

# **OUTDOOR UNIT**

# **SERVICE MANUAL**



**No. OBH739** 

**Models** 

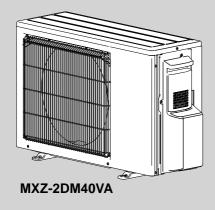
# MXZ-2DM40VA - E1, ET1 MXZ-3DM50VA - E1, ET1

Indoor unit service manual MSZ-DM•VA Series (OBH750) MSZ-HJ•VA Series (OBH647)

## CONTENTS

1. TECHNICAL CHANGES 2
2. PART NAMES AND FUNCTIONS
3. SPECIFICATION 4
4. NOISE CRITERIA CURVES
5. OUTLINES AND DIMENSIONS7
6. WIRING DIAGRAM9
7. REFRIGERANT SYSTEM DIAGRAM 10
8. PERFORMANCE CURVES 13
9. ACTUATOR CONTROL 19
10. SERVICE FUNCTIONS 20
11. TROUBLESHOOTING
12. DISASSEMBLY INSTRUCTIONS50

INDOOR UNITS COMBINATION SHEETS PARTS CATALOG (OBB739)



NOTE:
RoHS compliant products have <g> mark</g>
on the spec name plate.

## Use the specified refrigerant only

## Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of. Correct refrigerant is specified in the manuals and on the spec labels provided with our products. We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

## <Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and remove the power plug.
- Discharge the capacitor before the work involving the electric parts.

## <Precautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

## 1 TECHNICAL CHANGES

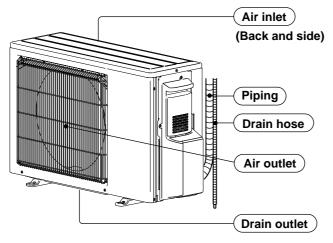
## MXZ-2DM40VA -E1, ET1

## MXZ-3DM50VA -E1, ET1

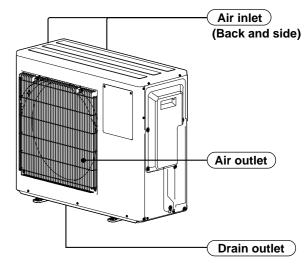
1. New model

## PART NAMES AND FUNCTIONS

## MXZ-2DM40VA



## MXZ-3DM50VA



## ACCESSORIES

Model		MXZ-2DM40VA	MXZ-3DM50VA
1	Drain socket	1	1
2	Drain cap		2

2

3

Outdoor model		MXZ-2D	M40VA		
Outdoor unit power supply			Single phase 230 V, 50 Hz		
	Indoor units number		2		
ε	Piping total length m		Max.	Max. 30	
System	Connecting pipe length		Max.	20	
6	Height difference (Indoor ~ Outdoor)		Refer to 7 REFRIGERAN	IT SYSTEM DIAGRAM.	
	Height difference (Indoor ~ Indoor)		Refer to 7 REFRIGERAN	IT SYSTEM DIAGRAM.	
	Function		Cooling	Heating	
	Capacity Rated frequency (MinMax.) *2	kW	4.0 (1.1 - 4.3)	4.3 (1.0 - 4.7)	
	Breaker capacity	Α	15	5	
_	Power input (Total) <b>*</b> 1, <b>*</b> 2	W	1,050	1,160	
Electrical data	Running current (Total) <b>*</b> 1, <b>*</b> 2	Α	5.1	5.6	
da	Power factor (Total) <b>*</b> 1, <b>*</b> 2	%	90	90	
	Starting current (Total) *1, *2 A		5.6	6	
Coefficient of performance (C.O.P) (Total) *1, *2			3.81	3.71	
or	5 Model		KNB092F	KNB092FFDHC	
ess	Output	W	1,10	00	
Compressor	Current *1, *2	Α	4.7	5.2	
Ū Č	Refrigeration oil (Model)	L	0.32 (NI	EO22)	
د م	b Model		RC0J5	i0-FA	
Fan motor	Current *1, *2	Α	0.19	0.23	
	Dimensions W x H x D	mm	800 x 55	0 x 285	
Weight kg		-	32	2	
	Air flow (Rated)	m <sup>3</sup> /h	1,752	1,914	
Special remarks	Sound level (Rated)	dB(A)	48	52	
Spe	Fan speed (Rated)	rpm	840	910	
	Refrigerant filling capacity (R410A)	kg	0.9	5	

**\*1** Measured under rated operating frequency.

\*2 When connected with below indoor units.

#### MSZ-DM25VA + MSZ-DM25VA

**NOTE:** Test conditions are based on ISO 5151. (Refrigerant piping length (one way): 5 m) COOLING INDOOR Dry-bulb temperature 27.0 °C Wet-bulb temperature 19.0 °C OUTDOOR Dry-bulb temperature 35.0 °C Wet-bulb temperature 24.0 °C

HEATING INDOOR Dry-bulb temperature 20.0 °C

OUTDOOR Dry-bulb temperature 7.0 °C Wet-bulb temperature 6.0 °C

Outdoor model		MXZ-3D	M50VA		
Outdoor unit power supply			Single phase 230 V, 50 Hz		
	Indoor units number		2 to	3	
E	Piping total length	m	Max.	Max. 50	
System	Connecting pipe length		Max.	25	
S	Height difference (Indoor ~ Outdoor)		Refer to 7 REFRIGERAN	IT SYSTEM DIAGRAM.	
	Height difference (Indoor ~ Indoor)	m	Refer to 7 REFRIGERAN	IT SYSTEM DIAGRAM.	
	Function		Cooling	Heating	
	Capacity Rated frequency (MinMax.) *2	kW	5.0 (2.7 - 6.5)	6.0 (2.4 - 7.5)	
	Breaker capacity	A	25	5	
=	Power input (Total) *1, *2	W	1,130	1,310	
Electrical data	Running current (Total) *1, *2	A	5.0	5.8	
da	Power factor (Total) <b>*</b> 1, <b>*</b> 2	%	99		
ш	Starting current (Total) *1, *2	urrent (Total) *1, *2 A		5.8	
Coefficient of performance (C.O.P) (Total) *1, *2		2	4.42	4.58	
or	5 Model		SNB130FGBH1T		
ess	Output	W	1,30	00	
Compressor	Current *1, *2	A	4.5	5.3	
Co	Refrigeration oil (Model)	L	0.7 (NE	EO22)	
Fan motor	ה Model		SIC-71FW	/-F764-1	
Fan moto	Current *1, *2	A	0.20	0.23	
	Dimensions W x H x D	mm	840 x 71	0 x 330	
-		kg	57		
	Air flow (Rated)	m <sup>3</sup> /h	2,252	2,379	
Special remarks	Sound level (Rated)	dB(A)	50	53	
Spe	Fan speed (Rated)	rpm	650	660	
	Refrigerant filling capacity (R410A)	kg	2.7		

\*1 Measured under rated operating frequency.

\*2 When connected with below indoor units.

## MSZ-DM25VA + MSZ-DM25VA + MSZ-DM25VA

NOTE: Test conditions are based on ISO 5151. (Refrigerant piping length (one way): 5 m)

COOLING INDOOR Dry-bulb temperature 27.0 °C Wet-bulb temperature 19.0 °C

OUTDOOR Dry-bulb temperature 35.0 °C Wet-bulb temperature 24.0 °C

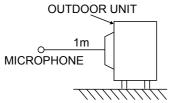
HEATING INDOOR Dry-bulb temperature 20.0 °C

OUTDOOR Dry-bulb temperature 7.0 °C Wet-bulb temperature 6.0 °C

## **NOISE CRITERIA CURVES**

4

#### MXZ-2DM40VA MXZ-3DM50VA FAN SPEED FUNCTION SPL(dB(A)) FAN SPEED FUNCTION SPL(dB(A)) LINE High Cooling 48 • -• High Cooling 50 High Heating 52 \_\_\_\_\_ High Heating 53 90 90 OCTAVE BAND SOUND PRESSURE LEVEL, dB re 0.0002 MICRO BAR --OCTAVE BAND SOUND PRESSURE LEVEL, dB re 0.0002 MICRO BAR 80 80 70 70 NC-70 60 60 NC-60 50 50 NC-50 40 40 NC-40 30 30 NC-30 20 APPROXIMATE THRESHOLD O HEARING FOR CONTINUOUS NOISE 20 APPROXIMATE THRESHOLD O HEARING FOR CONTINUOUS NOISE . NC-20 10 10 63 125 250 500 1000 2000 4000 8000 63 125 250 500 1000 2000 4000 8000 BAND CENTER FREQUENCIES, Hz BAND CENTER FREQUENCIES, Hz



#### Test conditions

Cooling :Dry-bulb temperature 35°C Wet-bulb temperature 24°C Heating :Dry-bulb temperature 7°C Wet-bulb temperature 6°C

LINE

• -

β 2

I

NC-70

NC-60

NC-50

NC-40

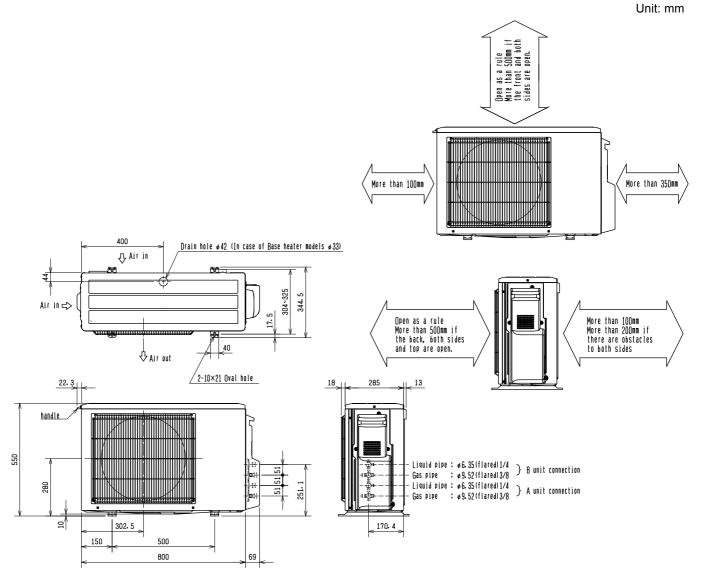
NC-30

NC-20

## **OUTLINES AND DIMENSIONS**

## MXZ-2DM40VA

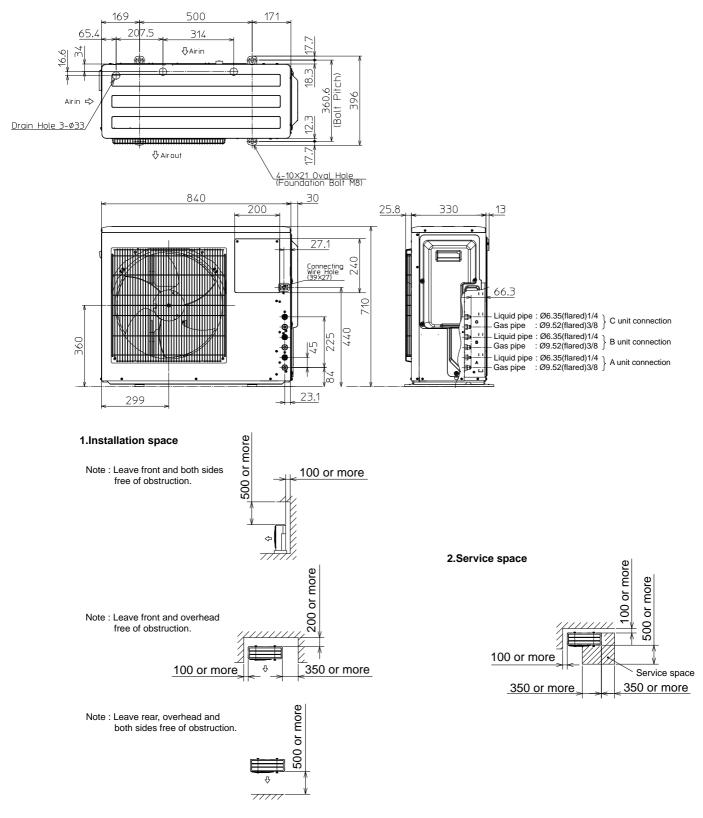
5



**OBH739** 

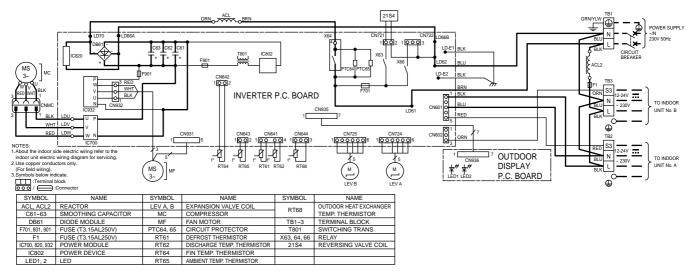
## MXZ-3DM50VA

Unit: mm

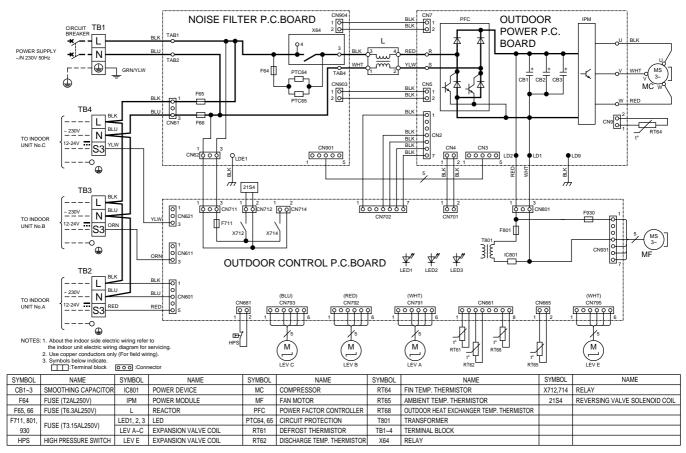


## MXZ-2DM40VA -E1, ET1

6



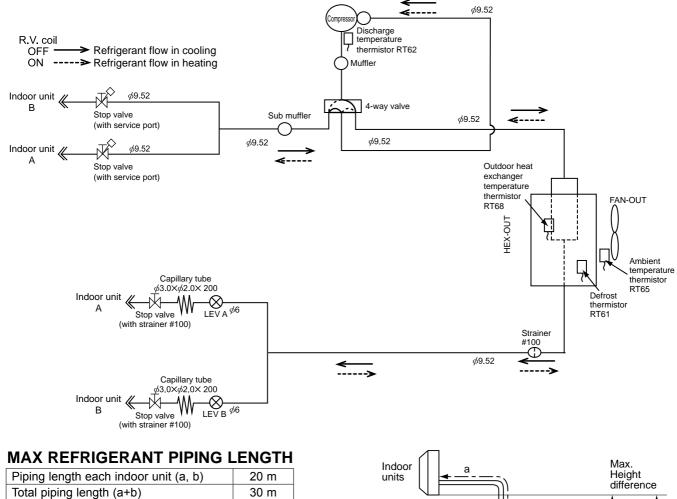
## MXZ-3DM50VA -E1, ET1



## MXZ-2DM40VA

7

#### UNIT: mm



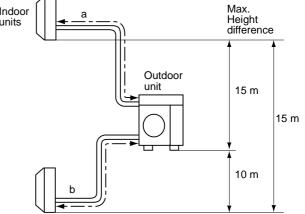
iolai pipiliy ieliylii (a+b)	30 11
Bending point for each unit	20
Total bending point	30

#### \*It is irrelevant which unit is higher. ADDITIONAL REFRIGERANT CHARGE

Outdoor unit precharged	Refrigerant piping length (one way, 2 unit total)		
(g)	20 m	30 m	
950	0	200	

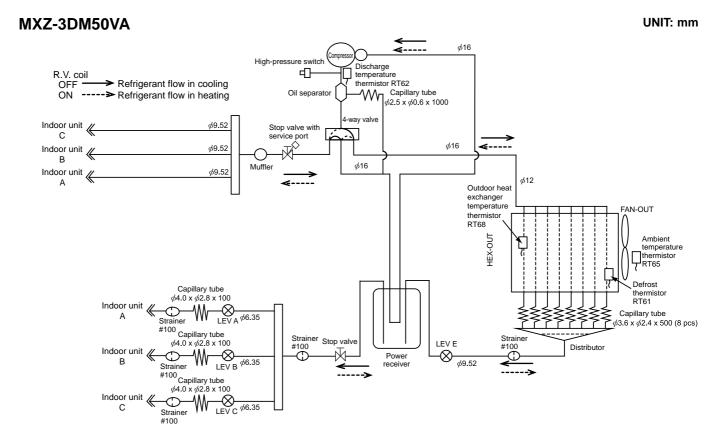
Calculation: Xg = 20 g/m x (Refrigerant piping length (m) - 20)

- Refrigerant pipe diameter is different according to indoor unit to be connected. When using extension pipes, refer to the right table.
- When diameter of refrigerant pipe is different from that of outdoor unit union, use optional Different-diameter pipe.
   For further information on Different-diameter pipe, refer to "PARTS CATALOG".



#### UNIT: mm (inch)

Outdoor unit union diameter		
For		
ladoor unit A	Liquid	6.35(1/4)
Indoor unit A	Gas	9.52(3/8)
Indoor unit B	Liquid	6.35(1/4)
	Gas	9.52(3/8)



## MAX REFRIGERANT PIPING LENGTH

Piping length each indoor unit (a, b, c)	25 m
Total piping length (a+b+c)	50 m
Bending point for each unit	25
Total bending point	50

\*It is irrelevant which unit is higher.

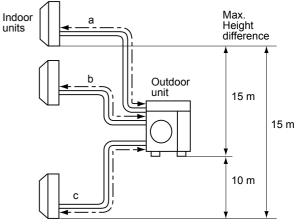
#### ADDITIONAL REFRIGERANT CHARGE

Outdoor unit precharged	Refrigerant piping length (one way, 3 unit total)		
(g)	40 m	50 m	
2,700	0	200	

Calculation: Xg = 20 g/m x (Refrigerant piping length (m) - 40)

• Refrigerant pipe diameter is different according to indoor unit to be connected. When using extension pipes, refer to the right table.

 When diameter of refrigerant pipe is different from that of outdoor unit union, use optional Different-diameter pipe.
 For further information on Different-diameter pipe, refer to "PARTS CATALOG".



#### UNIT: mm (inch)

		•••••
Outdoor unit union diameter		
For		
Indoor unit A	Liquid	6.35(1/4)
	Gas	9.52(3/8)
Indoor unit B	Liquid	6.35(1/4)
	Gas	9.52(3/8)
Indoor unit C	Liquid	6.35(1/4)
	Gas	9.52(3/8)

## **PUMPING DOWN**

When relocating or disposing of the air conditioner, pump down the system following the procedure below so that no refrigerant is released into the atmosphere.

- 1) Turn off the breaker.
- 2) Connect the gauge manifold valve to the service port of the stop valve on the gas pipe side of the outdoor unit.
- 3) Fully close the stop valve on the liquid pipe side of the outdoor unit.
- 4) Turn on the breaker.
- 5) Start the emergency COOL operation on all the indoor units.
- 6) When the pressure gauge shows 0.05 to 0 MPa [Gauge] (approximately 0.5 to 0 kgf/cm<sup>2</sup>), fully close the stop valve on the gas pipe side of the outdoor unit and stop the operation. (Refer to the indoor unit installation manual about the method for stopping the operation.)
  - \* If too much refrigerant has been added to the air conditioner system, the pressure may not drop to 0.05 MPa [Gauge] (approximately 0.5 kgf/cm<sup>2</sup>), or the protection function may operate due to the pressure increase in the high-pressure refrigerant circuit. If this occurs, use a refrigerant collecting device to collect all of the refrigerant in the system, and then recharge the system with the correct amount of refrigerant after the indoor and outdoor units have been relocated.
- 7) Turn off the breaker. Remove the pressure gauge and the refrigerant piping.

#### WARNING

When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst and cause injury if any foreign substance, such as air, enters the pipes.

## MXZ-2DM40VA MXZ-3DM50VA

The standard specifications apply only to the operation of the air conditioner under normal conditions.

Since operating conditions vary according to the areas where these units are installed, the following information has been provided to clarify the operating characteristics of the air conditioner under the conditions indicated by the performance curve. (1) GUARANTEED VOLTAGE

## 198 - 264 V 50 Hz

(2) AIR FLOW

Air flow should be set at MAX.

## (3) MAIN READINGS

- (1) Indoor intake air wet-bulb temperature :
- (2) Indoor outlet air wet-bulb temperature : (3) Outdoor intake air dry-bulb temperature :
- (4) Total input:
- (5) Indoor intake air dry-bulb temperature :
- (6) Outdoor intake air wet-bulb temperature :

(7) Total input : W

Indoor air wet and dry bulb temperature difference on the left side of the following chart shows the difference between the indoor intake air wet and dry bulb temperature and the indoor outlet air wet and dry bulb temperature for your reference at service.

°CWB

°CWB

°CDB

°CDB

°CWB

W

Cooling

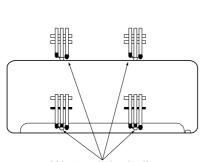
Heating

## How to measure the indoor air wet and dry bulb temperature difference

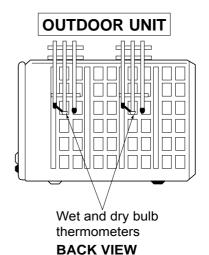
- 1. Attach at least 2 sets of wet and dry bulb thermometers to the indoor air intake as shown in the figure, and at least 2 sets of wet and dry bulb thermometers to the indoor air outlet. The thermometers must be attached to the position where air speed is high.
- Attach at least 2 sets of wet and dry bulb thermometers to the outdoor air intake. 2.
- Cover the thermometers to prevent direct rays of the sun.

INDOOR UNIT

- 3. Check that the air filter is cleaned.
- 4. Open windows and doors of room.
- 5. Press the EMERGENCY OPERATION switch once (twice) to start the EMERGENCY COOL (HEAT) MODE.
- 6. When system stabilizes after more than 15 minutes, measure temperature and take an average temperature.
- 7. 10 minutes later, measure temperature again and check that the temperature does not change.



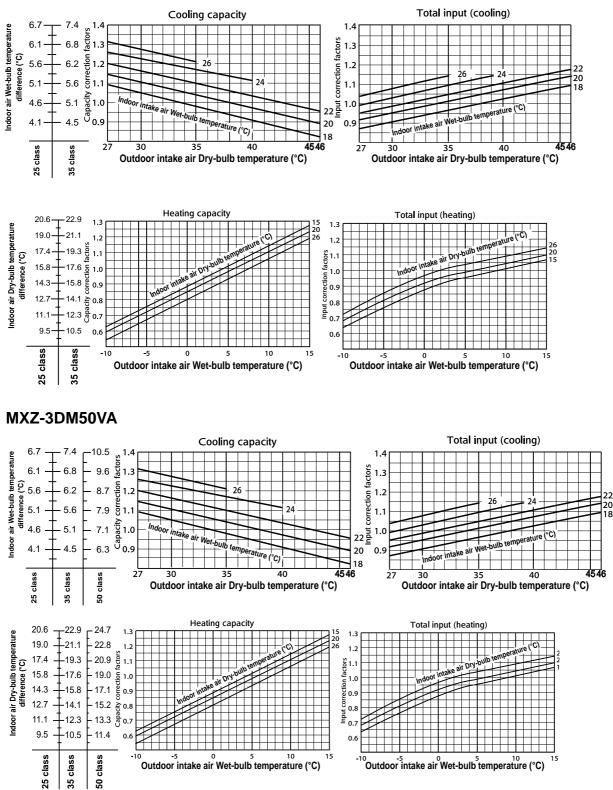
Wet and dry bulb thermometers FRONT VIEW



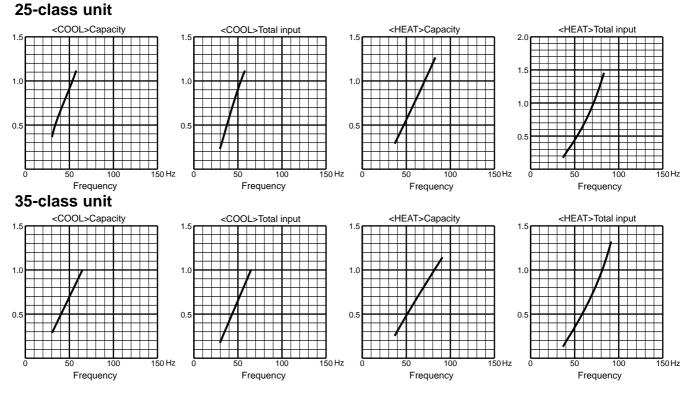
8

## 8-1. CAPACITY AND THE INPUT CURVES

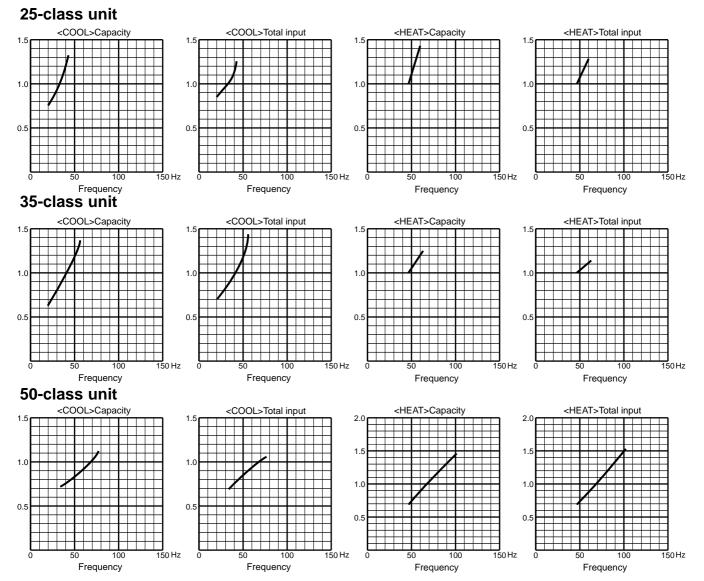
## MXZ-2DM40VA



# 8-2. CAPACITY AND INPUT CORRECTION BY INVERTER OUTPUT FREQUENCY (single operation) MXZ-2DM40VA



## MXZ-3DM50VA



## 8-3. HOW TO OPERATE FIXED-FREQUENCY OPERATION <Test run operation>

- 1. Press EMERGENCY OPERATION switch to start COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
- 2. Test run operation starts and continues to operate for 30 minutes.
- 3. Compressor operates at rated frequency.
- 4. Indoor fan operates at High speed.
- 5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (Operation frequency of compressor varies)
- 6. To cancel test run operation or EMERGENCY OPERATION, press EMERGENCY OPERATION switch or any button on remote controller.

## 8-4. OUTDOOR LOW PRESSURE AND OUTDOOR UNIT CURRENT CURVE (single operation)

NOTE: The unit of pressure has been changed to MPa on the international system of units (SI unit system). The conversion factor is: 1 (MPa [Gauge]) = 10.2 (kgf/cm<sup>2</sup> [Gauge])

## (1) COOL operation

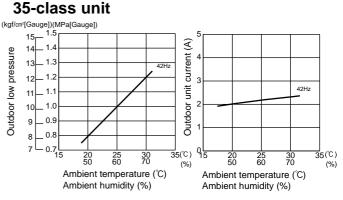
① Both indoor and outdoor units are under the same temperature/humidity condition.

2 Operation: TEST RUN OPERATION (Refer to 8-3.)

## MXZ-2DM40VA

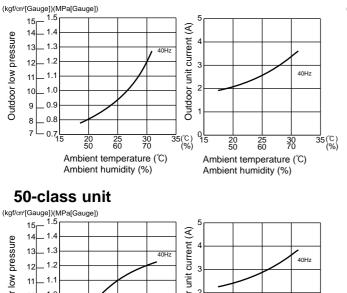
(
()
42Hz           42Hz           42Hz           1           0           35(C)           0           35(C)           0           50           60           70           60           70

#### Dry-bulb temperature (°C) Relative humidity (%) 20 50 25 60 30 70

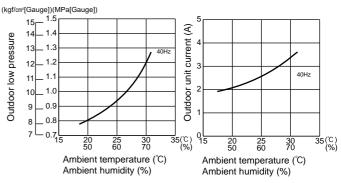


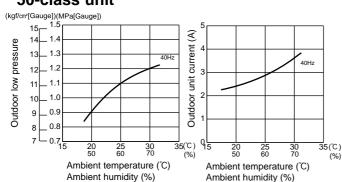
## MXZ-3DM50VA

#### 25-class unit



## 35-class unit





**OBH739** 

## (2) HEAT operation

## ① Condition:

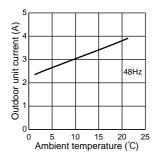
	Indoor	Outdoor			
Dry bulb temperature (°C)	20.0	2	7	15	20.0
Wet bulb temperature (°C)	14.5	1	6	12	14.5

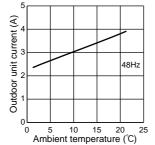
② Operation: TEST RUN OPERATION (Refer to 8-3.)

## MXZ-2DM40VA

## 25-class unit

## 35-class unit

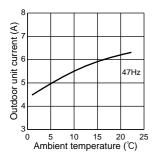




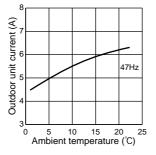
25

MXZ-3DM50VA

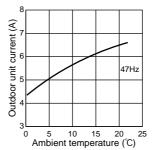
## 25-class unit



## 35-class unit



## 50-class unit



## MXZ-2DM40VA MXZ-3DM50VA

## Relation between main sensor and actuator

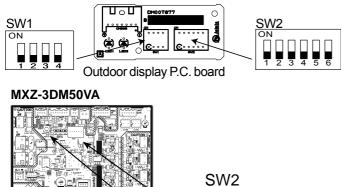
			Actu	lator	
Sensor	Purpose	Compressor	LEV	Outdoor fan motor	R.V. coil
Discharge temperature thermistor	Protection	0	0		
Indoor coil temperature thermistor	Cooling: Coil frost prevention	0			
	Heating: High pressure protection	0	0		
Defrost thermistor	Heating: Defrosting	0	0	0	0
Fin temperature thermistor	Protection	0		0	
Ambient temperature thermistor	Control/Protection	0	0	0	
Outdoor heat exchanger temperature thermistor	Cooling: Control/Protection	0	0	0	
Capacity code	Control	0	0		

## MXZ-2DM40VA MXZ-3DM50VA

## 10-1. THE POSITION OF SWITCH

## MXZ-2DM40VA

10





Oudoor control P.C. board

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## 10-2. LOCKING THE OPERATION MODE OF THE AIR CONDITIONER (COOL, DRY, HEAT)

With this function, you can lock the operation mode of the outdoor unit.

Once the operation mode is locked to either COOL/DRY mode or HEAT mode, the air conditioner operates in that mode only.

Default setting is required to activate this function.

Please explain this function to your customers and ask them whether they want to use it.

[How to lock the operation mode]

(1) Turn OFF the breaker and make sure that the LED goes off.

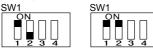
- (2) Set SW1 or SW2 as shown in the figure below.
- (3) Turn ON the breaker.

## MXZ-2DM40VA

## SW1 on the outdoor display P.C. board

Heat

Cool/Dry



## MXZ-3DM50VA

SW2 on the outdoor control P.C. board



SW2

#### 10-3. LOWERING THE OPERATING NOISE OF THE OUTDOOR UNIT

With this function, you can lower the operating noise of the outdoor unit when the operation load is small, for example, during night time in COOL mode.

However, note that the cooling and heating capacity can also be lowered if this function is activated.

Default setting is required to activate this function.

Please explain this function to your customers and ask them whether they want to use it.

[How to lower the operating noise]

- (1) Turn OFF the breaker and make sure that the LED goes off.
- (2) Set the "3" Switch of SW1 to ON to enable this function. (MXZ-2DM40VA)
- Set the "3" Switch of SW2 to ON to enable this function. (MXZ-3DM50VA)
- (3) Turn ON the breaker.

#### MXZ-2DM40VA SW1 on the outdoor display P.C. board







#### **10-4. AUTOMATIC LINE CORRECTING**

This outdoor unit has an automatic line correcting function which automatically detects and corrects improper wiring or piping.

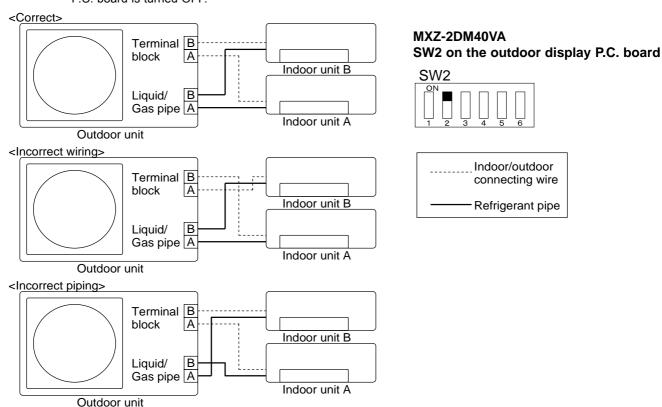
#### <MXZ-2DM40VA>

Improper wiring or piping can be automatically detected when one indoor unit is operated in COOL mode for 30 minutes. When improper wiring or piping is detected, wiring lines are corrected (A to B/ B to A) with the software.

**NOTE:** This function may not work due to the condition or environment of the unit, such as the following:

- gas leak, closed stop valve
- unit failure such as defective LEV
- indoor/outdoor temperature

**NOTE:** This function does not work when the "2" of SW2 on the outdoor display P.C. board is turned OFF.



The record of automatic line correcting can be checked in the following way:

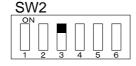
- (1) Turn OFF the breaker and make sure that the LED goes off.
- (2) Turn ON the "3" of SW2 on the outdoor display P.C. board.
- (3) Turn ON the breaker.
- (4) Check the correction state with the LED lamps on the outdoor display P.C. board.
- (5) Turn OFF the breaker and make sure that the LED goes off.
- (6) Turn OFF the "3" of SW2 on the outdoor display P.C. board.

(7) Turn ON the breaker.

Number	Wiring line	
LED1 (Red)	wining inte	
Once	Once	Not corrected
3 times	3 times	Corrected

#### MXZ-2DM40VA SW2 on the outdoor display PC

SW2 on the outdoor display P.C. board



#### <MXZ-3DM50VA>

Improper wiring or piping can be automatically detected by pressing the piping/wiring correction switch (SW871) on the outdoor control P.C. board.

When improper wiring or piping is detected, wiring lines are corrected. This will be completed in about 10 to 20 minutes.

#### [How to activate this function]

- 1. Check that outside temperature is above 0°C.
- (This function does not work when outside temperature is not above 0°C.)
- 2. Check that the stop valves of the liquid pipe and gas pipe are open.
- 3. Check that the wiring between indoor and outdoor unit is correct.
- (If the wiring is not correct, this function does not work.) 4. Turn ON the breaker and wait at least 1 minute.
- 5. Press the piping/wiring correction switch (SW871) on the outdoor P.C. board.
- Do not touch energized parts.

#### LED indication during detection:

	-	
LED1 (Red)	LED2 (Yellow)	LED3 (Green)
Lighted	Lighted	Once

#### LED indication after detection:

LED1 (Red)	LED2 (Yellow)	LED3 (Green)	Indication
Lighted	Not lighted	Lighted	Completed (Problem corrected/Normal)
Once	Once	Once	Not completed (Detection failed)
	Other indications		Refer to "SAFETY PRECAUTIONS WHEN LED FLASHES" located behind the service panel.

Make sure that the valves are open and the pipes are not collapsed or clogged.

#### 6. Press the switch to cancel.

LED indication after cancel:

LED1 (Red)	LED2 (Yellow)	LED3 (Green)
Lighted	Lighted	Not lighted

**NOTE:** Indoor unit cannot be operated while this function is activated.

When this function is activated while indoor unit is operating, the operation will be stopped. Operate indoor unit after the automatic line correcting is finished. Pressing the switch during detection cancels this function.

The record of automatic line correcting can be checked in the following way:

Press the switch for more than 5 seconds

LED will show the record of automatic correcting for about 30 seconds as shown in the table below:

	Wiring line		
LED1 (Red)	LED2 (Yellow)	LED3 (Green)	Wiring line
Once	Once	Lighted	Not corrected
3 times	3 times	Lighted	Corrected

**NOTE:** Activate this function to check the correct wiring after replacing the outdoor P.C. board. (Previous records are deleted when the outdoor control P.C. board is replaced.)

The record cannot be shown if automatic line correcting is not cancelled (Refer to "How to activate this function").



### 10-5. PRE-HEAT CONTROL

If moisture gets into the refrigerant cycle, or when refrigerant is liquefied and collected in the compressor,

it may interfere the start-up of the compressor. To improve start-up condition, the compressor is energized even while it is not operating to generate heat at the winding.

The compressor uses about 50 W when pre-heat control is turned ON. Pre-heat control is OFF(**MXZ-2DM40VA**) / ON (**MXZ-3DM50VA**) at the default setting.

#### MXZ-2DM40VA

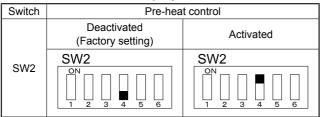
[How to activate pre-heat control]

(1) Turn OFF the breaker and make sure that the LED goes off.

(2) Set the "4" of SW2 as shown figure below to ON to activate pre-heat control function.

(3) Turn ON the breaker.

## SW2 on the outdoor display P.C. board

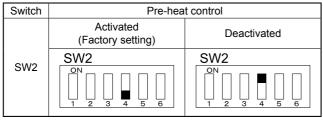


#### MXZ-3DM50VA

[How to activate pre-heat control]

- (1) Turn OFF the breaker and make sure that the LED goes off.
- (2) Set the "4" of SW2 as shown figure below to OFF to activate pre-heat control function.
- (3) Turn ON the breaker.

#### SW2 on the outdoor control P.C. board



NOTE: Pre-heat control will be turned OFF when the breaker is turned OFF.

## MXZ-2DM40VA MXZ-3DM50VA

## 11-1. CAUTIONS ON TROUBLESHOOTING

#### 1. Before troubleshooting, check the following:

- 1) Check the power supply voltage.
- 2) Check the indoor/outdoor connecting wire for miswiring.
- 2. Take care of the following during servicing
  - 1) Before servicing the air conditioner, be sure to turn OFF the unit first with the remote controller, and after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
  - 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.
  - 3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
  - 4) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
  - 5) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.



<Correct>



Connector housing

#### 3. Troubleshooting procedure

- Check if the OPERATION INDICATOR lamp on the indoor unit is flashing on and off to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is flashing on and off before starting service work.
- 2) Before servicing, check that the connector and terminal are connected properly.
- When the P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) Refer to 11-2, 11-3 and 11-4.

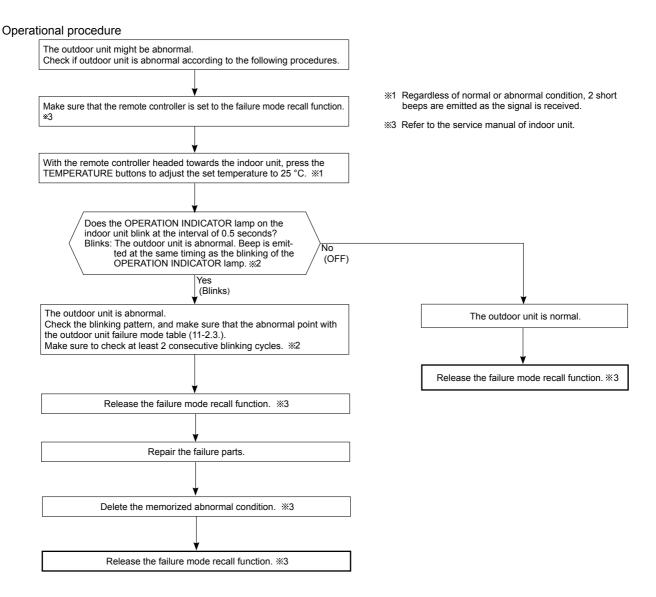
#### **11-2. FAILURE MODE RECALL FUNCTION**

This air conditioner can memorize the abnormal condition which has occurred once.

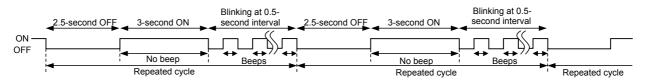
Even though LED indication listed on the troubleshooting check table (11-4.) disappears, the memorized failure details can be recalled.

 Flow chart of failure mode recall function for the indoor/outdoor unit Refer to the service manual of indoor unit.

#### 2. Flow chart of the detailed outdoor unit failure mode recall function



**NOTE:** 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly. 2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.



%2.Blinking pattern when outdoor unit is abnormal:

## 3. Outdoor unit failure mode table

#### MXZ-2DM

Upper lamp of			dication			Indoor/
OPERATION INDICATOR lamp (Indoor unit)	Abnormal point (Failure mode/protection)	(Outdoor P.C. board) LED 1 LED 2		Condition	Remedy	outdoor unit failure mode recall function
OFF	None (Normal)	Not lighted	Not lighted	<b> </b>		
2-time flash	Outdoor power system	or power system Lighted Lighted Overcurrent protection cut-out operates • Check the compressor of a consecutive times within 1 minute after necting wire.		<ul> <li>Refer to 11-6. © "Check of inverter/compressor".</li> </ul>	0	
3-time flash	Discharge temperature thermistor	Lighted	Once	Thermistor shorts or opens during compressor running.	<ul> <li>Refer to 11-6.</li></ul>	0
	Defrost thermistor	Lighted	Once			0
	Ambient temperature thermistor	Lighted	Twice			0
	Fin temperature thermistor	Lighted	3 times			0
	P.C. board temperature thermistor	Lighted	4 times		Replace the inverter P.C. board.	0
	Outdoor heat exchanger temperature thermistor	Lighted	9 times		<ul> <li>Refer to 11-6.</li></ul>	0
4-time flash	Overcurrent	Once	Not lighted	The overcurrent flows into intelligent power module.	<ul> <li>Check the compressor connecting wire.</li> <li>Refer to 11-6. © "Check of inverter/compressor".</li> <li>Check the stop valve.</li> </ul>	_
	Compressor	Twice	Not lighted	The overcurrent flows into intelligent power module within 10 seconds after the compressor gets started. ( The compressor gets restarted in 15 seconds.)	<ul> <li>Check the compressor connecting wire.</li> <li>Refer to 11-6. © "Check of inverter/compressor".</li> </ul>	_
		9 times	Not lighted	Waveform of compressor current is dis- torted.		_
5-time flash	Discharge temperature	Lighted	Lighted	Discharge temperature exceeds 116°C during operation.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Refer to 11-6. © "Check of LEV".</li> </ul>	
6-time flash	High pressure	Lighted	Lighted	The outdoor heat exchanger temperature exceeds 70°C during cooling or the in- door gas pipe temperature exceeds 70°C during heating.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Check the stop valve.</li> </ul>	_
7-time flash	Fin temperature	3 times	Not lighted	The fin temperature exceeds 90°C during operation.	<ul> <li>Check the around outdoor unit.</li> <li>Check the outdoor unit air passage.</li> </ul>	_
	P.C. board temperature	4 times	Not lighted	The P.C. board temperature exceeds 80°C during operation.	<ul> <li>Refer to 11-6.               \begin{aligned}             &amp; &amp;</li></ul>	_
8-time flash	Outdoor fan motor	Lighted	Lighted	Failure occurs 3 consecutive times within 30 seconds after the fan gets started.	<ul> <li>Refer to 11-6.               \begin{aligned}             &amp; &amp;</li></ul>	_
9-time flash	Nonvolatile memory data	Lighted	5 times	Nonvolatile memory data cannot be read properly.	Replace the inverter P.C. board.	0
	Power module	7 times	Not lighted	The output of the power module that drove the compressor was shorted or the winding of the compressor was shorted.	<ul> <li>Refer to 11-6. © "Check of inverter/compressor".</li> </ul>	0
10-time flash	Discharge temperature	Lighted	Lighted	The discharge temperature is kept under 50°C (COOL mode)/40°C (HEAT mode) for more than 40 minutes.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Refer to 11-6. (© "Check of LEV".</li> </ul>	
11-time flash	Current sensor	8 times	Not lighted	The sensor circuit of current of compressor shorts or opens during compressor operate.	Replace the inverter P.C. board.	0
	Bus-bar voltage	6 times	Not lighted	The bus-bar voltage exceeds 430 V or falls to 50 V or below during compressor operating.	<ul> <li>Check the power supply.</li> <li>Replace the inverter P.C. board.</li> </ul>	0
14-time flash	Stop valve	Lighted	12 times	The current of compressor is power module is out of order.	<ul> <li>Check the stop valve.</li> <li>Check the refrigerant circuit and the refrigerant amount.</li> </ul>	0
17 time flash	Outdoor refrigerant system abnormality	Lighted	17 times	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	necting piping etc. • Check the stop valve.	0

**NOTE:** Blinking patterns of this mode differ from the ones of Troubleshooting check table (11-4).

#### MXZ-3DM

Upper lamp of OPERATION INDICATOR	Abnormal point	LED indication (Outdoor P.C. board) Condition		Condition	Remedy	Indoor/outdoor unit failure mode
lamp (Indoor unit)	(Failure mode/protection)	ure mode/protection)		Condition	romody	recall function
OFF	None (Normal)		Lighted			
2-time flash	Outdoor power system	Lighted	-	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started, or converter protection or bus-bar voltage protection cut-out operates 3 consecutive times within 3 minutes after start-up.	<ul> <li>Check the connection of the compressor connecting wire.</li> <li>Refer to 11-6.<sup>©</sup> "How to check inverter/compressor".</li> <li>Check the stop valve.</li> </ul>	0
3-time flash	Discharge temperature thermistor	Lighted	Once	Thermistor shorts or opens during compressor running.	Refer to 11-6.      "Check of outdoor thermistors".	
	Defrost thermistor	Lighted	Once			
	Ambient temperature thermistor	Lighted	Twice			
	Fin temperature thermistor	Lighted	3 times			0
	P.C. board temperature thermistor	Lighted	4 times		Replace the outdoor control P.C. board.	
	Outdoor heat exchanger temperature thermistor	Lighted	9 times		• Refer to 11-6. <sup>®</sup> "Check of outdoor thermistors".	
4-time flash	Overcurrent	Once	Not lighted	28 A current flows into intelligent power module.	<ul> <li>Reconnect compressor connector.</li> <li>Refer to 11-6.<sup>©</sup> "How to check inverter/ compressor".</li> <li>Check the stop valve.</li> </ul>	
5-time flash	Discharge temperature	Lighted	Lighted	Discharge temperature exceeds 116°C during operation. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Refer to 11-6.  Theck of LEV".</li> </ul>	
6-time flash	High pressure	Lighted	Lighted	High-pressure is detected with the high-pressure switch (HPS) during operation. The outdoor heat exchanger temperature exceeds 70°C during cooling or the indoor gas pipe temperature exceeds 70°C during	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Check the stop valve.</li> </ul>	
7-time flash	Fin temperature	3 times	Not lighted	heating. The fin temperature exceeds 89°C during operation.	Check the around out- door unit.     Check the outdoor unit	
	P.C. board temperature	4 times	Not lighted	The P.C. board temperature exceeds 73°C during operation.	<ul> <li>Check the outdoor unit air passage.</li> <li>Refer to 11-6. <sup>(E)</sup> "Check of outdoor fan motor".</li> </ul>	
8-time flash	Outdoor fan motor	Lighted	Lighted	Failure occurs 3 consecutive times within 30 seconds after the fan gets started.	• Refer to 11-6. (F) "Check of outdoor fan motor".	
9-time flash	Nonvolatile memory data	Lighted	5 times	Nonvolatile memory data cannot be read properly.	Replace the outdoor control P.C. board.	0
10-time flash	Discharge temperature	Lighted	Lighted	The frequency of the compressor is kept 80Hz or more and the discharge temperature is kept under 50°C (cooling)/40°C (heating) for more than 40 minutes.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Refer to 11-6.  Theck of LEV".</li> </ul>	

**NOTE**: Blinking patterns of this mode differ from the ones of Troubleshooting check table (11-4).

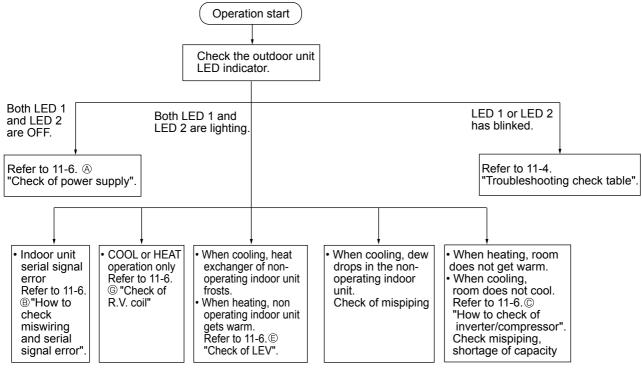
Upper lamp of OPERATION INDICATOR	Abnormal point (Failure mode/protection)	(Outdoor	dication P.C. board)	Condition	Remedy	Indoor/outdoor unit failure mode
lamp (Indoor unit)	· · · · · ·	LED 1	LED 2			recall function
11-time flash	Communication error between P.C. boards	Lighted	6 times	Communication error occurs between the electronic control P.C. board and power board for more than 10 seconds.	<ul> <li>Check the connecting wire between the outdoor control P.C. board and the power P.C. board.</li> </ul>	
				The communication between boards protection cut-out operates 2 consecutive times.	the power P.C. board.	0
	Current sensor	Lighted	7 times	A short or open circuit is detected in the current sensor during compressor operating.	Replace the power P.C. board.	
				Current sensor protection cut-out operates 2 consecutive times.		0
	Zero cross detecting circuit	5 times	Not lighted	Zero cross signal cannot be detected while the compressor is operating.	Check the connecting wire between the control P.C. board, the noise	
				The protection cut-out of the zero cross detecting circuit operates 10 consecutive times.	filter P.C. board and the power P.C. board.	0
	Converter	5 times	Not lighted	A failure is detected in the operation of the converter during operation.	<ul> <li>Check the voltage of the power supply.</li> <li>Replace the power P.C.</li> </ul>	
	Bus-bar voltage (1)	5 times	Not         The bus-bar voltage exceeds 400 V or           lighted         falls to 200 V or below during compressor operating.	board.		
	Bus-bar voltage (2) * Even if this protection stop is performed continuously three times, it does not mean the abnormality in outdoor power system.	6 times	Not lighted	The bus-bar voltage exceeds 400 V or falls to 50V or below during compressor operating.	<ul> <li>Check the voltage of the power supply.</li> <li>Replace the outdoor control P.C. board.</li> </ul>	
15-time flash	LEV and drain pump	Lighted	Lighted	The indoor unit detects an abnormality in the LEV and drain pump.	<ul> <li>Refer to 11-6. <sup>©</sup>"Check of LEV".</li> <li>Check the drain pump of the indoor unit.</li> </ul>	

NOTE: Blinking patterns of this mode differ from the ones of "Troubleshooting check table" (11-4).

#### **11-3. INSTRUCTION OF TROUBLESHOOTING**

• Check the indoor unit by referring to the indoor unit service manual, and confirm whether there is any problem in the indoor unit.

Then, check the outdoor unit by referring to this page.



**OBH739** 

## 11-4. TROUBLESHOOTING CHECK TABLE

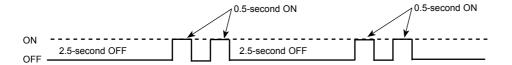
## MXZ-2DM

No.	Symptom	Indic LED1(Red)	ation LED2(Yellow)	Abnormal point / Condition	Condition	Remedy
1	Outdoor unit does not	Lighted	Once	LEV and drain pump	The indoor unit detects an abnormality in the LEV and drain pump.	Refer to 11-6.      C     "Check of LEV".     Check the drain pump of the indoor unit.
2	operate.	Lighted	Twice	Outdoor power system	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	Check the connection of the compressor connecting wire.     Refer to 11-6. © "How to check inverter/compressor".     Check the stop valve.
3		Lighted	3 times	Discharge temperature thermistor	A short circuit is detected in the thermistor during operation, or when an open circuit is detected in the thermistor after 10 minutes of compressor start-up.	Refer to 11-6.      Theck of outdoor thermistors".
				Fin temperature thermistor		<ul> <li>Refer to 11-6.</li></ul>
4		Lighted	4 times	P.C board temperature thermistor	A short or open circuit is detected in the thermistor during operation.	Replace the inverter P.C. board.
				Ambient temperature thermistor	A short or open circuit is detected in the thermistor during operation.	
5		Lighted	5 times	Outdoor heat exchanger temperature thermistor	A short circuit is detected in the thermistor during operation, or when an open circuit is detected in the thermistor after 5 minutes (in cooling) and 10 minutes (in heating) of compressor start-up.	<ul> <li>Refer to 11-6.</li></ul>
				Defrost thermistor	A short circuit is detected in the thermistor during operation, or when an open circuit is detected in the thermistor after 5 minutes of compressor start-up.	
6		Lighted	7 times	Nonvolatile memory data	The nonvolatile memory data cannot be read properly.	Replace the inverter P.C. board.
7		Lighted	11 times	Stop valve Closed valve	Closed valve is detected by compressor current.	Check the stop valve.
8		Lighted	17 times	Outdoor refrigerant system abnormality	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	Check for a gas leak in a connecting piping etc.     Check the stop valve.     Refer to 11-6. (C) "Check of outdoor refrigerant circuit".
9	'Outdoor unit stops and restarts 3 minutes later' is	Twice	Not lighted	Overcurrent	18 A current flows into intelligent power module.	Reconnect compressor connector.     Refer to 11-6.      'How to check inverter/compressor''.     Check the stop valve.
10	repeated.	3 times	Not lighted	Discharge temperature protection	Discharge temperature exceeds 116°C during operation. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	Check the amount of gas and the refrigerant circuit.     Refer to 11-6. (E) "Check of LEV".
11		4 times	Not lighted	Fin temperature protection	The fin temperature exceeds 90°C during operation.	Check the refrigerant circuit and the refrigerant amount.     Refer to 11-6. (F) "Check of outdoor fan motor".
11		4 01105	Not lighted	P.C. board temperature protection	The P.C. board temperature exceeds 78°C during operation.	
12		5 times	Not lighted	High-pressure protection	The outdoor heat exchanger temperature exceeds 70°C during cooling or indoor gas pipe temperature exceeds 70°C during heating.	Check the amount of gas and the refrigerant circuit.     Check the stop valve.
13		9 times	Not lighted	Bus-bar voltage protection	The bus-bar voltage exceeds 430 V or falls to 50 V or below during compressor operating.	Replace the inverter P.C. board.
14		13 times	Not lighted	Outdoor fan motor	Failure occurs 3 consecutive times within 30 seconds after the fan gets started.	• Refer to 11-6. 🕞 "Check of outdoor fan motor".
15		8 times	Not lighted	Current sensor protection	A short or open circuit is detected in the current sensor during compressor operating.	Replace the inverter P.C. board.
16		10 times	Not lighted	Compressor	The compressor does not synchronize with the operating power.	Reconnect compressor connector.     Refer to 11-6.      ''How to check inverter/compressor''.     Check the stop valve.
17	Outdoor unit operates.	Once	Lighted	Primary current protection	The input current exceeds 10 A.	These symptoms do not mean any abnormality of the
	Once Lighted	Lighted	Secondary current protection	The current of the compressor exceeds 17 A.	product, but check the following points. • Check if indoor filters are clogged.	
18	Twice Lighted		Lighted	High-pressure protection	The indoor gas pipe temperature exceeds 45°C during heating.	Check if refrigerant is short.     Check if indoor/outdoor unit air circulation is short cycled
			<b>U</b>	Defrosting in cooling	The indoor gas pipe temperature falls 3°C or below during cooling.	
19		3 times	Lighted	Discharge temperature protection	The discharge temperature exceeds 100°C during operation.	<ul> <li>Check the refrigerant circuit and the refrigerant amount.</li> <li>Refer to 11-6. I "Check of LEV".</li> <li>Refer to 11-6. I "Check of outdoor thermistors".</li> </ul>
20		4 times	Lighted	Low discharge temperature protection	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 50°C (COOL mode)/40°C (HEAT mode) for more than 40 minutes.	Refer to 11-6.      Check of LEV".     Check the refrigerant circuit and the refrigerant amount.

No.	Symptom		Indication Abnormal point / Condition		Condition	Remedy
21	Outdoor unit operates.	· · · ·	Lighted	Cooling high-pressure protection	The outdoor heat exchanger temperature exceeds 58°C during operation.	This symptom does not mean any abnormality of the product, but check the following points. • Check if indoor filters are clogged. • Check if refrigerant is short. • Check if indoor/outdoor unit air circulation is short cycled.
22		8 times	Lighted	Converter protection	A failure is detected in the operation of the converter during operation.	Check the voltage of power supply.     Replace the inverter P.C. board.
23	Outdoor unit operates normally.	9 times	Lighted	Inverter check mode	The connector of compressor is disconnected. Inverter check mode starts.	-
24		Lighted	Lighted	Normal	_	_

NOTE: 1. The location of LED is illustrated at the right figure. Refer to 11-7.4.

The location of EED is indicated at the light light. Neller to 117.4.
 LED is lighted during normal operation. The flashing frequency shows the number of times the LED blinks after every 2.5-second OFF. (Example) The flashing frequency is "2".



Outdoor display P.C. board (Parts side)



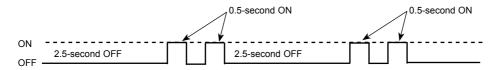
#### MXZ-3DM

No.	Symptom	Indication LED1(Red) LED2(Yellow)		Abnormal point / Condition	Condition	Remedy
	Outdoor unit does not	Lighted	Once	LEV and drain pump	The indoor unit detects an abnormality in the LEV and drain pump.	Refer to 11-6. <sup>©</sup> "Check of LEV".     Check the drain pump of the indoor unit.
2	-operate	Lighted	Twice	Outdoor power system	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started, or converter protection or bus-bar voltage protection cut-out operates 3 consecutive times within 3 minutes after start-up.	Check the connection of the compressor connecting wire.     Refer to 11-6. <sup>©</sup> "How to check inverter/compressor".     Check the stop valve.
3		Lighted	3 times	Discharge temperature thermistor	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor 10 minutes after compressor start-up.	• Refer to 11-6. <sup>©</sup> "Check of outdoor thermistors".
4		Lighted	4 times	Fin temperature thermistor	A short or open circuit is detected in the thermistor during operation.	Refer to 11-6. <sup>©</sup> "Check of outdoor thermistors".     Replace the outdoor control P.C. board.
				P.C board temperature thermistor		
		Lighted	5 times	Ambient temperature thermistor	A short or open circuit is detected in the thermistor during operation.	• Refer to 11-6. <sup>@</sup> "Check of outdoor thermistors".
5				Outdoor heat exchanger temperature thermistor	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor 5 minutes (in cooling) and 10 minutes (in heating) after compressor start-up.	
				Defrost thermistor	A short circuit is detected in the thermistor during operation, or an open circuit is detected in the thermistor 5 minutes after compressor start-up.	
6		Lighted	7 times	Nonvolatile memory data	The nonvolatile memory data cannot be read properly.	Replace the outdoor control P.C. board.
7		Lighted	8 times	Current sensor	Current sensor protection cut-out operates 2 consecutive times.	Replace the power P.C. board.
8		Lighted	11 times	Communication error between P.C. boards	Communication error occurs twice between the outdoor control P.C. board and the power P.C. board for more than 10 seconds.	Check the connecting wire between the outdoor control     P.C. board and the power P.C. board.
9		Lighted	12 times	Zero cross detecting circuit	The protection cut-out of the zero cross detecting circuit operates 10 consecutive times.	Check the connecting wire between the outdoor control P.C. board, the noise filter P.C. board and the power P.C. board.
10	'Outdoor unit stops and restarts 3 minutes later' is repeated.	Twice	Not lighted	IPM protection	Overcurrent is detected 30 seconds after compressor start-up.	Reconnect compressor connector.     Refer to 11-6. ©"How to check inverter/compressor".     Check the stop valve.     Check the power module (PAM module).
10				Lock protection	Overcurrent is detected within 30 seconds after compressor start-up.	
11		3 times	Not lighted	Discharge temperature protection	Discharge temperature exceeds 116°C during operation. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	Check the amount of gas and the refrigerant circuit.     Refer to 11-6.      Theck of LEV".
12		4 times	Not lighted	Fin temperature protection	The fin temperature exceeds 89°C during operation.	•Check the refrigerant circuit and the refrigerant amount. •Refer to 11-6. (E) "Check of outdoor fan motor".
12				P.C. board temperature protection	The P.C. board temperature exceeds 73°C during operation.	
		5 times	Not lighted	High-pressure protection	High-pressure is detected with the high-pressure switch (HPS) during operation.	<ul> <li>Check the amount of gas and the refrigerant circuit.</li> <li>Check the stop valve.</li> </ul>
13					The outdoor heat exchanger temperature exceeds 70°C during cooling or indoor gas pipe temperature exceeds 70°C during heating.	
		6 times	Not lighted	Pre-heat protection	A failure is detected in the operation of pre-heat.	Replace the power P.C. board.
14		8 times	Not lighted	Converter protection	A failure is detected in the operation of the converter during operation.	Replace the power P.C. board.
		9 times	Not lighted	Bus-bar voltage protection (1)	The bus-bar voltage falls to 200 V or below during compressor operating.	<ul> <li>Check the voltage of power supply.</li> <li>Replace the power P.C. board or the outdoor control P.C. board.</li> <li>Refer to 11-6. () "Check of bus-bar voltage".</li> </ul>
15				Bus-bar voltage protection (2)	The bus-bar voltage exceeds 400 V or falls to 50 V or below while the compressor is operating.	
16		13 times	Not lighted	Outdoor fan motor	Failure occurs 3 consecutive times within 30 seconds after the fan gets started.	• Refer to 11-6. (E)"Check of outdoor fan motor".
17		Lighted	8 times	Current sensor protection	A short or open circuit is detected in the current sensor while the compressor is operating.	Replace the power P.C. board.
18		Lighted	11 times	Communication protection between P.C. boards	Communication error occurs between the outdoor control P.C. board and the power P.C. board for more than 10 seconds.	Check the connecting wire between the outdoor control P.C. board and the power P.C. board.
19		Lighted	12 times	Zero cross detecting circuit protection	Zero cross signal cannot be detected while the compressor is operating.	Check the connecting wire between the outdoor control P.C. board, the noise filter P.C. board and the power P.C. board.

No.	Symptom -	Indication		Abnormal point / Condition	Condition	Permedy
110.		LED1(Red)	LED2(Yellow)	Aphormal point / Condition	Condition	Remedy
20	Outdoor unit operates.	Once	Lighted	Primary current protection	The primary current exceeds 15 A.	<ul> <li>These symptoms do not mean any abnormality of the product, but check the following points.</li> <li>Check the indoor filters are not clogged.</li> <li>Check there is sufficient refrigerant.</li> <li>Check the indoor/outdoor unit air circulation is not short cycling.</li> </ul>
				Secondary current protection	The current of the compressor exceeds 12 A.	
21		Twice	Lighted	High-pressure protection	The indoor gas pipe temperature exceeds 45°C during heating.	
				Defrosting in cooling	The indoor gas pipe temperature falls 3°C or below during cooling.	
22		3 times	Lighted	Discharge temperature protection	The discharge temperature exceeds 100°C during operation.	Check the refrigerant circuit and the refrigerant amount.     Refer to 11-6. (© "Check of LEV".     Refer to 11-6. (© "Check of outdoor thermistors".
23		4 times	Lighted	Low discharge temperature protection	The frequency of the compressor is kept 80 Hz or more and the discharge temperature is kept under 50°C (cooling) /40°C (heating) for more than 40 minutes.	Refer to 11-6. (©) "Check of LEV".     Check the refrigerant circuit and the refrigerant amount.
24		5 times	Lighted	Cooling high-pressure protection	The outdoor heat exchanger temperature exceeds 58°C during operation.	This symptom does not mean any abnormality of the product, but check the following points. • Check the indoor filters are not clogged. • Check there is sufficient refrigerant. • Check the indoor/outdoor unit air circulation is not short cycling.
25	Outdoor unit operates normally.	9 times	Lighted	Inverter check mode	The unit is operated with emergency operation switch.	_
26		Lighted	Lighted	Normal	_	_

**NOTE:** 1. The location of LED is illustrated at the right figure. Refer to 11-7.2. 2. LED is lighted during normal operation.

The flashing frequency shows the number of times the LED blinks after every 2.5-second OFF. (Example) The flashing frequency is "2".



Outdoor control P.C. board(Parts side) LED2 LED1

Lighted ->

V M

# 11-5. TROUBLE CRITERION OF MAIN PARTS MXZ-2DM40VA MXZ-3DM50VA

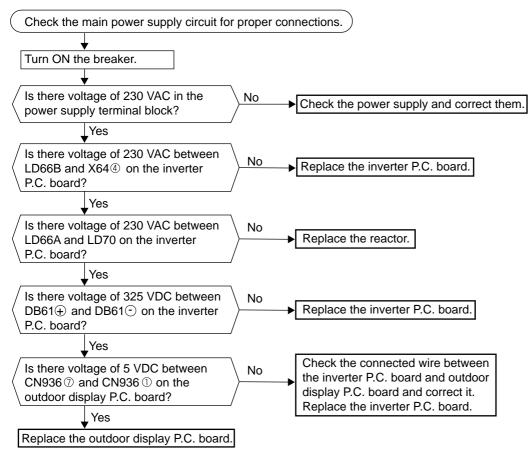
Part name	Check method and criterion				
Defrost thermistor (RT61)	Measure the resistance with a tester.				
Fin temperature thermistor (RT64) Ambient temperature thermistor (RT65)	Refer to 11-7. "TEST POINT DIAGRAM AND VOLTAGE" 1. "Inverter P.C. board", 2. "Outdoor control P.C. board " or 3. "Outdoor power P.C. board" for the chart of thermistor.				
Outdoor heat exchanger temperature thermistor (RT68)					
Discharge temperature thermistor (RT62)	Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up.				
	Refer to 11-7. "TEST POINT DIAGRAM AND VOLTAGE" 1. "Inverter P.C. board", 2. "Outdoor control P.C. board ", for the chart of thermistor.				
Compressor	Measure the resistance between terminals with a tester. (Winding temperature: -10 °C - 40 °C)				
	Normal (Each phase)				
V	MXZ-2DM40VA MXZ-3DM50VA				
WHT BLK	1.49 Ω - 1.84 Ω 0.86 Ω - 1.06 Ω				
Outdoor fan motor WHT RED BLK	Measure the resistance between lead wires with a tester. (Part temperature: -10 °C - 40 °C) Normal (Each phase)				
	MXZ-2DM40VA				
MXZ-2DM40VA	12 Ω - 16 Ω				
Outdoor fan motor	MXZ-3DM50VA				
MXZ-3DM50VA	Refer to 11-6. ©.				
R.V. coil	Measure the resistance with a tester. (Part temperature: -10 °C - 40 °C)				
	Normal				
	MXZ-2DM40VA MXZ-3DM50VA				
	1.2 kΩ - 1.56 kΩ 1.26 kΩ - 1.62 kΩ				
Linear expansion valve	Measure the resistance with a tester. (Part temperature: -10 °C - 40 °C)				
	Color of lead wire Normal				
	WHT - RED				
	RED - ORN 37.4 Ω - 53.9 Ω				
	YLW - RED				
YLŴ BLU	RED - BLU				
High pressure switch (HPS)	MXZ-3DM50VA				
MXZ-3DM50VA	Pressure Normal				
	3 43 + 0 15 MPa Close				
	HPS 4.41 ± 0.10 MPa Open				

### **11-6. TROUBLESHOOTING FLOW**

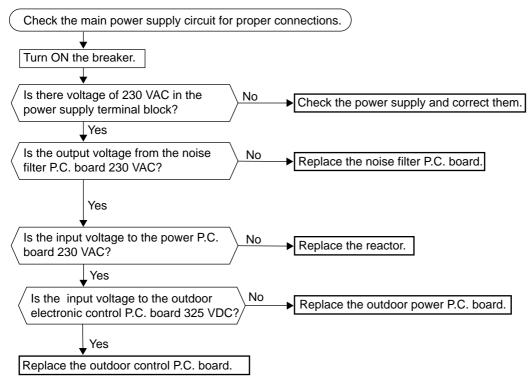
• When outdoor unit does not operate, LED on outdoor P.C. board is not lighting.

## A Check of power supply

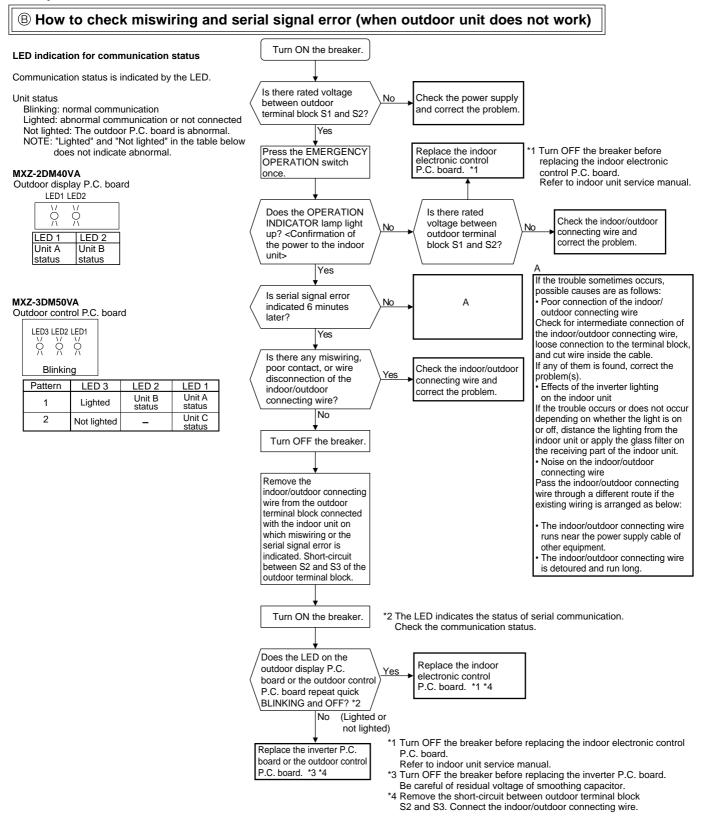
#### MXZ-2DM40VA



#### MXZ-3DM50VA

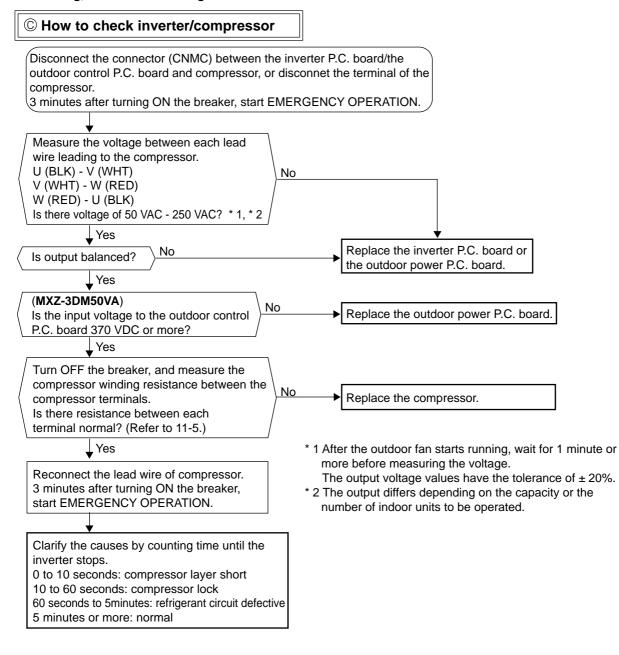


- When the indoor unit does not operate, it cannot be operated either with the remote controller or with the EMERGENCY OPERATION switch.
- When the outdoor unit does not operate, the OPERATION INDICATOR lamp on the indoor unit flashes ON and OFF every 0.5-second.

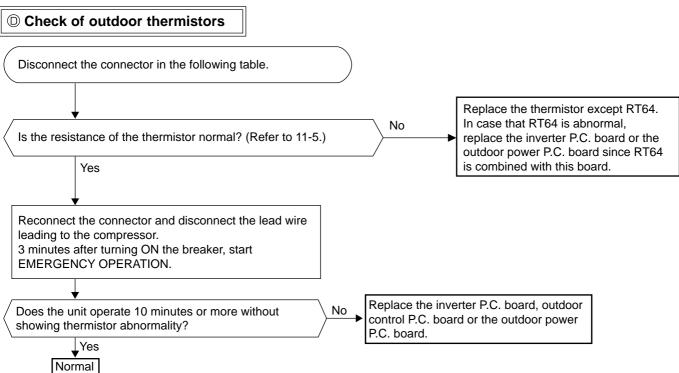


#### • In heating, the room does not get warm.

• In cooling, the room does not get cool.



#### • The thermistor is abnormal.



#### MXZ-2DM40VA

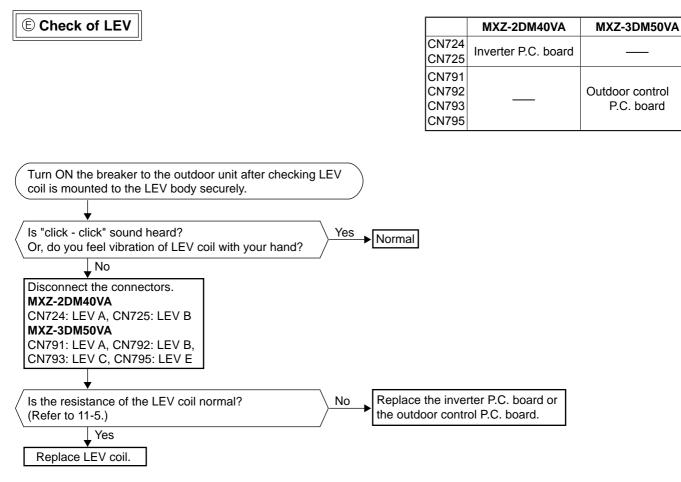
Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	CN641 pin1 and pin2	
Discharge temperature	RT62	CN641 pin3 and pin4	
Fin temperature	RT64	CN642 pin1 and pin2	Inverter P.C. board
Ambient temperature	RT65	CN643 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	CN644 pin1 and pin3	

#### MXZ-3DM50VA

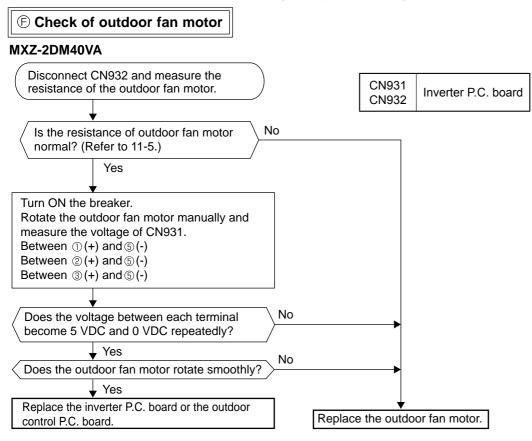
Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	CN661 pin1 and pin2	Outdoor control P.C. board
Discharge temperature	RT62	CN661 pin3 and pin4	
Fin temperature	RT64	CN9 pin1 and pin2	Outdoor power P.C. board
Ambient temperature	RT65	CN665 pin1 and pin2	Outdoor control P.C. board
Outdoor heat exchanger temperature	RT68	CN661 pin7 and pin8	

#### • In cooling, the heat exchanger of non-operating indoor unit has frosted.

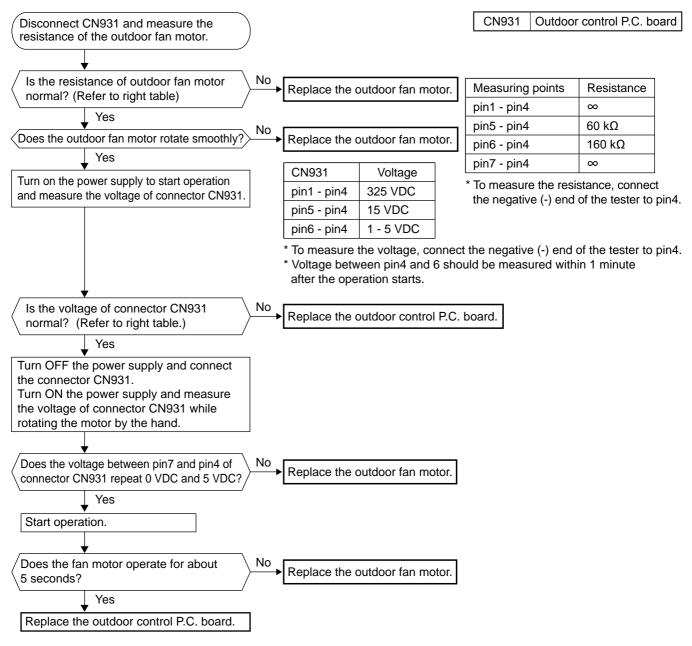
• In heating, non-operating indoor unit gets warm.



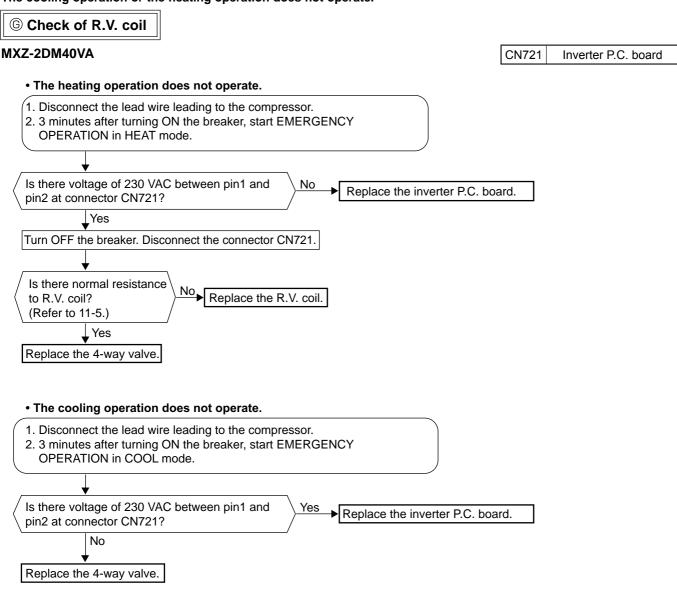
• Fan motor does not operate or stops operating shortly after starting the operation.



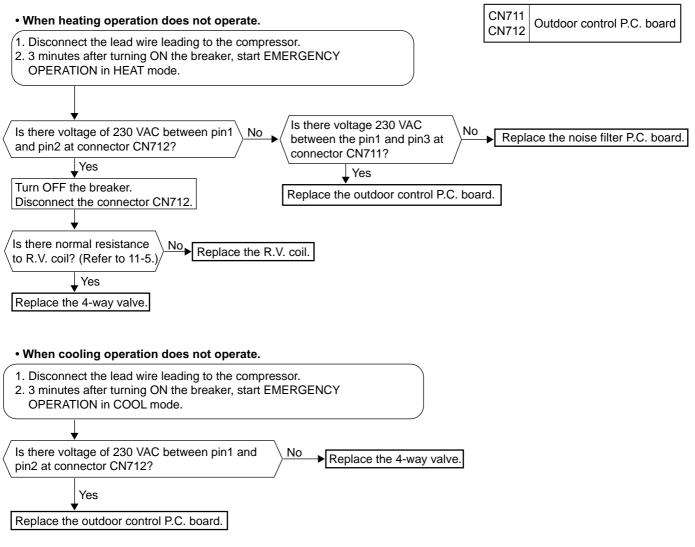
#### MXZ-3DM50VA



#### The cooling operation or the heating operation does not operate.

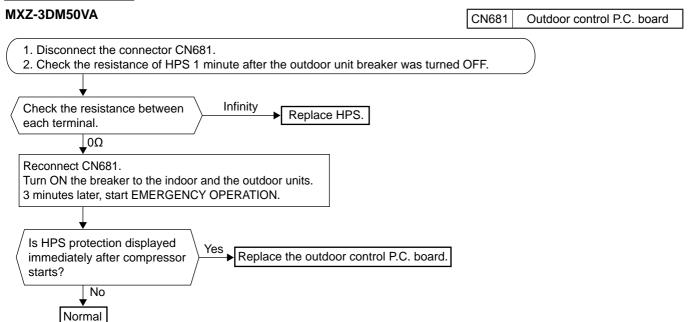


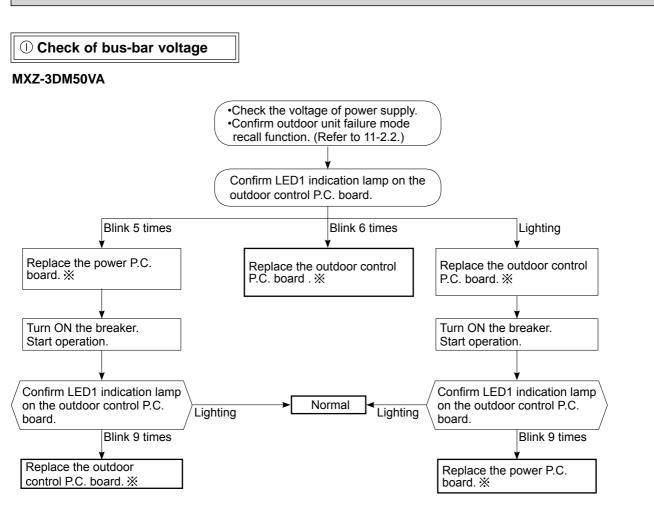
#### MXZ-3DM50VA



• When the operation frequency does not go up from lowest frequency.

# (H) Check of HPS



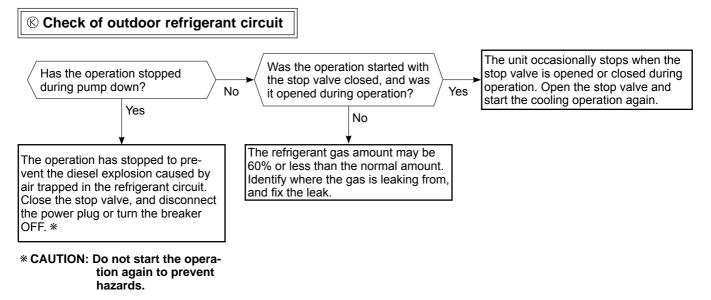


X Turn OFF the breaker before removing P.C. board.

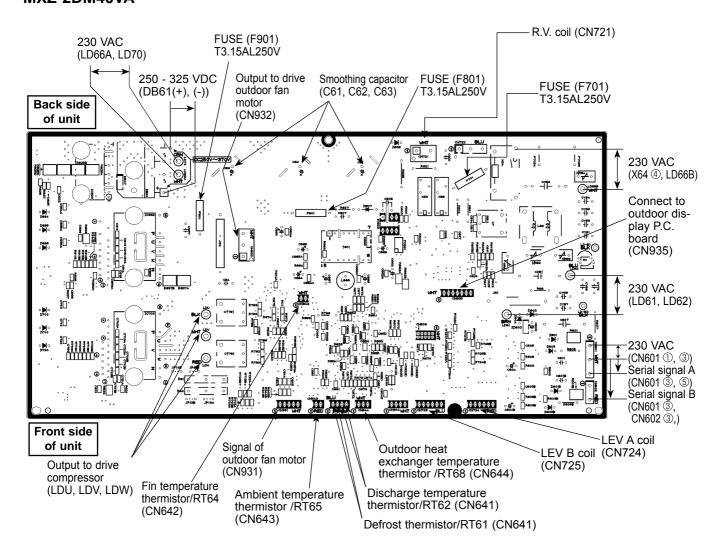
### **O** The other cases

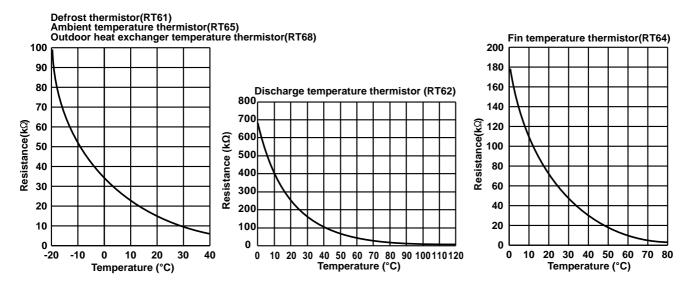
Indoor unit does not operate. (different operating models in multi system)

- When you try to run 2 indoor units simultaneously, one for cooling and the other for heating, the unit which transmits signal to the outdoor unit first decides the operation mode.
- When the above situation occurs, set all the indoor units to the same mode, turn OFF the indoor units, then turn them back ON.
- Though the top of the indoor unit sometimes gets warm, this does not mean malfunction. The reason is that the refrigerant gas continuously flows into the indoor unit even while it is not operating.



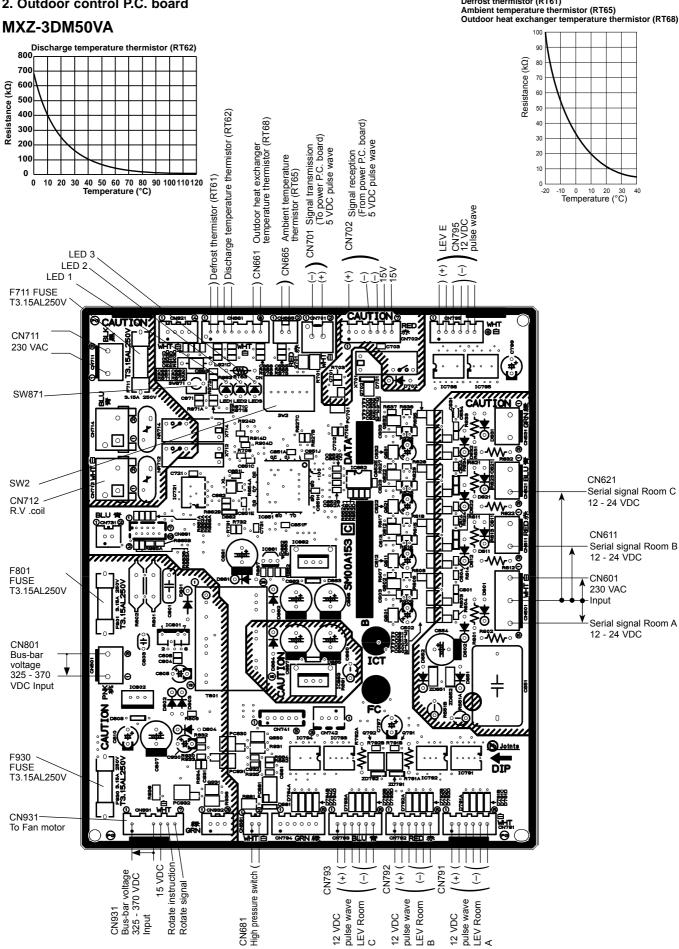
## 11-7. TEST POINT DIAGRAM AND VOLTAGE 1. Inverter P.C. board MXZ-2DM40VA





# **OBH739**

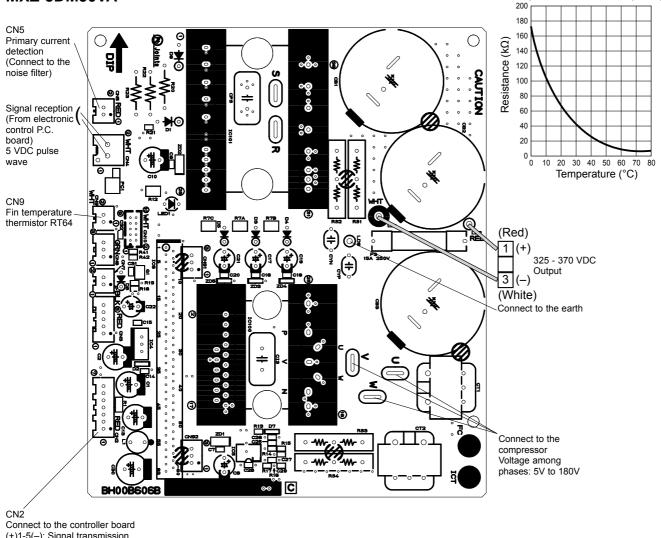
### 2. Outdoor control P.C. board



Defrost thermistor (RT61)

**OBH739** 

## 3. Outdoor power P.C. board MXZ-3DM50VA

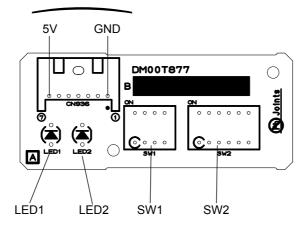


Fin temperature thermistor (RT64)

(+)1-5(-): Signal transmission (To electronic control P.C. board) 5 VDC pulse wave (+)2-5(-): Zero cross signal 3-4 : Not used (+)6-5(-): 15V (+)7-5(-): 15V

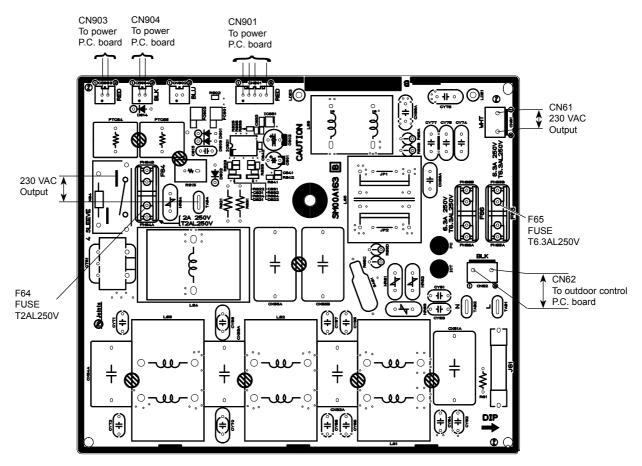
### 4. Outdoor display P.C. board MXZ-2DM40VA

To inverter P.C. board (CN936)



**OBH739** 

# 5. Noise filter P.C. board MXZ-3DM50VA

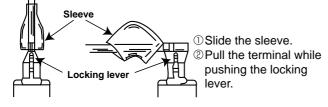


# 12 DISASSEMBLY INSTRUCTIONS

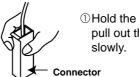
## <"Terminal with locking mechanism" Detaching points>

The terminal which has the locking mechanism can be detached as shown below. There are 2 types (Refer to (1) and (2)) of the terminal with locking mechanism. The terminal without locking mechanism can be detached by pulling it out. Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



(2) The terminal with this connector has the locking mechanism.



①Hold the sleeve, and pull out the terminal slowly.

## 12-1. MXZ-2DM40VA

## **OPERATING PROCEDURE** PHOTOS 1. Removing the cabinet and the panels Photo 1 Screws of the (1) Remove the screw fixing the service panel. top panel (2) Pull down the service panel and remove it. (3) Disconnect the power supply and indoor/outdoor connecting wire. (4) Remove the screws fixing the top panel. (5) Remove the top panel. (6) Remove the screws fixing the cabinet. (7) Remove the cabinet. (8) Remove the screws fixing the back panel. Direction (9) Remove the back panel. to remove Photo 2 Screws of the terminal block support and the back panel Screws of the Service panel Hooks Photo 3 Screws of the cabinet Screws of the back panel

NOTE: Turn OFF the power supply before disassembly.

## **OPERATING PROCEDURE**

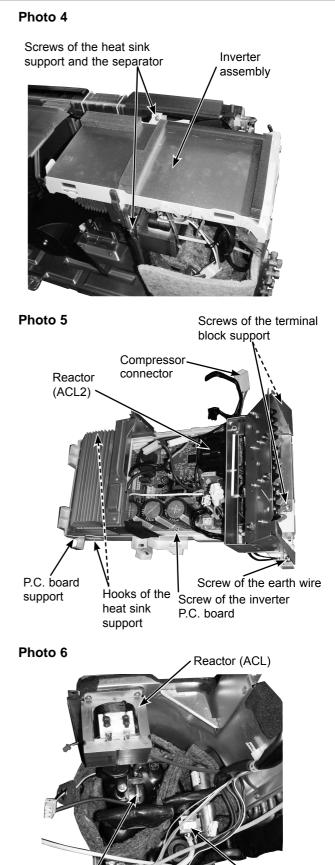
# 2. Removing the inverter assembly and the inverter P.C. board

- (1) Remove the service panel, the top panel and the cabinet (Refer to 1).
- (2) Disconnect the power supply and indoor/outdoor connecting wire and remove the back panel (Refer to 1).
- (3) Disconnect all connectors and lead wires on the inverter P.C. board.
- (4) Remove the compressor connector (CNMC).
- (5) Remove the screws fixing the heat sink support and the separator.
- (6) Remove the screws of the terminal block support and the back panel. (Photo 2)
- (7) Remove the inverter assembly.
- (8) Remove the screw of the earth wire and screws of the terminal block support.
- (9) Remove the hooks of the heat sink support and remove the heat sink support from the P.C. board support.
- (10) Remove the screw fixing the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

#### 3. Removing the R.V. coil

- (1) Remove the service panel, the top panel and the cabinet (Refer to 1).
- (2) Disconnect the power supply and indoor/outdoor connecting wire and remove the back panel (Refer to 1).(3) Remove the inverter assembly (Refer to 2).
- (4) Remove the R.V. coil.
- 4. Removing the discharge temperature thermistor, defrost thermistor and outdoor heat exchanger
  - temperature thermistor (1) Remove the service panel, the top panel and the cabi
    - net (Refer to 1).
  - (2) Disconnect the power supply and indoor/outdoor connecting wire and remove the back panel (Refer to 1).
    (3) Remove the inverter assembly (Refer to 2)
  - (3) Remove the inverter assembly (Refer to 2).
  - (4) Pull out the discharge temperature thermistor from its holder.
  - (5) Pull out the defrost thermistor from its holder (Photo 7).
  - (6) Pull out the outdoor heat exchanger temperature thermistor from its holder (Photo 7).

## PHOTOS



Discharge temperature thermistor (RT62)

R.V. coil

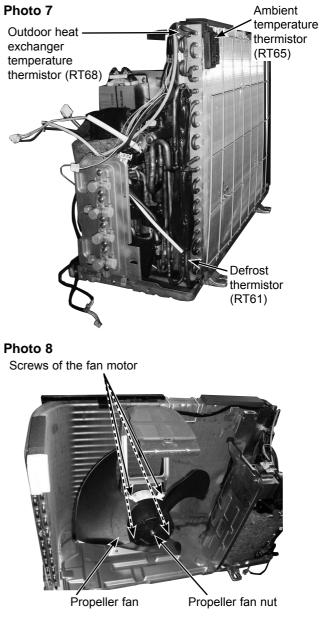
## **OPERATING PROCEDURE**

### 5. Removing the outdoor fan motor

- (1) Remove the service panel, the top panel and the cabinet (Refer to 1).
- (2) Disconnect the power supply and indoor/outdoor connecting wire.
- (3) Disconnect the connectors for outdoor fan motor.
- (4) Remove the propeller fan nut.
- (5) Remove the propeller fan.
- (6) Remove the screws fixing the fan motor.
- (7) Remove the fan motor.

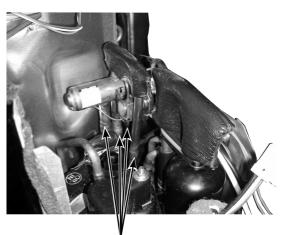
## 6. Removing the compressor and the 4-way valve

- (1) Remove the service panel, the top panel and the cabinet (Refer to 1).
- (2) Disconnect the power supply and indoor/outdoor connecting wire and remove the back panel (Refer to 1).
- (3) Remove the inverter assembly (Refer to 2).
- (4) Recover gas from the refrigerant circuit.
- **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 kg/cm<sup>2</sup> (0 MPa).
- (5) Detach the brazed part of the suction and the discharge pipe connected with compressor.
- (6) Remove the nuts of compressor legs.
- (7) Remove the compressor.
- (8) Detach the brazed part of pipes connected with 4-way valve.



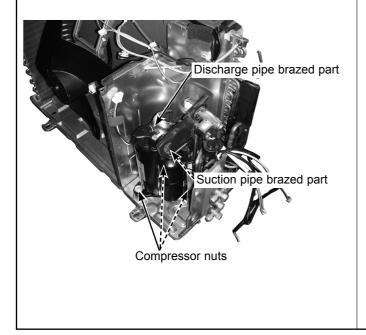
PHOTOS



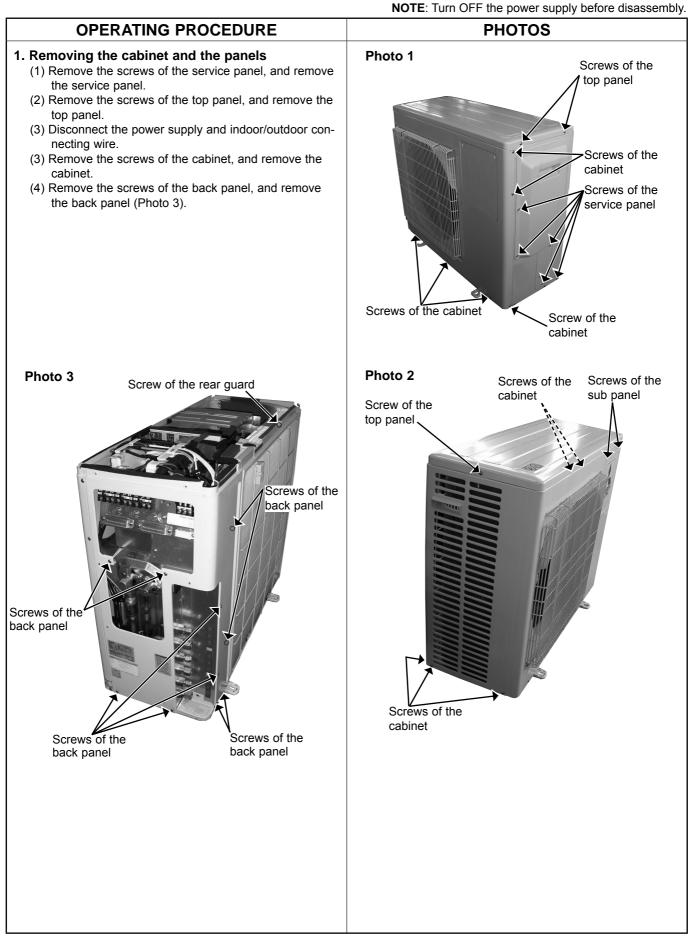


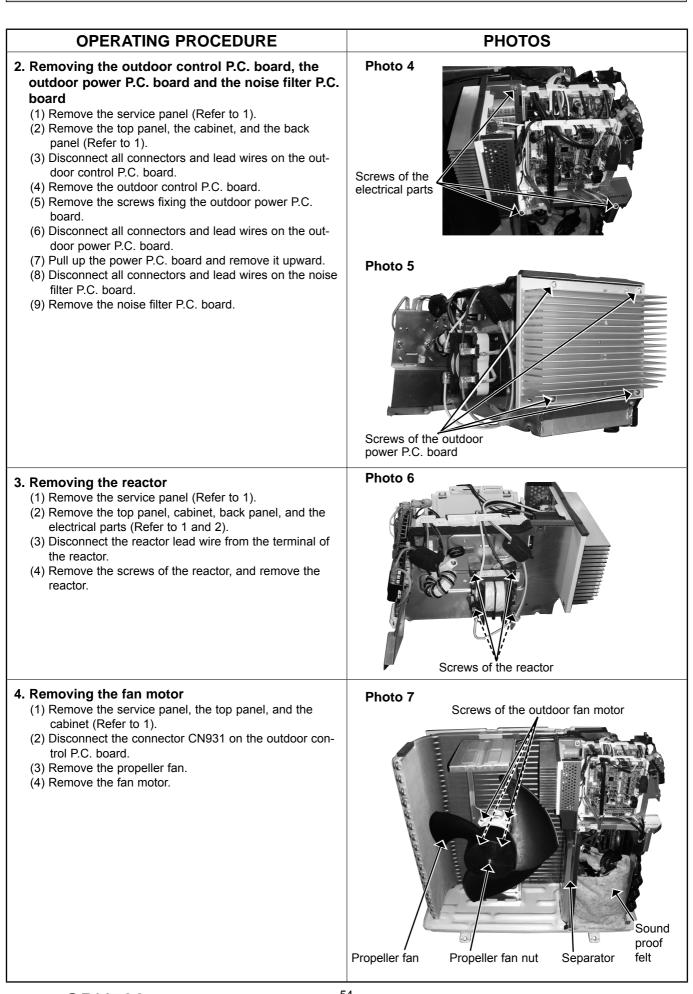
Brazed parts of 4-way valve

### Photo 10



## 12-2. MXZ-3DM50VA





#### **OPERATING PROCEDURE** PHOTOS 5. Removing the compressor and the 4-way valve Photo 8 (1) Remove the service panel (Refer to 1). R.V. coil way valve LEV coil E (2) Remove the top panel, the cabinet, and the back panel (Refer to 1). Expansion valve E (3) Recover gas from the refrigerant circuit. NOTE: Recover gas from the pipes until the pressure gauge shows 0 kg/cm<sup>2</sup> (0 MPa). Discharge pipe (4) Disconnect the compressor lead wire from terminal of brazed part the compressor (U, V, W). (5) Disconnect the outdoor control P.C. board Suction pipe brazed part connectors: CN661, CN665, CN681 CN711, CN712, CN791, CN792, CN793, CN795, CN931 (6) Remove the screws of the electrical parts, and remove the electrical parts (Photo 4). (7) Remove the propeller fan. Discharge (8) Remove the screws of the separator, and remove the temperature separator (Photo 7). thermistor (RT62) (9) Remove the sound proof felt (Photo 7). (10) Detach the brazed parts of the compressor suction and discharge pipes. (11) Remove the compressor nuts and remove the com-Compressor nuts pressor. (12) Detach the brazed parts of 4-way valve and pipe. Photo 9 4-way valve R.V. coil Brazed parts 6. Removing the expansion valve Photo 10 Ambient (1) Remove the service panel (Refer to 1). temperature Outdoor heat (2) Remove the top panel, the cabinet, and the back thermistor exchanger panel (Refer to 1). (RT65) temperature (Gas recovery is not required if the unit is pumped thermistor (RT68) down.) (3) Remove the electrical parts for removing LEV E (Photo 4.8). (4) Remove the LEV coils. (5) Detach the brazed parts of expansion valves and pipes. LEV coils Expansion valves Defrost thermistor (RT61)

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