portal.

#### Procedure:

1. Select the field **I am already registered in Sunny Portal**.
2. Enter the e-mail address and the Sunny Portal password in the fields **Sunny Portal e-mail address** and **Password**.
3. Select [**Next**].
  - The page **Select PV system** opens.

## Creating a Sunny Home Manager System in Sunny Portal

All devices with an identical password and NetID form a system. For this reason, a password used for all devices in a system is called a system password. The system password is the same as the device password for the user group **Installer**.

### Requirements:

- The BLUETOOTH LED on the inverter or BLUETOOTH Piggy-Back must be glowing blue.
- Either a uniform user-defined system password or the factory-set standard password 1111 must be set on all BLUETOOTH and Speedwire devices for the user group **Installer**. If necessary, set a uniform system password for all BLUETOOTH and Speedwire devices (see Sunny Explorer Help).

### Procedure:

1. Activate the field **Create a new PV system** and enter a system name (e.g. **My Sunny Home Manager system**).
2. In the window for entering the system password, enter the system password of the user role **Installer**:
  - If the standard password **1111** is still set on all devices for the user group **Installer**, enter a new system password.
  - If a different uniform password has already been set on all devices, enter this password as the system password.
  - If a uniform password has not been set on all devices, set a uniform password for the user group **Installer** using the Sunny Explorer software (see Sunny Explorer help) and enter this password in the PV System Setup Assistant as the system password.
3. Enter the system password again in the field **Repeat password**.
4. Select [**Next**].
  - The page **Select devices** opens.
5. Enter the serial number of the Sunny Home Manager in the field **PIC**. Enter the registration ID of the Sunny Home Manager in the field **RID**.
6. Select [**Identify**].
  - Sunny Portal searches for the Sunny Home Manager with the corresponding serial number and registration ID. The PV System Setup Assistant displays the correct Sunny Home Manager with a green tick.
  - The PV System Setup Assistant cannot find any Sunny Home Manager with the entered serial number and registration ID?
    - See Troubleshooting (see Section 10, page 59).

7. Select [**Next**].

- The Sunny Home Manager now searches for BLUETOOTH devices within range and for devices in the local network. After a maximum of ten minutes the PV System Setup Assistant lists the serial numbers of any available BLUETOOTH devices and devices in the local network.
- The PV System Setup Assistant is unable to establish a connection to the Sunny Home Manager, the BLUETOOTH devices within range or the Speedwire devices?  
**or**  
The PV System Setup Assistant lists none or not all of the BLUETOOTH devices or Speedwire devices in your PV system?
  - Select [**Refresh**]. If the PV System Setup Assistant continues to list none or not all of the BLUETOOTH and Speedwire devices, see Troubleshooting (see Section 10.3, page 64).
- The PV System Setup Assistant lists own and third-party devices?
  - See Troubleshooting (see Section 10, page 59).

8. Activate the checkboxes of the devices you wish to add to the Sunny Home Manager system. Tip: You can identify devices using the previously noted serial numbers.

9. Select [**Add**] to add the devices to the Sunny Home Manager system immediately.

- The system password is transferred to the devices. This process can take several minutes. The devices are then shown with a green tick.
- Some devices are shown with the warning symbol?  
Sunny Home Manager cannot access the devices. You may have entered an invalid system password or the connection to the devices could not be established.
  - See Troubleshooting (see Section 10, page 59).

10. Select [**Skip forward**] to add the devices to the Sunny Home Manager system at a later time and continue with registration. Tip: You can add the devices to the Sunny Home Manager system as new devices after registration (see the user manual "Sunny Home Manager in Sunny Portal").

- The window **Meter Configuration** opens.

11. Select [**Next**].

- The window **Meter Configuration** opens.

## Configuring the energy meters

1. If energy meters are connected to the Sunny Home Manager, select the energy meter type connected to the respective meter input in the drop-down lists **Meter input 1**, **Meter input 2** and **Meter input 3**:

Connected energy meter type	Drop-down list
Energy meter with D0 interface	<ul style="list-style-type: none"> <li>• Select <b>D0</b>.</li> </ul>

Connected energy meter type	Drop-down list
Bidirectional meter with D0 interface	<ul style="list-style-type: none"> <li>• Select <b>D0</b>.</li> <li>• Activate the field <b>Bidirectional meter (Supply and feed-in)</b>.               <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> The area <b>Meter input 2</b> is not available.</li> </ul> </li> </ul>
Energy meter with S0 interface	<ul style="list-style-type: none"> <li>• Select <b>S0</b>.</li> <li>• In the text field <b>S0 pulses/kWh</b>, specify the pulse rate of the energy meter (see energy meter documentation).</li> </ul>
SMA Energy Meter	<ul style="list-style-type: none"> <li>• Select <b>SMA Energy Meter xxx</b>. Here, <b>xxx</b> is the placeholder for the SMA Energy Meter serial number. If there are two SMA Energy Meters in the PV system, select the desired SMA Energy Meter.</li> <li>• Activate the checkbox <b>Bidirectional meter (Supply and feed-in)</b>.</li> </ul>
No energy meter	<ul style="list-style-type: none"> <li>• Select <b>no meter</b>.</li> </ul>

2. Select [**Next**].

- The page **Extended PV System Properties** opens.

### Entering the PV System Data

1. Enter the system data.

2. Select [**Next**].

- The PV System Setup Assistant shows a summary of your entered data.

3. Select [**Finish**].

- Sunny Portal confirms successful registration of the Sunny Home Manager system in a separate window.

4. To go to the Sunny Home Manager system, select [**To the PV system**].

- The Sunny Home Manager system opens.

5. Enter the system properties (see the user manual "Sunny Home Manager in Sunny Portal").

## 8.4 Setting the Operating Mode of the Radio-Controlled Socket

### 8.4.1 Setting the Operating Mode of the SMA Radio-Controlled Socket

You can configure the operating mode of the SMA radio-controlled socket via the touch key on the SMA radio-controlled socket or via Sunny Portal or the Sunny Portal app (see the user manual "Sunny Home Manager in Sunny Portal"). How to configure the operating mode via the touch key of the SMA radio-controlled socket is described in the following.

Operating mode	Explanation
Automatic	Control of the SMA radio-controlled socket by the Sunny Home Manager. Depending on the current control command of the Sunny Home Manager, the SMA radio-controlled socket is either switched on or off in this mode. <ul style="list-style-type: none"> <li>• On: The connected load can draw electric current.</li> <li>• Off: The connected load cannot draw electric current.</li> </ul>
On	The SMA radio-controlled socket is switched on. The connected load can draw electric current. No control of the SMA radio-controlled socket by the Sunny Home Manager.
Off	The SMA radio-controlled socket is switched off. The connected load cannot draw electric current. No control of the SMA radio-controlled socket by the Sunny Home Manager.

#### Requirements:

- The SMA radio-controlled socket must be inserted in the outlet.
- The upper horizontal LED must be glowing orange or green.

#### Procedure:

##### 1. Requirement for "Automatic" mode

You can only set **Automatic** mode if you have configured the SMA radio-controlled socket for the connected load in Sunny Portal.

- If the SMA radio-controlled socket was not registered together with the Sunny Home Manager in Sunny Portal, add the SMA radio-controlled socket to the system as a new device (see the user manual "Sunny Home Manager in Sunny Portal").

- Keep tapping the touch key until the upper horizontal LED displays the desired operating mode:

Operating mode	LED status
On	Glowing green
Automatic	Off (subsequently flashing orange)
Off	Glowing orange

- To adopt the operating mode, wait approximately one second. During this time, do not tap the touch key.
  - After approximately two seconds, the SMA radio-controlled socket audibly switches to the selected operating mode.

### 8.4.2 Setting the Operating Mode of the Plugwise Radio-Controlled Socket

You can only set the operating mode of Plugwise radio-controlled sockets that are managed by the Sunny Home Manager via Sunny Portal or the Sunny Portal app (see the user manual "Sunny Home Manager in Sunny Portal").

Plugwise radio-controlled sockets that are managed by the Sunny Home Manager can not be configured via the Plugwise app. Only the data of these Plugwise radio-controlled sockets will be displayed. If you would like to manage certain Plugwise radio-controlled sockets via the Plugwise app, you must remove the desired Plugwise radio-controlled sockets from your Sunny Home Manager system (see the user manual "Sunny Home Manager in Sunny Portal").



## 9 Retrofitting Devices

### 9.1 Retrofitting Plugwise Radio-Controlled Sockets

This section describes how to retrofit a Plugwise radio-controlled socket if no Plugwise radio-controlled sockets are currently registered in the Sunny Home Manager.

If you already manage Plugwise radio-controlled sockets via the Sunny Home Manager and would like to retrofit further Plugwise radio-controlled sockets, the new Plugwise radio-controlled sockets must be detected by the Sunny Home Manager (see Section 9.2, page 58).

#### Procedure:

1. Commission all Plugwise devices (see manufacturer's documentation). When doing so, register the Plugwise radio-controlled sockets in the Plugwise app.
2. Press and hold down the button on the front of the Plugwise Stretch until the status LED on the Plugwise Stretch has flashed twice, then release the button.
  - The status LED on the Plugwise Stretch flashes green.  
The detection mode of the Plugwise Stretch is active for five minutes. Within these five minutes you must perform a "power cycle" for the Sunny Home Manager (power off, power on). This will establish a stable data connection between the Sunny Home Manager and the Plugwise Stretch. The Sunny Home Manager is connected to the Plugwise radio-controlled sockets via the Plugwise Stretch.
3. Disconnect the Sunny Home Manager from the voltage supply and reconnect it to the voltage supply:
  - If the Sunny Home Manager is supplied with voltage via the plug-in power supply, remove the DC plug of the plug-in power supply from the **Power** pin connector of the Sunny Home Manager and plug it back into the **Power** pin connector. This will set the Sunny Home Manager to the detection mode.
  - If the Sunny Home Manager is supplied with voltage via a top-hat rail power supply unit, remove the four-pole plug from the lower contact pin row (**Meter 1**, **Meter 2**, **Meter 3**) on the Sunny Home Manager and plug it back into the same slot. This will set the Sunny Home Manager to the detection mode.
  - If the Plugwise Stretch status LED stops flashing before the five minutes have passed, the detection was successful. The Plugwise radio-controlled sockets will be displayed as new devices in the Sunny Home Manager system in Sunny Portal.
4. Add the desired Plugwise radio-controlled sockets to the Sunny Home Manager system in Sunny Portal and configure them (see the user manual "Sunny Home Manager in Sunny Portal"). Configuring the Plugwise radio-controlled sockets is no different to configuring the SMA radio-controlled sockets.
5. To operate certain Plugwise radio-controlled sockets via the Plugwise app and not via the Sunny Home Manager, remove the desired Plugwise radio-controlled sockets from the Sunny Home Manager system in Sunny Portal (see the user manual "Sunny Home Manager in Sunny Portal"). The Plugwise radio-controlled sockets will then be displayed in the Plugwise app without the locked symbol and can be operated via the Plugwise app.

## 9.2 Retrofitting Plugwise Radio-Controlled Sockets

This section describes how to retrofit Plugwise radio-controlled sockets for your Sunny Home Manager system if there is already at least one Plugwise radio-controlled socket registered in the Sunny Home Manager. When retrofitting devices, observe the maximum number of devices that can be managed by the Sunny Home Manager (see Section 2.3, page 12).

### Requirement:

- The Plugwise Stretch must be available and commissioned.
- At least one Plugwise radio-controlled socket must already be registered in the Sunny Home Manager.

### Procedure:

1. Commission the Plugwise radio-controlled socket (see manufacturer's documentation).
  - The Plugwise radio-controlled socket is displayed in the Plugwise app.
  - The Plugwise radio-controlled socket is not displayed in the Plugwise app?
    - It may be that the Plugwise radio-controlled socket is beyond the range of the Plugwise Stretch.
      - Resolve this problem (see manufacturer's documentation).
2. Call up the Sunny Home Manager system in Sunny Portal.
  - The Plugwise radio-controlled socket will be displayed as a new device in the Sunny Home Manager system in Sunny Portal.
3. Add the Plugwise radio-controlled socket to the Sunny Home Manager system in Sunny Portal and configure it (see the user manual "Sunny Home Manager in Sunny Portal"). Configuring the Plugwise radio-controlled sockets is no different to configuring the SMA radio-controlled sockets.

## 10 Troubleshooting

### 10.1 Errors in the Sunny Home Manager

#### 10.1.1 States of All LEDs

LED status	Cause and corrective measure
Off	<p>The Sunny Home Manager is not supplied with voltage.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Connect the Sunny Home Manager to the voltage supply (see Section 7.6, page 46).</li> </ul>

#### 10.1.2 States of the Status LED

LED status	Cause and corrective measure
Glowing red	<p>The system is starting.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Do not disconnect the Sunny Home Manager from the voltage supply.</li> </ul> <hr/> <p>If the status persists: Error.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Disconnect the Sunny Home Manager from the voltage supply (see Section 11.1, page 76) and then reconnect (see Section 7.6, page 46).</li> <li>• If the status persists, contact the Service (see Section 14, page 83).</li> </ul>

LED status	Cause and corrective measure
Flashing red	<p>The Sunny Home Manager cannot establish a connection to Sunny Portal. DHCP is possibly not activated on your router or there is a proxy server in your network.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Use the Sunny Home Manager Assistant (see Section 10.4, page 70).</li> </ul> <hr/> <p>The Sunny Home Manager cannot establish a connection to Sunny Portal. It is possible that the Sunny Home Manager is not correctly connected to the router.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45).</li> <li>• If the Sunny Home Manager is correctly connected to the router and the status LED continues to flash red, perform a complete reset of the Sunny Home Manager (see Section 10.6, page 72).</li> </ul>
Flashing green and orange intermittently	<p>The Sunny Home Manager is connected to Sunny Portal, but is not yet registered in Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Register the Sunny Home Manager in Sunny Portal (see Section 8.3, page 50).</li> </ul>
Flashing green	<p>The Sunny Home Manager is connected to the devices of the PV system and Sunny Portal. There is an event type <b>Error</b> present in at least one device or at least one device is not connected to the Sunny Home Manager (event type <b>Disturbance</b>).</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Call up the event in the system log book of Sunny Portal (see the user manual "Sunny Home Manager in Sunny Portal").</li> </ul> <p>In the case of an event of type <b>Error</b>, look up the meaning of the error in the documentation of the affected device.</p>

LED status	Cause and corrective measure
Glowing orange	<p>The Sunny Home Manager has not been connected to Sunny Portal for at least ten minutes.</p> <p>There are no new events in the cache of the Sunny Home Manager.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• If the status persists, check the connection status using the Sunny Home Manager Assistant (see Section 10.4, page 70).</li> </ul>
Flashing red and orange intermittently	<p>The Sunny Home Manager has not been connected to Sunny Portal for at least ten minutes.</p> <p>There is an event type <b>Error</b> present in at least one device or at least one device is not connected to the Sunny Home Manager (event type <b>Disturbance</b>).</p> <p>The event and the data read out cannot be sent to Sunny Portal. The event and the data are cached in the Sunny Home Manager.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45).</li> <li>• Check whether the Internet connection is functioning: <ul style="list-style-type: none"> <li>– In the web browser address line, enter e.g. <b>www.SMA-Solar.com</b> and confirm with the [Enter] key.</li> <li>– If the Internet connection is permanently impaired, ensure that the router is functioning correctly. If necessary, contact the Internet service provider and read off the device errors present on the inverter display (see inverter documentation).</li> </ul> </li> <li>• Once the Sunny Home Manager is reconnected to Sunny Portal, call up the event in the Sunny Portal system log book (see the user manual "Sunny Home Manager in Sunny Portal").</li> </ul>

### 10.1.3 States of the BLUETOOTH LED

LED status	Cause and corrective measure
Flashing blue	<p>The BLUETOOTH connection to the devices of the PV system is critical.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• If possible, select a different mounting location and check the connection.</li> <li>• If no other mounting location is possible, use an SMA BLUETOOTH Repeater or an SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.</li> </ul>

LED status	Cause and corrective measure
Off	<p>There is no BLUETOOTH connection to the devices of the PV system.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Commission the SMA BLUETOOTH devices.</li> <li>• For inverters with BLUETOOTH Piggy-Back: wait until the inverters switch on.</li> </ul> <hr/> <p>It is possible that the NetID configured on the Sunny Home Manager is not identical with that of the PV system devices.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the same NetID is configured on the Sunny Home Manager and the devices of the PV system (see Section 5.2.2, page 33).</li> </ul> <hr/> <p>There may already be more than one additional master in your BLUETOOTH network (e.g. Sunny Beam and computer with Sunny Explorer). As a result, the Sunny Home Manager cannot establish a connection to the BLUETOOTH devices.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Together with the Sunny Home Manager, use a maximum of one additional master in the BLUETOOTH network.</li> </ul> <hr/>

## 10.2 Errors in the SMA Radio-Controlled Socket

### States of the Lower Horizontal LED

LED status	Cause and corrective measure
Flashing blue	<p>The BLUETOOTH connection to the Sunny Home Manager is critical.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• If possible, select a different mounting location.</li> <li>• If no other mounting location is possible, use an SMA BLUETOOTH Repeater or an additional SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.</li> </ul>
Off	<p>There is no BLUETOOTH connection between the SMA radio-controlled socket and the Sunny Home Manager.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Sunny Home Manager is supplied with voltage (see Section 7.6, page 46).</li> <li>• Ensure that the same NetID is configured on the SMA radio-controlled socket and the Sunny Home Manager (see Section 5.2.3, page 33).</li> <li>• If possible, select a different mounting location.</li> <li>• If no other mounting location is possible, use an SMA BLUETOOTH Repeater or an additional SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.</li> </ul>

## 10.3 Errors during Registration in Sunny Portal

Problem	Cause and corrective measure
<p>The PV System Setup Assistant cannot establish a connection to the Sunny Home Manager.</p>	<p>It is possible that the Sunny Home Manager is not correctly connected to the router.</p> <p><b>or</b></p> <p>It is possible that the Sunny Home Manager is not supplied with voltage. In this case, all LEDs on the Sunny Home Manager will be off.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45).</li> <li>• Ensure that the Sunny Home Manager is supplied with voltage (see Section 7.6, page 46).</li> <li>• If the Sunny Home Manager is correctly connected to the router and is supplied with voltage but all LEDs remain off, contact the Service (see Section 14, page 83).</li> </ul>
<p>The PV System Setup Assistant lists none or not all of the BLUETOOTH devices in your PV system.</p>	<p>The NetID of the PV system may not be configured on certain devices.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the NetID of the system is set on all devices.</li> </ul>
	<p>The wireless connection of several devices may be disturbed by ambient conditions.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the connection quality for the BLUETOOTH devices is at least "good" (see documentation of the BLUETOOTH devices).</li> <li>• If the connection quality is not at least "good", use a BLUETOOTH Repeater or SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.</li> </ul>



Problem	Cause and corrective measure
<p>The PV System Setup Assistant lists none or not all of the BLUETOOTH devices in your PV system.</p>	<p>Inverters with BLUETOOTH Piggy-Back shut down overnight. For this reason, the Sunny Home Manager cannot establish a connection to these inverters during this time.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Select [<b>Skip forward</b>] and continue with registration. Upon registration, add the devices to the system as new devices when there is sufficient irradiation (see the user manual "Sunny Home Manager in Sunny Portal").</li> </ul>
	<p>The devices of your PV system may not be commissioned. In this case, the Sunny Home Manager cannot establish a connection to these devices.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Commission the devices.</li> </ul>
	<p>Insufficient radio range of the inverter with BLUETOOTH communication interface.</p> <p><b>Corrective measures:</b></p> <p>Use an SMA BLUETOOTH Repeater or SMA radio-controlled socket. This will extend the wireless range of your BLUETOOTH network.</p>
	<p>Insufficient transmission power of the inverter with SMA BLUETOOTH Piggy-Back Plus.</p> <p><b>Corrective measures:</b></p> <p>Use the antenna extension add-on kit "ANTEXTKIT25-10".</p>
	<p>The Sunny Home Manager is too far from your system or the BLUETOOTH connection is disturbed. This could be due to walls or ceilings that absorb the radio waves.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Mount the Sunny Home Manager closer to a device in your system. If this is not possible, use an SMA BLUETOOTH Repeater, SMA BLUETOOTH Repeater Outdoor or SMA radio-controlled socket with BLUETOOTH. This bridges the dead zone.</li> </ul>

Problem	Cause and corrective measure
<p>The PV System Setup Assistant lists none or not all of the new SMA devices that are connected via Speedwire.</p>	<p>It is possible that the SMA device is not correctly connected to the router or is not supplied with voltage.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the SMA device is correctly connected to the router and is supplied with voltage (see SMA device documentation).</li> </ul>
	<p>The SMA device is already registered in Sunny Portal via Webconnect.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Delete the SMA device from the Webconnect system or deactivate the data reception of the device in the Webconnect system.</li> </ul>
	<p>For Speedwire devices with integrated BLUETOOTH interface:</p> <p>It is possible that the communication via BLUETOOTH is not deactivated.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Set NetID <b>0</b> on the Speedwire device with BLUETOOTH interface. This deactivates communication via BLUETOOTH.</li> </ul>
	<p>The SMA device is not located in the same local network as the Sunny Home Manager.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Connect the SMA device to the same router/network switch as the Sunny Home Manager.</li> </ul>
	<p>The network cable that connects the SMA device to the router/network switch is not suitable for 100 MBit/s.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Use a network cable suitable for Speedwire (for network cable requirements, see the Speedwire device documentation).</li> </ul>

Problem	Cause and corrective measure
<p>The PV System Setup Assistant lists none or not all of the new SMA devices that are connected via Speedwire.</p>	<p>DHCP is not activated in your router.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Activate DHCP in the router.</li> <li>• If your router does not support DHCP, configure the static network settings on the Speedwire device using SMA Connection Assist. You can obtain the SMA Connection Assist software free of charge from the download area at <a href="http://www.SMA-Solar.com">www.SMA-Solar.com</a>.</li> </ul>
	<p>The router/network switch used in the network deactivates the LAN ports when they appear to be inactive in order to save energy. As a result, it is not possible to establish any connection to the SMA device.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Configure the router/network switch so that the LAN ports are not deactivated.</li> </ul>
	<p>The network switch used in the network uses IGMP snooping. This means that the connection to the SMA device is interrupted due to apparent inactivity, and cannot be subsequently restored.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Deactivate the IGMP snooping function in the network switch.</li> </ul>
	<p>The firewall may not have been set up correctly.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Enable ports 9523 and 3478 in the firewall (see firewall documentation).</li> </ul>
	<p>The firewall or IP filter may not have been configured correctly.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Adjust the firewall or IP filter settings (see firewall- or router documentation).</li> </ul>
<p>The PV System Setup Assistant lists own and third-party devices.</p>	<p>A different BLUETOOTH system within radio range of the Sunny Home Manager is using the same NetID as your BLUETOOTH system.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Find a free NetID for your system using Sunny Explorer (see Sunny Explorer help).</li> <li>• Adjust the new NetID in all devices.</li> </ul>

Problem	Cause and corrective measure
<p>The PV System Setup Assistant cannot find a Sunny Home Manager with the serial number and registration ID entered.</p>	<p>The serial number and/or the registration ID may have been entered incorrectly.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the entries are correct.</li> </ul>
	<p>It is possible that the registration procedure was previously initiated but not completed.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Perform a complete reset of the Sunny Home Manager (see Section 10.6, page 72)</li> </ul>
	<p>It is possible that the Sunny Home Manager is not correctly connected to the router.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Ensure that the Sunny Home Manager is correctly connected to the router (see Section 7.4, page 45).</li> </ul>
	<p>DHCP is possibly not activated on your router or there is a proxy server in your network. For this reason, Sunny Home Manager cannot establish a connection to Sunny Portal.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Establish the connection to Sunny Portal using the Sunny Home Manager Assistant (see Section 10.4, page 70).</li> </ul>

Problem	Cause and corrective measure
<p>The PV System Setup Assistant cannot find a Sunny Home Manager with the serial number and registration ID entered.</p>	<p>The Sunny Home Manager has already been assigned to a system in Sunny Portal with your e-mail address.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• Delete the Sunny Home Manager from the system (see the user manual "Sunny Home Manager in Sunny Portal").</li> <li style="text-align: center;"><b>or</b></li> <li>• Register the Sunny Home Manager with the PV System Setup Assistant again (see Section 10.7, page 73).</li> </ul> <hr/> <p>The Sunny Home Manager is assigned to a different system in Sunny Portal, for instance, if you have bought the Sunny Home Manager second-hand.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"> <li>• If possible, contact the previous owners and ask them to delete the Sunny Home Manager system in Sunny Portal.</li> <li style="text-align: center;"><b>or</b></li> <li>• Contact the Service (see Section 14, page 83).</li> </ul>
<p>After you have entered the system password, some devices are shown with a warning symbol in the PV System Setup Assistant.</p>	<p>The devices with warning symbols are inverters with BLUETOOTH Piggy-Back. These inverters switch off after dark. For this reason, the Sunny Home Manager cannot access the inverters at this time.</p> <p><b>Corrective measures:</b></p> <ol style="list-style-type: none"> <li>1. Select [<b>Skip forward</b>] in the PV System Setup Assistant and finish registration without selecting the inverters.</li> <li>2. Once there is daylight and the inverters are switched on, log in to Sunny Portal and add the inverters as new devices to the Sunny Home Manager system using the configuration wizard (see the user manual "Sunny Home Manager in Sunny Portal").</li> </ol>

Problem	Cause and corrective measure
<p>After you have entered the system password, some devices are shown with a warning symbol in the PV System Setup Assistant.</p>	<p>There is a different installer password configured in the devices with warning symbols.</p> <p><b>Corrective measures:</b></p> <ol style="list-style-type: none"> <li>1. Select [<b>Skip forward</b>] in the PV System Setup Assistant and finish registration without selecting the devices.</li> <li>2. Set a uniform installer password for all devices using the Sunny Explorer software (see Sunny Explorer help).</li> <li>3. If you do not know the password set on each device, apply for a Personal Unlocking Key (PUK) for each device from the Service (see Section 14, page 83).</li> <li>4. Use Sunny Explorer to enable each device with the corresponding PUK. Then set a uniform installer password in all devices (see Sunny Explorer Help).</li> <li>5. Log in to Sunny Portal and add the devices to the Sunny Home Manager system as new devices using the configuration wizard (see the user manual "Sunny Home Manager in Sunny Portal").</li> </ol>

While the PV System Setup Assistant is performing the device search, the status LED of the Sunny Home Manager first is flashing red for one to two minutes. Subsequently, the status LED glows green again.

Device detection takes a few minutes longer.

**Corrective measures:**

- No measures are required.

## 10.4 Using the Sunny Home Manager Assistant

The Sunny Home Manager Assistant will help you configure the Sunny Home Manager for your network if it does not automatically connect to Sunny Portal.

In addition, you can use the Sunny Home Manager Assistant to display the latest connection status to Sunny Portal, the network settings and the connected BLUETOOTH devices, and save these as a log file. If servicing should be necessary, the Service can use this log file to analyze the problem.

**Procedure:**

1. Use a network cable to connect the computer to the router to which the Sunny Home Manager is connected.
2. In the download area at [www.SMA-Solar.com](http://www.SMA-Solar.com), download the Sunny Home Manager Assistant for the operating system of your computer.
3. Start the Sunny Home Manager Assistant by double-clicking on the file name.
4. Follow the instructions given in the Sunny Home Manager Assistant.

## 10.5 Error in the Sunny Home Manager Assistant

Problem	Cause and corrective measure
The Sunny Home Manager Assistant does not detect a Sunny Home Manager.	<p>The computer with the Sunny Home Manager Assistant is not connected to the router to which the Sunny Home Manager is connected.</p> <p><b>Corrective measures:</b></p> <ul style="list-style-type: none"><li>• Connect the computer with the Sunny Home Manager Assistant to the router to which the Sunny Home Manager is connected.</li></ul> <hr/>

## 10.6 Resetting the Sunny Home Manager

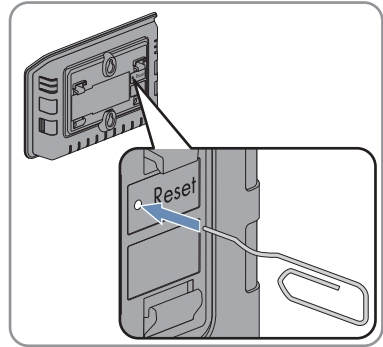
The reset button is located in a small aperture on the bottom of the Sunny Home Manager. Depending on how long you hold down the reset button, the Sunny Home Manager is partially or completely reset.

Duration	Result	Status of the status LED and the energy consumption LED
1 to 5 s	The network settings of the Sunny Home Manager are reset.	Flashing orange intermittently
5 to 10 s	<p>The Sunny Home Manager is completely reset:</p> <ul style="list-style-type: none"> <li>• All settings of the Sunny Home Manager are deleted.</li> <li>• All cached system data (energy values, events, etc.) are deleted.</li> <li>• The Sunny Home Manager redetects the BLUETOOTH devices within range.</li> <li>• If Plugwise radio-controlled sockets are present, all Plugwise radio-controlled sockets will be deleted in the Sunny Home Manager and must be redetected with the Sunny Home Manager:               <ul style="list-style-type: none"> <li>– Check whether the Plugwise radio-controlled sockets are displayed without the locked symbol in the Plugwise app.</li> <li>☑ The Plugwise radio-controlled sockets are displayed without the locked symbol in the Plugwise app.</li> <li>✘ The Plugwise radio-controlled sockets are displayed with the locked symbol?                   <p>The Plugwise Stretch was not available during the resetting of the Sunny Home Manager. The Plugwise radio-controlled sockets are locked and could not be detected by the Sunny Home Manager.</p> <ul style="list-style-type: none"> <li>• Reset the Plugwise Stretch (see manufacturer's documentation).</li> </ul> </li> <li>– Detect the Plugwise radio-controlled sockets with the Sunny Home Manager (see Section 8.1, page 49).</li> </ul> </li> <li>• The Sunny Home Manager must be registered again in Sunny Portal (see Section 10.7, page 73).</li> </ul>	Flashing red intermittently



**Procedure:**

- Press the reset button with a sharp object (e.g. paper clip) and hold until the desired reset result has been achieved:



- To reset the network settings of the Sunny Home Manager, press the reset button until the status LED and the energy consumption LED are intermittently flashing orange.
- To completely reset the Sunny Home Manager, press the reset button until the status LED and the energy consumption LED are intermittently flashing red.

## 10.7 Reassigning the Sunny Home Manager to the Sunny Portal System after the Reset

If you have performed a complete reset of the Sunny Home Manager (see Section 10.6, page 72), you must reassign the Sunny Home Manager to your Sunny Home Manager system in Sunny Portal. Otherwise, Sunny Portal will not accept any data from the Sunny Home Manager. You have the following options for reassigning the Sunny Home Manager to your Sunny Home Manager system:

- Reassigning the Sunny Home Manager via the PV System Setup Assistant
- or
- Reassigning the Sunny Home Manager via the Sunny Portal access (see the user manual "Sunny Home Manager in Sunny Portal")

### Reassigning the Sunny Home Manager to the Sunny Home Manager System via the PV System Setup Assistant

**Requirement:**

- You must be the **PV system administrator** (for user roles and user rights, see the user manual "Sunny Home Manager in Sunny Portal").



**Procedure:**

1. Open [www.SunnyPortal.com](http://www.SunnyPortal.com) and select [**PV System Setup Assistant**].

or

Go to [www.SunnyPortal.com/Register](http://www.SunnyPortal.com/Register).

- The PV System Setup Assistant opens.

2. Select [**Next**].
  - The page **User registration** opens.
3. Activate the checkbox **I am already registered in Sunny Portal**.
4. Enter the e-mail address and the Sunny Portal password in the fields **E-mail address** and **Password**.
5. Select [**Next**].
  - The page **Select PV system** opens.
6. Activate the field **Add or replace devices**.
7. In the line of the Sunny Home Manager system to which you would like to reassign the Sunny Home Manager, select .
8. Select [**Next**].
  - The page **Select devices** opens.
9. Enter the serial number of the Sunny Home Manager in the field **PIC**. Enter the registration ID of the Sunny Home Manager in the field **RID**.
10.  **Reading off the serial number and registration ID**  
 You can read off the serial number and the registration ID from the type label on the rear of the Sunny Home Manager.
11. Select [**Identify**].
  - Sunny Portal checks whether the serial number and registration ID correspond to the connected Sunny Home Manager.
  - The PV System Setup Assistant cannot find any Sunny Home Manager with the serial number and registration ID?  
 An error has occurred.
    - Eliminate the error (see Section 10 "Troubleshooting", page 59).
12. Select [**Next**].
13. Select [**Finish**].

## 10.8 Resetting the SMA Radio-Controlled Socket to Default Settings

You must reset the SMA radio-controlled socket to default settings in the following cases:

- You wish to operate the SMA radio-controlled socket in a different system.
- You wish to reset the measured values of the SMA radio-controlled socket.

**Procedure:**

1. Unplug the SMA radio-controlled socket from the outlet and then plug it back in.
  - The upper horizontal LED is glowing red for approximately ten seconds.
2. As soon as the vertical LEDs are glowing green, press and hold the touch key for five seconds.  
Do not release the key until the upper horizontal LED is glowing red.
  - The NetID is reset to **0**.
  - The measured values are reset.
  - The system password is reset to the standard password of **1111** for the user group **Installer**.

# 11 Decommissioning

## 11.1 Decommissioning the Sunny Home Manager

### Procedure:

- Disconnecting the Sunny Home Manager from the voltage supply
- Removing the cables and dismantling the Sunny Home Manager

### Disconnecting the Sunny Home Manager from the voltage supply

1. If the Sunny Home Manager is supplied with voltage via the plug-in power supply unit:
  - Pull the plug-in power supply unit out of the outlet.
  - Unplug the DC plug of the plug-in power supply unit from the terminal **Power** of the Sunny Home Manager.
2. If the Sunny Home Manager is supplied with voltage via a top-hat rail power supply unit:

### 3. **DANGER**

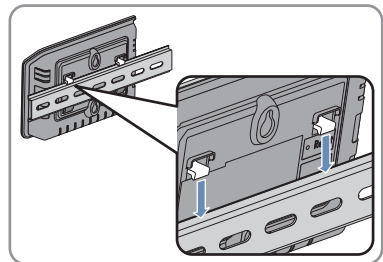
#### Danger to life due to electric shock

Lethal voltages are present at the connection point of the utility grid.

- Disconnect the connection point from the utility grid via the disconnection device (e.g. in the distribution board).
- Remove the connection plug of the top-hat rail power supply unit from the pin connector on the Sunny Home Manager.

### Removing the cables and dismantling the Sunny Home Manager

1. Unplug the connection plugs of the energy meters from the pin connectors on the Sunny Home Manager.
2. Unplug the network cable from the network terminal of the Sunny Home Manager.
3. Unplug the other end of the network cable from the router.
4. If the Sunny Home Manager is mounted on the wall, push the Sunny Home Manager upwards and remove it from the wall.
5. If the Sunny Home Manager is mounted on a top-hat rail, remove the Sunny Home Manager from the top-hat rail as follows:
  - Press the Sunny Home Manager down. Tilt the lower edge of the Sunny Home Manager forwards and remove from the top-hat rail.



## 11.2 Packing the Product for Shipment

- Pack the product for shipping. Use the original packaging or packaging that is suitable for the weight and size of the product.

## 11.3 Disposing of the Product

- Dispose of the product in accordance with the locally applicable disposal regulations for electronic waste.

## 12 Technical Data

### 12.1 Sunny Home Manager

<b>General Data</b>	
Status display	LEDs
Maximum length of cables to energy meters with SO interface	30 m
Maximum length of cables to energy meters with DO interface	15 m
Certified countries	Australia, Belgium, Germany, France, Italy, Greece, Great Britain, Canada, Luxembourg, Portugal, Spain, Czech Republic, Austria, Switzerland, USA
<b>Mechanical Data</b>	
Width x height x depth	170 mm x 124.5 mm x 41.5 mm
Weight	220 g
<b>Voltage supply</b>	
Voltage supply	Plug-in power supply unit, top-hat rail power supply unit
Input voltage	12 V <sub>DC</sub>
Maximum typical power consumption	6 W
Maximum power consumption	14.3 W
<b>Terminals</b>	
Speedwire/Ethernet*	RJ45
Number of 2 x 4-pole pin connectors for energy meters	3
Number of USB pin connectors**	2
* Data transfer rate 10 Mbit per second or 100 Mbit per second	
** Currently without function	
<b>Ambient Conditions during Operation</b>	
Ambient temperature*	-25 °C to +60 °C
Relative humidity**	5% to 95%

### Ambient Conditions during Operation

Degree of protection ***	IP20
Maximum altitude above MSL (Mean Sea Level)	2,000 m

\* When using the Sunny Home Manager at temperatures below 0°C and exceeding 40°C: do not use the supplied plug-in power supply unit (see Section 12.4, page 81). Requirements for the plug-in power supply unit: 12 V<sub>DC</sub>, nominal current: 1.5 A.

\*\* non-condensing

\*\*\* in accordance with IEC 60529

### Communication Interface to Other Devices

SMA devices	BLUETOOTH, Speedwire
Devices controlled via a data exchange protocol	Ethernet
Computer	Ethernet
Sunny Portal	Ethernet

### Maximum Range

BLUETOOTH*	100 m
Ethernet	100 m

\* Maximum range in free-field conditions

### Internal Memory

Cache for PV system data	5 days
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### Number of Devices

Maximum number of SMA devices	16
Maximum number of SMA inverters	12
Maximum number of SMA radio-controlled sockets	10
Maximum number of devices controlled via a data exchange protocol	32

## 12.2 SMA Radio-Controlled Socket

### General Data

Status display	LEDs
----------------	------

<b>General Data</b>	
Certified countries	Belgium, Germany, France, Greece, Great Britain, Italy, Luxembourg, Austria, Portugal, Spain, Czech Republic, Switzerland
Minimum service life*	20,000 switching cycles
* when switched at full load (16 A)	
<b>Mechanical Data</b>	
Width x height x depth	118 mm x 76 mm x 56 mm
Weight	156 g
<b>Voltage supply</b>	
Voltage	100 V to 240 V
Frequency	50 Hz / 60 Hz
Maximum current	16 A
Minimum power consumption	0.25 W
Maximum power consumption	1.5 W
Maximum switching power with resistive load	3,680 W
Maximum switching power with lamp load	600 W
Maximum switching power with lagging load with a displacement power factor of $\cos \varphi > 0.65$	1,200 VA
<b>Ambient Conditions during Operation</b>	
Ambient temperature	-5 °C to +65 °C
Relative humidity*	5 % ... 95 %
Degree of protection**	IP20
Maximum altitude above MSL	3,000 m
* non-condensing	
** in accordance with IEC 60529	
<b>Ambient Conditions for Transport/Storage</b>	
Ambient temperature	-25 °C to +80 °C
Relative humidity*	5 % ... 95 %
Maximum altitude above MSL	3,000 m
* non-condensing	
<b>Communication Interface to Other Devices</b>	
Sunny Home Manager	BLUETOOTH, Speedwire



<b>Maximum Range</b>	
BLUETOOTH*	100 m
* Maximum range in free-field conditions	

## 12.3 Plugwise Devices

You will find information on the technical data in the documentation of the respective Plugwise device.

## 12.4 Plug-In Power Supply Units

### TaiyTech, TYT251200200UV/3000M

<b>Mechanical Data</b>	
Width x height x depth	92.0 mm x 58.0 mm x 41.4 mm
Weight	244 g
<b>Voltage supply</b>	
Voltage	100 V <sub>AC</sub> to 240 V <sub>AC</sub>
Frequency	50 Hz / 60 Hz
Maximum current	0.85 A
<b>Ambient Conditions during Operation</b>	
Ambient temperature	0°C to +45°C

### TaiyTech, TYT251200200EU/3000M

<b>Mechanical Data</b>	
Width x height x depth	92.0 mm x 90.6 mm x 36.0 mm
Weight	190 g
<b>Voltage supply</b>	
Voltage	100 V <sub>AC</sub> to 240 V <sub>AC</sub>
Frequency	50 Hz / 60 Hz
Maximum current	0.85 A
<b>Ambient Conditions during Operation</b>	
Ambient temperature	0°C to +45°C

## 13 Accessories

You will find the accessories for your product in the following overview. If required, these can be ordered from SMA Solar Technology AG or your distributor.

<b>Designation</b>	<b>Brief description</b>	<b>SMA order number</b>
Optical probe	Cable with optical probe and four-pole plug for energy meters with D0 interface	HM-D0-METERADAPTER
SMA radio-controlled socket	Radio-controlled socket with SMA BLUETOOTH Wireless Technology	BT-SOCKET-10

## 14 Contact

If you have technical problems with our products, please contact the SMA Service Line. We need the following information in order to provide you with the necessary assistance:

- Serial number and software package of the Sunny Home Manager
- Manufacturer, serial number and firmware version of the radio-controlled socket
- Name of the Sunny Home Manager system
- Type of energy meters
- Type of optical probes

If you encounter technical problems with Plugwise radio-controlled sockets used in the Sunny Home Manager system, please contact the SMA Service Line.

Danmark	SMA Solar Technology AG	Belgien	SMA Benelux BVBA/SPRL
Deutschland	Niestetal	Belgique	Mechelen
Österreich	SMA Online Service Center: www.SMA.de/Service	België	+32 15 286 730
Schweiz	Sunny Boy, Sunny Mini Central, Sunny Tripower: +49 561 9522-1499	Luxemburg	
	Monitoring Systems (Kommunikationsprodukte): +49 561 9522-2499	Luxembourg	
	Fuel Save Controller (PV-Diesel-Hybridssysteme): +49 561 9522-3199	Nederland	
	Sunny Island, Sunny Backup, Hydro Boy: +49 561 9522-399	Česko	SMA Central & Eastern Europe s.r.o.
	Sunny Central: +49 561 9522-299	Magyarország	Praha
		Polska	+420 235 010 417
		România	
		Slovensko	
France	SMA France S.A.S. Lyon +33 472 22 97 00	Ελλάδα	SMA Hellas AE
		Κύπρος	Αθήνα +30 210 9856666
España Portugal	SMA Ibérica Tecnología Solar, S.L.U. Barcelona +34 935 63 50 99	United Kingdom	SMA Solar UK Ltd. Milton Keynes +44 1908 304899
Italia	SMA Italia S.r.l. Milano +39 02 8934-7299	France	SMA France S.A.S. Lyon +33 472 22 97 00

United Arab Emirates	SMA Middle East LLC Abu Dhabi +971 2 234-6177	India	SMA Solar India Pvt. Ltd. Mumbai +91 22 61713888
ไทย	SMA Solar (Thailand) Co., Ltd. กรุงเทพฯ +66 2 670 6999	대한민국	SMA Technology Korea Co., Ltd. 서울 +82-2-520-2666
South Africa	SMA Solar Technology South Africa Pty Ltd. Cape Town 08600SUNNY (78669) International: +27 (0)21 826 0600	Argentina Brasil Chile Perú	SMA South America SPA Santiago +562 2820 2101
Australia	SMA Australia Pty Ltd. Sydney Toll free for Australia: 1800 SMA AUS (1800 762 287) International: +61 2 9491 4200	Other countries	International SMA Service Line Niestetal Toll free worldwide: 00800 SMA SERVICE (+800 762 7378423)



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[www.SMA-Solar.com](http://www.SMA-Solar.com)

