SPHERA EVO - B Comfort

SRHME-BC +MDAN-YMi 2.1-5.1

MANUAL

FOR INSTALLATION, USE AND MAINTENANCE

Change living home

M0HM00002-00 03/2021

SG Ready Smart Heat Pumps

R-32

Dear Customer,

We congratulate you on choosing these product

Clivet has been working for years to offer systems able to assure the maximum comfort for a long time with highly-reliable, efficient, high-quality and safe solutions.
The target of the company is to offer advanced systems, that assure the best comfort and reduce energy consumption as well as the installation and maintenance costs for the entire life-cycle of the system.

With this manual, we want to give you information that are useful for all phases: from reception, installation and use to disposal - so that such an advanced system can provide the best performances during installation and use.

Best regards and have a good read.

CLIVET Spa

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Pay particular attention to:

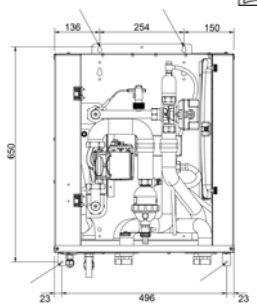
INSTALLER use

USER use

A Wall mounting

For details see the manual sections

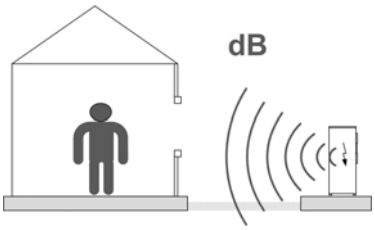
Internal unit



Install in a local or compartment where the temperature can't drop below 0 ° C.

B Consider sound emissions

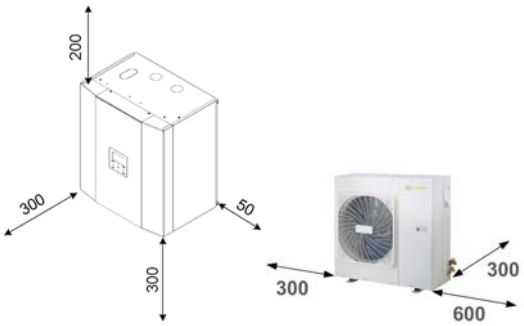
External unit



Place so that it doesn't disturb

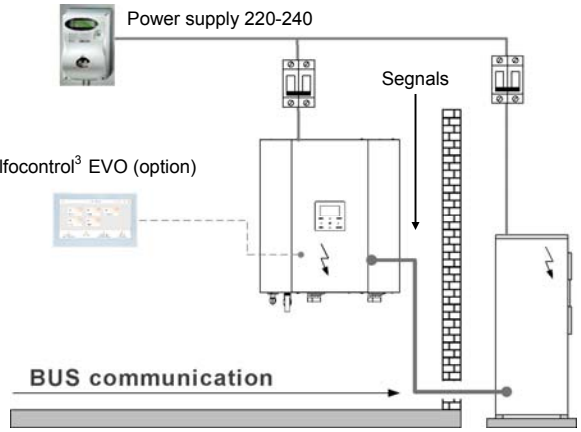
C Functional clearances/access

Respect the functional clearances for maintenance

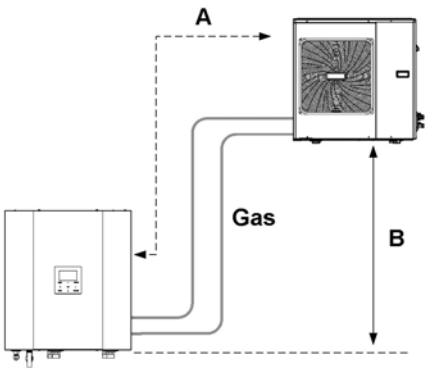


G Electrical connections

Separate power supply and signal

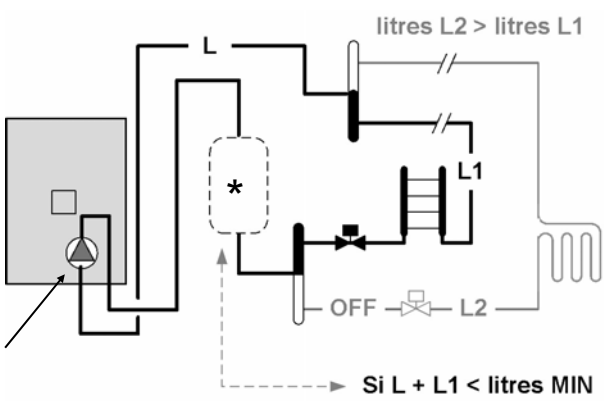


H Refrigerant piping: distance maximum height differences



Size	2.1 - 5.1
Liquid Ø external	3/8”
Gas Ø external	5/8”

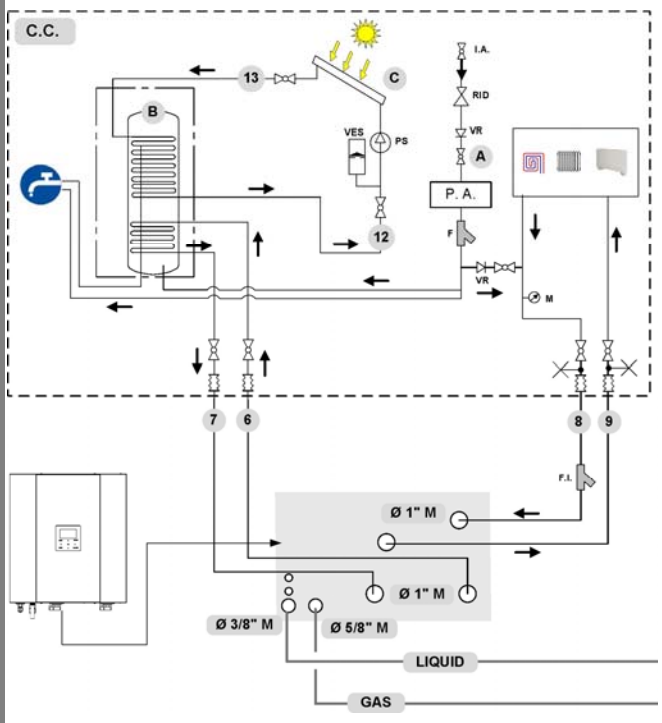
M Water minimum content always circulating



* Storage tank: this is present when the radiator circuit is excluded and there is not enough water in the towel warmer circuit

Size	2.1	3.1	4.1	5.1
Min. content / Liters	15	22	28	35

O Water connections



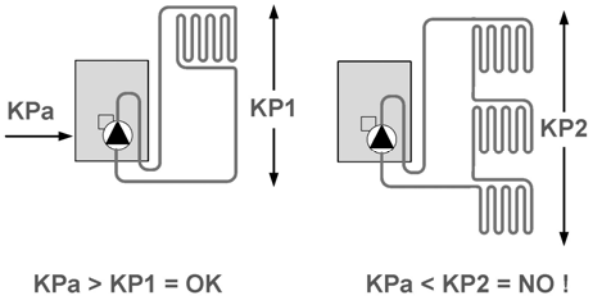
Anti-vibration joints

Cut-off valves

Vent

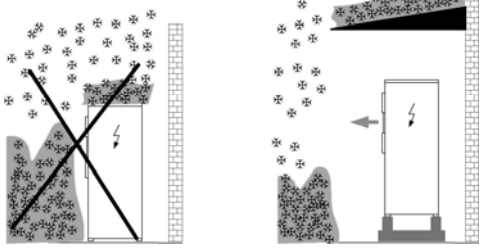
N Pump head/pressure drops of the system

Check that the pump head is adequate to the type of system



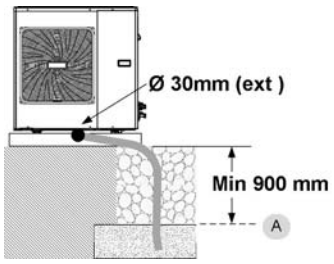
KPa = Useful pump discharge head

D Snowdrifts



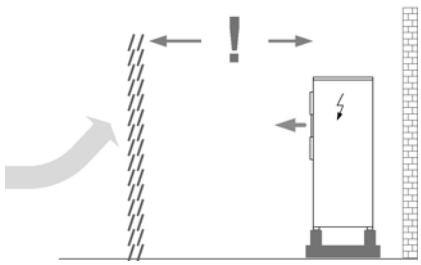
Provide a protection

E Condensate discharge



To avoid the water freezing downstream of the drain, lay the tube below the frost line (**A**).

F Strong winds



Provide windbreaks or similar

I Water features

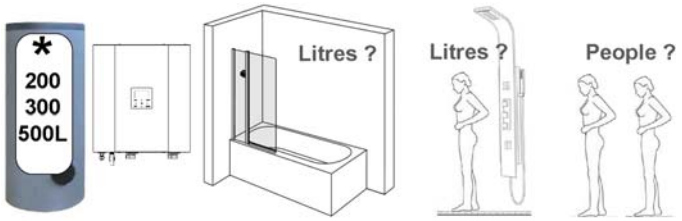
Between 8°f and 15°f

If necessary, install water softener

L Domestic Hot Water Requirements

The requirements vary by the number of people living in the building

* DHW storage tank (separately supplied)

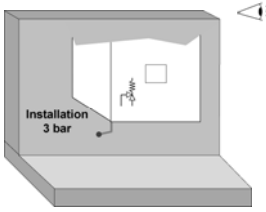


Estimated average daily per capita consumption of hot water

Requirements	Liters - day - people (bathroom)	Liters - day - people (kitchen)
Low	Min.15 > max. 30	Min. 10 > max. 20
Medium	Min.30 > max. 60	Min. 20 > max. 40
High	Min.60 > max. 120	Min. 40 > max. 80

Example: average requirement for 4 people need about 230 litres/day

P Internal unit drains



R System cleaning

Carefully wash the system

Q Expansion tanks

Sizing expansion tanks according to the sy-

C.C.	Components provided by Customer
A	System valve
B	DHW storage tank (Accessory separately supplied)
C	Solar panels (option)
I.A.	Aqueduct input
F	Water filter (provided by Customer)
F.I.	System filter (supplied as standard)
M	Manometer
P. A.	Descaler protection
PS	Solar pump
RID	Pressure reducing valve
VES	Solar expansion tank
VR	Check valve

6. DHW exchanger supply (with optional storage tank)
7. DHW exchanger return (with optional storage tank)
8. System water return
9. System water outlet
10. Refrigerant line (liquid)
11. Refrigerant line(gas)
12. Solar system outlet
13. Solar system return

BEFORE REQUESTING START-UP

- **Completed system**
- **Refrigeration circuit emptying and charging**
- **Water circuit loading and venting**
- **Electrical connections**

Rapid guide

SPHERA EVO - B Comfort

CLIVET Home

SAFTEY

Operate in compliance with safety regulations in force .

Use single protection devices:

gloves, glasses, helmet, etc..

The precautions in this manual are divided as indicated on the side.

They are important, so make sure you follow them closely.

Please read these instructions carefully before installing.

Keep this manual handy for future reference.

This unit contains fluorinated gases. For specific information on gas types and quantities, please refer to the plate found on the unit.

Please contact your dealer for future assistance.

DANGER

⇒ *An incorrect installation of equipment or accessories may provoke electric shocks, short circuits, leaks, fire or other damages to the equipment. Make sure you only use accessories provided by the supplier - which are designed specifically for the equipment - and make sure they are installed by a professional.*

⇒ *All activities described in this manual must be performed by authorised technicians. Make sure to wear suitable personal protection such as gloves and safety goggles while installing the unit or performing maintenance operations.*

⇒ *Switch off the power switch before touching electrical components and terminals.*

⇒ *When the service panels are removed, the live parts can easily be touched by mistake.*

⇒ *Never leave the unit unattended during installation or maintenance operations while the service panel is removed.*

⇒ *Do not touch the water pipes during and after performing welding or junction work as the*

Meaning of the symbols DANGER, WARNING, CAUTION and NOTE

DANGER

⇒ *It indicates a situation of imminent danger that, if not avoided, will cause death or serious lesions.*

WARNING

⇒ *It indicates a potentially dangerous situation that, if not avoided, may cause death or serious lesions.*

CAUTION

⇒ *It indicates a potentially dangerous situation that, if not avoided, may cause slight or moderate injury. Also used to warn against unsafe practices.*

NOTE

⇒ *It indicates situation that may cause accidental damage to the equipment or property.*

pipes may be very hot and you may burn your hands. To avoid lesions, wait until the pipes return to a normal temperature or make sure you are wearing protective gloves.

⇒ *Do not touch any switch with wet hands. Touching a switch with wet hands may lead to electric shock.*

WARNING

⇒ *The power supply of the SRHME series complies with IEC / EN 61000-3-11 and must be connected to a suitable power supply network, in able to support a maximum system impedance of Zmax = 0.351 ohm on the interface. Keep in touch with the supply authority so to ensure that the power supply is connected only to a power supply with an impedance no more than the one shown above.*

⇒ *Maintenance operations must be performed as recommended by the manufacturer. Maintenance and reparation operations requiring the assistance from specialized personnel must be performed under the supervision of the person competent as regards flammable refrigerants.*

⇒ *Tear and dispose of plastic bags so that children may not play with them. Children playing with plastic bags risk choking.*

⇒ *Some products use PP packaging straps. Do not pull the straps or use them to lift or move the product. It may be dangerous should the straps break.*

⇒ *Dispose safely of packaging material such as nails or other metal or wooden parts that may cause lesions.*

⇒ *Ask your dealer or qualified personnel to perform installation operations according to this manual. Do not install the unit yourself. An incorrect installation may cause water leaks, electric shock or fire.*

⇒ *Make sure to only use accessories and parts specified for installation operations. Failing to use specific parts may cause*

Warning:
Fire hazard
Flammable materials

⇒ *water leaks, electric shock, fire or the unit falling from its support.*

⇒ *Install the unit on a structure that can withstand its weight. An insufficiently robust structure may lead to the unit falling causing possible lesions.*

⇒ *Perform installation operations considering the possibility that strong winds, hurricanes or earthquakes may occur. Incorrect installation operations may lead to accidents caused by falling equipment.*

⇒ *Make sure all electrical operations are performed by qualified personnel in accordance with the law, local regulations and this manual.*

⇒ *Connect the unit to a separate power supply circuit. An insufficient capacity of the power supply circuit or incorrect connections may lead to electric shock or fire.*

⇒ *Make sure to install an additional differential circuit-breaker against a leakage to earth compliant with the law and local regulations: omnipolar circuit breaker, at least 3 mm separation in all poles, residual current device (RCD) with a rated value not exceeding 30 mA.*

⇒ *Failing to install a differential circuit-breaker may lead to electric shock and fire.*

⇒ *Make sure all the wiring is safe. Use the specified wires and make sure terminal connections and wires are protected against the water, external forces or other phenomena. Incomplete connections or fixing may cause a fire.*

⇒ *When connecting the power supply, arrange the wires so that the front panel can be fixed properly. If the front panel is not in position, it may lead to terminals overheating, electric shock or fire.*

⇒ *People working or intervening on a cooling circuit must hold a suitable certification issued by an authorised assessment centre proving their suitability to handle refrigerants safely in compliance with a specific assessment recognised by industry associations.*

⇒ *After installation operations are over, verify that there are no refrigerant leaks.*

⇒ *Never touch the leaking refrigerant directly, as it may lead to serious frostbite injuries. Do not touch the refrigerant pipes during and right after functioning, as they may be hot or cold depending on the conditions of the refrigerant flowing through the pipes, compressor and other parts of the cooling circuit. Burns or frostbite may occur if you touch the refrigerant pipes. If it is necessary to touch the pipes, wait for them to return to a normal temperature or wear protective gloves and clothes.*

⇒ *Do not touch the internal parts (pump, backup heater, etc.) during and immediately after functioning. Touching internal parts may cause burns. To avoid lesions, wait until the internal parts have returned to a normal temperature or, if touching them is necessary, wear protective gloves.*

⇒ *Do not use other means than those recommended by the manufacturer to hasten the defrosting or cleaning process.*

⇒ *The equipment must be placed somewhere without continuous ignition sources (e.g. open flame, a gas-operated device or an electric heater).*

⇒ *Do not pierce nor burn.*

⇒ *Be aware that refrigerants are odourless.*

CAUTION

⇒ *Place the unit on the ground.*

⇒ *The earth resistance should comply with the law and local regulations.*

⇒ *Do not connect the earth cable to gas or water mains, lightning rods or phone earth cables.*

⇒ *Incomplete earthing may cause electrical shocks.*

- Gas mains: fires or explosions may occur in case of a gas leak.
- Water mains: rigid vinyl tubes are not effective.

- Lightning rods or phone earth cables: the electrical threshold can increase abnormally if hit by lightning.

⇒ *Install the power supply cable at least one metre from TVs or radios to prevent interferences or disturbances. Depending on the type of radio wave, one metre may not be enough to avoid disturbances.*

⇒ *Do not wash the unit as it may cause electric shocks or fires.*

⇒ *If the power supply cable is damaged, it must be replaced by the producers, personnel from its assistance network or qualified personnel.*

⇒ *Do not install the unit in the following places:*

- Where there is mineral oil, even in form of vapour. Plastic parts may deteriorate, disperse and cause water leaks.
- Where corrosive gases (such as sulphurous acid) are produced.
- Where the corrosion of copper pipes or welded parts may cause refrigerant leaks.
- Where there are devices emitting electromagnetic waves. Electromagnetic waves may disturb the control system and cause malfunctions.
- Where flammable gases may leak, or carbon fibre or flammable powers may be found in the air or where volatile flammable materials such as paint thinners or petrol are handled. These gases may cause a fire.
- Where the air contains high levels of salt, such as the seaside.
- Where the power supply voltage is subject to fluctuations, such as in factories.
- On vehicles or ships.
- Where there are acid or alkaline vapours.

⇒ *Prior to installation, verify if the user's power supply meets the unit's installation requirements (including reliable earthing, differential circuit-breaker, component size, wire section, etc.). If the electrical installation requirements are not met, the unit cannot be installed until the electrical system is rectified.*

⇒ *Before the hydraulic connection and electrical wiring operations, verify that the installation area is safe and without hidden dangers such as water, electricity and gas conduits.*

⇒ *Do not touch the fins of the heat exchanger as they may cause injury.*

⇒ *If installing multiple units in a centralised manner, adjust the electric load on the various phases. Do not connect multiple units to the same phase of the three-phase supply.*

⇒ *The following subjects may use the unit if supervised or instructed on safe usage and capable of understanding the possible dangers: children who are minimum 8 years old, people with no experience or knowledge, people with limited physical, sensory or mental abilities.*

⇒ *Children should be supervised to ensure that they do not play with the appliance.*

⇒ *Cleaning and maintenance operations to be carried out by the user must not be performed by unsupervised children.*

⇒ *Once the installation is complete, the unit tested and functioning is normal, instruct the client as regards the use and maintenance of the unit as indicated in this manual. In addition, make sure that the manual is suitably kept for future reference.*

⇒ *DISPOSAL: do not dispose of this product as unsorted waste. Contact the local authorities for information on the collection systems available. If electrical equipment is disposed of in landfills, dangerous substances may infiltrate the waste water and enter the food chain, harming the health and well-being of people and animals.*

2 INFORMATION ON REFRIGERANT GAS

This product contains fluorinated greenhouse gases covered by the Kyoto protocol. Do not discharge gas into air.

Refrigerant type: R32

Characteristics of R32 refrigerant:

- minimum environmental impact thanks to the low Global Warming Potential GWP
- low flammability, class A2L according to ISO 817
- low combustion speed
- low toxicity

The refrigerant quantity is indicated on the unit plate

Quantity factory-loaded refrigerant and equivalent CO_2 tons:

Size	Refrigerant (kg)	Equivalent CO_2 tons
2.1 - 3.1	1,55	1,05
4.1 - 5.1	1,65	1,11

Physical characteristics of the R32 refrigerant		
Safety class (ISO 817)	A2L	
GWP	675	
LFL Low flammability limit	0.307	kg/m3 @ 60°C
BV Burning velocity	6,7	cm/s
Boiling point	-52	°C
GWP	675	100 yr ITH
GWP	677	ARS 100 yr ITH
Self-ignition temperature	648	°C

UNIT INDENTIFICATION

Serial number label

The serial number label is positioned on the unit and allows to indentify all the unit features.

Warning

⇒ *It has not to be removed for any reason.*

It reports the regulations indications such as:

- machine type, exmple
- size
- serial number
  xxxxxxxxxxxx
- year of manufacture
- wiring diagram number
- electrical data
- manufacturer logo and address .

Serial number

It identifies uniquely each machine.

It identifies specific spare parts for the machine.

Assistance request

Note data from the serial number label and write them in the chart on side, so you will find them easily when needed.

In case of intervention you have to provide data.

Serie
Size
Serial number
Year of manufacture
Wiring diagram

Preliminary information

NOTE

Before beginning the work, ensure you that have the final project for installing the system and positioning the units.

Operate in compliance with safety regulations in force .

Use single protection devices.

Before accepting the delivery you have to check:

- that the unit hasn't been damaged during transport.
- Check that the materials delivered correspond with that indicated on the transport document comparing the data with the identification label '**A**' positioned on the packaging.

In case of damage or anomaly:

- Write down on the transport document the damage you found and quote this sentence: "Conditional acceptance clear evidence of deficiencies/damages during transport".
- Contact supplier and the carrier by fax and registered mail with advice of receipt.

NOTE

⇒ *Any disputes must be made within the 8 days following the delivery. Complaints after this period are invalid.*

Storage

Shelter from: direct sunlight, rain, sand and wind.

Stocking temperature:

maximum 50°C

minimum -10°C

NOTE

⇒ *The respect of the instructions on the exterior side of the packaging assures the physical and functional integrity of the unit for the final user's advantage.*

Handling

Before handling verify that the unit keeps its balance.

The following examples are indications the choice of the means and of the handling modes will depend on factors.

1 Verify unit weight and handling equipment lifting capacity .

2 Identify critical points during handling (disconnected routes, flights, steps, doors).

3 Stair climbing trolley.

4 Use protection (A) to avoid the unit damaging

5 Do not leave loose packages during the transport

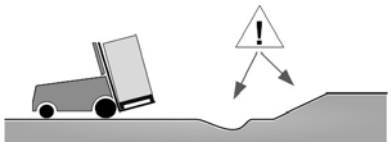
6 Do not move the units alone

DANGER

⇒ *It is strictly forbidden to stand under the machine when it is lifted.*

1

2



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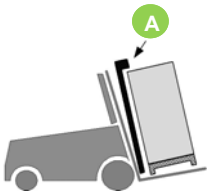


5

6

External unit

1 Fork input side

2 Input side for lifting by crane

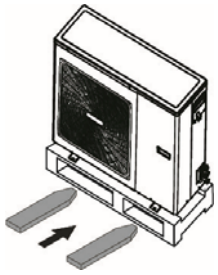
3 Do not lean it more than 45°, and do not lay it sidelong

4 Before starting the handling, make sure that the unit is stable.

DANGER

⇒ *It is strictly forbidden to stand under the machine when it is lifted.*

1



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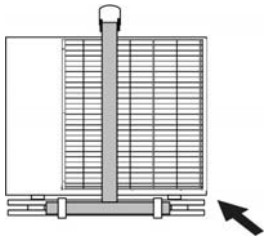

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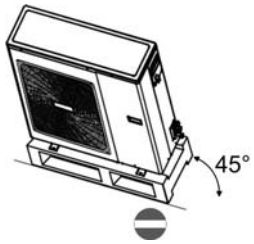

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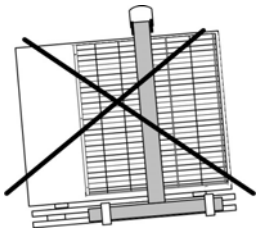


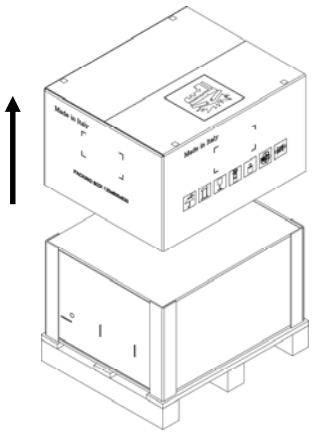
1 - Components supplied

System filter / Manual / Welding fittings / Copper reduction 10-6 / Insert and torx key

2- Remove wooden platforms

- Remove the screws (A)

1



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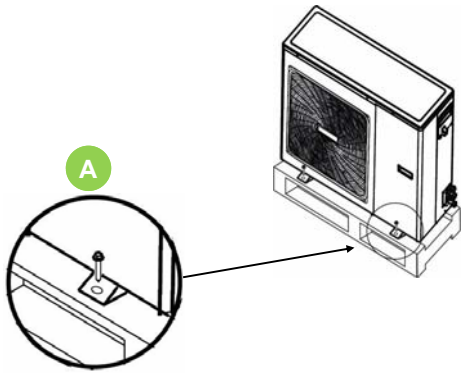
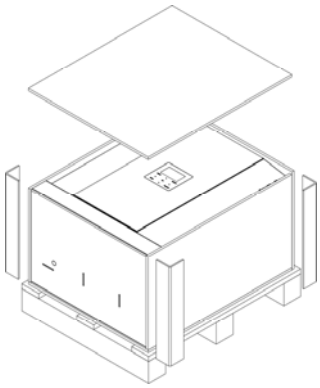
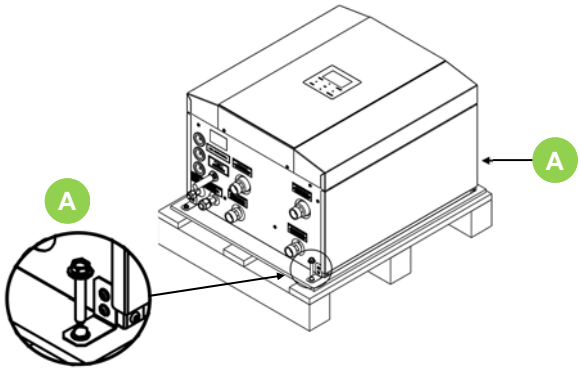
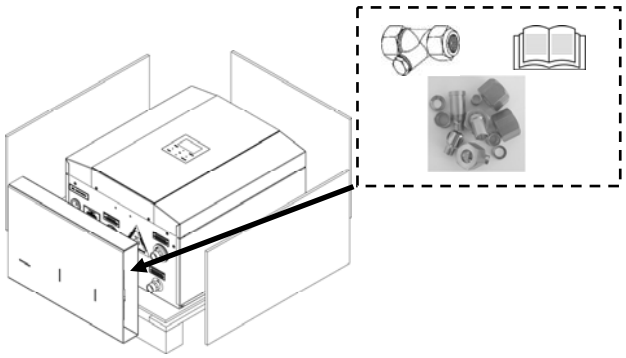








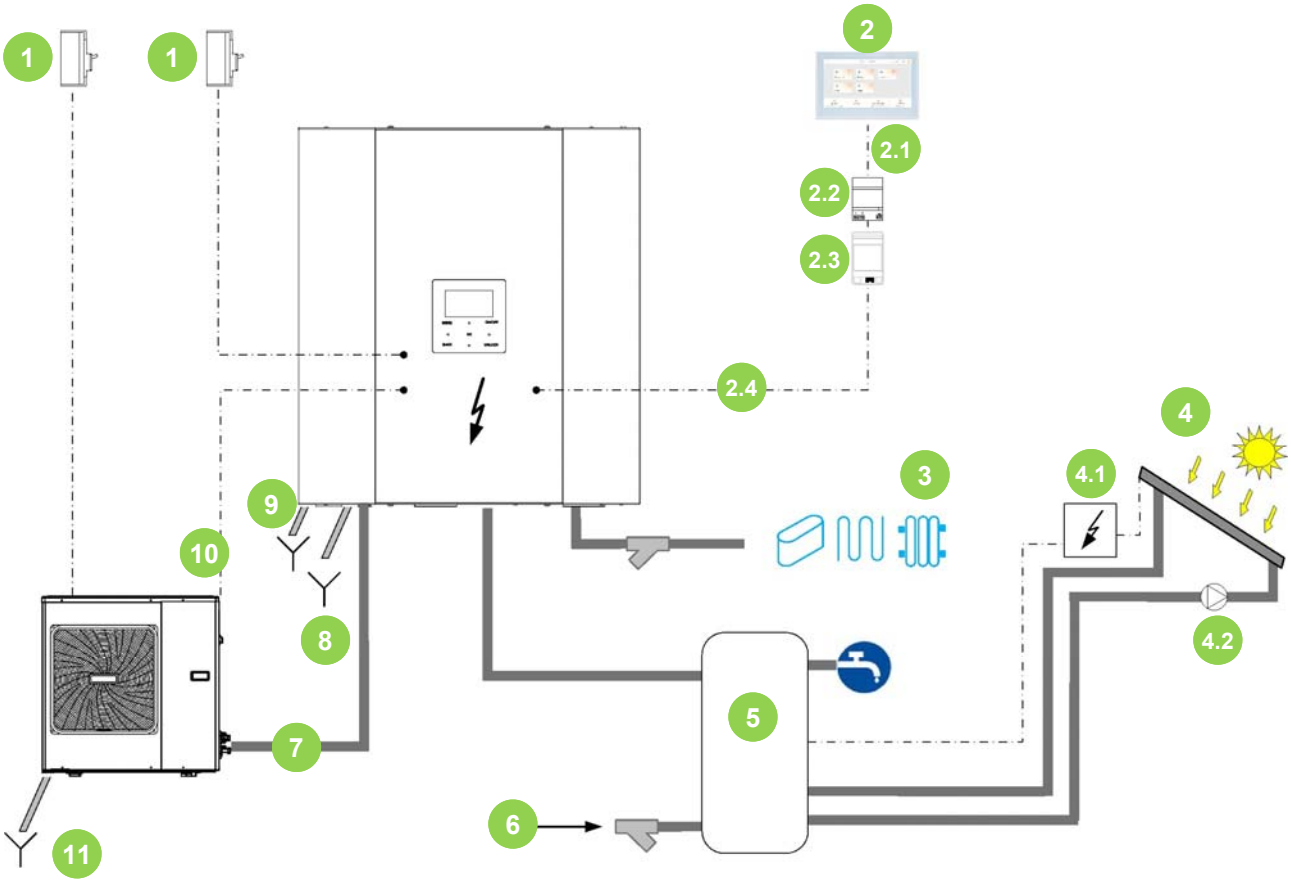
Packing removing

Be careful not to damage the unit.

Keep packing material out of children's reach it may be dangerous.

Recycle and dispose of packing material in conformity with local regulations.

Connections scheme

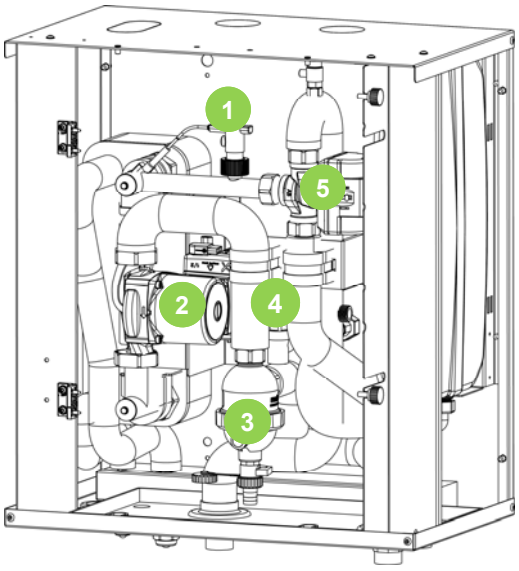


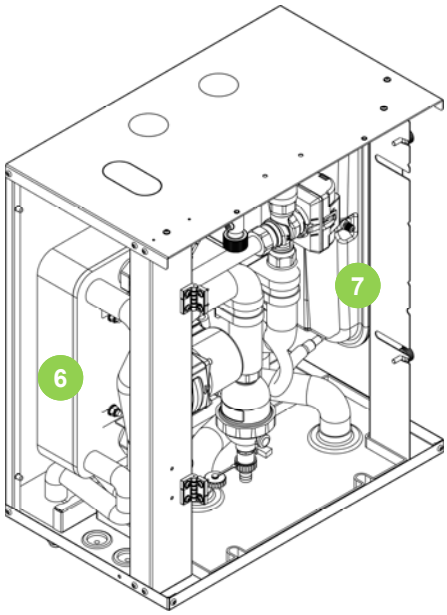
1	Supply line	
2	Elfocontrol[3] EVO (option)	
2.1	Ethernet max 90m (option)	UTP cat. 5
2.2	Power supply unit 12Vdc (option)	
2.3	Ethernet converter (option)	
2.4	RS485 on keyboard (option)	
3	System	
	System outlet	Ø 1”
	System return	Ø 1”
4	Solar panels (option)	

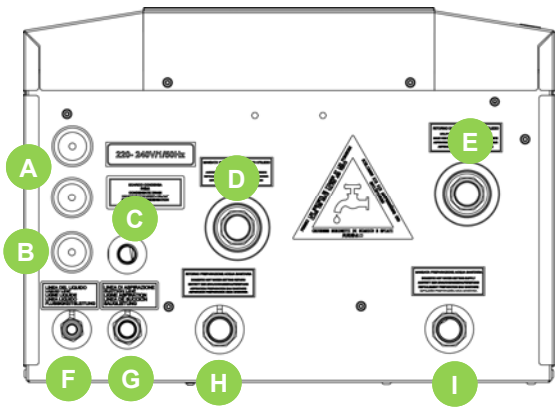
4..1	Solar panels unit	
4.2	Solar pump	
5	DHW storage (option)	
6	Acqueduct input	
7	Refrigerant lines	
8	Condensation discharge	Provided by the customer
9	System safety valve discharge + vent	Provided by the customer
10	BUS	Max 50m
11	Unit drain	Provided by the customer

Components

1. Flow-switch
2. System pump
3. Sludge
4. Safty valve (3bar)
5. DHW / System production valve
6. System exchanger
7. Expansion vessel (8L)



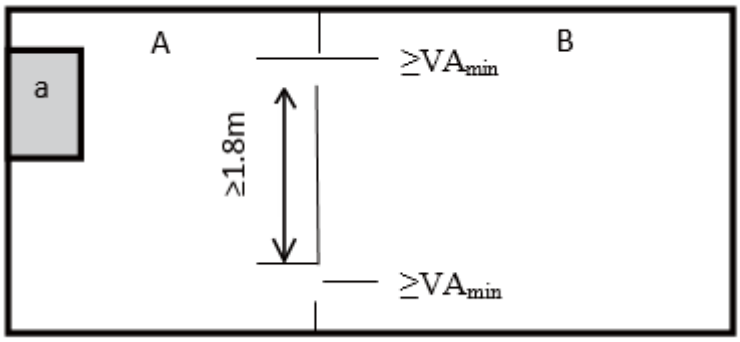




Connections

A. Cables exit
B. Safety valve drain connection Ø 12mm + vent Ø 8mm
C. Condensate drain Ø 18mm
D. System outlet Ø 1”
E. System return Ø 1”
F. Liquid line Ø 3/8”
G. Gas line Ø 5/8”
H. DHW exchanger return Ø 1” (with optional storage tank)
I. DHW exchanger supply Ø 1”(with optional storage tank)

If the total refrigerant charge in the system is <1.84 kg there are no minimum surface requirements.



a Indoor unit (wall mounting)

A Room where the unit is installed.

B Room adjacent to room A.

Area A+B must be greater than or equal to the minimum surface required in table 2 according to the total charge.

If the total refrigerant charge in the system is ≥1.84 kg it is necessary to comply with the minimum surface requirements indicated in the following procedure:

1 calculate, based on piping length, the total refrigerant charge (mc)
2 calculate area room A (Aroom A)
3 calculate, through table 1, the maximum refrigerant charge allowed by room A (mmax)
4 **if mmax ≥ mc the unit can be installed in room A**

if mmax ≤ mc

1 calculate the area of room B adjacent to room A (Aroom B)
2 calculate, through table 2, the minimum total area (Amin total) required for the total refrigerant charge (mc)
3 **if (Aroom A + Aroom B) ≥ Amintotal**

- calculate, through table 3, the minimum area of natural ventilation opening between room A and room B
- the unit can be installed in room A if
- There are 2 ventilation openings (permanently open) between room A and B, 1 at the top and 1 at the bottom.
- Lower opening: the lower opening must meet the minimum area requirements (VAmin). It must be as close to the floor as possible. If the ventilation opening starts from the floor, the height should be ≥20mm. The lower part of the opening must be less than 100 mm from the floor. At least 50% of the required opening area must be <200 mm from the floor. The entire area of the opening must be <300 mm from the floor.
- Upper opening: the upper opening area must be greater than or equal to the lower opening. The lower part of the upper opening must be at least 1.5 m above the upper part of the lower opening.
- Outward ventilation openings are NOT considered suitable ventilation openings (the user can lock them when it is cold).
- **if (Aroom A + Aroom B) < Amintotal** call the retailer

Table 1 - Maximum refrigerant charge allowed in a room: Indoor unit

A_{room} (m^2)	Maximum refrigerant charge in a room (m_{max})(kg)
	H = 600 mm
1	0,138
2	0,276
3	0,414
4	0,553
5	0,691
6	0,829
7	0,967
8	1,105
9	1,243
10	1,382
11	1,520
12	1,658
13	1,796
14	1,934
15	2,072
16	2,210
17	2,349

- For H values lower than 600 mm, the value of H considered is 600 mm to comply to IEC 60335-2-40:2018 Clause GG 2.
- For intermediate Aroom, values, consider the value that corresponds to the lower Aroom value from the table. If Aroom = 7.5m^2 consider the value that corresponds to Aroom= 7m^2.
- System with total refrigerant charge lower than 1.84 kg are not subjected to any room requirements.

Table 2 - Minimum floor area: Indoor unit

m_c (kg)	Minimum floor area (m^2) **(Amintotal)**
	H = 600 mm
1,84	13,319
1,86	13,464
1,88	13,608
1,9	13,753
1,92	13,898
1,94	14,043
1,96	14,187
1,98	14,332
2	14,477
2,02	14,622
2,04	14,767
2,06	14,911
2,08	15,056
2,1	15,201
2,12	15,346
2,14	15,490
2,16	15,635
2,18	15,780
2,2	15,925
2,22	16,069
2,24	16,214

- For H values lower that 600 mm, the value of H considered is 600 mm to comply to IEC 60335-2-40:2018 Clause GG 2.
- For intermediate mc value, consider the value that corresponds to the higher mc value from the table. If mc = 2,07 kg consider the value that corresponds to mc= 2,08 kg.
- Systems with total refrigerant charge lower than 1.84 kg are not subjected to any room requirements.
- Charge above 1,84 kg are not allowed in the sizes 2.1 e 3.1.
- Charge above 2,22 kg are not allowed in the sizes 4.1 e 5.1.

Table 3 - Minimuim venting opening area for natural ventilation: indoor unit untill 6 kW of power

m_c [kg]	mmax [kg]	Minimum venting opening area (cm^2) H = 600 mm
1,84	0,1	842
1,84	0,3	744
1,84	0,5	648
1,84	0,7	551
1,84	0,9	455
1,84	1,1	358
1,84	1,3	261
1,84	1,5	164
1,84	1,7	68

(VAmin)

- For H values lower that 600 mm, the value of H considered is 600 mm to comply to IEC 60335-2-40:2018 Clause GG 1.
- For intermediate mmax values, consider the value that corresponds to the higher mmax value from the table. If mmax = 0.6 kg consider the value that corresponds to mc= 0.7 kg.

Table 4 - Minimum venting opening area for natural ventilation: indoor unit untill 10 kW of power

m_c [kg]	mmax [kg]	Minimum venting opening area (cm^2) H = 600 mm
2,22	0,1	1026
2,22	0,3	928
2,22	0,5	832
2,22	0,7	735
2,22	0,9	638
2,22	1,1	542
2,22	1,3	445
2,22	1,5	348
2,22	1,7	251
2,22	1,9	155
2,22	2,1	58

(VAmin)

- For H values lower than 600 mm, the value of H considered is 600 mm to comply to IEC 60335-2-40:2018 Clause GG 1.
- For intermediate mmax values, consider the value that corresponds to the higher mmax value from the table. If mmax = 0.6 kg consider the value that corresponds to mmax= 0.7 kg.

Positioning

The installation has been implemented by qualified technical personnel only and that the instructions contained in the present manual and the local regulations in force have been adhered to.

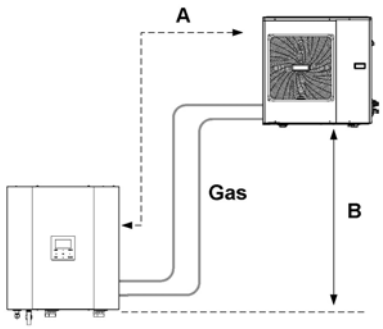
Choose the installation place according to the following criteria:

- customer approval
- safe accessible position
- guarantee good unit operation
- enough space for installation and maintenance shall be preserved.
- make sure that there's no obstacle around the unit
- the base surface should to bear the weight of the unit and suitable for installing the unit without increasing noise or vibration
- carry out maintenance operations
- technical spaces requested by the unit
- water connections
- max. distance allowed by the electrical connections
- max. distance allowed by the refrigeranting connections
- control points with capacity adequate to the unit weight
- verify that all bearing points are aligned and leveled
- sound levels (TECHNICAL INFORMATION section) external unit

Maximum distance

Refrigerant pipes

Size			2.1 - 5.1
Refrigerant pipe min/max equivalent length	A	m	3 - 30
Maximum refrigerant pipe height difference with outdoor unit higher than indoors unit	B	m	25
Maximum refrigerant pipe height difference with outdoor unit underthan indoor unit.	B	m	25



External unit

- Installed EXTERNAL
- in fixed positions

If the unit is installed on a roof or terrace, check the load capacity and the possibility for discharging the condensate.

Installation standards:

- spaces for the air intake/exhaust
- condensate water draining
- install the unit raised from the ground

Prefer places where the unit doesn't disturb the neighbours.

Avoid installations in places subject to flooding

Avoid installations next to bedrooms or windows.

Avoid snow accumulating obstructing for air ejection and suction

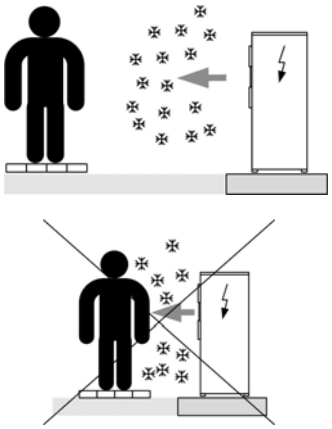
A correct circulation of the air is indispensible to guarantee the good working order of the machine.

Avoid therefore:

- obstacles to the airflow;
- exchange difficulties;
- leaves or other foreign bodies that can obstruct the exchange batteries;
- winds that hinder or favour the airflow;
- heat or pollution sources close to the unit (chimneys, extractors etc);
- stratification (cold air that stagnates at the bottom);
- recirculation (expelled air that is sucked in again);
- positioning below the level of the threshold, close to very high walls, attics or in angles that could give rise to stratification or recirculation phenomenons.
- Ignoring the previous indications could:
- energy efficiency decrease;
- blocks due to HIGH PRESSURE (in summer) or LOW PRESSURE (in winter).

1 Consider clearances and direction of expelled air. Single unit installation
2 Units side by side
3 Units in parallel
4 Keep the min. distances from the podestrian areas.
5 Avoid installations next to bedrooms or windows. Consider sound emissions
6 Provide windbreaks (or similar) in locations with strong winds.
7 Avoid snow accumulations on batteries. Install the unit lifted from the ground.

4



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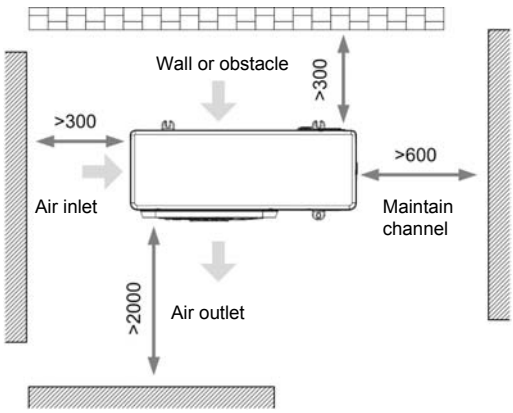

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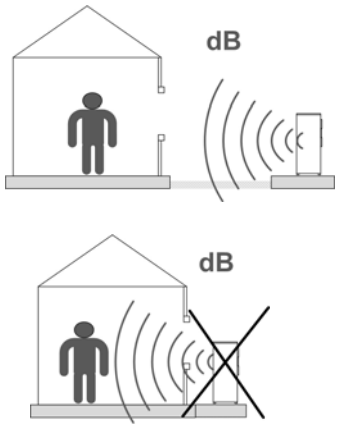

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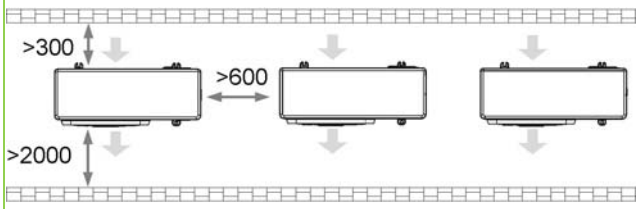

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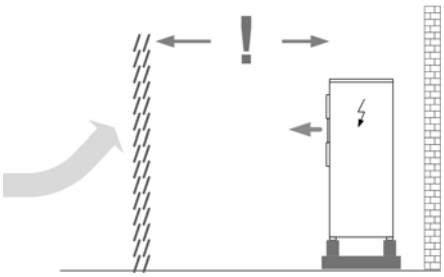

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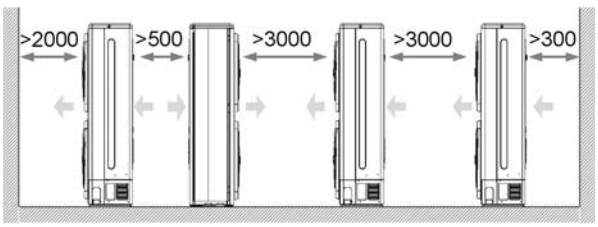

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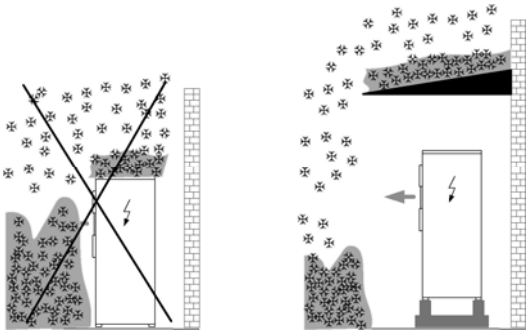


Condensate drain

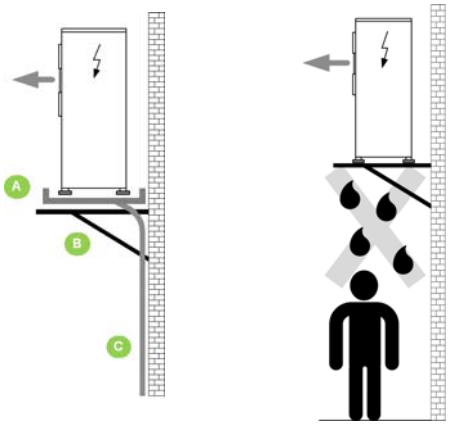
When a heat pump is running it produces a considerable amount of water due to the defrosting cycles of the external coil.

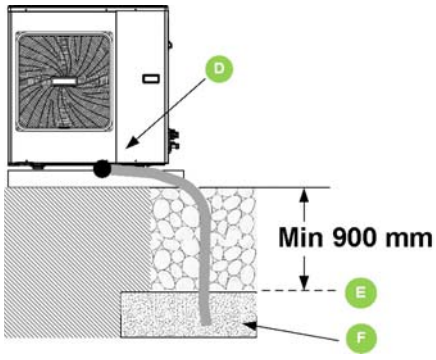
NOTE

⇒ *The condensation must be eliminated in a manner to avoid wetting pedestrian areas.*

With extensive very cold outdoor temperatures, condensation could freeze outside the unit blocking the flow and causing a slow build-up of ice; therefore special attention must be paid to eliminating condensation, raising the unit off the ground and evaluating whether antifreeze elements should be installed.

To avoid freezing of the water downstream of the drain lay the tube below the frost line (**E**).



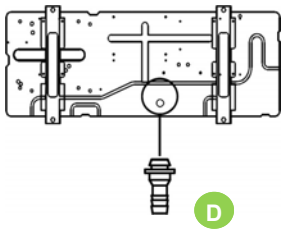


A DTX = Condensation collection basin (Accessory separately supplied)
B Unit support (Customer care)
C Pipe discharge connection (Customer care)
D Condensate discharge connection Ø 30
E Frost line
Layer of gravel or pebbles to help with condensate drainage

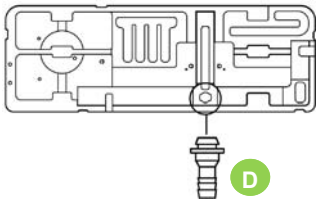
The unit can be supplied with:

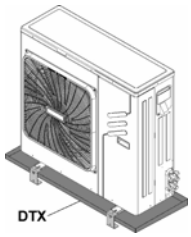
DTX = Condensation collection basin (Accessory separately supplied)

Size 2.1 – 3.1



Size 4.1 – 5.1





Internal unit

- installed inside
- in a dry room/compartment where the temperature cannot fall below 0°C degrees
- in fixed positions
- on a flat/vertical wall which is able to support the weight of the module
- the unit must always be handled by at least 2 people

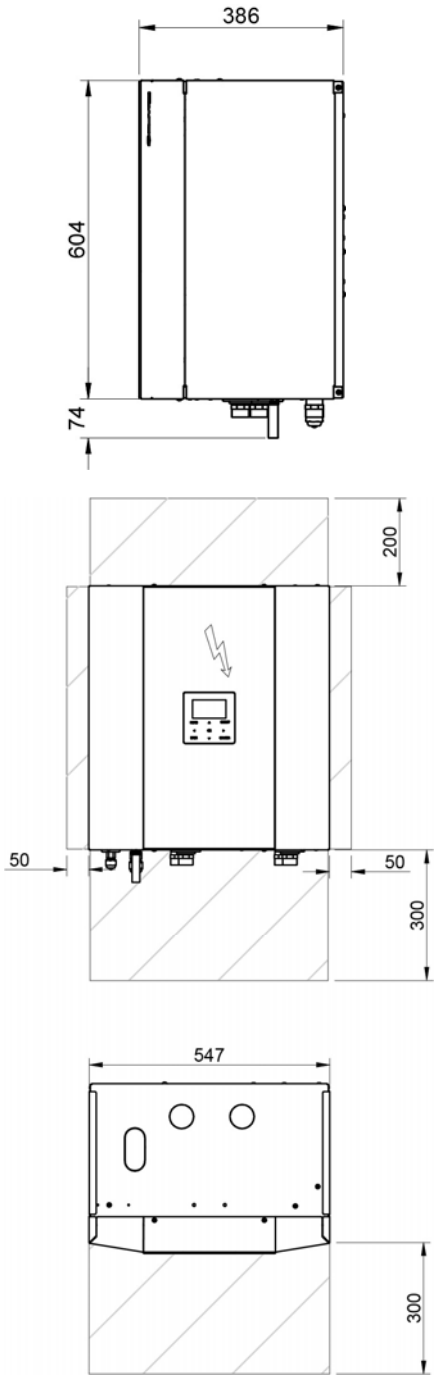
Keep to the indicated safety spaces.

Prefer places where the unit doesn't disturb the neighbours.

Avoid installations in places subject to flooding

Avoid installations next to bedrooms or windows.

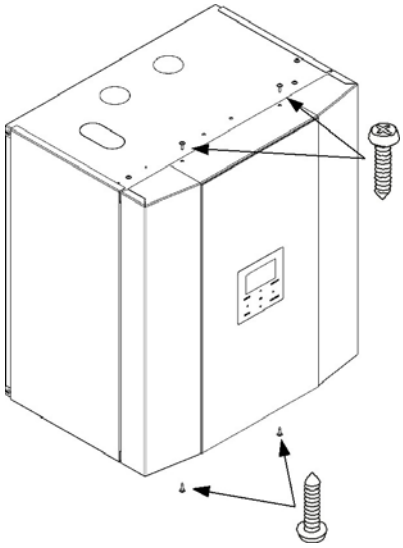
The spaces can be occupied by objects that must be easily removeable in case of maintenance interventions.



Access to the internal parts / wall mounting

1 Remove the screws
2 Remove the panel
3 Wall mounting
4 Hydrobox in fixed positions and in bubble level

1



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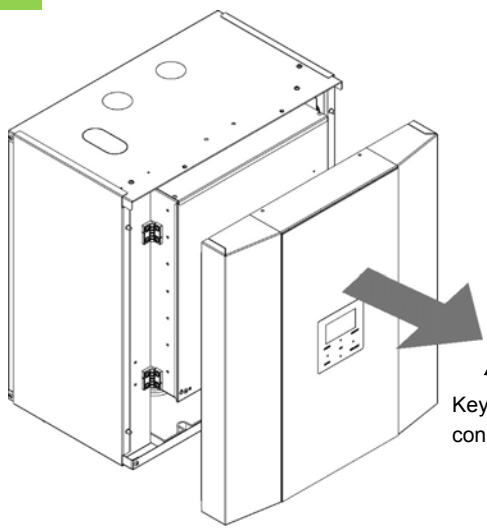

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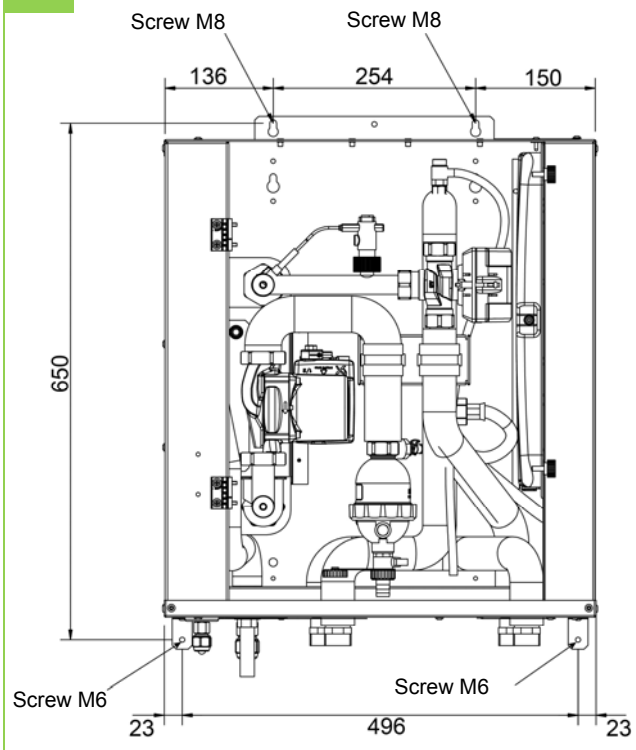
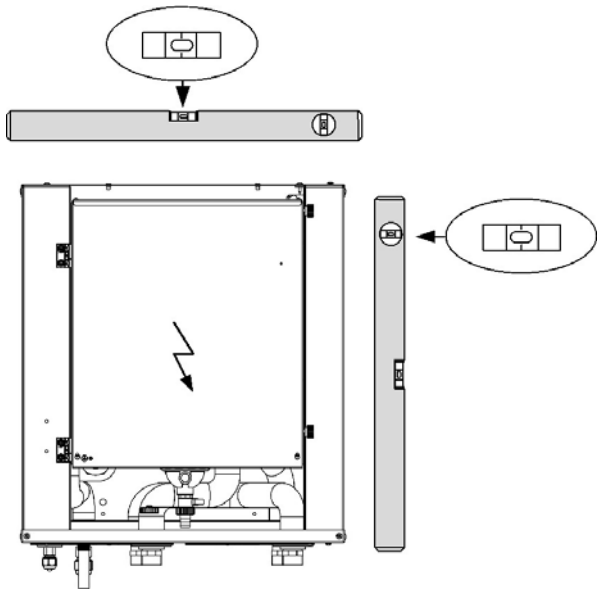


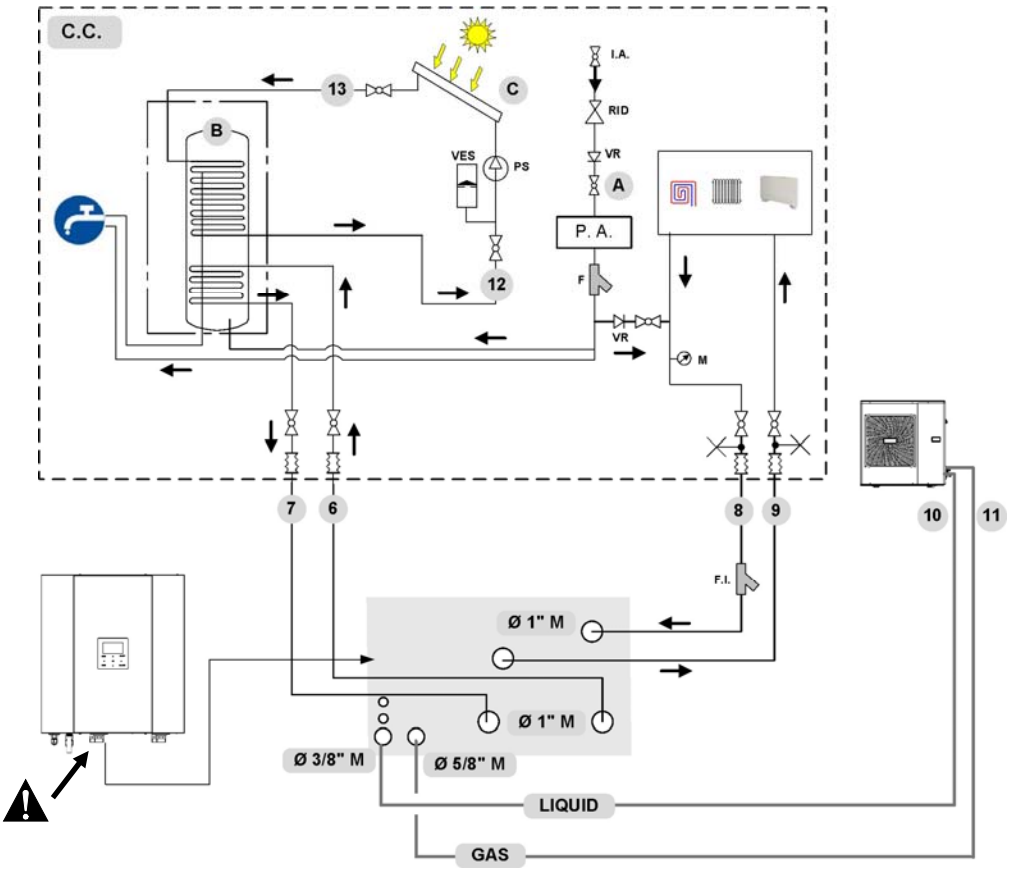
Screws / plugs not supplied

4



Hydraulic connection schema

Make sure that the safety devices are installed on the DHW circuit, safety and thermostatic valve (provided by the client) the latter when the anti-Legionella function is enabled.



Isolate the pipes to avoid heat dispersions and formation of condensate.

Indicative plumbing diagram

The system components must be defined by Designer and Installer (ex. expansion tanks, vents, taps, calibration/safety valves etc.)

Indispensabile components system (not supplied)

C.C.	**Components provided by Customer**
A	System valve
B	DHW storage tank (Accessory separately supplied)
C	Solar panel (option)
I.A.	System valve
F	Water filter (provided by the customer)
F.I.	System filter (supplied as standard)
M	Manometer
P. A.	Descaler protection
PS	Solar pump
RID	Pressure reducing valve
VES	Solar expansion tank
VR	Check valve

6	DHW exchanger supply (with optional storage tank)
7	DHW exchanger return (with optional storage tank)
8	System water return
9	System water outlet
10	Refrigerant line (liquid)
11	Refrigerant line (gas)
12	Solar system outlet
13	Solar system return
	Vent
	Cut-off valves
	Anti-vibration joints

In the tightening operations always use the wrench and backup wrench.

An air bleed valve

Install the highest points of tubes in a way that the air can escape form the circuit.

Water filter (provided by the client)

The filter is extremely important: it helps to lockout any impurities in the water and avoid clogging the system and heat exchanger.

It must be installed immediately at the entrance to the water mains, in a position that is easily accessible for cleaning.

The filter should never be re-moved.

Check for clogging from time to time

System filter (supplied as standard)

Must be installed on the system return

The filter must never be removed.

Check for clogging from time to time.

Connecting the indoor unit drains

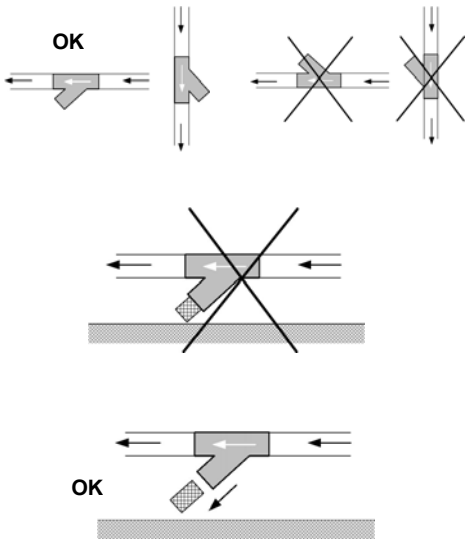
Note

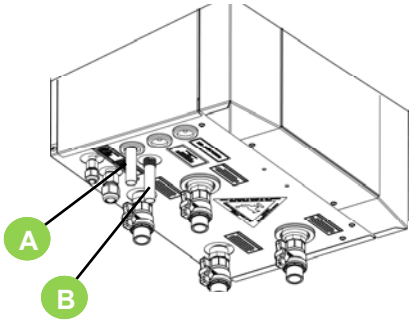
⇒ *Any anti-freeze liquid contained in the system should not be discharged freely as it is a pollutant.*

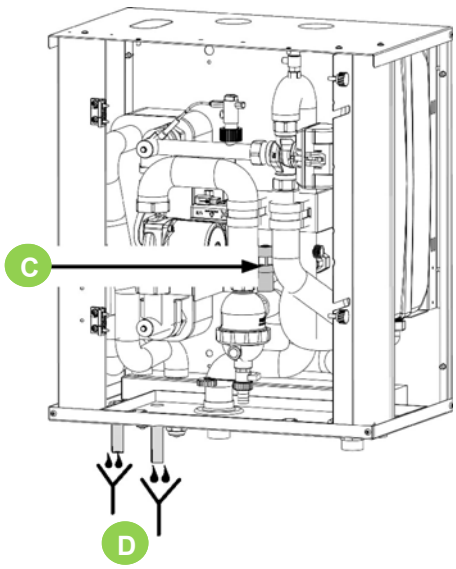
⇒ *It must be collected and reused.*

- Connect an ø 12mm pipe to the connection (A)
  Secure the pipe using a pipe clamp and place in an area suitable the drain accumulation / drain pit (D)
- Connect an ø 18mm pipe to the connection (B)
  Secure the pipe using a pipe clamp and place in an area suitable the drain accumulation / drain pit (D)
- At the end of the works check the correct outflow of the condensation, pouring water in a bowl.

Inside the unit there is a safety valve (3 bar on the installation circuit) that must be connected to a suitable drain, otherwise if valve intervene and flood the rooms, the heat pump manufacturer will not be responsible.







A	Safety valve drain connection Ø 12mm + vent Ø 8mm
B	Condensate drain connection Ø 18mm
C	System safety valve : discharge in pressure (3 bar)
C	Drain accumulation / drain pit

Note

⇒ *If DHW (domestic hot water) storage is present, accessory supplied separately.*

Fill the storage tank (DHW) only during the unit start-up.

If the house is not immediately lived ,or the unit is turned off for long periods, empty the storage tank to avoid the stagnation of the water, or with temperatures close to 0°C the risk of freeze.

See the instructions for the accessory for details on cleaning the drain storage..

Water features

Note

⇒ *Circulators function well exclusively with clean and high-quality tap water.*

The most frequent factors that can affect circulators and the system are oxygen, limescale, sludge, acidity level and other substances (including chlorides and minerals).

In addition to the quality of water, installation also plays an important role. The heating system must be airtight. Choose materials that are not sensitive to oxygen diffusion (risk of corrosion...).

Characteristics of the water

· compliant with local regulations

· Langelier Index (LI) between 0 and +0.4

· within the limits indicated in the chart

Water quality must be checked by qualified personnel.

Hardness

If the water is hard, install a system suitable to preserve the unit from harmful deposits and limestone formation.

If necessary, install a water softener to reduce water hardness

Cleanliness

Before connecting the water to the unit, clean the system thoroughly with specific products effective to remove residues or impurities that may affect functioning. Existing systems must be free from sludge and contaminants and protected against build-ups.

New systems

In case of new installations, it is essential to wash the entire installation (with the circulator uninstalled) before commissioning the central installation. This removes residues of the installation process (welding, waste, joint products...) and preservatives (including mineral oil). The system must then be filled with clean high-quality tap water.

Existing systems

If a new boiler or heat pump is installed on an existing heating system, the system must be rinsed to avoid the presence of particles, sludge and waste. The system must be drained before installing the new unit. Dirt can be removed only with a suitable

Water component for corrosion limit on Copper		
PH	7,5 ÷ 9,0	
SO_4^{--}	< 100	
HCO_3^{-} / SO_4^{--}	> 1	
Total Hardness	8 ÷ 15	°f
Cl-	< 50	ppm
PO_4^{3-}	< 2,0	ppm
NH_3	< 0,5	ppm
Free Chlorine	< 0,5	ppm
Fe_3^{+}	< 0,5	ppm
Mn^{++}	< 0,05	ppm
CO_2	< 50	ppm
H_2S	< 50	ppb
Temperature	< 65	°C
Oxygen content	< 0,1	ppm
Sand	10 mg/L 0.1 to 0.7mm max diameter	
Ferrite hydroxide Fe3O4 (black)	Dose < 7.5 mg/L 50% of mass with diameter < 10 µm	
Iron oxide Fe2O3 (red)	Dose < 7.5mg/L Diameter < 1 µm	

water flow. Each section must then be washed separately. Particular attention must also be paid to “blind spots” where a lot of dirt can accumulate due to the reduced water flow. The system must then be filled with clean high-quality tap water. If, after rinsing, the quality of the water is still unsuitable, a few measures must be taken to avoid problems. An option to remove pollutants is to install a filter. Various types of filters are available. A mesh filter is designed to catch large dirt particles. This filter is usually placed in the part with the larger flow. A tissue filter is designed to catch the finer particles.

Exclusions

The warranty does not cover damage formed by limestone, deposits and impurities deriving from the water supply and/or by the malfunctioning of the system cleaning system.

Note

⇒ *If necessary, fit a water softener to reduce water hardness.*

Risk of frost

Note

⇒ *When the outside temperature gets close to 0°C, the water in the pipes and unit may freeze.*

⇒ *Frost may determine irreversible damage to the unit.*

⇒ *Frost damage is not covered by the warranty.*

If the unit or hydraulic connections are subject to temperatures close to 0°C:

- mix water with glycol, or
- safeguard the pipes with heating cables placed under the insulation, or
- empty the system in cases of long non-use

Anti-freeze solutions

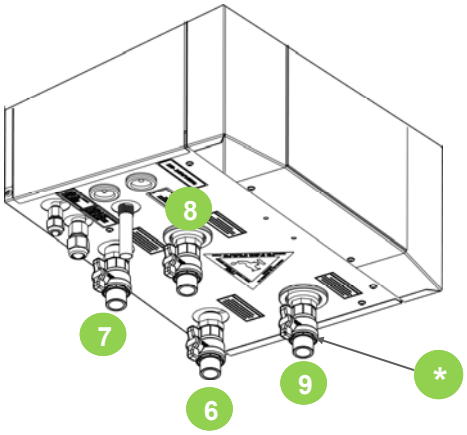
Consider that the use of anti-freeze solution determines an increase in a pressure drop.

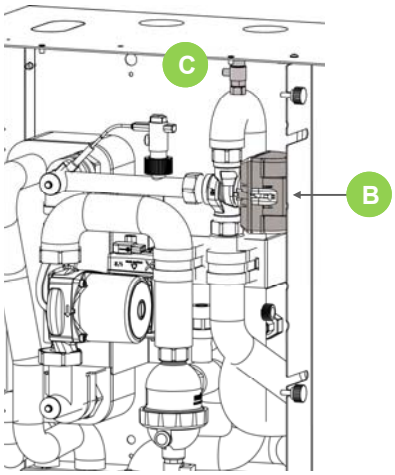
Make sure that the glycol type utilized is inhibited (not corrosive) and compatible with the water circuit components.

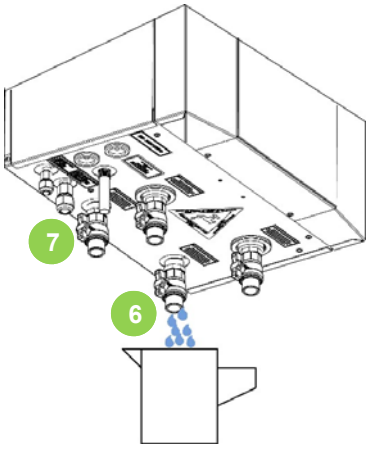
Do not use different glycol mixture (i.e. ethylene with propylene).

System charge heating/cooling

1 Switch ON the unit
2 From the keyboard put ON the domestic hot water mode and wait until the lever of the 3 way valve goes to the right, as showed on figure **(B)**
3 Disconnect the indoor unit from the power supply
4 Move the lever to the central position by pressing both to the left or inward until it locks
5 Start the filling opening the tap (**A** - see page 28)
6 Open taps (8-9)
7 Open valve (6-7) and close when water flows out
8 Open all of the bleeding valves of the related terminals or radiators
9 When water begins to exit from the bleeding valve, close and continue the charging until the pressure intended for the system (max.3 bar)
10 Tighten blank caps on valves (6-7)
11 Check the hydraulic seal of the joints.
Once the process is finished, the valve goes to heating/ cooling mode automatically when will be power on. Repeat the operation after the unit has operated for a number of hours and periodically control the system pressure.
Reintegration is carried out when the unit is off (pump OFF).

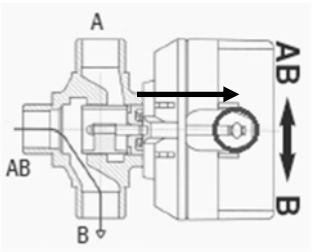




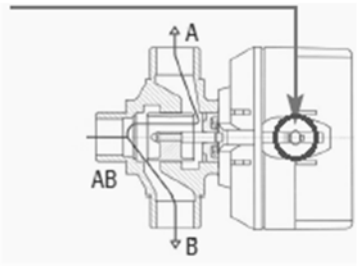


B

Path A closed



Manual lever



Manual lever engaged

DHW storage tank

Accessory separately supplied

If domestic hot water storage tank (DHW) is present open (6-7)

B	3-way valve
C	System vent valve
6	DHW exchanger supply ACS
7	DHW exchanger return
8	System water outlet
9	System water return
*	TAPS (provided by the customer)

Refrigerant lines

Unit is designed to ensure the best comfort and energy efficiency levels. To maintain these high values is necessary to consider the system details that could adversely affect on performances.

NOTE

In particular:

⇒ *the length of the refrigerant piping should be as small as possible ;*

⇒ *to realize a path of the pipes as straight as possible by limiting the presence of curves;*

⇒ *properly insulate pipes;*

⇒ *properly load the refrigerant system.*

NOTE

⇒ *An incorrect sizing can cause damage to the compressor or variations in the cooling capacity .*

When cut-off parts (solenoid valves, taps etc) are installed pay attention to the possible formation of traps for the refrigerant, meaning closed zones up or downstream in which the refrigerant is unable to expand freely.

With an increase in temperature under these circumstances (exposure to the sun, ducting close to heat sources etcs) the expansion of the trapped gas could cause an explosion in the refrigerating ducting. Evaluate the possibility of installing a safety valve especiallly in the ducting of the liquid which is exposed to the most risk.

The operations must be carried out by an expert refrigerationist .

Avoid curves with a too small curving radius.

Avoid squashing the pipes.

Provide anchoring rods to support the ducting (the weight must not be on the unit).

The rods must allow the thermal dilation of the ducting.

Place anti-vibrating material between the rods and the ducting to avoid the transmission of vibrations.

Clean with nitrogen or dry air before attaching the ducting to the two units.

The internal unit and the heat exchanger must be connected with refrigerating ducting suitable for the refrigerant used and covered with thermal insulation.

Warning:
Fire hazard
Flammable materials

Before starting light operations:

safety warnings for operations on units containing R32

Ducting

Pressure Equipment Directive

This unit is a subset: to operate it has to be combined to another unit.

It is an installer responsability :

- follow the PED Directive and to the national regulations of PED Directive realization
- consider the insertion of any additional security devices
- check the safety device operation
- write on the serial label number the amount of total refrigerant
- issue the Declaration of conformity
- inform the user of the need to carry out regular checks

NOTE

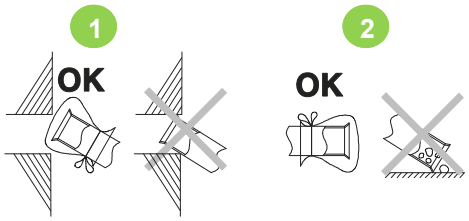
⇒ *Use only copper pipes for refrigeration, specifications for R32*

Pipes must be clean.

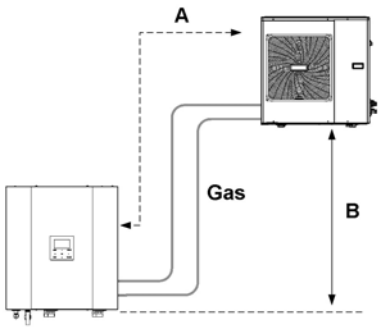
Plug the ends of the pipe prior to passing it through a hole in the wall (**1**).

Do not place the ends of pipes which have not been plugged or closed with tape directly on the ground (**2**).

If the installation of the pipes is not to be completed within the next day or for a long period of time, braze the ends of the pipes and introduce nitrogen oxide via a Schrader valve access joint to avoid the formation of humidity and the contamination of the particles.



Size			2.1 - 5.1
Refrigerant pipe min/max equivalent length	A	m	3 - 30
Maximum refrigerant pipe height difference with outdoor unit higher than indoors unit	B	m	25
Maximum refrigerant pipe height difference with outdoor unit underthan indoor unit.	B	m	25



Equivalent length of the lines (metres) = Effective length (metres) + (Q.ty of curves x K)

Consider K=**0.3** m for wide radius 90° curves;

Consider K=**0.5** m for standard 90° elbow curves

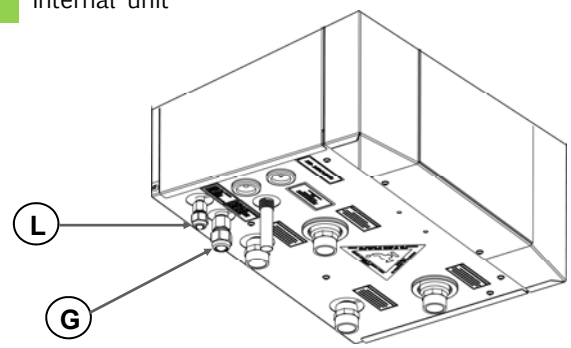
Internal unit

Before attaching the ducting to the two units, clean with dry air or nitrogen.

Type of pipes		
Size .	**2.1 – 3.1**	**4.1 – 5.1**
Liquid Ø external	1/4" (6,3mm)	3/8" (9,5mm)
Gas Ø external	5/8" (15,9mm)	5/8" (15,9mm)
Min. thickness gas	0,8 mm	
Min. thickness liquid	0,8 mm	

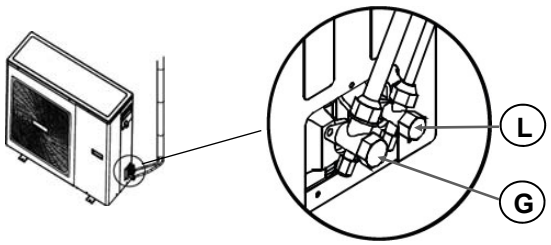
Refrigerating couplings

1 Internal unit



G	Gas line (Ø 5/8")
L	Liquid line (Ø 3/8")

2 External unit



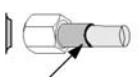
G	Gas line (Ø 5/8")
L	Liquid line (Ø 3/8")

3

For connections use the components supplied with the unit

Refrigerating line fittings	
Size	**2.1 - 5.1**
	2x5/8" Gas line 2x3/8" Liquid line
	2x5/8" Gas line 2x3/8" Liquid line

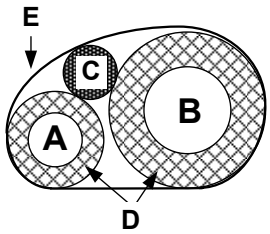
Reduction 10-6 for outdoor unit size 2.1-3.1


Pipes supplied by the customer

Welding points

4

Insulate pipes.
Use insulation with resistance t = 120 ° C with a thickness of at least 13 mm.



A	Liquid ducting
B	Gas ducting
C	Electric cables
D	Insulation
E	Sheath - sticky tape

internal unit vacuum operation

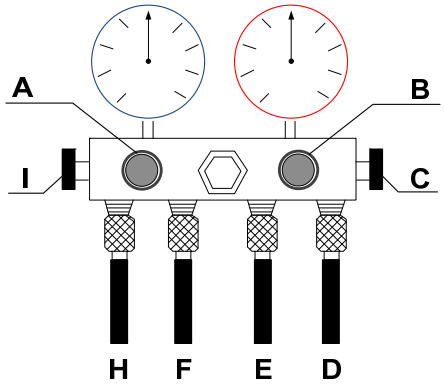
is delivered with charged refrigerator circuits in the following manner:

External unit charged with refrigerant (voltage 220-240 ~ 50Hz)				
Size		**2.1**	**3.1**	**4.1 - 5.1**
R32	**kg**	1,55	1,55	1,65
*** total charge**	**t CO2-eq**	1,05	1,05	1,11

NOTE

⇒ *The refrigerant charge present in the external unit is sufficient up to 15 meters of distance between the 2 units.*

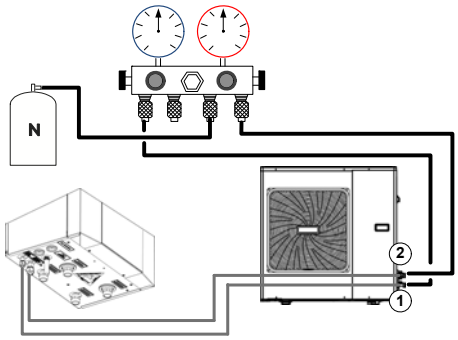
Lengths of ducting exceeding 15 metres		
Further refill for distance exceeding 15 metres		
Size	**2.1 - 3.1**	**4.1 - 5.1**
kg/m	0,02	0,038



A	**VAC** vacuum gauge cock
B	**REF** refrigerant cock
C	**HIGH** high pressure cock
D	liquid high pressure pump
E	Refrigerant pipe
F	Vacuum pump pipe
H	Low pressure pipe
I	**LOW** low pressure cock

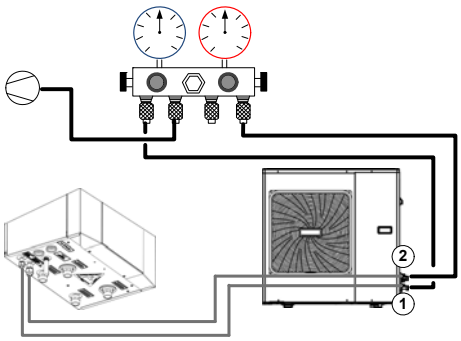
After having completed the refrigerating connections the sealing of the refrigerating circuit must be checked:

- maintain close the indoor unit cocks **1** and **2**
- connect pipes **D** and **H** to cocks **1** and **2**
- close cocks **A**, **B**, **C** and **I**
- connect **E** to the nitrogen cylinder
- open cocks **C** and **I**
- perform the tightness test
- **Mode 1:** open cock **B**, pressurize the circuit up to 45 bar (see the label) and wait few hours.
  Mode 2: open cock **B**, pressurize the circuit up to 65 bar (as according to UNI-EN 378-2 2009:PS x 1,43 law)
- spray using a leak detector spray cocks and pipes and check if bubbles are present (gas leaks)
- if everything is OK, proceed
- discharge the nitrogen from the unit

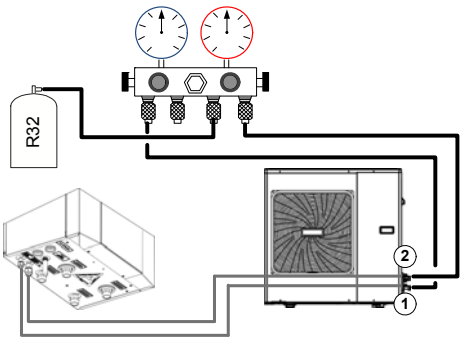


1	Liquid line
2	Gas line

- connect **F** to the vacuum pump
- open cocks **A, C** and **I**
- start the vacuum pump
- in optimal conditions, 15-60 minutes are required to create the vacuum. In the event of high moisture content in the piping or the temperature is < 20 °C, a few hours may be required
- reach the lowest value (approximately 1 mbar = 100 Pa.)
- close cock **A**
- turn off the pump
- overlap the red pointer of the vacuum gauge to the black one
- check the vacuum gauge to ensure that the pressure does not rise, for a few minutes
- if it rises, repeat the procedure
- if everything is OK, proceed



- connect **E** to the coolant cylinder
- open cock **B** to charge the coolant (see table "additional energy exchanger charge)
- close cocks **B**, **C** and **I**
- disconnect pipes **D** and **H** and cocks **1** and **2**



The characteristics of the lines must be determined by specialized personnel able to design electrical installations in compliance with regulations in force.

The protective equipment of the unit supply line must be able to shut-off the presumed short circuit current, which value must be determined in accordance with the system features.

The power cable and protection cable section must be defined in accordance with the characteristics of the protections adopted.

All electrical operations should be performed by trained personnel having the requirements envisaged by the regulations in force and informed about the risks relevant to these activities.

Operate in compliance with safety regulations in force.

Electric data

The serial number label reports the unit's specific electrical data, electrical accessories included.

The electrical data indicated in the technical bulletin and in the manual refer to the standard unit, accessories excluded.

The label reports the indications envisaged by regulations, in particular:

Voltage

F.L.A.: full load ampere, absorbed current at maximum admitted conditions

F.L.I.: full load input, full load power input at max. admissible condition

Electrical wiring diagram No.

Connections

Refer to the unit’s electrical diagram (the number of the diagram is shown on the serial number label)

Verify that the electrical supply has characteristics conforming to the data shown on the serial number label.

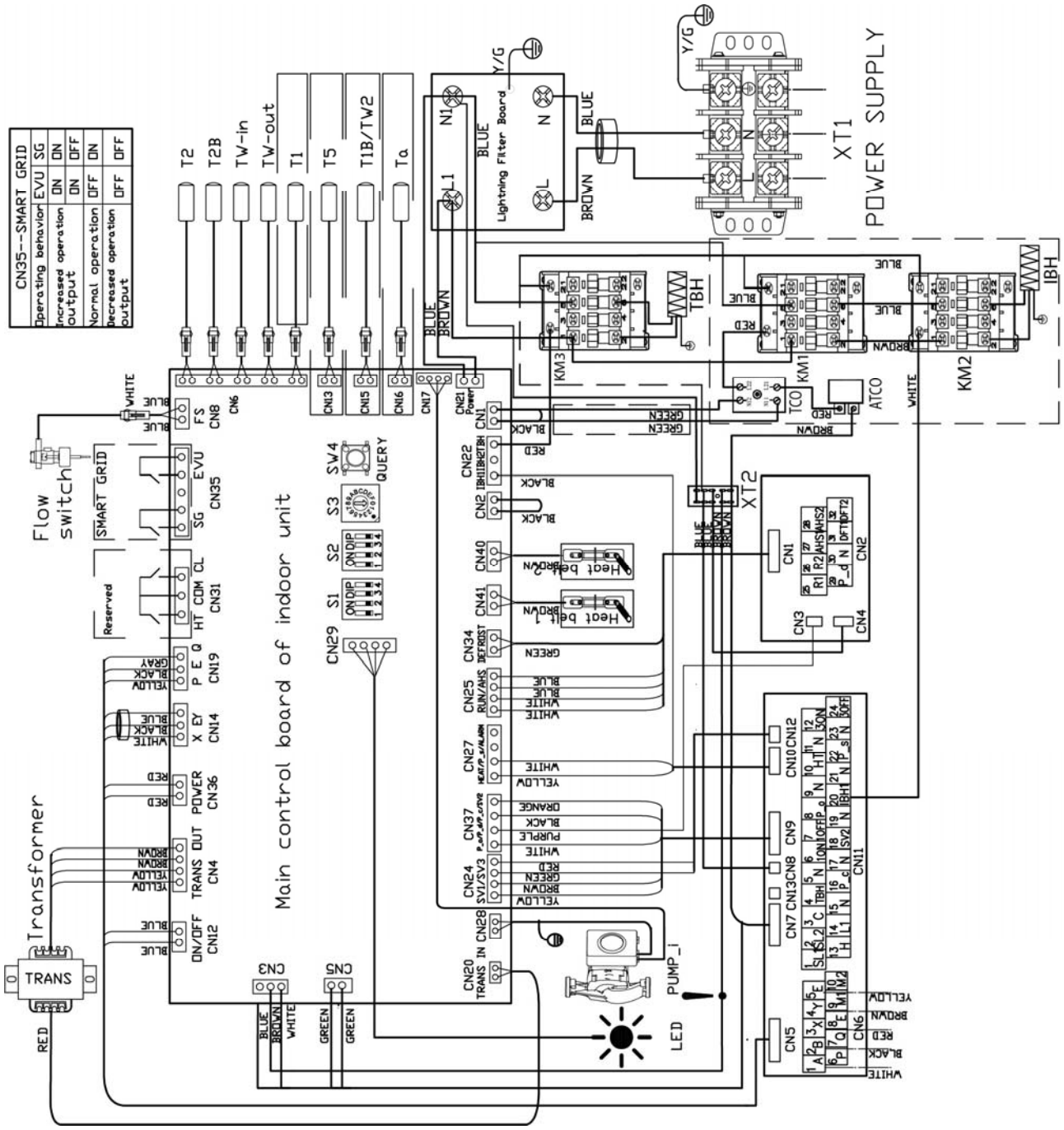
Before starting work, ensure the unit is isolated, unable to be turned on and a safety sign used.

Ensure correct earth connection.

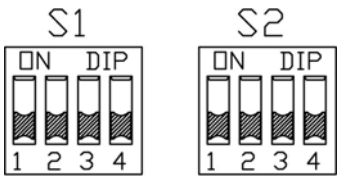
Ensure cables are suitably protected.

Before powering the unit, make sure that all the protections that were removed during the electrical connection work have been restored.

Electrical connection schema



Dip-switch settings



S1		
DIP switch	**ON=1**	**OFF=0**
1	Outdoor unit size 4.1-5.1	Outdoor unit size 2.1-3.1
2	With solar	Without solar
3/4	0/0= - 1/0= with AHS for heat mode 0/1= with IBH 1/1= with AHS for heat mode and DHW mode	

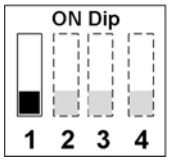
S2		
DIP switch	**ON=1**	**OFF=0**
1	After six hours Pump_o stops	After six hours Pump_o starts again
2	Without TBH	With TBH
3/4	0/0= variable speed pump (max head: 7,5m) 0/1= constant speed (reserved) 1/0= variable speed pump (max head: 10m) 1/1= variable speed (reserved)	

Temp sensor code	**Property value**
T2 / T2B	$B_{25/50}$ = 4100K, $R_{25°C}$ = 10k Ω
T1 / TW_out TW_in/T5/T1B	$B_{0/100}$ = 3970K, $R_{50°C}$ = 17.6k Ω

External unit connected.

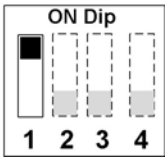
Set dip-switch according to the installed unit.

Size 2.1-3.1



S1

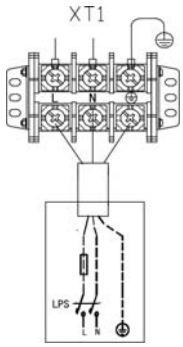
Size 4.1-5.1



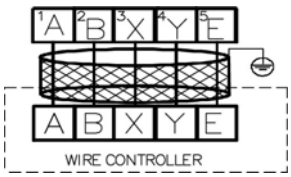
S1

AHS	Additional heating source
IBH	Electrical resistance backup
TBH	Backup heater in the domestic hot water tank

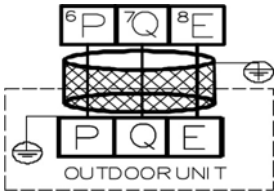
Power supply



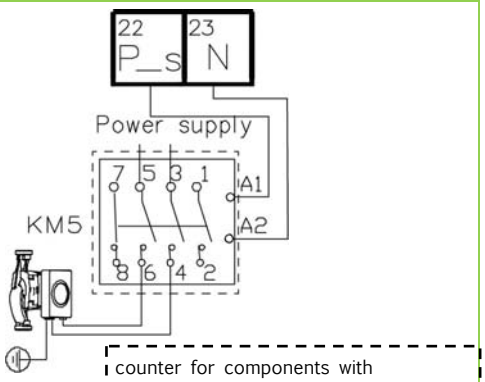
Connection wired controller



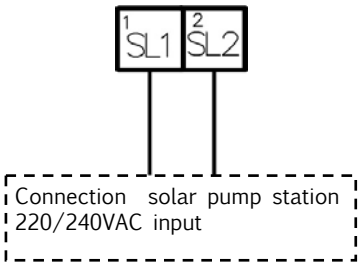
Connection outdoor unit



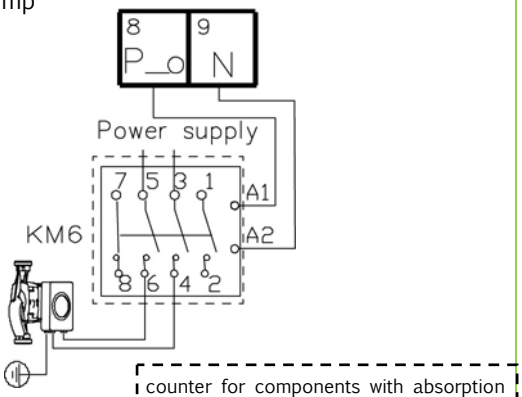
Solar pump



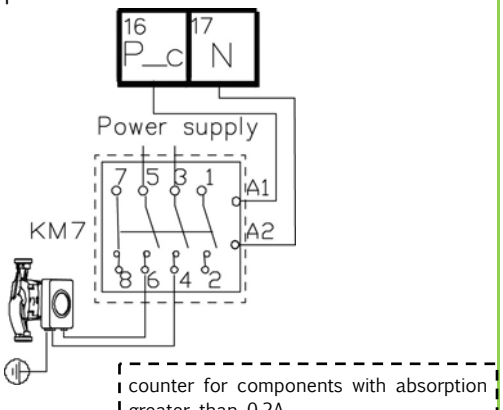
Solar signal input



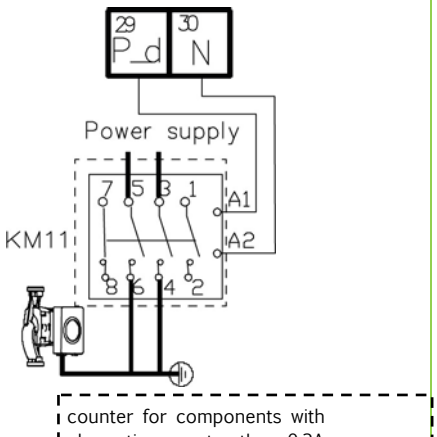
Zone 2 pump



Zone 2 pump



DHW recirculation

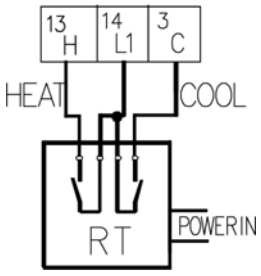


Thermostat connection

Method 1

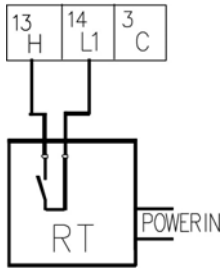
On/off unit+heat from digital input with H-L1

On/off unit+cool from digital input with C-L1



Method 2

On/off unit from digital heat/cool input from HMI

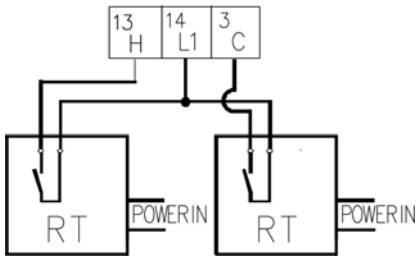


Method 3

On/off digital input unit:

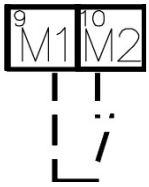
heat/cool zone 1 from HMI

heat/cool zone 2 from HMI



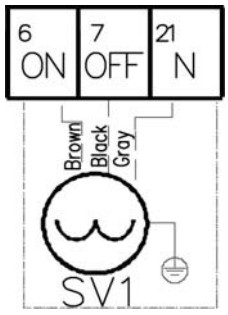
Remote ON/OFF storage resistance

Remote ON/OFF unit

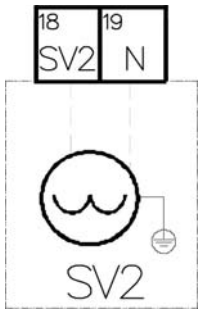


Valve

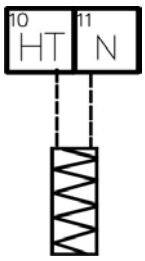
3-way (STD)



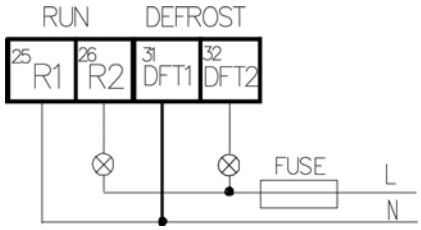
2-way (provided by the client)



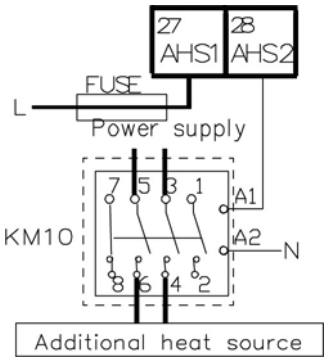
Antifreeze e-heating tape



Defrost



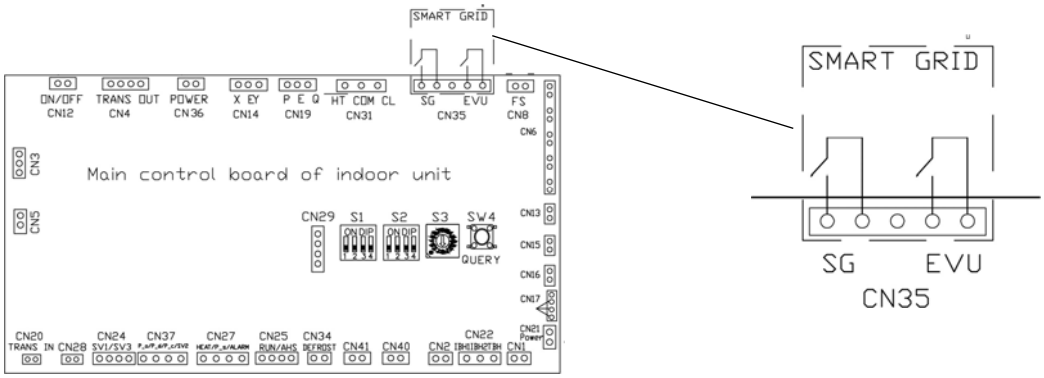
Additional heat source (boiler)



counter for components with absorption greater than 0.2A

SMART GRID management - Photovoltaic

	EVU Photovoltaic signal	SG Smart grid
Unit works normally	OFF	ON
The compressor can operate for a limited time (t_SG_Max) both in heating and cooling. IBH is not available, DHW is OFF.	OFF	OFF
Forced unit in DHW, even if it was off, with temperature	ON	ON or OFF

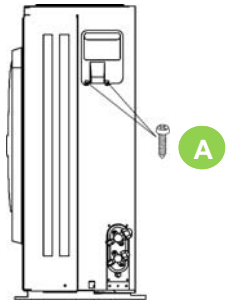


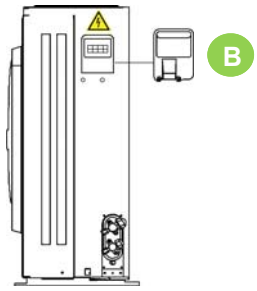
External unit connections

Carry out the connection in accordance with the electric connection layout.

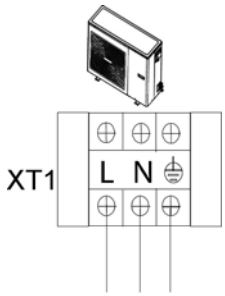
Remove screws A

Remove the protective cover B



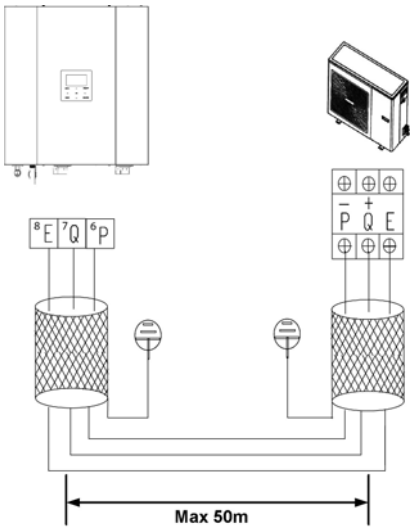


Power supply 220-240 ~ 50HZ



Bus connections

Use a 3-conductor shielded cable as an internal/external signal cable, and earth the shielding.



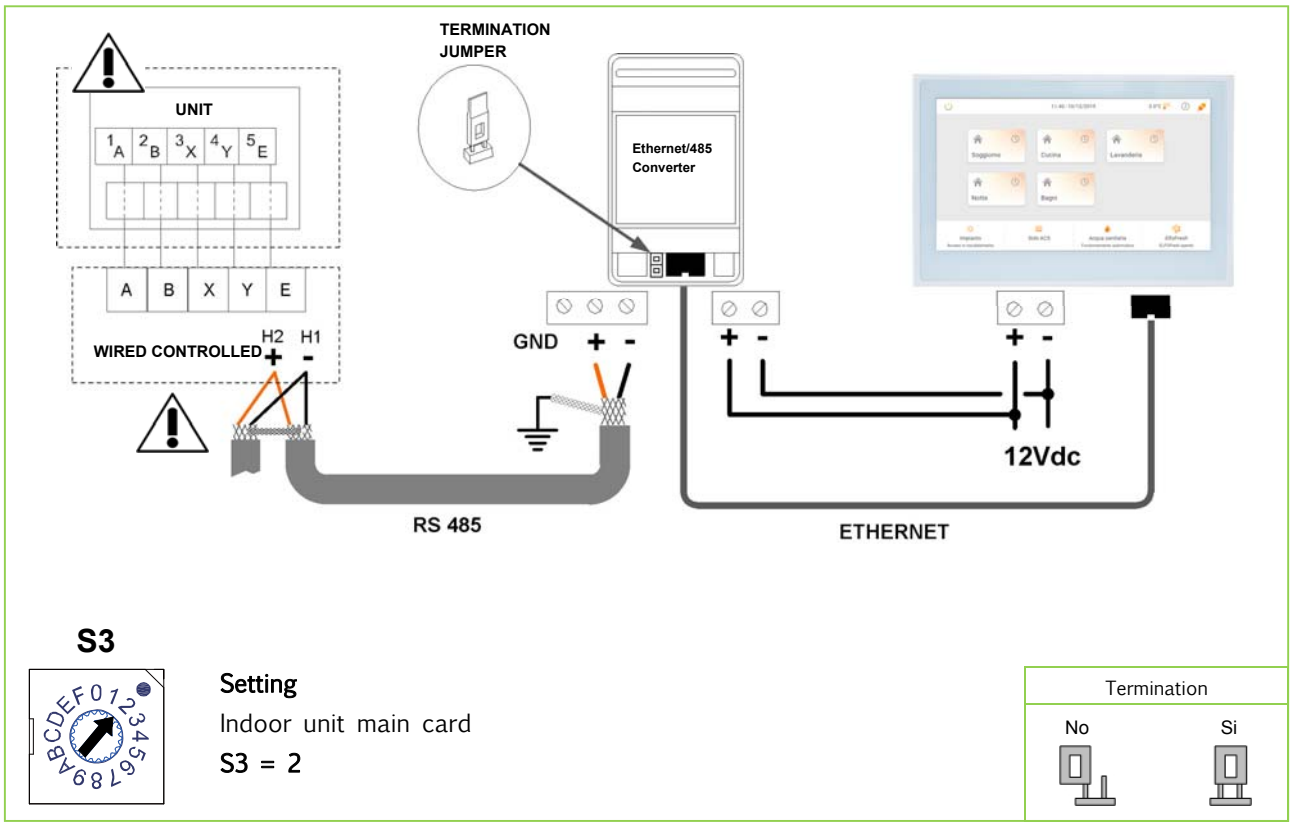
Cable type	3-core shielded wire 0,75 - 1,25 mm^2 (AWG18-AWG16)

Elfocontrol[3] EVO (option)

Equipped with:

- ·12Vdc AL12X feeder
- ·Ethernet/485 converter
- ·Ethernet UTP cat.5 cable (5m long)

For details, see instructions ELFOControl[3] EVO manual



S3

Setting

Indoor unit main card

S3 = 2

Termination	
No	Si

Modbus connection
Baud rate = 9600
Lenght = 8
Parity = none
Stop bit = 1

General

The indicated operations should be done by F.GAS qualified technician with specific training on the product.

Upon request, the service centres performing the start-up.

The electrical, water connections and the other system works are by the installer.

Agree upon in advance the star-up data with the service centre.

Before checking, please verify the following:

- the unit should be installed properly and in conformity with this manual
- the electrical power supply line should be isolated at the beginning
- the unit isolator is open, locked and equipped with the suitable warning
- make sure no tension is present

WARNING

⇒ *After turning off the power, wait at least 5 minutes before accessing to the electrical panel or any other electrical component.*

⇒ *Before accessing check with a multimeter that there are no residual stresses.*

Preliminary checks

The following check list is a brief reminder of the points to check and of the operations to perform to start -up the unit.

For details on the points mentioned in the check list refer to various chapters of the manual.

	√	Preliminary checks
1	☐	Are the functional spaces of the internal unit and the energy exchanger being observed ?
2	☐	Is the section of the cooling lines correct ? Have the supplied sealing couplings been used ?
3	☐	Does the equivalent length of the refrigerant piping exceed 3 or ≤30m? (depending on the unit's magnitude)
4	☐	Is the height different of the refrigerant piping below 15m or 20m? (depending on the unit's positioning
5	☐	Have emptying and additional load been carried out ? Was there a visual check for oil / leaks ?
6	☐	Water features are suitable? The hydraulic system has been cleaned?
7	☐	Is the water filter from the waterworks inlet correctly installed ?
8	☐	Is the system filter on the supply correctly installed?
9	☐	Are the inlet and outlet of the water lines correct ?
10	☐	If there are intercepting units present (heads/valves), are the unit circulator/s in arrest due to lack of water flow ?
11	☐	How was the system created ? Is there a minimum water content in circulation ?
12	☐	Are the anti-vibration joints on the hydraulic connections present ?
13	☐	Was the system loaded, placed under pressure and was the air let out ?

14	☐	Have you verified the expansion tank charge ?
15	☐	Is the solar installation present? The circuit is charged?
16	☐	Was the condensate produced by the external unit drained correctly ? Can it freeze ?
17	☐	Is the capacity of air to the external unit adequate ? Is there air recirculation ?
18	☐	Have the electrical connections to the external unit been made ?
19	☐	Earthing connection?
20	☐	ELFOControl[3] EVO is correctly installed? (Only if present)
21	☐	Have optional electrical connections been made ? (summer/winter, second set, etc....)
22	☐	Is the power supply correct ? Is the available power supply sufficient ?
23	☐	Are the system temperature and the room temperature with the operating limits ?
24	☐	Is the screed “dry” ? (only in presence of radiant panels)

Start-up sequence

Unit power supply ON

	√	Start-up sequence
1	☐	Has the carter resistance been charged for at least 8 hours ?
2	☐	Set the dip-switches according to the external unit.
3	☐	Select keyboard language
4	☐	Set date and time
5	☐	Sanitary water personalisation (if present storage tank)
6	☐	Personalise anti-legionella scheduling (if present storage tank)
7	☐	Personalise system climatic curves
8	☐	Personalise environment scheduling
9	☐	Personalise anti-dew compensation (if radiant panels are present) only from ELFOControl[3] EVO
10	☐	Enable solar (if present)
11	☐	Enable boiler (if present)
12	☐	Compile documentation

Refrigerant circuit

1 Visually inspect the refrigerating circuit: the presence of oil stains can by a symptom of leakage (caused e.g. by transportation, handling or other).
2 Verify that the refrigerating circuit is in pressure: Using the unit manometers, if present, or service manometers.
3 Make sure that all the service outlets are closed with proper caps; if caps are not present a leak of refrigerant can be possible.
4 Open all of the refrigeration circuit shut-off valves (if applicable).

Hydraulic circuit

1 The unit is fitted with a flow switch that is used as a safety device and cannot be bypassed due to warranty purposes.Carry out the following checks when starting the unit:
- circulator stopped > the flow switch contact must be open;
- circulator working > the flow switch contact must close.
If one of these two conditions does not occur, the unit displays a water flow error.
2 Before connecting the unit to the hydraulic system, make sure that the hydraulic system has been washed and that the water has been drained
3 Check that the hydraulic circuit has been filled and pressurized-
4 Check that the shut-off valves in the circuit are in the “OPEN” position.
5 Check that there is no air inside the circuit, and bleed it through the vent valves in the high points of the system if necessary.
6 When using antifreeze solutions, make sure the glycol percentage is suitable for the type of use envisaged.

NOTE

⇒ *Neglecting the washing will lead to several filter cleaning interventions and at worst cases can cause damages to the exchangers and the other parts.*

Weight of glycol (%)	10	20	30	40
Freezing temperature (°C)	-3.9	-8.9	-15.6	-23.4
Safety temperature	-1	-4	-10	-19

Electric circuit

Check the unit is connected to the earthing system.

Check the conductors are tightened as: the vibrations caused by handling and transport might cause these to come loose.

Power the unit by closing the isolation device but leave in OFF.

Check the network frequency and voltage values, which must be within the limits: 400/3/50 +N +/-6%

Example:

220/240 - 10% = 198

220/240 + 10% = 264

NOTE

⇒ *Working outside of these limits can cause irreversible damages and voids the warranty.*

Compressor casing resistances

Connect the compressor oil heating resistances at least 8 hours before the compressor is to be started:

- at the first unit start-up
- after each prolonged period of inactivity

1 Power the heaters: isolator switch on 1 / ON.
2 Check the power consumption of the resistances to make sure that they are functioning.
3 Start-up the compressor only if the crank-case temperature on the lower side is be higher than the outside temperature by at least 10°C .
4 Do not start the compressor with the crankcase oil below operating temperature.

Starting report

Reading the objective operating conditions is useful for checking the unit over time.

With unit of full load, namely in stable conditions and close to those of work, take the following data:

- Voltage and general absorptions with unit at full load
- Absorption of varied electrical loads (compressors, fans, pumps etc)
- Temperatures and capacities of different liquid (water, air) in the inlet and outlet of the unit.
- Temperature and pressures on the characteristic points of the refrigerating circuit (compressor discharge, liquid, intake).

The readings should be stored and made available during maintenance .

2014/68/UE PED directive

DIRECTIVE 2014/68/UE PED gives instructions for installers, users and maintenance technicians as well.

Refer to local regulations; briefly and as an example, see the following:

Compulsory verification of the first installation:

- only for units assembled on the installer's building site (for ex. Condensing circuit + direct expansion unit)

Certification of setting in service:

- for all the units

Periodical verifications:

- to be executed with the frequency indicated by the Manufacturer (see the "maintenance inspections" paragraph)

Field settings

During installation, the unit settings and parameters should be configured by the installer to suit the installation configuration, climate conditions and end-user preferences.

The relevant settings are accessible and programmable through the **FOR SERVICEMAN** menu on the unit user interface.

The user interface menus and settings can be navigated using the user interface's touch-sensitive keys.

Danger

Temperature values displayed on the wired controller (user interface) are in °C

Keys		Function
	MENU	Go to the menu structure(on the home page)
	ON / OFF	Turn on/off the space heating/cooling operation or DHW mode Turn on/or off functions in the menu structure
	UNLOCK	Long press 3 sec. for unlock /lock the controller Unlock /lock some functions such as "DHW temperature adjusting "
OK	**OK**	Enter a sub-menu Confirm entered values
< > v ^	**LEFT - RIGHT** **DOWN - UP**	Navigate in the menu structure, adjust settings
	BACK	Come back to the up level

Description of terms

The terms related to this unit are shown in the table below.

Parameter	Illustration
T1	Outlet water temperature of backup heater
T1B	Outlet water temperature of additional heating source
T1S	Target outlet water temperature
T2	Temperature of refrigerant at outlet /inlet of plate heat exchanger when in heat mode/cool mode
T2B	Temperature of refrigerant at let outlet /inlet of plate heat exchanger when in heat mode/cool mode
T3	Temperature of tube at outlet/inlet of condenser when in cool/heat mode
T4	Outside temperature
T5	Temperature of domestic hot water
Ta	Domestic hot water temperature in the additional storage tank
Th	Suction temperature
Tp	Discharge temperature
TW_in	Inlet water temperature of plate heat exchanger
TW_out	Outlet water temperature of plate heat exchanger
AHS	Additional heating source
IBH	Electrical resistance backup
TBH	Backup heater in the domestic hot water tank
Pe	Evaporate/condense pressure in cool/heat mode

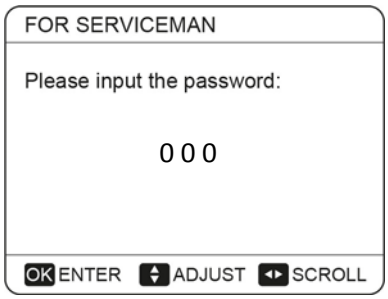
About FOR SERVICEMAN

FOR SERVICEMAN is designed for the installer to set the parameter.

- Setting the composition of equipment.
- Setting the parameter.

How to go to FOR SERVICEMAN

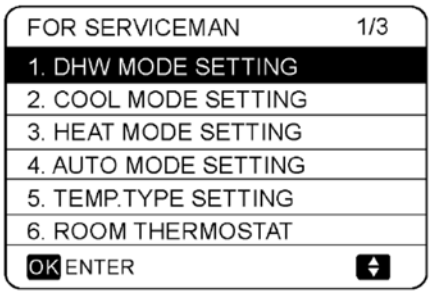
Go to MENU > FOR SERVICEMAN. Press OK

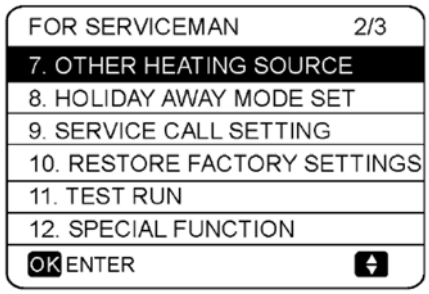


Use **LEFT , RIGHT** to navigate and use **Down, Up** to adjust the numerical value.

Press OK.

Every time the FOR SERVICEMAN menu is entered and exited, the unit restarts with the start-up countdown.





FOR SERVICEMAN	3/3
13. AUTO RESTART	
14. POWER INPUT LIMITATION	
15. INPUT DEFINE	
OK ENTER	

DHW MODE SETTING

MENU > FOR SERVICEMAN > DHW MODE SETTING

1 DHW MODE SETTING	1/5
1.1 DHW MODE	YES
1.2 DISINFECT	YES
1.3 DHW PRIORITY	YES
1.4 DHW PUMP	YES
1.5 DHW PRIORITY TIME SET	NON
ADJUST	

1 DHW MODE SETTING	2/5
1.6 dT5_ON	5 °C
1.7 dT1S5	10°C
1.8 T4DHWMAX	43°C
1.9 T4DHWMIN	-10°C
1.10 t_INTERVAL_DHW	5 MIN
ADJUST	

1 DHW MODE SETTING	3/5
1.11 dT5_TBH_OFF	5 °C
1.12 T4_TBH_ON	5 °C
1.13 t_TBH_DELAY	30 MIN
1.14 T5S_DI	65°C
1.15 t_DI HIGHTEMP.	15MIN
ADJUST	

1 DHW MODE SETTING	4/5
1.16 t_DI_MAX	210 MIN
1.17 t_DHWHP_RESTRICT	30 MIN
1.18 t_DHWHP_MAX	120 MIN
1.19 DHWPUMP TIME RUN	YES
1.20 PUMP RUNNING TIME	5 MIN
ADJUST	

1 DHW MODE SETTING	5/5
1.21 DHW PUMP DI RUN	NON
ADJUST	

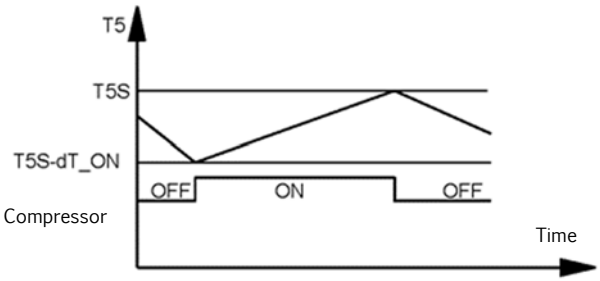
DHW : domestic hot water

DHW MODE SETTING typically consists of the following:

- DHW MODE: enable or disable the DHW mode
- DISINFECT: enable or disable the disinfection (anti-legionella)
- DHW PRIORITY : set the priority between domestic hot water heating and space operation.
- DHW PUMP sets whether or not the recirculation is controlled by the unit. If the DHW pump is to be controlled by the unit select YES. If the recirculation pump is not controlled by the unit, select NON.
- DHW PUMP PRIORITY TIME SET It is a parameter that can be activated / not activated. If activated, enable parameters: 1.17 t_DHWHP_RESTRICT and 1.18 t_DHWHP_MAX.

dT5_ON sets the temperature difference between the DHW setpoint (T5S) and the storage tank temperature (T5) above which the heat pump is activated in DHW mode

When T5S - T5 ≥ = dT5_ON the heat pump providing heated water to the DHW tank.



T5: DHW tank water temperature

T5S: DHW set temperature

Note: The heat pump exits the DHW mode when T5> = T5S, or when T5> = at the operating limit of the domestic hot water (T5stop). The latter varies according to the outside temperature.

dT1S5 sets the outlet temperature of the heat pump exchanger (T1S) respect to the DHW storage tank temperature (T5).

For DHW mode, the user sets the DHW set temperature (T5S) on the main screen and cannot manually set T1S.

T1S is set as T1S = T5 + dT1S5.

ATT. !! The default value of dT1S5 = 10

If the DHW set point (T5S) is> 50 °C, modify the value according to the following formula:

dT1S5 = 60°C - setpoint ACS (T5S).

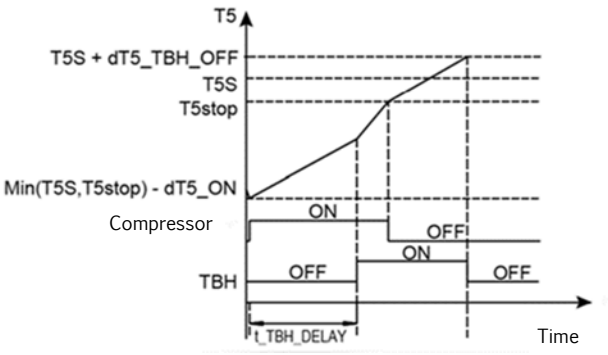
Figure (under) illustrates the operation of the heat pump and immersion heater in DHW mode. If the temperature of the DHW storage tank (T5) is lower than T5stop - dT5_ON, then the heat pump is activated in DHW mode.

In the event that, after the time t_TBH_delay has elapsed, the T5 has not yet reached T5stop, the TBH lights up.

Once T5 reaches T5stop the heat pump stops and TBH continues to operate until T5 reaches T5S + dT5_TBH_OFF.

Note: When T5S> T5stop, the operation is the same, but the heat pump bases its logics on T5S instead of on T5stop..

DHW mode operation



T5: DHW tank water temperature

T5S: DHW set temperature

T5stop: Maximum temperature that can be reached in the DHW storage tank, in heat pump only.

TBH: Immersion heater in DHW tank

T4DHWMAX sets the outside temperature above which the heat pump will not operate in DHW mode.

T4DHWMAX is the maximum outside temperature that the heat pump can operate at for domestic water heating. The unit will not operate if the outside temperature goes above it in DHW mode.

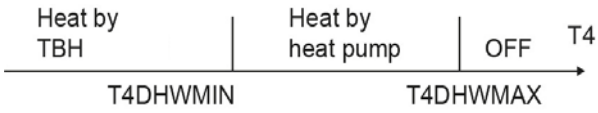
The highest value that **T4DHWMAX** can take is 43°C, which is the DHW mode upper outside temperature operating limit of the heat pump.

T4DHWMIN sets the outside temperature below which the heat pump will not operate in DHW mode.

T4DHWMIN is the minimum outside temperature that the heat pump can operate for domestic water heating.

The lowest value that **T4DHWMIN** can take is -25°C, which is the DHW mode lower outside temperature operating limit of the heat pump.

The heat pump will turn off if the outside temperature drops below it in water heating mode. The relationship between operation of the unit and outside temperature can be illustrated in the picture below:



HP: Heat pump

TBH: DWH tank immersion heater

T_INTERVAL_DHW is the start time interval of the compressor in DHW mode. When the compressor stops running, the next time the compressor turns on it should be **T_INTERVAL_DHW** plus one minute later at least.

dT5_TBH_OFF sets the temperature range at which the electrical resistance (TBH), if activated by the machine logic, takes the storage tank beyond the setpoint temperature (T5S). When T5> Min (T5S + dT5_TBH_OFF, 65 ° C) the electrical resistance switches off.

T4_TBH_ON is the temperature only when the outside temperature is lower than its parameter and the booster heater will be available.

t_TBH_ DELAY is the time that the compressor has run before starting the booster heater (if T5 <min (T5S,T5stop).

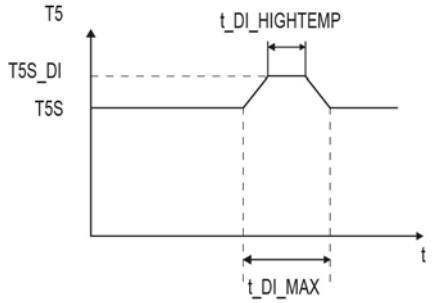
T5S_DI is the target temperature of water in the domestic hot water tank in the DISINFECT function.

The maximum temperature that can be set is 70° C.

t_DI_HIGHTEMP establishes the minimum duration in which T5> = T5S_DI;

t_DI_MAX defines the maximum duration of disinfection.

The change of domestic water temperature is described in the picture below:



T5: DHW tank water temperature
T5S: DHW set temperature

t_DHWHP_RESTRICT RESTRICT parameter that is enabled if activated 1.5 DHW PRIORITY TIME SET.

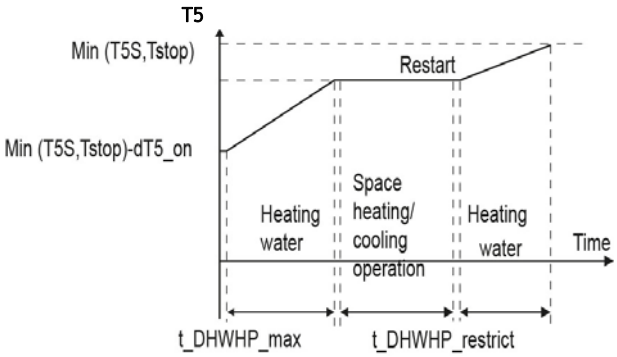
Sets the maximum length of time that the heat pump will run in space heating or space cooling modes before switching to DHW mode, if a requirement for DHW mode exists. When running in space heating mode or space cooling mode, the heat pump becomes available for DHW mode either as soon the space heating/cooling set temperatures have been reached (refer to "COOL MODE SETTING Menu" and "HEAT MODE SETTING Menu") or after t_DHWHP_MAX minutes have elapsed.

t_DHWHP_MAX parameter that is enabled if activated 1.5 DHW PRIORITY TIME SET.

sets the maximum length of time that the heat pump will run in DWH mode before switching to space heating mode or space cooling mode if a requirement for space heating/cooling modes exists. When running in DHW mode, the heat pump becomes available for space heating/ cooling either as soon as the DHW tank water temperature (T5) reaches the DHW set temperature (T5S) or after **t_DHWHP_MAX** minutes have elapsed.

Figure illustrates the effects of t_DHWHP_MAX and t_DHWHP_RESTRICT when DHW PRIORITY is enabled. The heat pump initially runs in DWH mode. After t_DHWHP_MAX minutes, T5 has not reached

Operation in DHW PRIORITY



T5: DHW tank water temperature
T5S: DHW set temperature
T5stop: DHW mode leaving water temperature operating limit

DHWPUMP TIME RUN sets whether or not the user is able to set the recirculation pump in DHW mode. For installations with a recirculation pump, select ON so that the user is able to set pump start times.

PUMP RUNNING TIME sets the length of time the pump runs for at each of the user□specified start times on the DHW PUMP tab on the DOMESTIC HOT WATER (DHW) menu, if TIMER RUNNING is enabled.

DHW PUMP DI RUN sets wether or not the recirculation pump (field supply) operates during the disinfection mode.

Menu COOLING MODE SETTING

MENU > FOR SERVICEMAN > COOL MODE SETTING

2 COOL MODE SETTING	1/3
2.1 COOL MODE	YES
2.2 t_T4_FRESH_C	2.0HRS
2.3 T4CMAX	43°C
2.4 T4CMIN	20°C
2.5 dT1SC	5°C
ADJUST	

2 COOL MODE SETTING	2/3
2.6 dTSC	2°C
2.7 t_INTERVAL_C	5MIN
2.8 T1SetC1	10°C
2.9 T1SetC2	16°C
2.10 T4C1	35°C
ADJUST	

2 COOL MODE SETTING	3/3
2.11 T4C2	25°C
2.12 ZONE1 C-EMISSION	FCU
2.13 ZONE2 C-EMISSION	FLH
ADJUST	

In COOL MODE SETTING the following parameters should be set.

COOL MODE enables or disables cooling mode.

For installations with space cooling terminals, select YES to enable cooling mode.

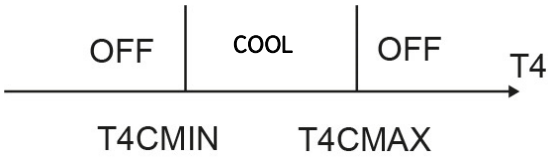
For installations without space cooling terminals, select NON to disable cooling mode.

t_T4_FRESH_C sets the refresh time of cooling model climate temperature curve.

T4CMAX sets the outside temperature above which the heat pump will not operate in cooling mode. The maximum value that T4CMAX can take is 46°C, which is the cooling mode upper outside temperature operating limit of the heat pump.

T4CMIN sets the outside temperature below which the heat pump will not operate in cooling mode. The lowest value that T4CMIN can take is -5°C, which is the cooling mode lower outside temperature operating limit of the heat pump.

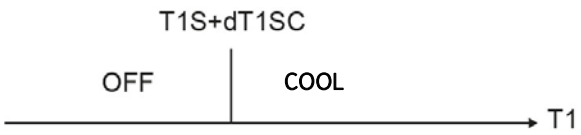
Refer to figure



T4: outside temperature

dT1SC sets the minimum temperature difference between the heat pump leaving water temperature (T1) and the heat pump leaving water set temperature (T1S) at which the heat pump provides chilled water to the space cooling terminals.

When T1 – T1S ≥ dT1SC the heat pump provides chilled water to the space cooling terminals and when T1 ≤ T1S the heat pump does not provide chilled water to the space cooling terminals.



T1: Heat pump leaving water temperature

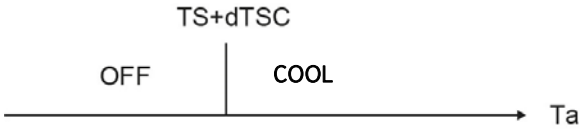
T1S: Heat pump leaving water set temperature

dTSC sets the temperature difference between the actual room temperature (Ta) and set room temperature (TS) above which the heat pump provides chilled water to the space cooling terminals.

When Ta – TS ≥ dTSC the heat pump provides chilled water to the space cooling terminals and when Ta ≤ TS the heat pump does not provide chilled water to the space cooling terminals.

Refer to figure

dTSC is only applicable if YES is selected for ROOM TEMP in the TEMP. TYPE SETTING menu. Refer to Part "TEMP. TYPE SETTING Menu



t_INTERVAL_C sets the cooling mode compressor re-start delay. When the compressor stops running, it will not re-start until at least t_INTERVAL_C minutes have elapsed.

T1SetC1 sets the temperature 1 of automatic setting curve for cooling mode.

T1SetC2 sets the temperature 2 of automatic setting curve for cooling mode.

T4C1 sets the outside temperature 1 of automatic setting curve for cooling mode.

T4C2 sets the outside temperature 2 of automatic setting curve for cooling mode.

ZONE1 C-EMISSIONI sets the emission type of zone1 for cooling mode.

Select type:

RAD = radiators (do not use)

CVC = fancoil

CRP = radiant panels

ZONE2 C-EMISSIONI sets the emission type of zone2 for cooling mode.

Select type:

RAD = radiators (do not use)

CVC = fancoil

CRP = radiant panels

Menu HEATING MODE SETTING

MENU > FOR SERVICEMAN > HEAT MODE SETTING

3 HEAT MODE SETTING	1/3
3.1 HEAT MODE	YES
3.2 t_T4_FRESH_H	2.0HRS
3.3 T4HMAX	16°C
3.4 T4HMIN	-15°C
3.5 dT1SH	5°C
ADJUST	

3 HEAT MODE SETTING	2/3
3.6 dTSH	2°C
3.7 t_INTERVAL_H	5MIN
3.8 T1SetH1	35°C
3.9 T1SetH2	28°C
3.10 T4H1	-5°C
ADJUST	

3 HEAT MODE SETTING	3/3
3.11 T4H2	7°C
3.12 ZONE1 H-EMISSION	RAD.
3.13 ZONE2 H-EMISSION	FLH
3.14 t_ DELAY_PUMPI	2MIN
ADJUST	

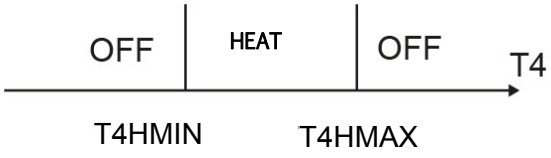
In HEAT MODE SETTING the following parameters should be set.

HEAT MODE enables or disables heating mode.

t_T4_FRESH_H sets the refresh time of heating model climate temperature curve .

T4HMAX sets the outside temperature above which the heat pump will not operate in heating mode.

The highest value that T4HMAX can take is 35°C, which is the heating mode upper outside temperature operating limit of the heat pump. Refer to figure



T4: outside temperature

T4HMIN sets the outside temperature below which the heat pump will not operate in heating mode. The lowest value that T4HMIN can take is -25°C, which is the heating mode lower outside temperature operating limit of the heat pump.

dT1SH sets the temperature difference between the heat pump leaving water temperature (T1) and the heat pump leaving water set temperature (T1S) above which the heat pump provides heated water to the space heating terminals

dTSH sets the temperature difference between the actual room temperature (Ta) and set room temperature (TS) above which the heat pump provides heated water to the space heating terminals.

When TS – Ta ≥ dTSH the heat pump provides heated water to the space heating terminals and when Ta ≥ TS the heat pump does not provide heated water to the space heating terminals. Refer to figure

dTSH is only relevant if YES is selected for OUTSIDE TEMP in the TEMP. TYPE SETTING menu. Refer to Part “TEMP. TYPE SETTING Menu”.

NotE:
Only when ROOM TEMP is enabled will this function be available

t_INTERVAL_H sets the heating mode compressor re-start delay. When the compressor stops running, it will not re-start until at least t_INTERVAL_H minutes have elapsed.

T1SetH1 sets the temperature 1 of automatic setting curve for heating mode.

T1SetH2 sets the temperature 2 of automatic setting curve for heating mode.

T4H1 sets the outside temperature 1 of automatic setting curve for heating mode.

T4H2 sets the outside temperature 2 of automatic setting curve for heating mode.

ZONE1 H-EMISSION sets the emission type for heating mode.

Select type:

RAD = radiators

CVC = fancoil

CRP = radiant panels

ZONE2 H-EMISSION sets the emission type for heating mode.

Select type:

RAD = radiators

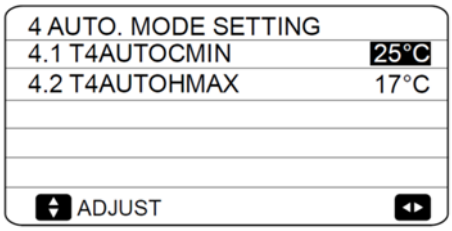
CVC = fancoil

CRP = radiant panels

DELAY_PUMPI Delay in switching off the pump from OFF of the compressor.

Menu AUTO MODE SETTING

MENU > FOR SERVICEMAN > AUTO MODE SETTING

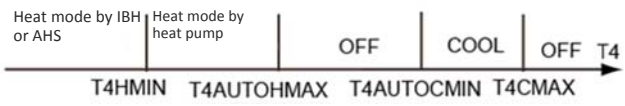


In AUTO MODE SETTING the following parameters should be set.

T4AUTOCMIN sets the outsid etemperature below which the heat pump will not provide chilled water for space cooling in auto mode.

T4AUTOHMAX sets the outside temperature above which the heat pump will not provide heated water for space heating in auto mode

Refer to figure



AHS: Additional heating source

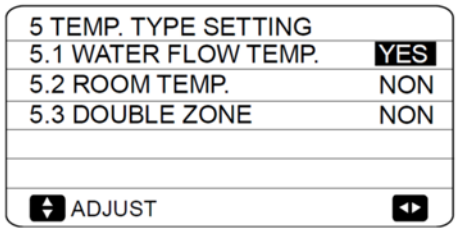
IBH: Backup electric heater

T4CMAX: The outside temperature above which the heat pump will not operate in cooling mode.

T4HMIN: The outside temperature below which the heat pump will not operate in heating mode

Menu TEMP. TYPE SETTING

MENU > FOR SERVICEMAN > TEMP. TYPE SETTING



The TEMP. TYPE SETTING is used for selecting whether the water flow temperature or room temperature is used to control the ON/OFF of the heat pump.

For installations without room thermostats, space heating and cooling modes can be controlled in one way:

- the unit only manages the water temperature

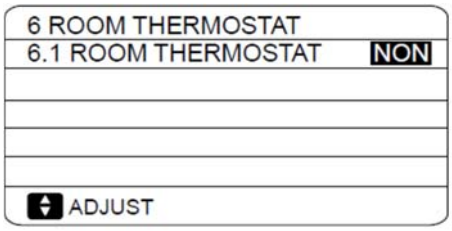
WATER FLOW TEMP. sets whether space heating/ cooling modes are controlled according to the unit leaving water temperature. If YES is selected, the user is able to set the unit leaving water temperature set temperature on the user interface's main screen..

DOUBLE ZONE sets whether there are two zones.

The **ROOM TEMP.** control is not available if **ROOM TEMP.** is selected an error will appear.

Menu ROOM THERMOSTAT

MENU > FOR SERVICEMAN > ROOM THERMOSTAT



As an alternative to controlling space heating/ cooling modes according the unit leaving water temperature is possible separate room thermostat can be installed and used to control space heating/cooling modes

In ROOM THERMOSTAT the following parameters should be set.

ROOM THERMOSTAT sets whether or not room thermostats are installed.

For installations with room thermostats, select: ONE ZONE - DOUBLE ZONE - MODE SET.

For installations without room thermostats, select NON.

Configuration: ONE ZONE, the ON / OFF of the unit is controlled by the thermostat, while the COOLING / HEATING mode is from the keyboard on board the unit.

Configuration: TWO ZONES, the ON / OFF of the unit is controlled by the thermostat, while the COOLING / HEATING mode for both zones is controlled by the keyboard on the unit.

Configuration: SETTINGS MODE, both the ON / OFF and the COOLING / HEATING mode are controlled by the thermostat.

See chapter on electrical connections.

Menu OTHER HEATING SOURCE

MENU > FOR SERVICEMAN > OTHER HEATING SOURCE

7 OTHER HEATING SOURCE 1/2	
7.1 dT1_IBH_ON	5°C
7.2 t_IBH_DELAY	30MIN
7.3 T4_IBH_ON	-5°C
7.4 dT1_AHS_ON	5°C
7.5 t_AHS_DELAY	30MIN
ADJUST	

7 OTHER HEATING SOURCE 2/2	
7.6 T4_AHS_ON	-5°C
ADJUST	

In OTHER HEATING SOURCE the following parameters should be set. Backup electric heater is optional.

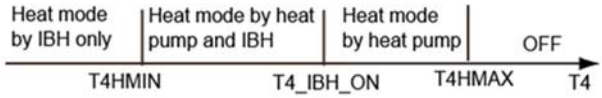
dT1_IBH_ON sets the temperature difference between the heat pump's leaving water set temperature (T1S) and the heat pump's leaving water temperature (T1) above which the backup electric heater heating element are on.

When T1S - T1 ≥ dT1_IBH_ON the backup electric heater is on (on models where the backup electric heater has a simple on/off control function).

t_IBH_DELAY sets the delay between the compressor starting and the backup electric heater being turned on.

T4_IBH_ON sets the outside temperature below which the backup electric heater is used. If the outside temperature is above T4_IBH_ON, the backup electric heater is not used.

The relationship between operation of the backup heater and the outside is shown in figure



T4: outside temperature

IBH: Backup electric heater

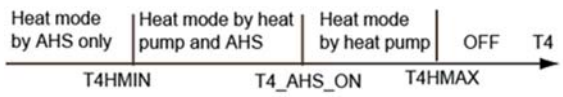
Currently for unit the IBH is not avaible.

dT1_ASH_ON sets the temperature difference between the heat pump's leaving water set temperature (T1S) and the heat pump's leaving water temperature (T1) above which the additional heating source is on. When T1S - T1 ≥ dT1_AHS_ON the additional heating source is on.

t_ASH_DELAY sets the delay between the compressor starting and the additional heating source being turned on.

T4_AHS_ON sets the outside temperature below which the additional heating source is used. If the outside temperature is above T4_ASH_ON, the additional heating source is not used.

The relationship between operation of the additional heating source and the outside temperature is shown in the picture below.

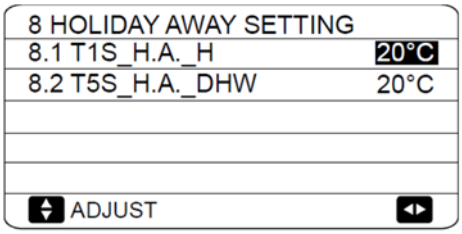


AHS: Additional heating source

T4: outside temperature

Menu HOLIDAY AWAY SETTING

MENU > FOR SERVICEMAN > HOLIDAY AWAY SETTING



The HOLIDAY AWAY SETTING menu settings are used to set the outlet water temperature to prevent water pipes freezing when away from home in cold weather seasons.

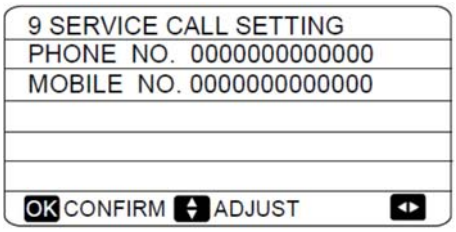
In HOLIDAY AWAY SETTING the following parameters should be set.

T1S_H.A._H sets the heat pump's leaving water set temperature for space heating mode when in holiday away mode.

T5S_H.M_DHW sets the heat pump's leaving water set temperature for DHW mode when in holiday away mode.

Menu SERVICE CALL

MENU > FOR SERVICEMAN > SERVICE CALL



In SERVICE CALL the following parameters can be set.

PHONE NO. and MOBILE NO. can be used to set after-sales service contact numbers.

If set, these numbers are displayed to users in MENU > FOR SERVICEMAN > SERVICE CALL

Use DOWN , UP to adjust the numerical values. The maximum length of the phone numbers is 14 digits.

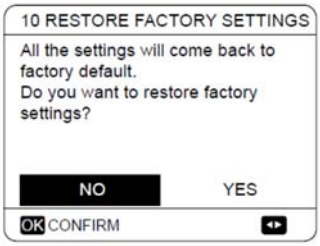
The black rectangle found between 0 and 9 when scrolling up and down using DOWN, UP is converted to a blank space when the phone numbers are displayed to users in MENU > FOR SERVICEMAN > SERVICE CALL and can be used for phone numbers less than 14 digits in length.

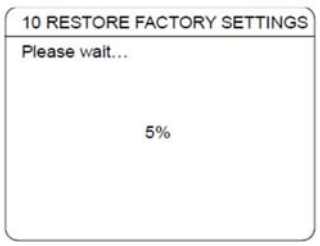
MenU RESTORE FACTORY SETTINGS

MENU > FOR SERVICEMAN > RESTORE FACTORY SETTINGS

RESTORE FACTORY SETTINGS is used to restore all the parameters set in the user interface to their factory defaults.

On selecting YES, the process of restoring all settings to their factory defaults begins and progress is displayed as a percentage.

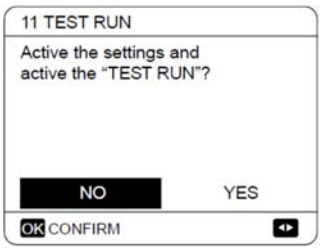


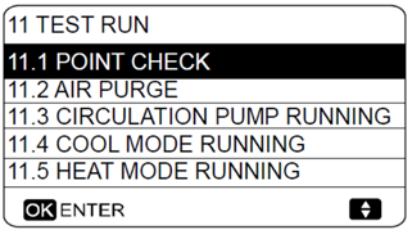


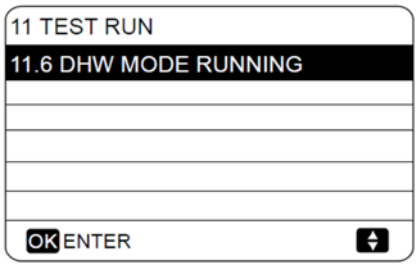
MenU TEST RUN

MENU > FOR SERVICEMAN > TEST RUN

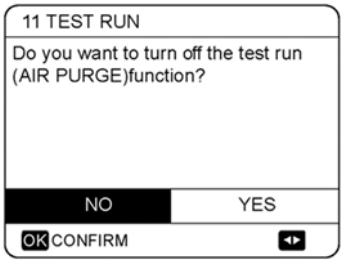
TEST RUN is used to check that the valves, air purge function, circulation pump, space cooling mode, space heating mode and DHW mode are all operating correctly.







During test run, all buttons except OK are invalid. If you want to turn off the test run, please press OK. For example ,when the unit is in air purge mode, after you press OK, the following page will be displayed:

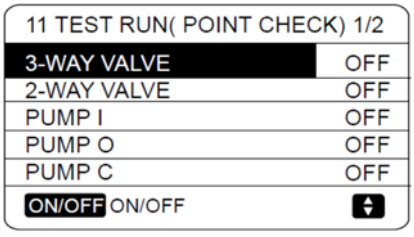


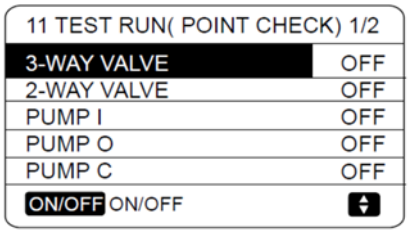
Menu POINT CHECK

MENU > FOR SERVICEMAN > TEST RUN > POINT CHECK

The POINT CHECK menu is used to check the operation of individual components. Use DOWN , UP to scroll to the components you want to check and press ON/OFF to toggle the on/off state of the component.

If a valve does not turn on/off when its on/off state is toggled or if a pump/heater does not operate when turned on, check the component's connection to the hydronic system main PCB.





AIR PURGE operation

MENU > FOR SERVICEMAN > TEST RUN > AIR PURGE

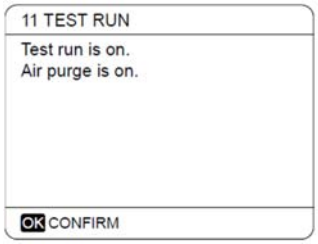
Once installation is complete it is important to run the air purge function to remove any air which may be present in the water piping and which could cause malfunctions during operation.

The AIR PURGE operation is used to remove air from the water piping. Before running AIR PURGE mode, make sure that the air purge valve is open.

When the air purge operation starts, the 3-way valve opens and the 2-way valve closes. 60 secs later the pump in the unit (PUMPI) operates for 10min during which the flow switch does not work.

After the pump stops, the 3-way valve closes and the 2-way valve opens. 60 secs later both PUMPI and PUMPO operate until the next command is received.

If any error code is displayed during the air purge operation, the cause should be investigated.



CIRCULATION PUMP RUNNING operation

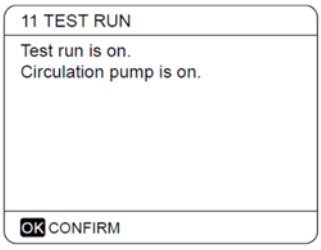
MENU > FOR SERVICEMAN > TEST RUN > CIRCULATION PUMP RUNNING

The CIRCULATION PUMP RUNNING operation is used to check the operation of the circulation pump.

When the circulation pump running operation starts, all running components stop. 60 secs later, the 3-way valve opens and the 2-way valve closes.

After a further 60 secs PUMPI starts. 30 seconds later, if the flow switch detects that the water flow is normal, PUMPI operates for 3 mins after which the 3 -way valve closes and the 2-way valve opens. 60s later both PUMI and PUMPO will operate.

After a further 2 mins the flow switch start to check the water flow. If the water flow rate is sufficient, both PUMPI and PUMPO operate until the next command is received. If the water flow rate is insufficient over any 15 second period, PUMPI and PUMPO stop and error code E8 is displayed.



COOL MODE RUNNING operation

MENU > FOR SERVICEMAN > TEST RUN > COOL MODE RUNNING

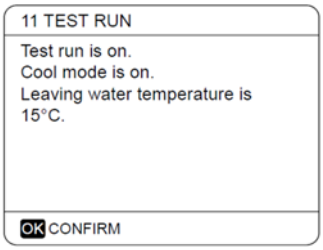
The COOL MODE RUNNING operation is used to check the operation of the system in space cooling mode..

During the COOL MODE RUNNING operation, the unit leaving water set temperature is 7°C.

The current actual leaving water temperature is displayed on the user interface.

The unit operates until the leaving water temperature drops to the set temperature or the next command is received.

If any error code is displayed during the cool mode running operation, the cause should be investigated.



HEAT MODE RUNNING operation

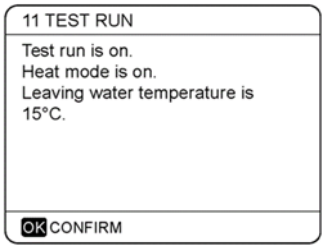
MENU > FOR SERVICEMAN > TEST RUN > HEAT MODE RUNNING

The HEAT MODE RUNNING operation is used to check the operation of the system in space heating mode

During the HEAT MODE RUNNING operation the unit leaving water set temperature is 35°C. The current actual leaving water temperature is displayed on the user interface. When the HEAT MODE RUNNING operation starts, the heat pump first runs for 10 mins.

After 10 mins:

- On systems where an auxiliary heat source (AHS) is installed, the AHS starts and runs for 10 mins (whilst the heat pump continues running), after which the AHS stops and the heat pump continues to operate until the water temperature rises to the set temperature or the heat mode running operation is exited by pressing OK.
- On systems where a backup electric heater is being used, the backup heater turn on (on models where the backup heater has a simple on/off control function). 3 mins later the backup electric heater will turn off. The heat pump will then operate until the water temperature rises to the set temperature or the next command is received.
- On systems with no auxiliary heat source (AHS), the heat pump will then operate until the water temperature rises to the set temperature or the next command is received.
- If any error code is displayed during the cool mode running operation, the cause should be investigated



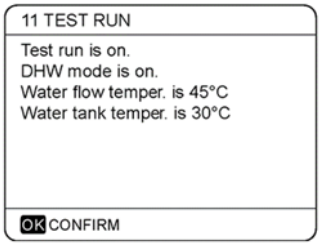
DHW MODE RUNNING operation

MENU > FOR SERVICEMAN > TEST RUN > DHW MODE RUNNING

The DHW MODE RUNNING operation is used to check the operation of the system in DHW mode During the DHW MODE RUNNING operation, the DHW set temperature is 55°C.

The tank boost heater will turn on once the heat pump has run for 10 mins.

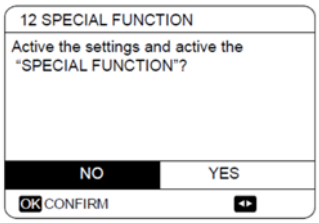
The tank boost heater will turn off 3 mins later and the heat pump will operate until the water temperature rises to the set temperature or the next command is received.

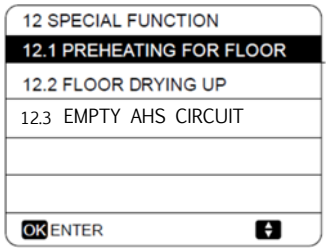


SPECIAL FUNCTION

MENU > FOR SERVICEMAN > SPECIAL FUNCTION

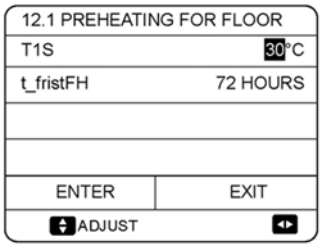
SPECIAL FUNCTION is used to pre-heating floor and drying up floor once installation is complete or the first time start up the unit or restart the unit after a long time stop.





PREHEATING FOR FLOOR

MENU > FOR SERVICEMAN > SPECIAL FUNCTION > PREHEATING FOR FLOOR



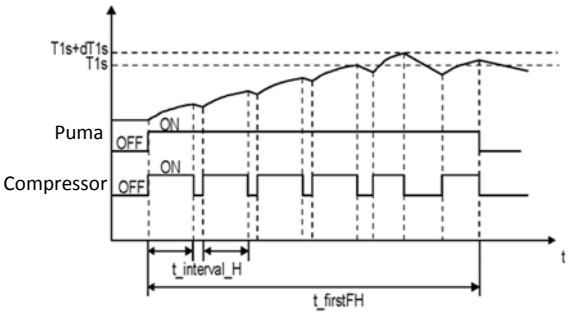
Before floor heating, if a large amount of water remains on the floor, the floor may be warped or even rupture during floor heating operation, in order to protect the floor, floor drying is necessary, during which the temperature of the floor should be increased gradually.

During first operation of the unit, air may remain in the water system which can cause malfunctions during operation. It is necessary to run the air purge function to release the air (make sure the air purge valve is open).

T1S is the target outlet water temperature in preheating for floor mode.

t_fristFH is the time last for preheating floor.

The operation of the unit during preheating for floor described in the picture below:

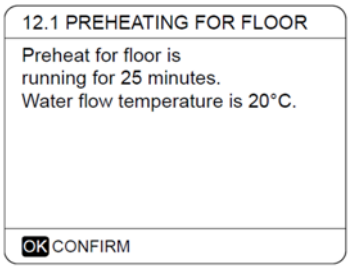


t_interval_H: Compressor re□start delay in space heating mode.

Whilst the preheating for floor operation is running, the number of minutes that it has been running for and the heat pump's leaving water temperature are displayed on the user interface. During the preheating for floor operation all buttons except OK are inactivated.

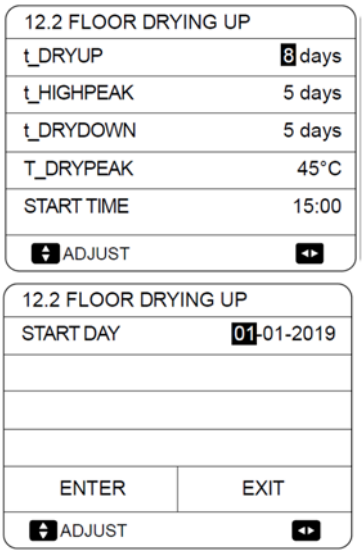
To exit the preheating for floor operation, press OK and then select YES when prompted.

Refer to figure



FLOOR DRYING UP

MENU > FOR SERVICEMAN > SPECIAL FUNCTION > FLOOR DRYING UP



For newly-installed under‑floor heating systems, floor drying up mode can be used to remove moisture from the floor slab and subfloor to prevent warping or rupture of the floor during floor heating operation.

There are three phases to the floor drying up operation:

- Phase 1: gradual temperature increase from a starting point of 25°C to the peak temperature
- Phase 2: maintain peak temperature
- Phase 3: gradual temperature decrease from the peak temperature to 45°C

t_DRYUP is the day for warming up.

t_HIGHPEAK is the continue days in high temperature.

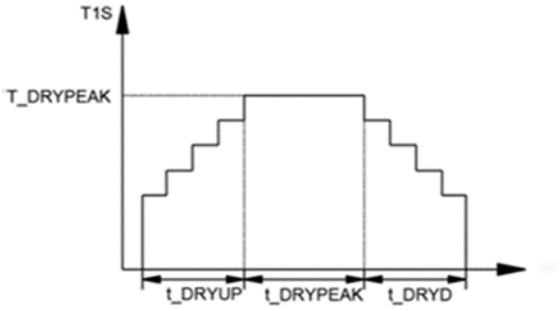
t_DRYDOWN is the day of dropping temperature

T_DRYPEAK is the target peak temperature of water flow during floor drying up.

START TIME sets the floor drying up operation start time

START DATE sets the floor drying up operation start date.

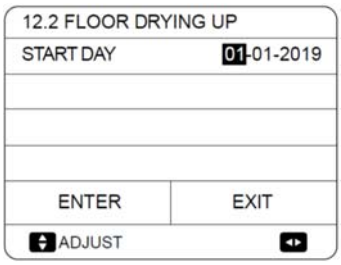
The target outlet water temperature during floor drying up described in the picture below:



During the floor drying up operation all buttons except OK are inactivated.

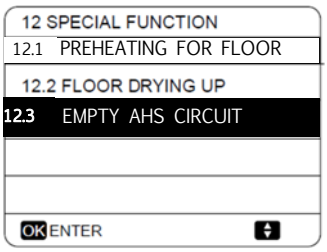
To exit the floor drying up operation, press OK and then select YES when prompted.

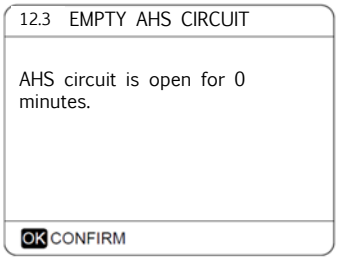
Note: In the event of a heat pump malfunction, floor drying up mode will continue if a backup electric heater and/or additional heating source is available and configured to support space heating mode.

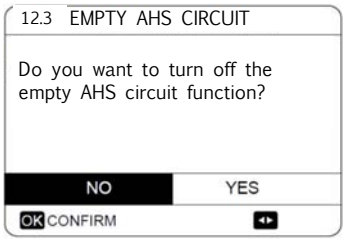


EMPTY CIRCUIT

MENU > FOR SERVICEMAN > SPECIAL FUNCTION > EMPTY AHS CIRCUIT







ATT. Before carrying out the function, switch off the boiler

EMPTY AHS CIRCUIT allows, in case of an auxiliary heating source connected to the unit, to empty the system by activating the additional valve and freeing any water stagnation.

AUTO RESTART

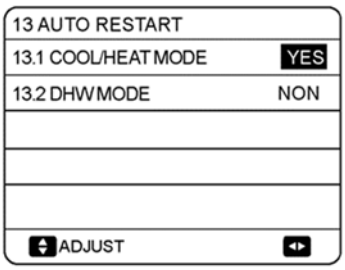
MENU > FOR SERVICEMAN > AUTO RESTART

The AUTO RESTART function is used to select whether the unit reapplies the user interface settings at the time when power returns after a power supply failure.

Select YES to enable auto restart or NON to disable auto restart.

If the auto restart function is enabled, when the power returns following a power failure, the unit re-applies the user interface settings from before the power failure.

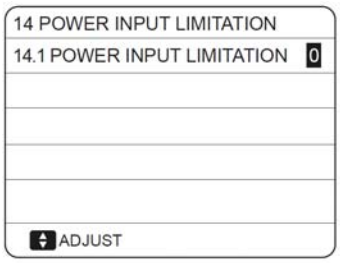
If the auto restart function is disabled, when the power returns after a power failure, the unit won't auto restart.



POWER INPUT LIMITATION

MENU > FOR SERVICEMAN > POWER INPUT LIMITATION

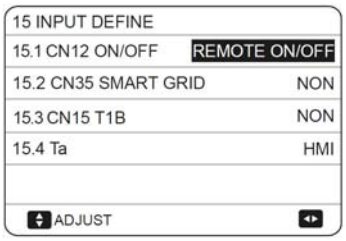
How to set the POWER INPUT LIMITATION



INPUT DEFINE

MENU > FOR SERVICEMAN > INPUT DEFINE

How to set the INPUT DEFINE



15.1 --> Enable contacts CN12 as REMOTE ON / OFF or as TBH ON / OFF;

15.2 --> Enable a SMART GRID;

15.3 --> Enable option 2 HIGH / LOW temperature ZONES;

15.4 --> Enable additional DHW storage tank temperature probe

NETWORK CONFIGURATION GUIDELINES

The keyboard realizes intelligent control with a built-in module, which receives control signal from the APP.

Before connecting the WLAN, please check for it if the router in your environment is active and make sure that the keyboard is well-connected to the wireless signal.

During the Wireless distribution process, the LCD icon WI-FI flashes to indicate that the network is being deployed.

After the process is completedImpostazione della tastiera

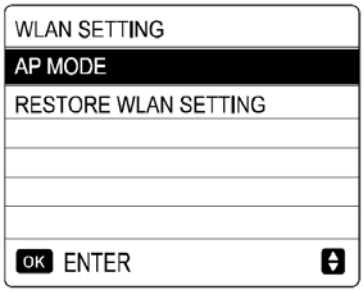
Keyboard Setting

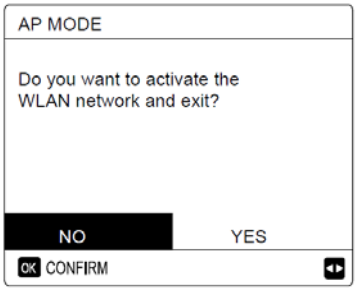
The keyboard settings include AP MODE and RESTORE WLAN SETTING.

Go to MENU > WLAN SETTING > AP MODE. ". Press "OK" to activate the WLAN

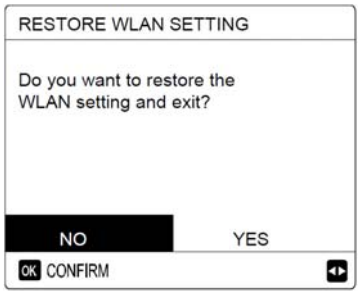
Select YES, press OK to select AP mode.

Select AP Mode correspondingly on the mobile device and continue the follow-up settings according to the APP prompts.





Go to MENU > WLAN SETTING > RESTORE WLAN SETTING, select YES, press OK and wireless configuration is reset.



Mobile Device Setting

Install APP

Scan the following QR code or research "Msmartlife" in APP STORE or GOOGLE PLAY to install the APP.

Sign in

After installation, open the APP and click the "+" button to register account according to the guide.

Add Home Appliances

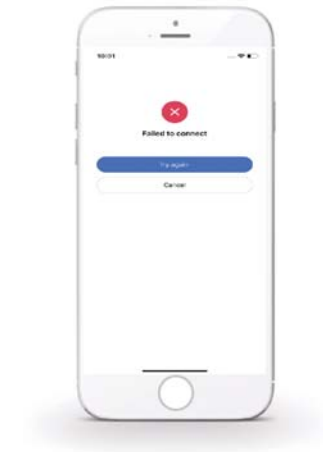
Choose the wired controller model, then go to add the device.

Operate the wired controller according to APP prompts.

Wait for the home appliance to connect, and click “Finish”.

After the appliance is successfully connected, the LCD icon WI-FI of the wired controller is constantly on, and the unit can be controlled through the APP.

If the network distribution process fails, or the mobile connection demands reconnection and replacement, operate “RESTORE WLAN SETTING” on the wired controller, and then repeat the above process.



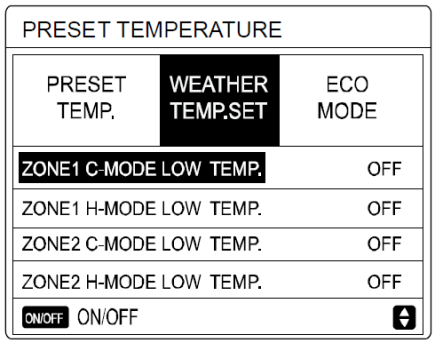
Access to Wi-Fi network from mobile phone

Select the WI-FI network.

Enter password: 12345678

CLIMATE CURVES

The climate related curves can be selected in the user interface, MENU > PRESET TEMPERATURE > WEATHER TEMP. SET.



The curves for heating mode and ECO heating mode are the same but the default curve is curve 4 in heating mode, while in ECO mode, the default curve is curve 6.

The default curves for cooling mode is curve 4. Once the curve is selected, the leaving water set temperature (T1s) is determined by the outdoor temperature.

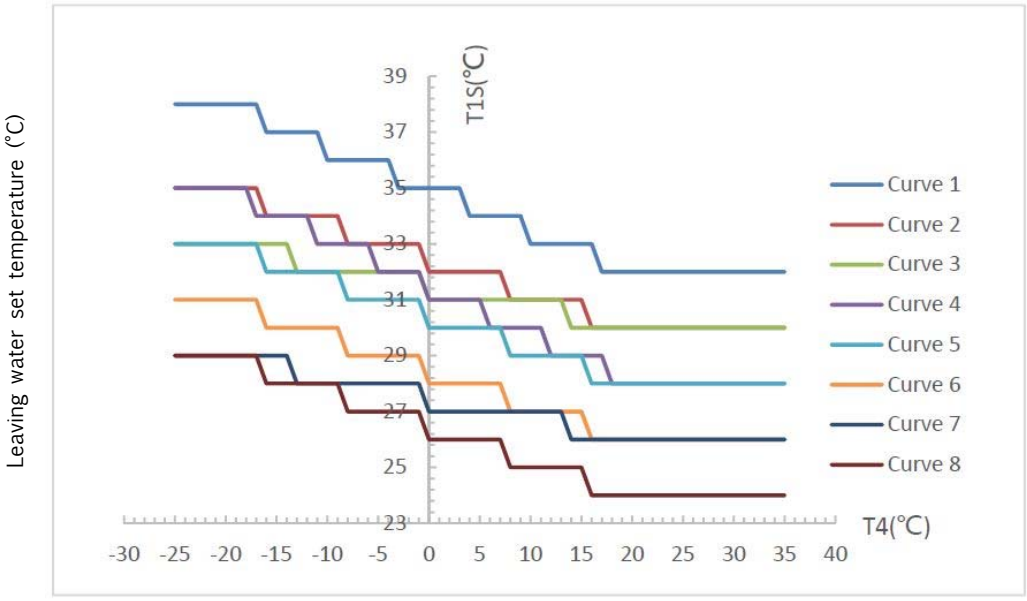
In each mode, each curve from the eight curves in the user interface can be selected.

The relationship between outside temperature (T4) and leaving water set temperature (T1s) is described as in Figure A, Figure B, Figure C and Figure D

The automatic setting curves are the ninth curve for cooling and heating mode, the ninth curve can be set as in Figure E and Figure F

Figure A

Low temperature curves for heating mode1



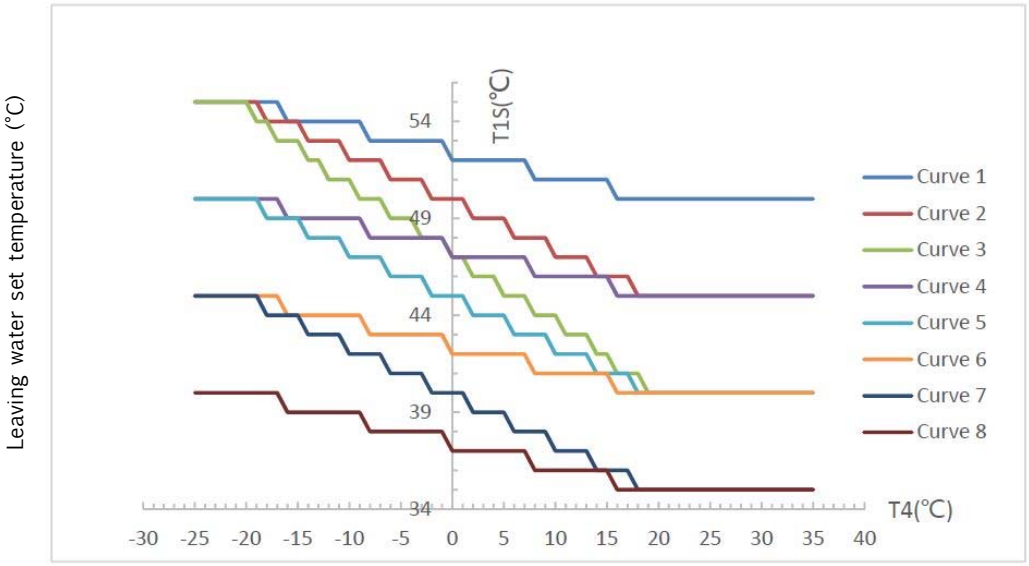
Notes:

1 Selectable when the low temperature for heating is set.

2 Curve 4 is default in low temperature heating mode and curve 6 is default in ECO mode.

Figure B

High temperature curves for heating mode



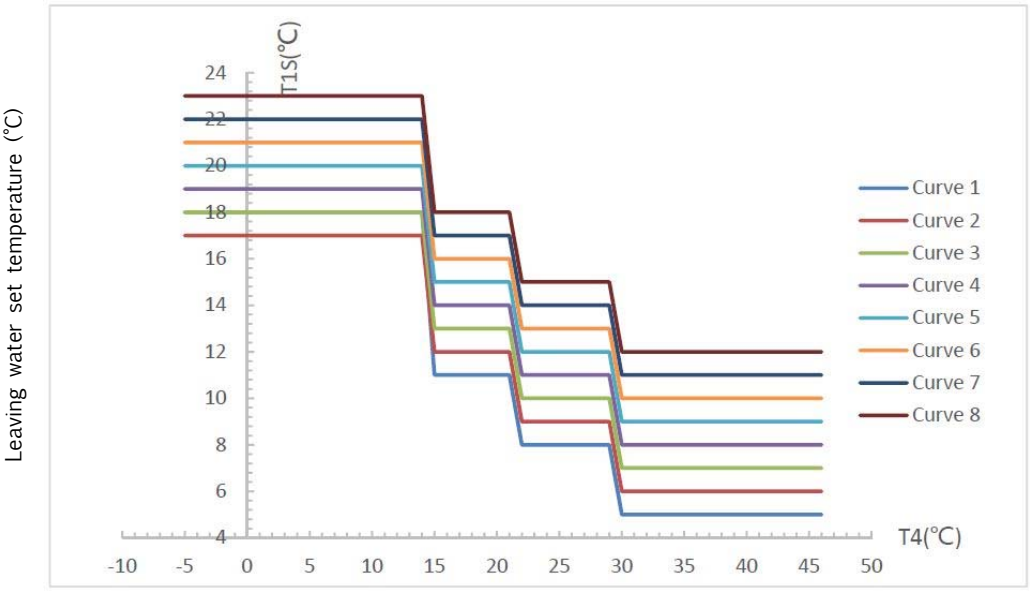
Note:

1 Selectable when the high temperature for heating is set.

2 Curve 4 is default in high temperature heating mode and curve 6 is default in ECO mode.

Figure C

Low temperature curves for cooling mode



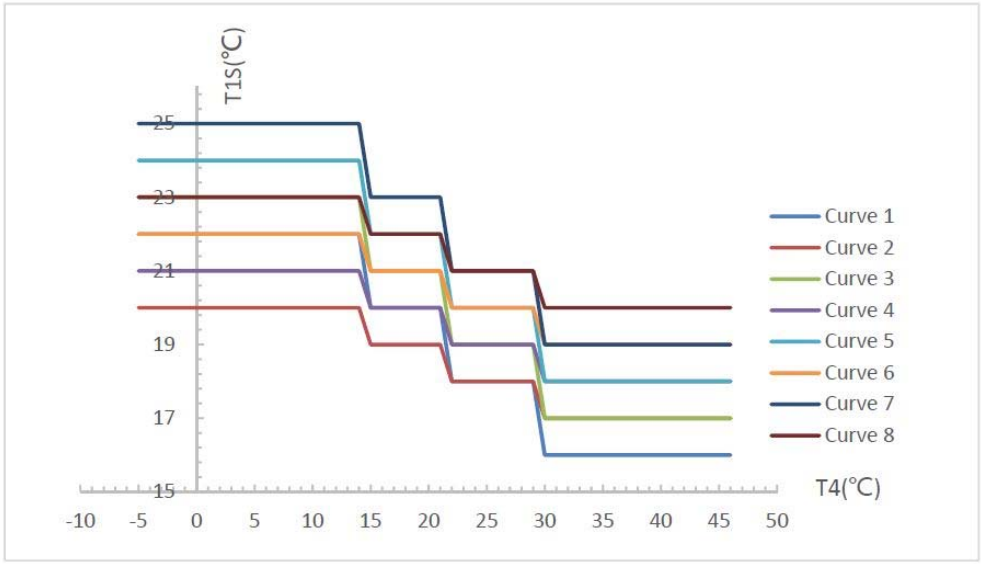
Notes:

1 Selectable when the low temperature for cooling is set.

2 Curve 4 is default in low temperature cooling mode.

Figure D

High temperature curves for cooling mode

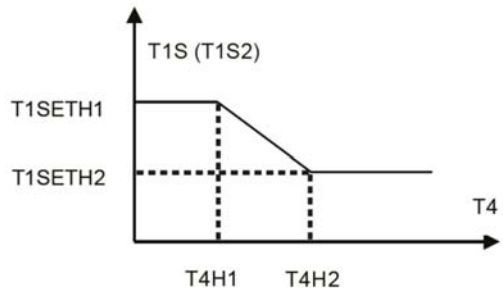


Notes:

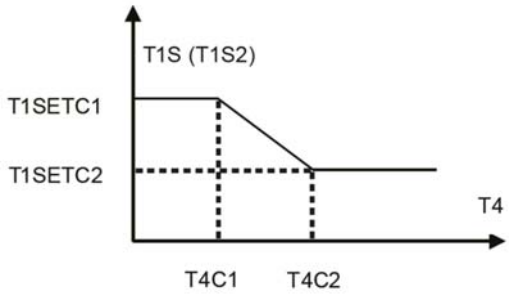
1 Selectable when the high temperature for cooling is set.

2 Curve 4 is default in high temperature cooling mode.

Automatic setting curve for heating mode



Automatic setting curve for cooling mode

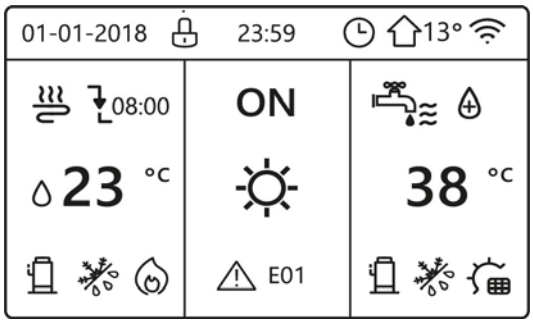


The setting of T1SETH1, T1SETH2, T4H1, T4H2 refer to Part HEATING MODE SETTING Menu" and T1SETC1, T1SETC2, T4C1, T4C2 refer to Part" COOLING MODE SETTING Menu".

Key		Functionn
☰	MENU	Enter the menu structure from the home page
⏻	ON / OFF	To set the ON / OFF functionor DHW mode turn on or off the function in the menu structure
🔓	UNLOCK	Long press for unlocking /locking the controller
OK	OK	Go to the next step when programming a schedule in the menu structure / confirm a selection/enter a submenu in the menu structure
< > v ^	LEFT - RIGHT DOWN - Up	Navigate the cursor on the display/navigate in the menu structure/ adjust the settings
↩	BACK	To return to the previous level. Press to exit the current page and return to the previous page. Long press to return straight to the home screen.

Auto-restart function

The unit is equipped with an auto-restart function: in the event of a power failure (eg. black-out), when this is restored the unit restarts at the last settings selected.



	Lock		The compressor is activated
08:00	At the next scheduled action, the temperature will decrease.		The pumpi is activated
	The temperature not change	7	Weekly schedule
	The temperature will decrese		Timer
	The temperature will increse	13°	Outside temperature
	Fan coil		Wi-Fi
	Radiator		Domestic hot water
	The floor heating (panels radiants)		The disinfect (anti-legionella) function is activated
23 °C	System water supply temperature (configurable)	ON OFF	ON OFF
	Heat mode	38 °C	DHW tank temperature
	Cool mode		The solar energy is activated
A	Auto mode		Active electrical storage tank resistance
	Additional heat source	E01	Allarm
	Electrical resistance	FREE	Smart grid mode

Prevent freezing is activated	Defrost mode is activated	Holiday away/home is activated	Silent mode is activated	Eco mode is activated

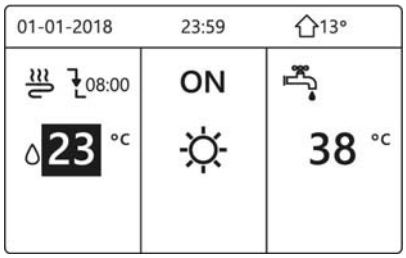
	Fan coil	Radiator	The floor heating	Domestic hot water
ON				
OFF				

Energy cost	Free	Low	High
Smart grid			
Energy source	Photovoltaics	From the network	From the network
Energy absorbed	Everage	Everage	Peak

The main screen changes according to the type of system

The installer is responsible for configuration.

1) 1 single zone system



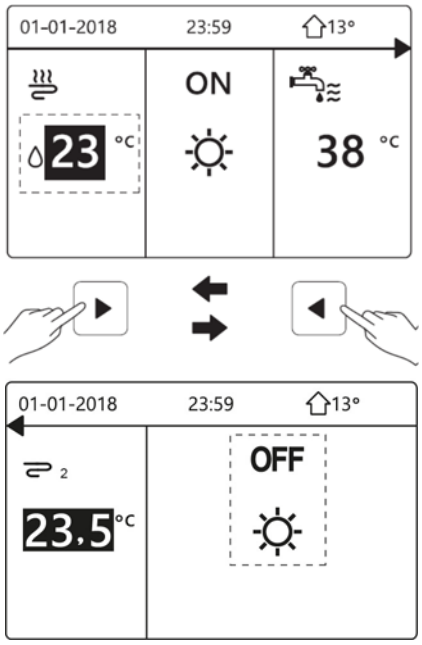
Keyboard control:

MENU > FOR SERVICEMAN > ROOM THERMOSTAT > ROOM THERMOSTAT = NON

Thermostat control:

MENU > FOR SERVICEMAN > ROOM THERMOSTAT > ROOM THERMOSTAT = ONE ZONE

2) double zone system



Keyboard control:

MENU > FOR SERVICEMAN > ROOM THERMOSTAT > ROOM THERMOSTAT = NON

Press BACK

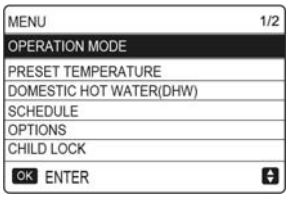
Selection TEMP. TYPE SETTING > DOUBLE ZONE= YES

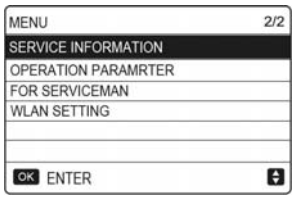
Thermostat control:

MENU > FOR SERVICEMAN > ROOM THERMOSTAT > ROOM THERMOSTAT = DOUBLE ZONE

Menu structure

Press 3 sec. "UNLOCK" to unlock the keyboard.





Operation mode

Heat
Cool
Auto

Preset temperature

Preset temperature
Weather temperature set
ECO mode

Domestic hot water (DHW)

Disinfect (anti-legionella)
Fast DHW
Tank heater
DHW pump (recirculation)

Schedule

Timer
Weekly schedule
Schedule check
Cancel timer

Options

Silent mode
Holiday away
Holiday home
Backup heater

Child lock

Please input the password
Cool/heat temp. adjust
Cool/heat mode on/off
DHW temp. adjust
DHW mode on/off

Service information

Service call
Error code
Parameter
Diplay

Operation parameter

Consultation only

For serviceman *

Please input the password
DHW mode setting
Cool mode setting
Heat mode setting
Auto mode setting
Temp. type setting
Room thermostat
Other heating source
Holiday away setting
Service call
Restore factory settings
Test run
Special function
Power input limitation
Input define

* The access by pwd is reserved to qualified personnel; The parameters changes may cause malfunctions

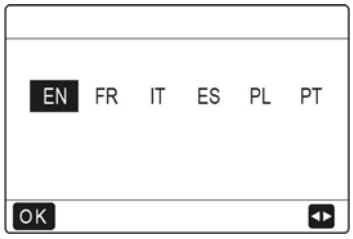
Wlan setting

Ap mode
Restore wlan setting

Using home pages

When you turn on the wired controller, the system will enter the language selection page, You can choose your preferred language, then press OK to enter the home pages.

If you don't press OK in 60 seconds, the system will enter in the currently selected language.



You can use the home pages to read out and change settings that are meant for daily usage. What you can see and do on

the home pages is described where applicable. Depending on the system layout, the following home pages may be possible:

- Room desired temperature (ROOM)
- Water flow desired temperature (MAIN)
- Double zone system water supply temperature

Menu structure

About the menu structure

You can use the menu structure to read out and configure settings that are NOT meant for daily usage.

What you can see and do in the menu structure is described where applicable.

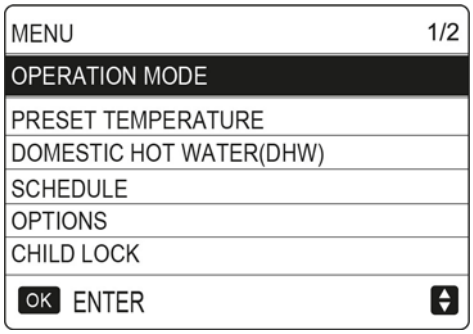
To go to the menu structure

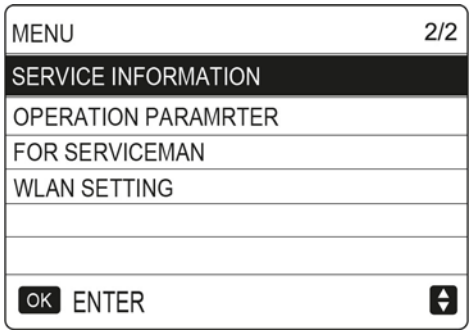
From a home page, press MENU.

Result: The menu structure appear

To navigate in the menu structure

Press **Down, Up** to scroll





Screen Unlock

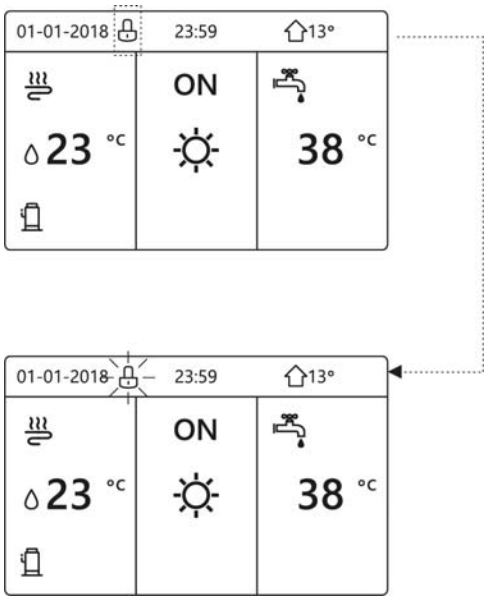
If the icon UNLOCK is on the screen, the controller is locked.

The following page is displayed:

Press any key, the icon UNLOCK will flash.

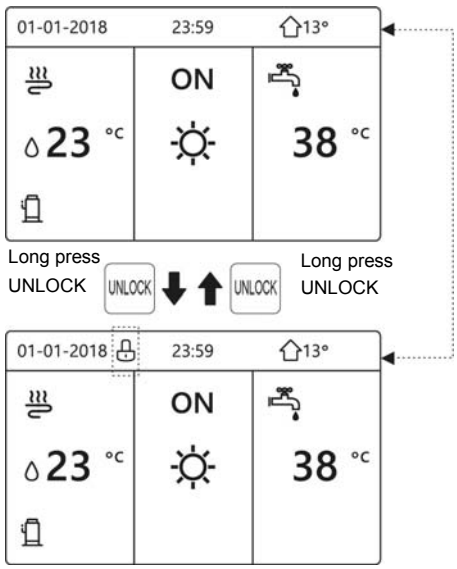
Long press the "UNLOCK" key.

The icon will disappear, the interface can be controlled.



The interface will be locked if there is no handing for a long time (about 120 seconds:it can be set by the interface, see SERVICE INFORMATION).

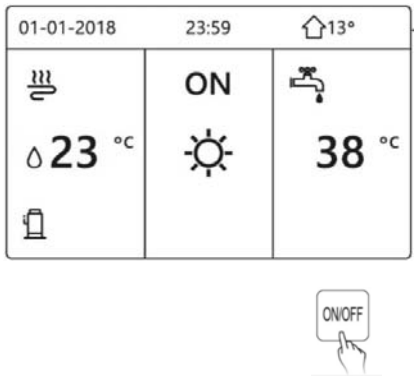
If the inerface is unlocked, long press "UNLOCK", the interface will be locked.



Unit OFF/ON

For switching the unit on/off, the black selection cursor must not be present.

Press the ON/OFF button for 5 seconds.



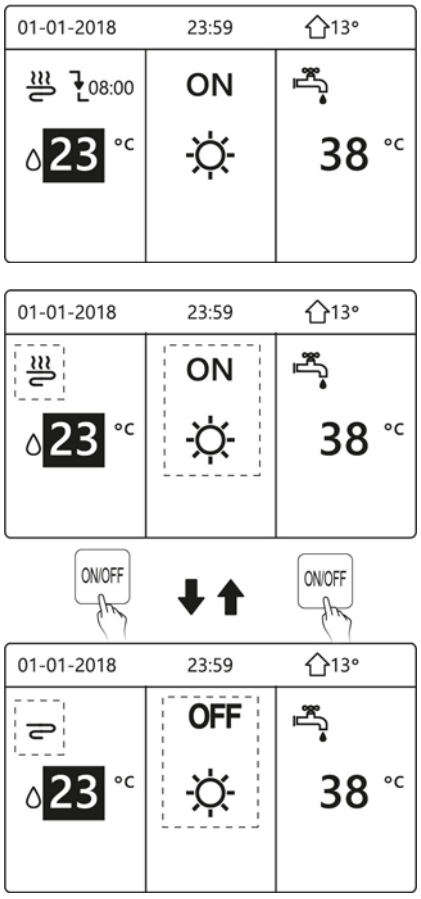
Turning ON/OFF controls

Use the interface to turn on or off the unit for space heating or cooling.

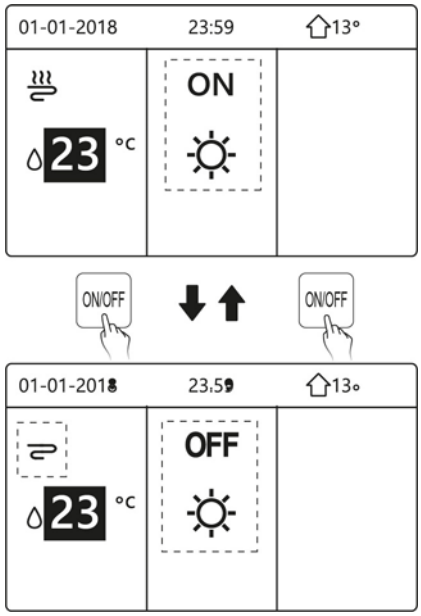
- The ON/OFF of the unit can be controlled by the interface if the ROOM THERMOSTAT is NON. (see FOR SERVICEMAN).
- Press **LEFT or Up** on home page, the black cursor will appear

1 When the cursor is on the temperature of space operation mode side (Including heat mode, cool mode and auto mode), press "ON/OFF" key to turn on/off space heating or cooling.

2 Press **RIGHT**, the cursor is on the DHW side, press the "ON/OFF" button to turn the DHW on/off.

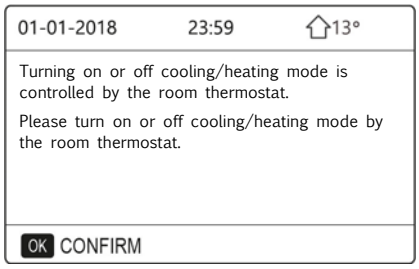


If DHW MODE SETTING is set on NO, the following screens will be displayed without the DHW function.



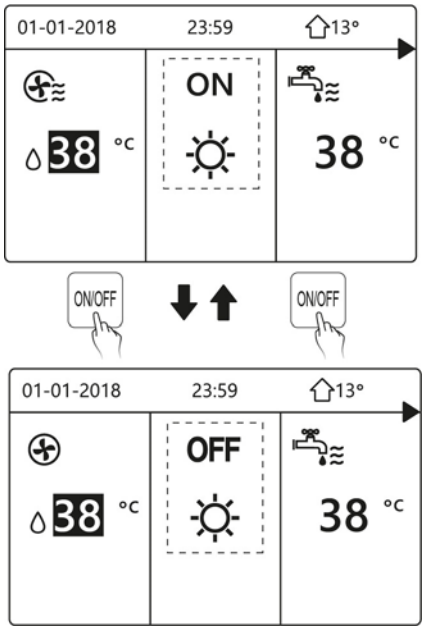
Use the room thermostat to turn on or off the unit for space heating or cooling.

1. If the ROOM THERMOSTAT is set on:
   - DOUBLE ZONE, ONE ZONE = the unit can be turned on or off with the room thermostat.
     The following screen appears if ON/OFF is pressed on the interface.
   - MODE SETTING = can be turned on or off with the room thermostat and controls the heating and cooling mode. (see the FOR SERVICEMAN section).



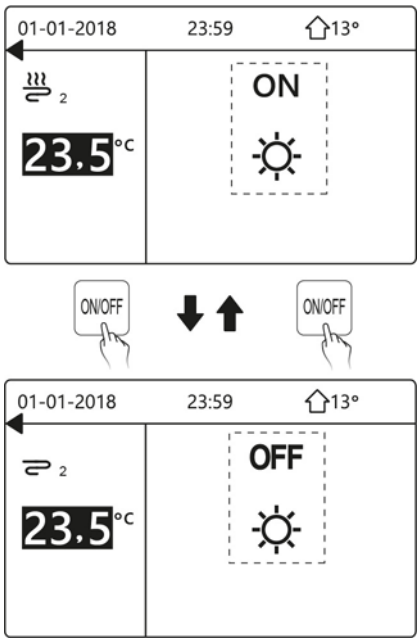
2. The room thermostat is set NON (see FOR SERVICEMAN).
   Press **LEFT or Up** on the screen, the black cursor will appear. When the cursor is on the system temperature side, press the ON/OFF button to turn the fancoil on/off.

   The following page is displayed:



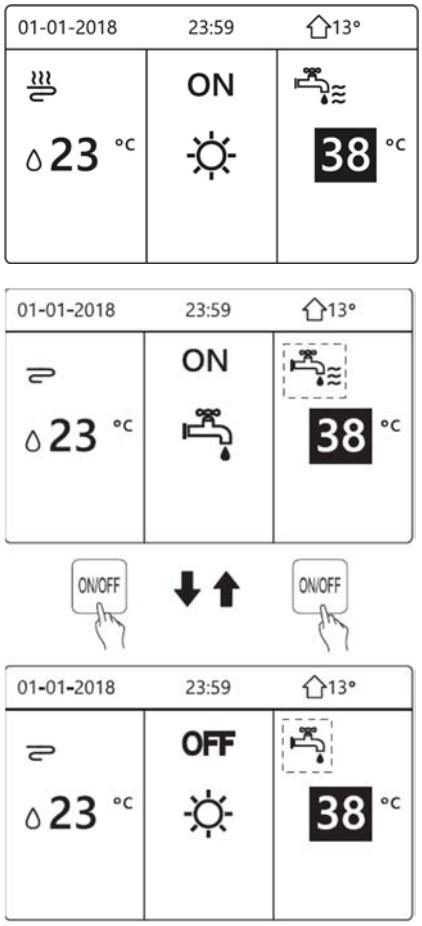
Press RIGHT on the screen and the black cursor appears.
When the cursor is on the system temperature side, press the ON/ OFF button to turn the radiant panels on/off.

The following page is displayed



Use the interface to turn on or off the unit for DHW.

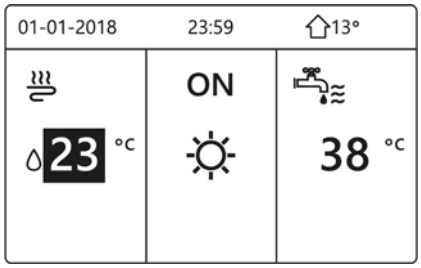
Press **RIGHT** on home page, the black cursor will appear
When the cursor is on the DHW temperature side, press the ON/ OFF button to turn the domestic hot water production on/off.



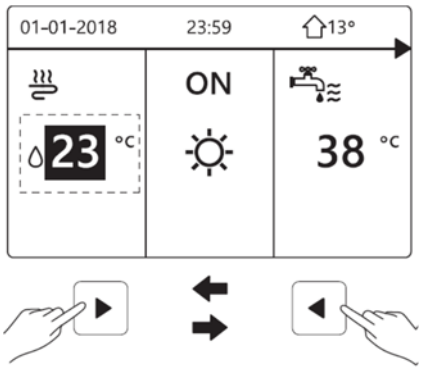
Adjusting the temperature

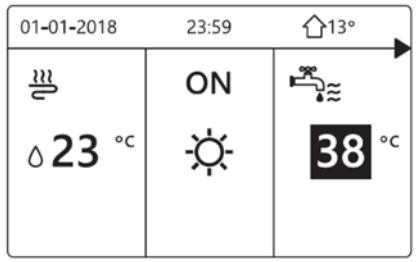
System water / DHW

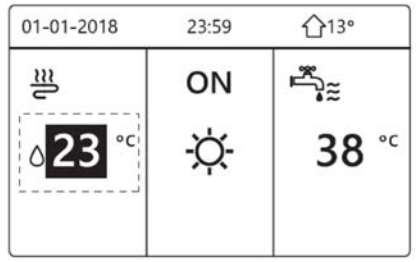
Press **LEFT or Up** on home page, the black cursor will appear

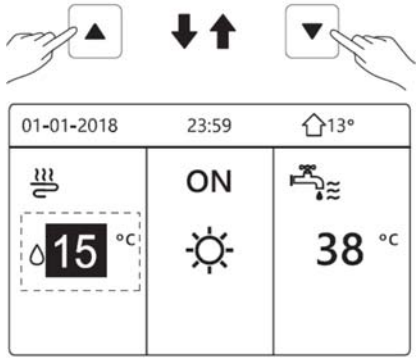


If the cursor is on the temperature, use the **LEFT , RIGHT** to select and use **Up, Down** to adjust the temperature.









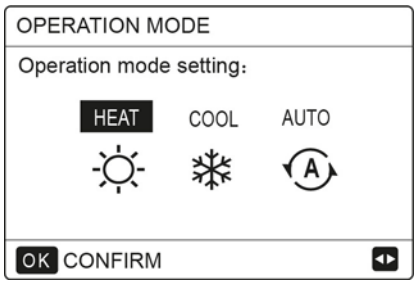
Adjusting space operation mode

Adjusting space operation mode by interface

Go to MENU > OPERATION MODE .

Press OK

The following page will appear:



There are three modes to be selected including HEAT, COOL and AUTO mode.

Use the **LEFT or RIGHT** to scroll, press "OK" to select.

Even you don't press OK button and exit the page by pressing BACK button, the mode would still be effective if the cursor had been moved to the operation mode.

If there is only HEAT(COOL) mode, the following page will appear

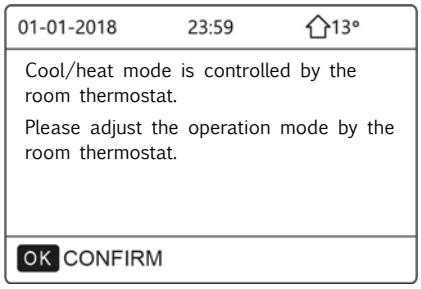
The operation mode can not be changed.

If you select...	Then the space operation mode is...
heat	Heating mode
cool	Cooling mode
Auto	Automatically changed by the software based on the outdoor temperature (and depending on installer settings of the indoor temperature), and takes monthly restrictions into account. Note: Automatic changeover is only possible under certain conditions. See the FOR SERVICEMAN > AUTO MODE SETTING

Adjust space operation mode by the room thermostat, see FOR SERVICEMAN > ROOM THERMOSTAT.

Go to MENU > OPERATION MODE.

Press any selection or control button and the following screen will be displayed, if room thermostat = MODE SETTING is selected



Preset Temperature

PRESET TEMPERATUER has PRESET TEMP.\WEATHER TEMP. SET\ECO MODE 3 items.

Preset Temperature

PRESET TEMP. function is used to set different temperature on different time when the heat mode or cool mode is on.

PRESET TEMP.= PRESET TEMPERATUER

PRESET TEMP. = Preset Temperature

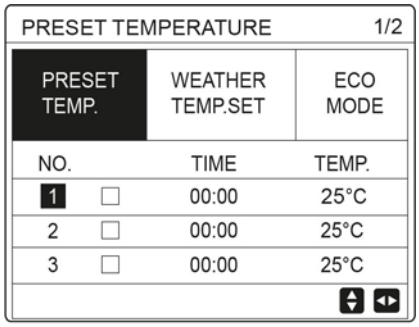
The PRESET TEMP. function will be off in these conditions.

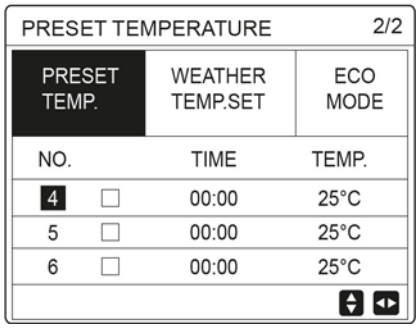
1 AUTO mode is running.
2 TIMER or WEEKLY SCHEDULE is running.

Go to MENU > PRESET TEMPERATURE > PRESET TEMP.

Press OK.

The following page will appear

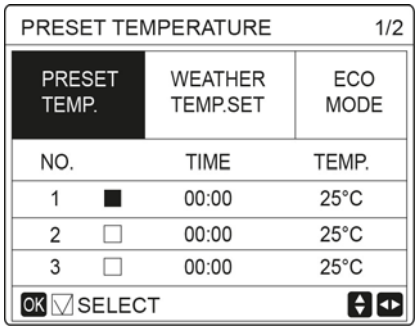




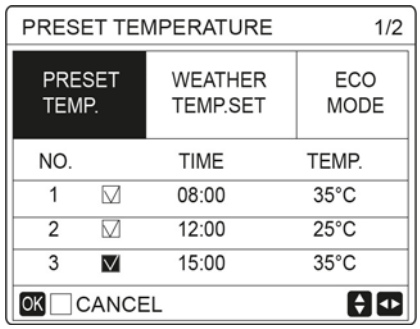
When double zone is activated,The PERSET TEMP. function only works for zone 1.

Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the time and the temperature.

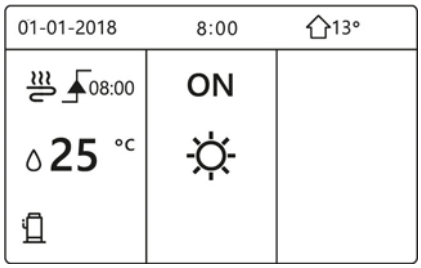
When the cursor is on '■, as the following page



You press OK, and the ■ becomes. ☑
The timer 1 is selected.
You press OK again, and the ☑ becomes ■.
The timer 1 is unselected.
Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the time and the temperature
Six periods and six temperatures can be set.

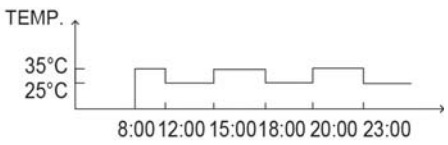


For example: Now time is 8:00 and temperature is 35°C.
The following page will appear



We set the PRESET TEMP as following table.

NO.	TIME	TEMPERATURE
1	8:00	35°C
2	12:00	25°C
3	15:00	35°C
4	18:00	25°C
5	20:00	35°C
6	23:00	25°C



Information

When the room operation mode is changed, PRESET TEMP. is automatically turned off and the schedule must be set again.
The PRESET TEMP. function can be used in Heating or Cooling mode.

Weather temperature set

WEATHER TEMP. SET= WEATHER TEMPERATURE SET

WEATHER TEMP.SET function is used to preset the desired water flow temperature depending on the outside air temperature.

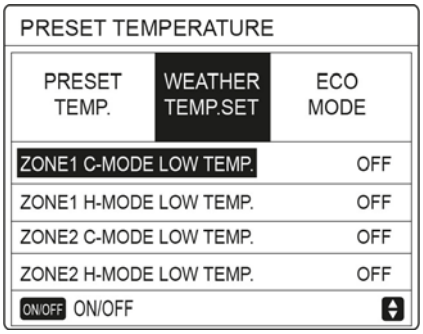
During the warmer weather the heating is reduced.

To save energy, the weather temp.set can decrease the desired water flow temperature when the outdoor air temperature increased in heating mode.

Go to MENU > PRESET TEMPERATURE > WEATHER TEMP. SET.

Press OK

The following page will appear



Information

The WEATHER TEMP. SET function is used to select the climate related curves for the various zones and different operation modes.

The possible selections are based on the options set in MENU > FOR SERVICEMAN > COOL MODE SETTING and > HEAT MODE SETTING

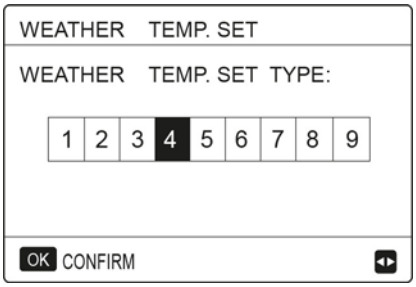
If temperature curves are selected, the desired temperature cannot be adjusted.

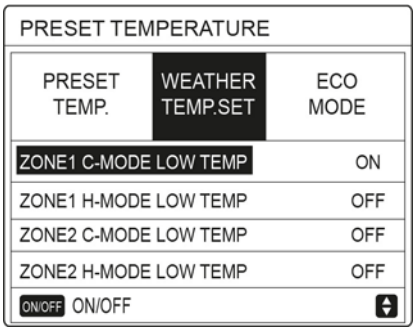
If you select "ON", the following page will appear

To select the climate related curves, see page 69

Press **LEFT , RIGHT,** to scroll .

Press "OK" to select.

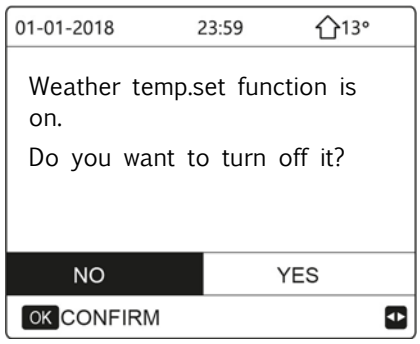


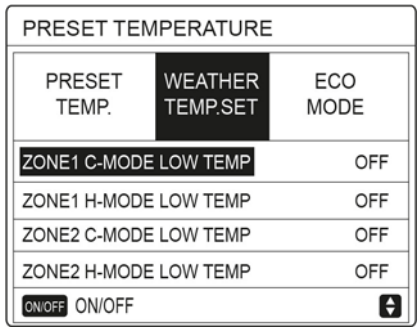


If the WEATHER TEMP.SET is actived, the desired temperature can not be adjusted on the interface.

The following page will appear

Move to “NO”, press “OK” to come back to home page, move to “YES”, press “OK” to reset the WEATHER TEMP. SET.





ECO mode

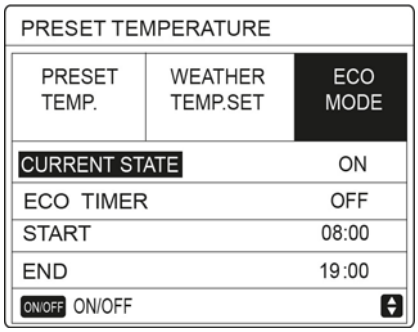
ECO MODE is used to save energy.

The ECO MODE function is activated if DOUBLE ZONE is on NO, if DOUBLE ZONE is on YES, the ECO MODE function is not activated. (see MENU > FOR SERVICEMAN > TEMP. TYPE SETTING)

Go to MENU > PRESET TEMPERATURE > ECO MODE.

Press OK

The following page will appear

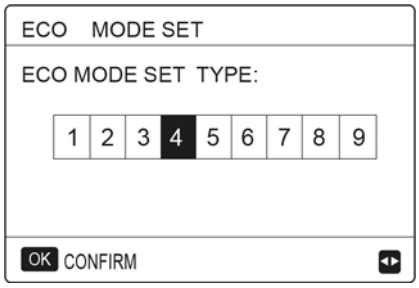


Press ''ON/OFF''.

The following page will appear

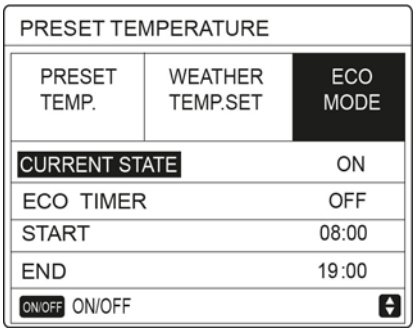
Press **RIGHT , LEFT** to scroll

Press ''OK'' to confirm.



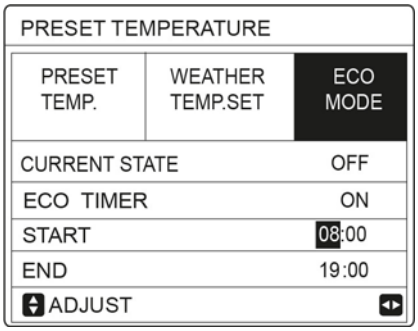
To select the climate related curves, see page 69

The following page will appear:



Press ON/OFF to turn ON or OFF, and press **Up, Down** to scroll

When the cursor is on the START or on the END, you can press **LEFT , RIGHT, Down, Up** to scroll and press **Up, Down** to adjust the time.



Information

- The desired temperature (T1S) can't be adjusted, when the ECO mode is ON.
- If ECO MODE is ON and ECO TIMER is OFF, the unit run ECO mode all the time.
- If ECO MODE is ON and ECO TIMER is ON, the unit run ECO mode according to the start time and end time.
- When the function is activated, this icon appears on the keypad

Domestic Hot Water (DHW)

DHW mode typically consists of the following :

1 DISINFECT (anti-legionella)
2 FAST DHW
3 TANK HEATER
4 DHW PUMP (DHW recirculation)

DISINFECT (anti-legionella)

The DISINFECT function is used to kill the legionella.

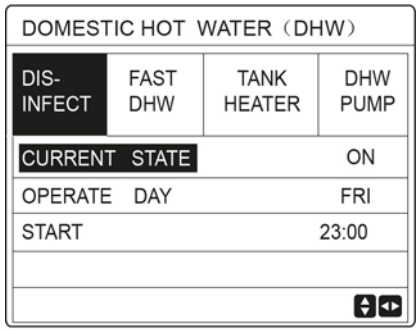
In disinfect function the tank temperature will be reached 65~70˚C forcely. The disinfect temperature is set in DHW MODE

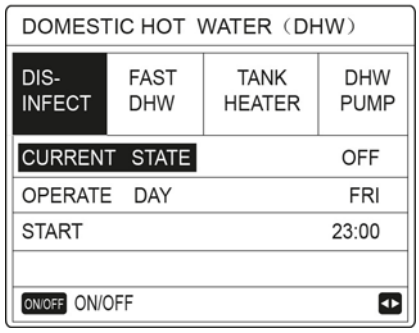
See FOR SERCICEMAN. > DWH MODE > DISINFECT.

Go to MENU > DOMESTIC HOT WATER > DISINFECT.

Press "OK".

The following page will appear



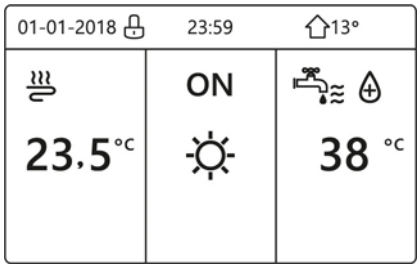


Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the parameters when setting "OPERATE DAY" and "START".

Example: if the OPERATE DAY is set FRIDAY and the START is set 23:00, the disinfect function will active on 23:00 Friday.

TUT = daily disinfection function

If the disinfect function is running,the following page will appear



In DISINFECT operation the unit does not work towards the system.

FAST DHW

The function is used to force the system to operate in DHW mode. The heat pump and the storage resistance will operate together, and the DHW desired temperature will be brought to the setpoint.

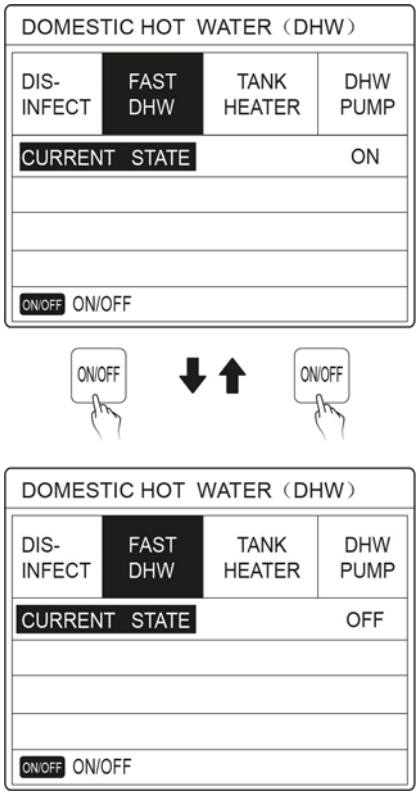
Go to MENU> DOMESTIC HOT WATER > FAST DHW.

Press “OK”:

Press "ON/OFF" key to select ON or "OFF".

Information

The FAST DHW function is once effective.



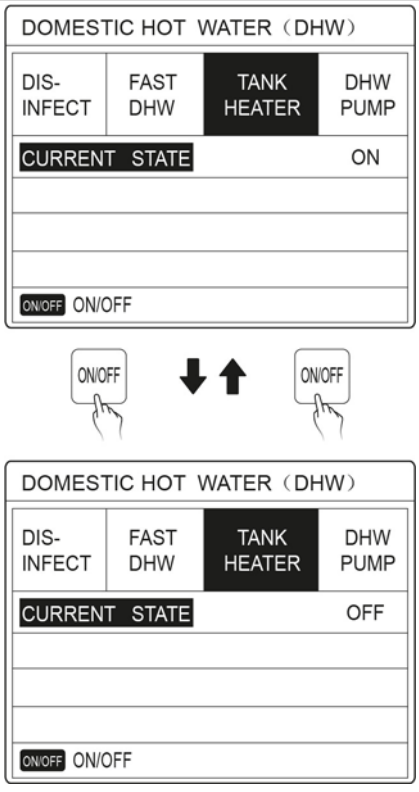
Tank heater

The tank heater function is used to force the tank heater to heat the water in tank (using the storage resistance) in the same situation, the cooling or heating is required and the heat pump system is operating for cooling or heating, however there still is a demand for the hot water.

Also, even if the heat pump system fails, TANK HEATER can be used to heat water in tank.

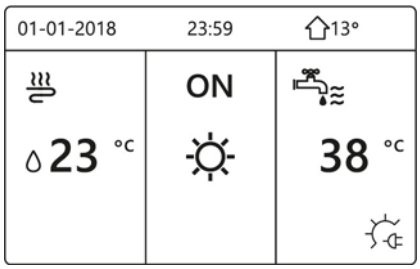
Go to MENU > DOMESTIC HOT WATER > TANK HEATER.

Press ''OK''.



Press "ON/OFF"' to select ON or OFF. Use "BACK"' to exit.

If TANK HEATER is effect, the following page will appear



Information

If CURRENT STATE is OFF, TANK HEATER is invalid.

If the T5(sensor of tank) is fault ,tank heater can't work.

DHW Pump (recirculation) if present

To enable the function, select: MENU > FOR SERVICEMAN > DHW MODE SETTING

Enable parameters:

1.4 DHW PUMP;

1.19 DHW PUMP TIME RUN

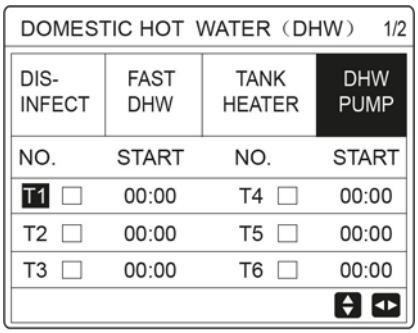
The pump is the provided by the Customer

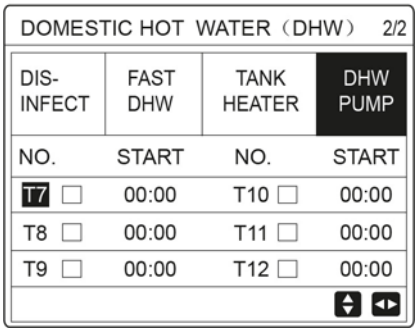
The DHW PUMP function is used to return water of the water net.

Go to MENU > DOMESTIC HOT WATER > DHW PUMP.

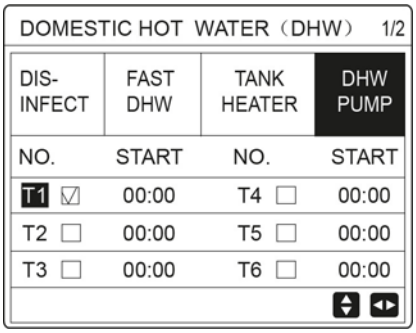
Press "OK".

The following page will appear





Move to "■", press " OK " to select or unselect. (☑The timer is selected ☐ the timer is unselected)



Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the parameters.

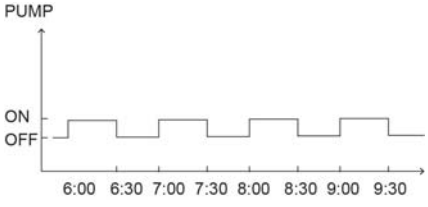
For example:you have set the parameter about the DHW PUMP (see FOR SERVICEMAN > DHW MODE SETTINGS).

PUMP RUNNING TIME is 30 minutes.

Example schedule:

NO.	TIME
1	6:00
2	7:00
3	8:00
4	9:00

The parameter 1.19 DHW PUMP TIME RUN has been set at 30 minutes and the pump will be activated at the following times



Schedule

SCHEDULE menu contents as follows:

1) TIMER for daily programming.
2) WEEKLY SCHEDULE for weekly programming.
3) SCHEDULE CHECK to check programming
4) CANCEL TIMER to cancel programming

TIMER

If weekly schedule is ON and the TIMER function is OFF, the setting that is activated takes precedence over the setting that is not.

If the Timer is activated, ◷ is displayed on home page.

Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the time, the mode and the temperature.

Movre to ■ , press " OK " to select or unselect .(☑ the timer is selected. ☐ the timer is unselected.)

Six timers can be set.

If you want to cancel the TIMER, you move the cursor to ☑ ,press "OK", the ☑ become ☐ ,the timer is invalid.

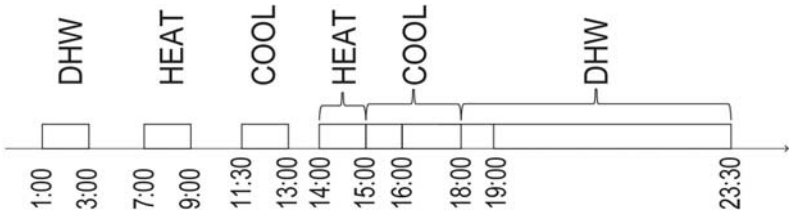
If you set the start time later than the end time or the temperature out of range of the mode, the following page will appear.

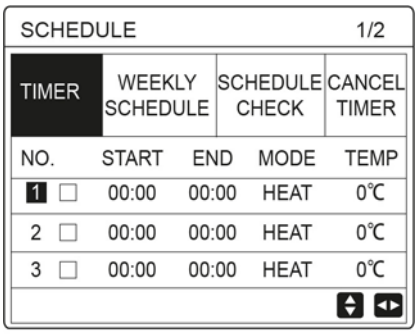
Example:

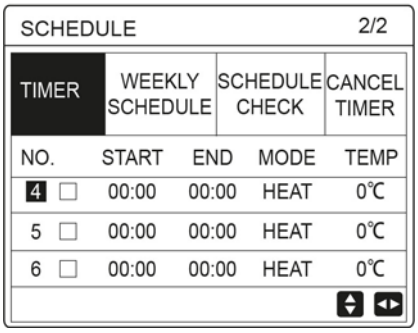
Six timer is set as following:

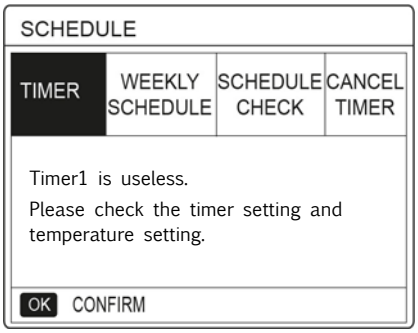
NO.	START	END	MODE	TEMP
1	1:00	3:00	DHW	50°C
2	7:00	9:00	HEAT	28°C
3	11:30	13:30	COOL	20°C
4	14:30	16:30	HEAT	28°C
5	15:00	19.00	COOL	20°C
6	18:00	23:30	DHW	50°C

The unit will run as following:









The operation of the controller at the following time:

TIME	The operationof the controller
1:00	DHW mode is turned ON
3:00	DHW mode is turned OFF
7:00	HEAT MODE is turned ON
9:00	HEAT MODE is turned OFF
11:30	COOL MODE is turned ON
13:00	COOL MODE is turned OFF
14:00	HEAT MODE is turned ON
15:00	COOL MODE is turned ON and HEAT MODE is turned OFF
16:00	HEAT MODE is turned OFF
18:00	DHW MODE is turned ON
19:00	COOL MODE is turned OFF
23:00	DHW mode is turned OFF

Information

If the start time is same to the end time in one timer, the timer is invalid

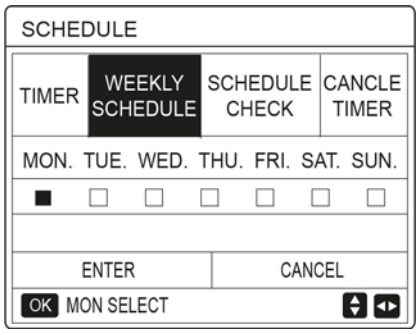
WEEKLY SCHEDULE

If the timer function is on and the weekly schedule is off, the later setting is effective.If WEEKLY SCHEDULE is activated, 7 is displayed on the home page.

Go to MENU > SCHEDULE > WEEKLY SCHEDULE.

Press "OK".

The following page will appear



First select the days of the week you wish to schedule.

Press **LEFT or RIGHT** to scroll through the days, press "OK" to select or unselect the day.

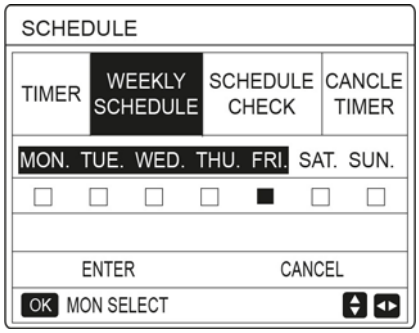
If the day MON means that the day is selected,"MON" means that the day is unselected.

Information

We must set two days at least when we want to enable WEEKLY SCHEDULE function.

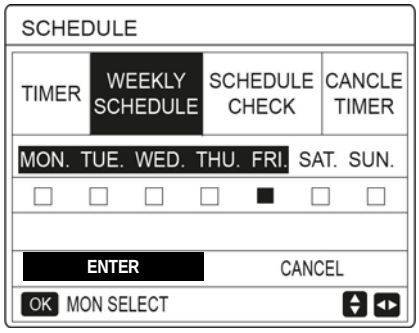
Press **LEFT or RIGHT** to scroll through the days, press "OK" to select or unselect the day.

The Monday to Friday are selected to be scheduled and they have the same schedule.



Press **RIGHT** until the cursor is on CONFIRM, then press OK

The following pages will appear

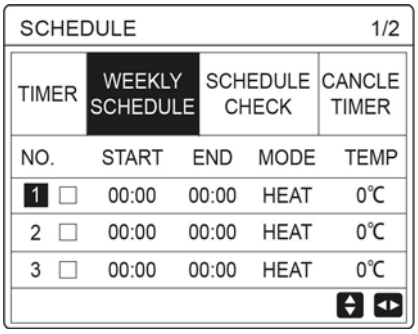


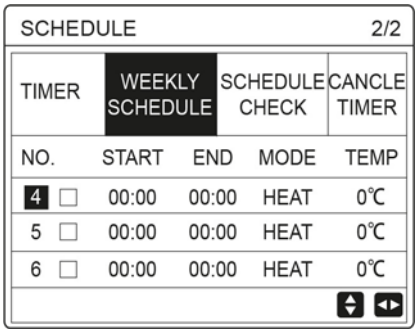
Press **LEFT , RIGHT, Down, UP** to scroll and adjust the time ,the mode and the temperature. Timers can be set, including start time and end time,mode and temperature.

The mode includes heat mode, cool mode and DHW mode.

The setting method refer to timer setting.

The end time must be later than the start time.Otherwise this will show that Timer is useless.





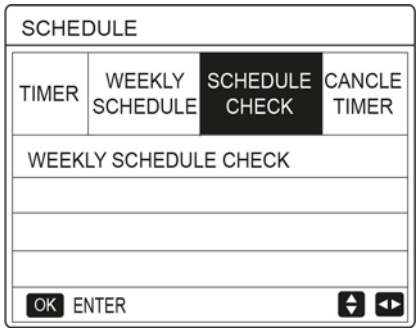
Schedule check

Schedule check can only check the weekly schedule.

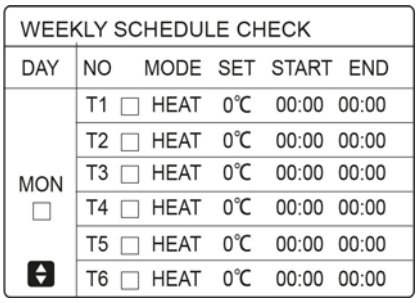
go to MENU > SCHEDULE > SCHEDULE. CHECK

Press "OK".

The following page will appear



Press **Down, UP** , the timer from Monday to Sunday will appear

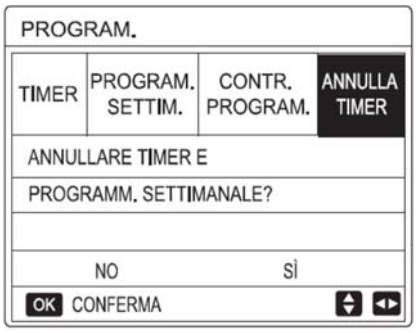


Cancel timer

go to MENU > SCHEDULE > CANCEL TIMER

Press "OK".

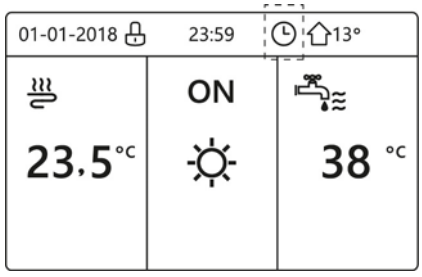
The following page will appear



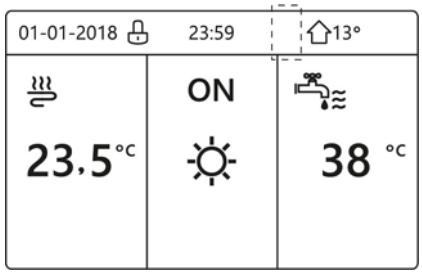
Press **LEFT , RIGHT, Down, UP** to move to "YES" , press OK to cancel timer.

If you want to exit CANCEL TIMER, press "BACK".

If TIMER or WEEKLY SCHEDULE is activated, timer icon or weekly schedule icon will display on the home page.



If TIMER or WEEKLY SCHEDULE is canceled, icon will disappear on the home page.



Informazioni

You have to reset TIMER/WEEKLY SCHEDULE, if you change the WATER FLOW TEMP. to the ROOM TEMP. or you change the ROOM TEMP. to the WATER FLOW TEMP.

The TIMER or WEEKLY SCHEDULE is invalid, if ROOM THERMOSTAT is effect.

Information

The ECO or COMFORT MODE has the highest priority, the TIMER or WEEKLY SCHEDULE has the second priority and the PRESET TEMP. Or WEATHER TEMP. SET has the lowest priority.

The PRESET TEMP. or WEATHER TEMP. SET becomes invalid, when we set the ECO or COMFORT valid. We must reset the PRESET TEMP. or WEATHER TEMP. SET when we set the ECO or COMFORT invalid.

TIMER or WEEKLY SCHEDULE is invalid when ECO or COMFORT is valid. TIMER or WEEKLY SCHEDULE is activated when the ECO or COMFORT is not running.

TIMER and WEEKLY SCHEDULE are on the same priority. The later setting function is valid. The PRESET TEMP. becomes invalid when TIMER or WEEKLY SCHEDULE is valid. The WEATHER TEMP. SET is not affected by the setting of TIMER or WEEKLY SCHEDULE.

PRSET TEMP. and WATHER TEMP.SET are on the same priority. The later setting function is valid.

Information

All about the time set items (PRESET TEMP., ECO/COMFORT, DISINFECT, DHW PUMP, TIMER, WEEKLY SCHEDULE, SILENCE MODE, HOLIDAY HOME), the ON/OFF of the corresponding function can be activated from the start time to the end time.

Options

OPTIONS menu contents as following:

1) SILENT MODE
2) HOLIDAY AWAY
3) HOLIDAY HOME
4) BACKUP HEATER

Silent mode

The SILENT MODE is used to decrease the sound of the unit. However, it also decreases the heating/cooling capacity of the system. There are two silent mode levels.

level2 is more silent than level1 , and the heating or cooling capacity is also more decreasing.

There are two method to use the silent mode:

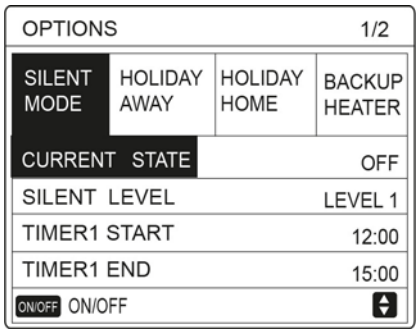
1 silent mode in all time;
2 silent mode in timer.

Go to the home page to check if silent mode is activated. If the silent mode is activated, will display on the home page.

Go to MENU > OPTIONS > SILENT MODE.

Press "OK"

The following page will appear



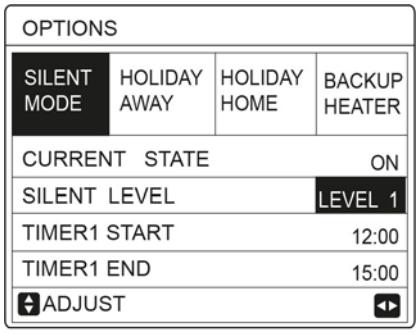
Use "ON/OFF" to select ON or OFF.

Description:

If CURRENT STATE is OFF, SILENT MODE is invalid.

When you select SILENT LEVEL, and press "OK" or **RIGHT**

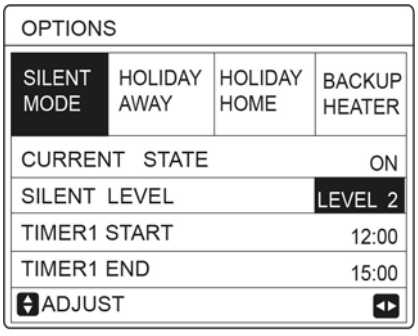
The following page will appear



LEVEL 1

Press **Down, UP** to select level 1 or level 2.

Press "OK"



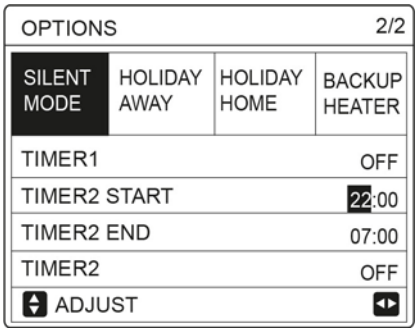
LEVEL 2

If the silent TIMER is selected, Press “OK” to enter, the following page will appear.

There are two timers for setting.

Move to ■, press " OK " to select or unselect.

If the two time are both unselected,the silent mode will operate in all time. Otherwise, it will operate according as the time.



Holiday Away

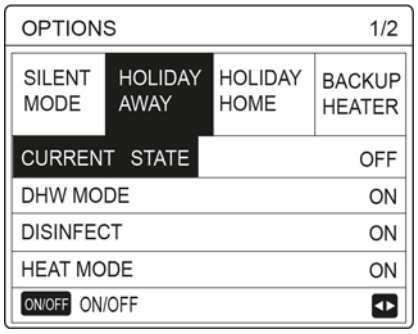
If the holiday away mode is activated, will display on the home page.

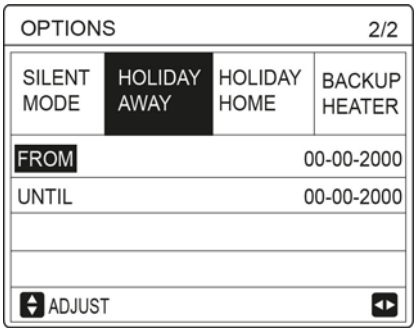
The holiday away function is used to prevent frozen in the winter during the outside holiday,and return the unit before the end of the holiday.

Go to MENU > OPTIONS > HOLIDAY AWAY.

Press"OK"

The following page will appear





Usage example: You go away during the winter. The current date is 2020-01-31,two days later is 2020-02-02, it is the beginning date of the holiday.

- If you are in the following situation:
  In 2 days, you go away for 2 weeks during the winter.
- You want to save energy, but prevent your house from freezing.

Then you can do the following:

1) Configure the holiday away the following settings

2) Activate the holiday mode.

Go to MENU > OPTIONS > HOLIDAY AWAY.

Press "OK" .

Press "ON/OFF" to select "OFF" or "ON" and press **LEFT , RIGHT, Down, UP** to scroll and adjust.

Settings	Value
Holiday away	ON
From	2 February 2020
Until	16 February 2020
Operation mode	Heating
Disinfect	ON

Information

If DHW mode in holiday away mode is ON, The disinfect set by user is invalid.

If holiday away mode is ON, The timer and weekly schedule are invalid except exit.

If the CURRENT STATE is OFF,the HOLIDAY AWAY is OFF.

If the CURRENT STATE is ON,the HOLIDAY AWAY is ON.

The remote control doesn't accept any orders when holiday away mode is ON.

Disinfecting the unit on 23:00 of the last day if disinfect is ON.

When in holiday away mode, the climate related curves previously set is invalid, and the curves will automatically take effect after the holiday away mode is ends.

The preset temperature is invalid when in holiday away mode, but the preset value still display on the main page.

Holiday home

The HOLIDAY HOME function is used to program up to 6 programs without changing the normal schedules when holidaying at home.

During your holiday, you can use the holiday mode to deviate from your normal schedules without having to change them.

Period	Programming
Before and after your holiday	Your normal schedules will be used.
During your holiday	The configured holiday settings will be used.

If the holiday home mode is activated, will display on the home page.

Go to MENU > OPTIONS > HOLIDAY HOME

Press "OK"

The following page will appear

Select Holiday home

Press **Down**

Press "ON/OFF" to select "OFF" or "ON"

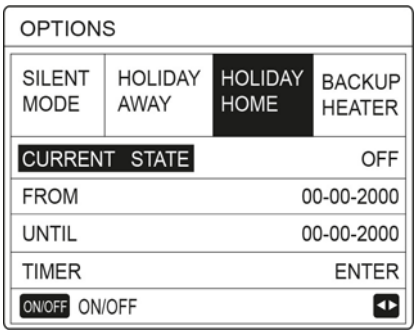
If the CURRENT STATE is OFF, the HOLIDAY HOME is OFF

If the CURRENT STATE is ON, the HOLIDAY HOME is ON.

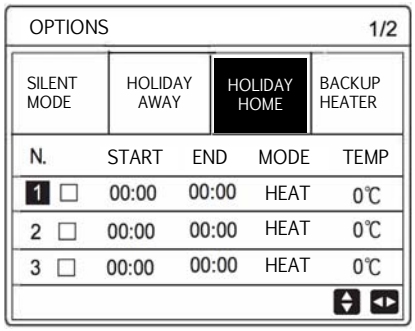
Press **Down** to adjust the date.

Press **LEFT , RIGHT, Down, UP** to scroll and adjust values.

Press "OK"



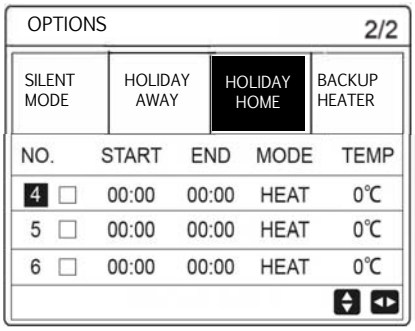
The following page will appear



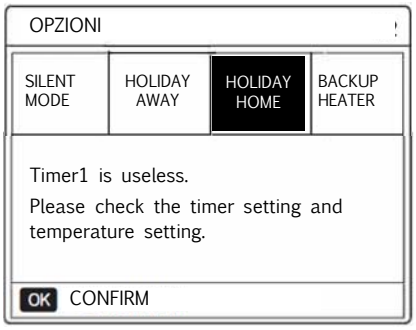
Press **LEFT , RIGHT, Down, UP** to scroll and press **Down, UP** to adjust the time, the mode and the temperature.

Move to ■ , press " OK " to select or unselect (☑ the timer is selected. ☐ the timer is unselected.)

If you want to cancel the TIMER, you move the cursor to ☑ ,press "OK", the ☑ become ☐ ,the timer is invalid.



If you set the start time later than the end time or the temperature out of range of the mode, the following page will appear.



Before and after your holiday, your normal schedule will be used.

During your holiday, you save energy and prevent your house from freezing.

Information

You have to reset Holiday away or Holiday home, if you change the operation mode of the unit.

Backup Heater (Currently not available)

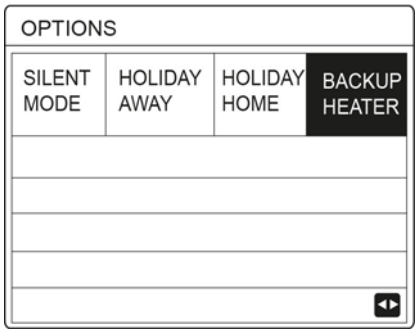
The BACKUP HEATER function is used to force the backup heater. Go to MENU > OPTIONS > BACKUP HEATER.

Press "OK" .

If IBH and AHS is set invalid by DIP switch on the main control board of hydraulic module, the following page will appear

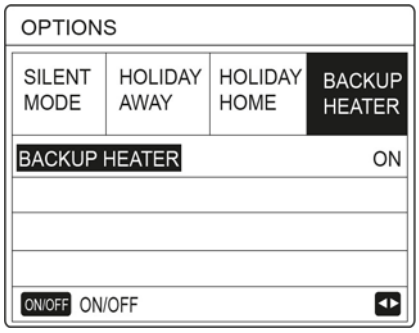
IBH= Indoor unit backup heater.

AHS= Additional heating source.



If IBH and AHS is set valid by DIP switch on the main control board of hydraulic module, the following page will appear.

Use "ON/OFF" to select "OFF" or "ON"



Information

If the operation mode is auto mode in space heating or cooling side, the buckup heater function can not be selected.

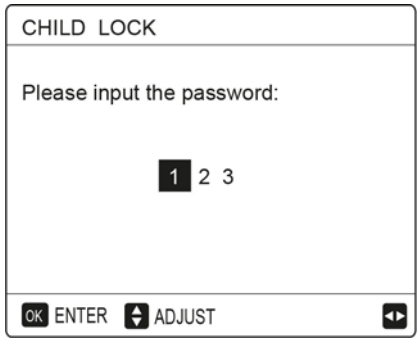
The BACKUP HEATER function is invalid when only ROOM HEAT MODE enabled.

Child Lock

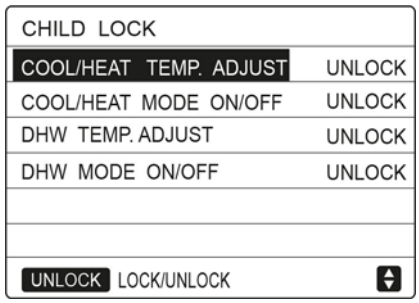
The CHILD Lock function is used to prevent children error operation. The mode setting and temperature adjusting can be locked or unlocked by using CHILD LOCK function.

Go to MENU > CHILD LOCK.

The page is displayed



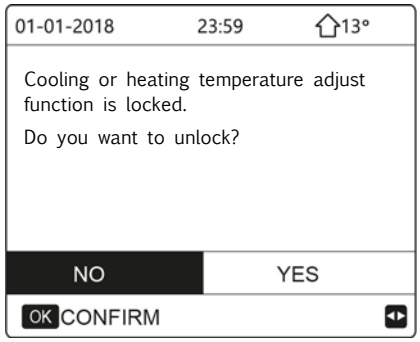
Input the corrent password, the following page will appear:



Press **Down, UP** scroll and" ON/OFF" to select LOCK or UNLOCK.

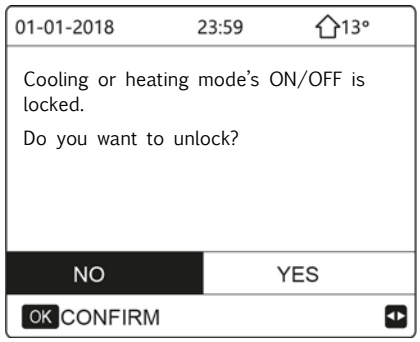
The cool/heat temperature can't be adjusted when the COOL/HEAT TEMP. ADJUST is locked.

If you want to adjust the cool/heat temperature when cool/heat temperature is locked,the following page will appear

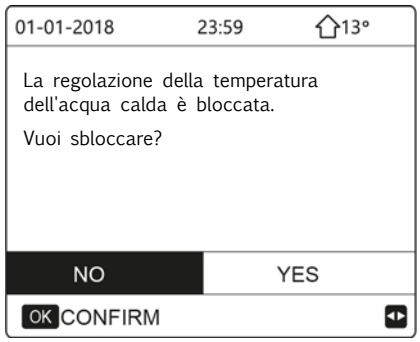


The cool/heat mode can't turn on or off when the COOL/HEAT MODE ON/OFF is locked.

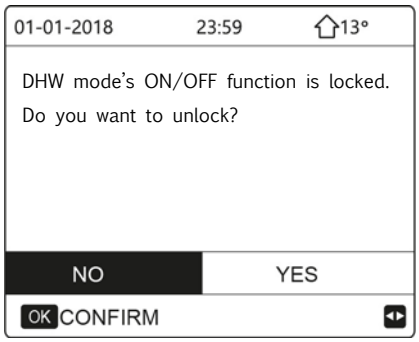
If you want to turn on or off the cool/heat mode when COOL/HEAT MODE ON/OFF is locked,the following page will appear



The DHW temperature can't be adjusted when the DHW TEMP. ADJUST is locked.If you want to adjust the DHW temperature when DHW TEMP. ADJUST is locked,the following page will appear



The DHW mode can't turn on or off when the DHW MODE ON/OFF is locked.If you want to turn on or off the DHW mode when DHW MODE ON/OFF is locked,the following page will appear:



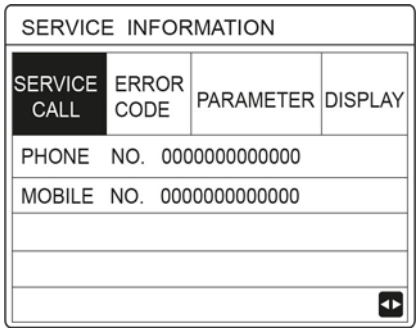
Service information

About service information

Service information menu contents as following:

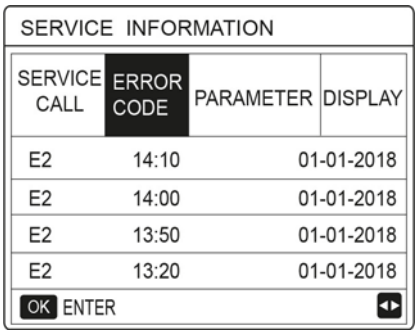
1 service call: displays the contacts needed to call for assistance;
2 error code: displays the meaning of the error codes;
3 parameter: used to control the operating parameters;
4 display: used to configure the display.

How to go to service information menu
Go to MENU > SERVICE INFORMATION.
Press "OK".
The following page will appear

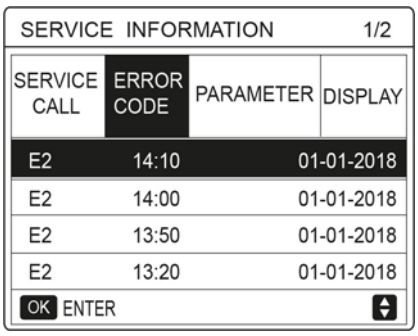


The service call can show the service phone or mobile nember.
The installer can input the phone number. See "FOR SERVICEMAN".

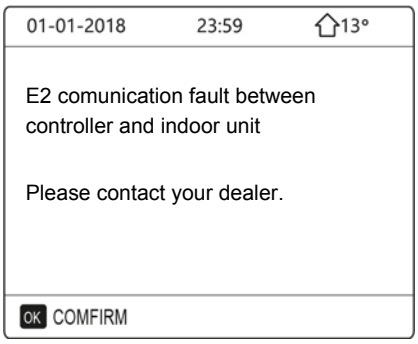
Error code is used to show when the fault or proction happen and show the mean of the error code.



Press OK the page will appear



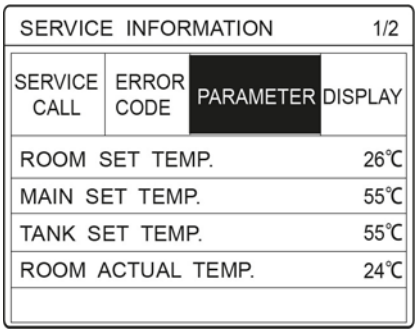
Press OK to show the mean of the error code

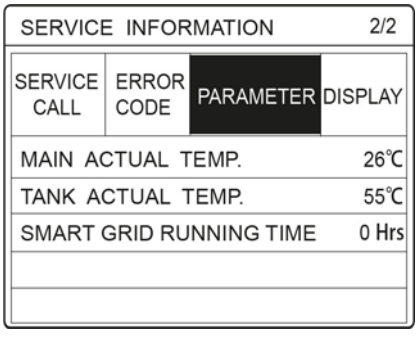


Information

A total of eight fault codes can be recorded.

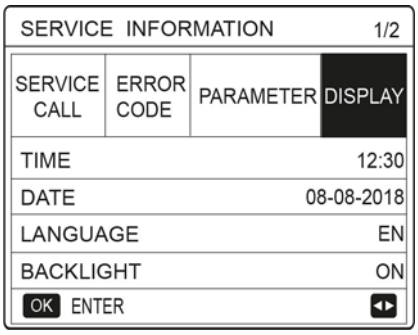
The parameter function is used to display the main parameter, there are two pages to show the parameter:

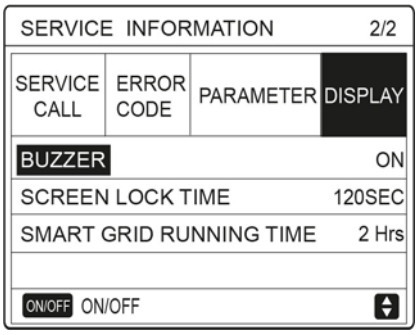




The DISPLAY function is used to set the interface

Press "OK" to enter and press **LEFT , RIGHT, Down, UP** to scroll.





Operation Parameter

This menu Operation parameter is for installer or service engineer reviewing the operation parameter.

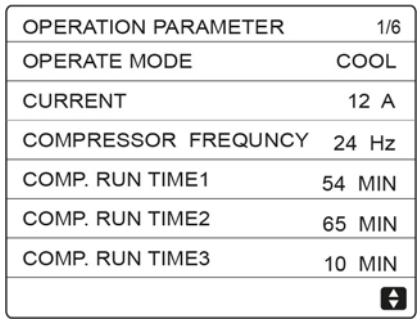
The values shown on the screens are only indicative

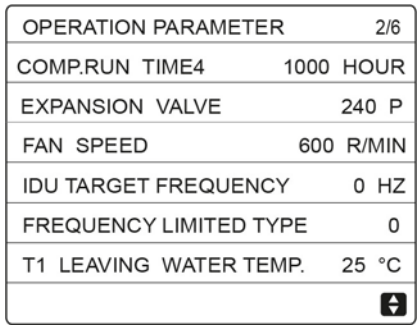
At home page, go to MENU > OPERATION PARAMETER.

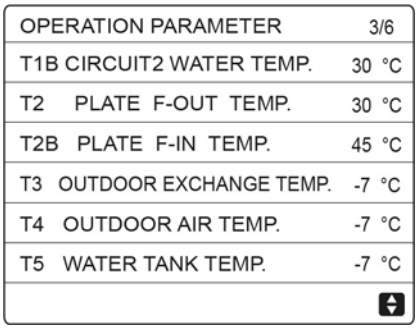
Press "OK".

Press "OK". There are six pages for the operating parameter as following.

Press **Down, UP** to scroll.







Information

The power consumption parameter is preparatory.

if some parameter not be activated in the system, the parameter will show "--"

The heat pump capacity is for reference only, not used to judge the ability of the unit. The accuracy of sensor is ±1˚C The flow rates parameters are calculated according to the pump running parameters,the deviation is different at different flow rates,the maximum of deviation is 15%.

OPERATION PARAMETER	4/6
Ta ROOM TEMP.	25 °C
Th COMP. SUCTION TEMP.	25 °C
Tp COMP. DISCHARGE TEMP.	25 °C
TW-O PLATE W-OUTLET TEMP.	25 °C
TW-I PLATE W-INLET TEMP.	25 °C
P1 COMP. PRESSURE1	200 kPa

OPERATION PARAMETER	5/6
T1S' C1 CLI. CURVE TEMP.	25 °C
T1S2' C2 CLI. CURVE TEMP.	25 °C
TF MODULE TEMP.	55 °C
SUPPLY VOLTAGE	230 V
POWER CONSUM.	1000 KWh
DC GENERATRIX VOLTAGE	420 V

OPERATION PARAMETER	6/6
DC GENERATRIX CURRENT	18 A
WATER FLOW	1.72 M3/H
HEAT PUMP CAPACTIY	11.52 KW
HMI SOFTWARE	00-00-2000V00
IDU SOFTWARE	00-00-2000V00
ODU SOFTWARE	00-00-2000V00

For Serviceman

About For Serviceman

FOR SERVICEMAN is used for installater and service engineer.

- Setting the function of equipment.
- Setting the parameters.

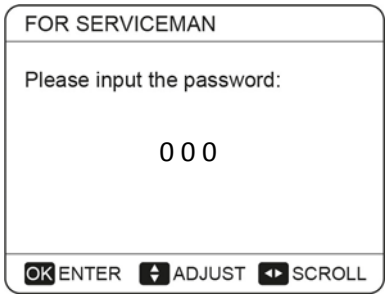
How To Go To For Serviceman

Go to MENU > FOR SERVICEMAN.

Press''OK''.

The FOR SERVICEMAN is used for installer or service engineer. It is NOT instended the home owener alters setting with this menu.

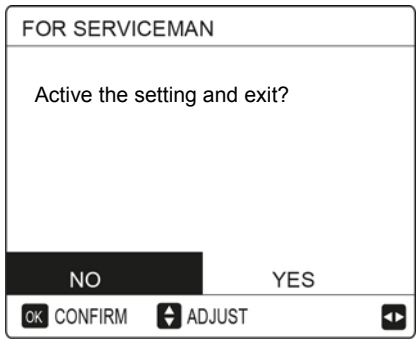
It is for this reason password protection is requierd to prevent unauthorised access to the service settings.



How To Exit For SERVICEMAN

If you have set all the parameter.

Press "BACK", the following page will appear



Select "YES" and press "OK" to exit the FOR SERVICEMAN.

After exiting the FOR SERVICEMAN, the unit will be turned off.

Network Configuration Guidelines

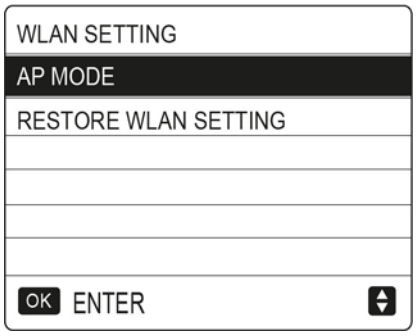
The wired controller realizes intelligent control with a built-in module, which receives control signal from the APP.

Before connecting the WLAN, please check for it if the router in your environment is active and make sure that the wired controller is well-connected to the wireless signal.

During the Wireless distribution process, the LCD icon WI-FI flashes to indicate that the network is being deployed. After the process is completed, the icon WI-FI will be constantly on.

Wired Controller Setting

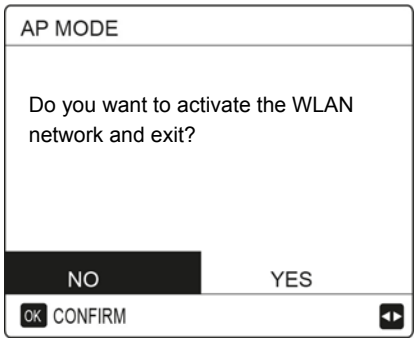
The wired controller settings include AP MODE and RESTORE WLAN SETTING.



Activate the WLAN by interface.

Go to MENU > WLAN SETTING > AP MODE.

Press "OK", the following page will appear



Press **LEFT , RIGHT,** to move to"YES", press "OK" to select AP mode.

Select AP Mode correspondingly on the mobile device and continue the follow-up settings according to the APP prompts.

Caution

After enter Ap mode, if it's not connected with mobile phone, the LCD icon WI-FI will flash 10 minutes then disappear.

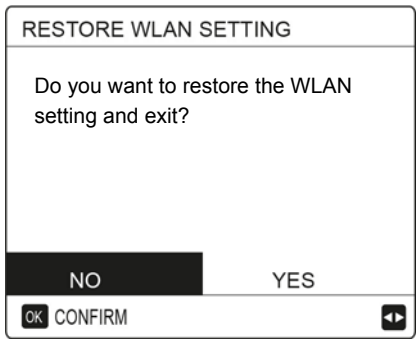
If it's connected with the mobile phone, the icon WI-FI will be constantly display.

Restore WLAN setting by interface.

Go to MENU > WLAN SETTING > RESTORE WLAN SETTING .

Press"OK", the following page will appear

Press **LEFT , RIGHT,** to move to "YES", press ”OK” to restore WLAN setting.Complete the above operation and wireless configuration is reset.



Mobile Device Setting

AP Mode is available for wireless distribution on mobile device side.

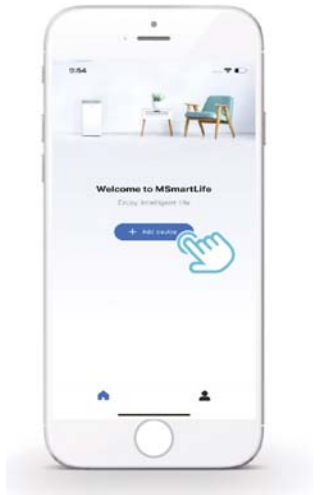
AP Mode connecting WLAN:

- Install APP
- Scan the following QR code to install the Smart Home APP.

- Please research "Msmartlife" in APP STORE or GOOGLE PLAY to install the APP.

Sign in/Sign up

Click the "+" button on the right side of the home page , register account according to the guide.

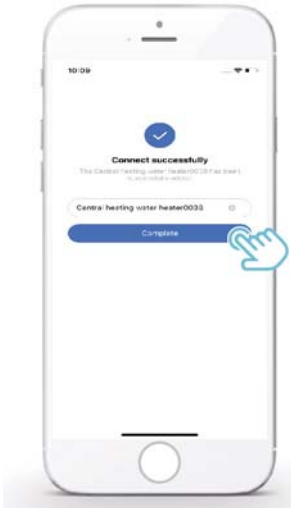


Add Home Appliances

1） Choose the wired controller model, then go to add the device.

2) Operate the wired controller according to APP prompts.

3） Wait for the home appliance to connect, and click “Finish”.



4) After the appliance is successfully connected, the LCD icon WIFI of the wired controller is constantly on, and the air conditioner can be controlled through the APP.

5) If the network distribution process fails, or the mobile connection demands reconnection and replacement, operate “WiFi Factory Reset” on the wired controller, and then repeat the above process.

Warning and troubleshooting for networking failures

- When the product is connected to the network, please make sure that the phone is as close as possible to the product.
- We only support 2.4GHz band routers at present.
- Special characters (punctuation, spaces, etc.) are not recommended as part of the Wifi name.
- It is recommended that you connect no more than 10 devices to a single router lest home appliances are affected by weak or unstable network signal.
- If the password of the router or Wifi is changed, clear all settings and reset the appliance.
- The contents of APP might change in version updates and actual operation shall prevail.

WI-FI network access from mobile phone

Select the WI-FI network.

Enter password: 12345678

Table1 The outside temperature curve of the low temperature setting for heating

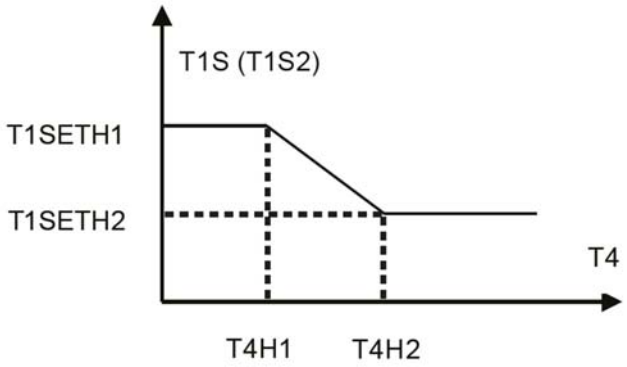
T4	≤ -20	- 19	- 18	- 17	- 16	- 15	- 14	- 13	- 12	- 11	- 10	-9	-8	- 7	-6	-5	-4	- 3	-2	- 1	0
1-T1S	38	38	38	38	37	37	37	37	37	37	36	36	36	36	36	36	36	35	35	35	35
2- T1S	35	35	35	35	34	34	34	34	34	34	34	34	33	33	33	33	33	33	33	33	32
3- T1S	33	33	33	33	33	33	33	32	32	32	32	32	32	32	32	32	32	32	32	32	31
4- T1S	35	35	35	34	34	34	34	34	34	33	33	33	33	33	33	32	32	32	32	32	31
5- T1S	33	33	33	33	32	32	32	32	32	32	32	32	31	31	31	31	31	31	31	31	30
6- T1S	31	31	31	31	30	30	30	30	30	30	30	30	29	29	29	29	29	29	29	29	28
7 -T1S	29	29	29	29	29	29	29	28	28	28	28	28	28	28	28	28	28	28	28	28	27
8- T1S	29	29	29	29	28	28	28	28	28	28	28	28	27	27	27	27	27	27	27	27	26
T4	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	≥ 20	
1-T1S	35	35	35	35	34	34	34	34	34	33	33	33	33	33	33	33	32	32	32	32	32
2- T1S	32	32	32	32	32	32	32	31	31	31	31	31	31	31	31	30	30	30	30	30	30
3- T1S	31	31	31	31	31	31	31	31	31	31	31	31	31	30	30	30	30	30	30	30	30
4- T1S	31	31	31	31	31	30	30	30	30	30	30	29	29	29	29	29	29	28	28	28	28
5- T1S	30	30	30	30	30	30	30	29	29	29	29	29	29	29	29	28	28	28	28	28	28
6- T1S	28	28	28	28	28	28	28	27	27	27	27	27	27	27	27	26	26	26	26	26	26
7 -T1S	27	27	27	27	27	27	27	27	27	27	27	27	27	26	26	26	26	26	26	26	26
8- T1S	26	26	26	26	26	26	26	25	25	25	25	25	25	25	25	24	24	24	24	24	24

Table2 The outside temperature curve of the low temperature setting for heating

T4	≤ -20	- 19	- 18	- 17	- 16	- 15	- 14	- 13	- 12	- 11	- 10	-9	-8	- 7	-6	-5	-4	- 3	-2	- 1	0
1-T1S	55	55	55	55	54	54	54	54	54	54	54	54	53	53	53	53	53	53	53	53	52
2- T1S	55	55	54	54	54	54	53	53	53	53	52	52	52	52	51	51	51	51	50	50	50
3- T1S	55	54	54	53	53	53	52	52	52	51	51	50	50	50	49	49	49	48	48	48	47
4- T1S	50	50	50	50	49	49	49	49	49	49	49	49	48	48	48	48	48	48	48	48	47
5- T1S	50	50	49	49	49	49	48	48	48	48	47	47	47	47	46	46	46	46	45	45	45
6- T1S	45	45	45	45	44	44	44	44	44	44	44	44	43	43	43	43	43	43	43	43	42
7 -T1S	45	45	44	44	44	44	43	43	43	43	42	42	42	42	41	41	41	41	40	40	40
8- T1S	40	40	40	40	39	39	39	39	39	39	39	39	38	38	38	38	38	38	38	38	37
T4	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	≥ 20	
1-T1S	52	52	52	52	52	52	52	51	51	51	51	51	51	51	51	50	50	50	50	50	50
2- T1S	50	49	49	49	49	48	48	48	48	47	47	47	47	46	46	46	46	45	45	45	45
3- T1S	47	46	46	46	45	45	45	44	44	44	43	43	43	42	42	41	41	41	40	40	40
4- T1S	47	47	47	47	47	47	47	46	46	46	46	46	46	46	46	45	45	45	45	45	45
5- T1S	45	44	44	44	44	43	43	43	43	42	42	42	42	41	41	41	41	40	40	40	40
6- T1S	42	42	42	42	42	42	42	41	41	41	41	41	41	41	41	40	40	40	40	40	40
7 -T1S	40	39	39	39	39	38	38	38	38	37	37	37	37	36	36	36	36	35	35	35	35
8- T1S	37	37	37	37	37	37	37	36	36	36	36	36	36	36	36	35	35	35	35	35	35

The automatic setting curve

The automatic setting curve is the ninth curve,this is the calculation:



State: setting from wired controller, if T4H2<T4H1, exchange value; if T1SETH1<T1SETH2, exchange value.

Table3 The outside temperature curve of the low temperature setting for cooling

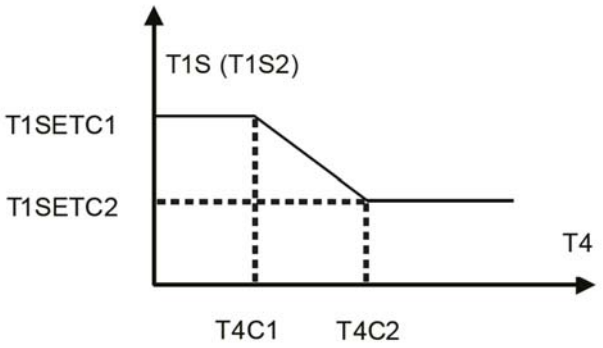
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
1 - T1S	18	11	8	5
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
2 - T1S	17	12	9	6
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
3- T1S	18	13	10	7
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
4- T1S	19	14	11	8
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
5 - T1S	20	15	12	9
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
6 - T1S	21	16	13	10
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
7 -T1S	22	17	14	11
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
8 - T1S	23	18	15	12

Table4 The outside temperature curve of the high temperature setting for cooling

T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
1 - T1S	22	20	18	16
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
2 - T1S	20	19	18	17
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
3- T1S	23	21	19	17
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
4- T1S	21	20	19	18
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
5 - T1S	24	22	20	18
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
6 - T1S	22	21	20	19
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
7 -T1S	25	23	21	19
T4	-10 ≤ T4 ＜15	15 ≤ T4 ＜22	22 ≤ T4 ＜30	30 ≤ T4 ＜46
8 - T1S	23	22	21	20

The automatic setting curve

The automatic setting curve is the ninth curve,this is the calculation:



State: In the setting the wired controller, if T4C2<T4C1, then exchange their value; if T1SETC1<T1SETC2, then exchange their value.

Commands

Register address	Data content	Remarks	
0	Switching machine	bit15	Reserved
		bit14	Reserved
		bit13	Reserved
		bit12	Reserved
		bit11	Reserved
		bit10	Reserved
		bit9	Reserved
		bit8	Reserved
		bit7	Reserved
		bit6	Reserved
		bit5	Reserved
		bit4	Reserved
		bit3	0= power off Heat/Cool; 1= power on Heat/Cool **(ZONE 2)**
		bit2	0= DHW (T5S) power off; 1= DHW (T5S) power on
		bit1	0= power off Heat/Cool; 1= power on Heat/Cool **(ZONE 1)**
		bit0	0= power off floor heating; 1= power on floor heating
1	Setting mode	1: auto mode; 2: Cooling ;3: heating ;other value: Invalid	
2	Set the water temperature T1s zone1 and T1s	bit8-bit15	Setting water temperature **T1s corresponding to ZONE 2**
		bit0-bit7	Setting water temperature **T1s corresponding to ZONE 1**
3	Set the temperature Ts	Room temperature setting, when there is a valid Ta, 17°C ~ 30°C; transmission value equal to the actual value * 2; 35 is transmitted, for example, 17.5°C	
4	T5s	Water tank temperature setting, 40 °C ~ 60°C	
5	Function setting	bit15	Reserved
		bit14	Reserved
		bit13	1 = **ZONE 2** curve active 0 = **ZONE 2** curve disable
		bit12	1 = **ZONE 1** curve active 0 = **ZONE 1** curve disable
		bit11	DHW pump running constant temperature return water
		bit10	Run ECO mode
		bit9	Reserved
		bit8	Taking a break at home (Can only read status, can't be changed)
		bit7	0= mute level1, 1= Silent level2
		bit6	Silent mode
		bit5	Going on vacation (Can only read status, can't be changed)
		bit4	Sterilization (disinfect)
		bit3	Reserved
		bit2	Reserved
		bit1	Reserved
		bit0	Reserved
6	Curve selection	bit8-bit15 :	ZONE 2 Curve 1- 9
		bit0-bit7	ZONE 1 Curve 1- 9
7	Forced hot water	0 : Invalid 1 : Forced ON 2 : Forced OFF	TBH is the electric heater in the storage tank while, IBH is the backup electric heater. TBH and IBH cannot be forced together
8	Force TBH		
9	Force IBH		
10	Reserved		

UNIT stata

Register address	Signification	Description
100	Operating frequency	Compressor operating frequency in Hz. Send value = actual value
101	Operating mode	The actual operating mode of the whole machine. 2= cooling 3= heating 0= shutdown
102	Fan speed	Fan speed, unit r/min. Send value = actual speed
103	PMV opening	Outside the machine electronic expansion valve opening degree, the unit: P. Send value = actual value
104	Inlet temperature	TW_in, unit: ˚C. Send value = actual value
105	Outlet temperature	TW_out, unit: ˚C. Send value = actual value
106	T3 temperature	Condenser temperature in ˚C. Send value = actual value
107	T4 temperature	Outside temperature in ˚C. Send value = actual value
108	Exhaust gas temperature	Compressor exhaust temperature Tp, in ˚C. Send value = actual value
109	Return gas temperature	Back to the compressor temperature Th, unit: ˚C. Send value = actual value
110	T1	Final temperature of the system (after auxiliary heat source), unit: ˚C. Send value = actual value
111	T1B	Supply temperature of the low temperature area (area 2), unit: ˚C. Send value = actual value
112	T2	The temperature of the refrigerant liquid side, unit: ˚C. Send value = actual value
113	T2B	Refrigerant gas side temperature, unit: ˚C. Send value = actual value
114	Ta	Water temperature of the additional storage tank, unit: ˚C. Send value =actual value
115	T5	Water tank temperature
116	Pressure value 1	External high pressure value, unit: kPa .Send value = true value
117	Pressure value 2	External low pressure value, unit: kPa .Send value = true value (reserved)
118	External current	External machine running current, unit A, sending value = actual value
119	External voltage	A voltage value outside the machine, unit: V. Send value = actual value (reserved)
120	Hydraulic modulecurrent 1	Hydraulic module current 1, unit: A. Send value = actual value
121	Hydraulic modulecurrent 2	Hydraulic current module 2, Unit: A. Send value = actual value
122	Compressor running time	Compressor running time, unit: hour, send value = actual value
123	model	10-18 on behalf of 10-18KW
124	Current fault	Standard fault coding method Specific fault code, refer to the code table.
125	Fault 1	
126	Fault 2	
127	Fault 3	

128	Status bit 1	BIT15	Reserved
		BIT14	Reserved
		BIT13	Reserved
		BIT12	Reserved
		BIT11	Reserved
		BIT10	Reserved
		BIT9	Water tank anti-freezing
		BIT8	Solar signal input
		BIT7	Unit status in heating mode
		BIT6	Unit status in cooling mode
		BIT5	Foreign machine test mode flag
		BIT4	Remote ON/OFF (1 : d8)
		BIT3	Return oil
		BIT2	Anti-freeze
		BIT1	Defrost
		BIT0	Recirculation pump
129	Load output	BIT15	DEFROST
		BIT14	External heat source
		BIT13	ON Compressor
		BIT12	ALARM
		BIT11	Solar pump Pump_S
		BIT10	HEAT4
		BIT9	SV3
		BIT8	Pump in area 2 Pump_C
		BIT7	Recirculation pump Pump_D
		BIT6	Pump in area 1 Pump_O
		BIT5	SV2
		BIT4	SV1
		BIT3	Standard unit pump Pump_I
		BIT2	Electric heating TBH
		BIT1	Reserved
		BIT0	Electric heating IBH
130	Software version of internal unit	0 - 99 The software version of the internal unit	
131	Software version of the user interface	0 - 99 The software version of the user interface	
132	Unit target frequency	Frequency	
133	DC bus current	Unit: Ampere	
134	DC bus voltage	Return value = actual value / 10 (Unit: Volt)	

135	TF module temperature	Units (℃) - Outside machine feedback
136	Water conservancy module curve T1S calculated value1	Actual value - Registration result corresponding to area 1
137	Water conservancy module curve T1S calculated value2	Actual value --- Calculation result corresponding to area 2
138	Water flow	Actual value *100 units: M3/H
139	External current limit scheme	Scheme value ----- Outside machine feedback 174
140	Hydraulic module capability value	Actual value *100 units: kW

Allarms

In case of maloperations the alarms are indicated by the 'Alarm in progress' symbol on the multifunctional keypad.

To view the alarms select Menu ▶ Service information

To reset the alarm remove its cause and reset the active alarm.

Before resetting an alarm identify and remove the cause that generate it.

Repeated reset can cause irreversibile damages as maloperation of the system itself.

In case of doubt please contact an Assistance Centre.

Hydraulic module failure		Modbus code
E0	Water flow failure (3 times water flow failure)	1
E2	User interface and hydraulic module communication failure	3
H0	Hydraulic module and outdoor unit communication failure (10 seconds continuous communication error)	39
E3	T1 outlet water temperature sensor failure	4
E4	T5 water tank temperature sensor failure	5
E8	Water flow failure, (E8 resettable 3 times)	9
Ed	Plate exchanger inlet temperature sensor failure	14
EE	Hydraulic module EEprom failure	15
H2	T2 refrigerant gas side temperature sensor failure	41
H3	T2B refrigerant liquid side temperature sensor failure	42
HA	Plate exchanger outlet temperature sensor failure	49
H5	Ta temperature sensor failure	44
H9	Tw2 sensor failure	48
Pb	Anti-freeze (not protected, the alarm light does not flash), the line controller does not display Pb, and displays the anti-freeze icon;	31
P5	Twin-Twout , or Twout-Twin inlet and outlet water temperature difference protection	25
PP	Abnormal temperature difference between inlet and outlet water	38
Outdoor unit failure		
E1	Phase sequence error (only in case of three-phase unit)	2
H0	Hydraulic module and outdoor unit communication failure	39
H1	External unit and IR341 communication failure (external unit and inverter module)	40
E5	Outdoor unit T3 temperature sensor failure	6
E6	Outdoor unit T4 outside temperature sensor failure	7
E9	Outdoor unit Th return air temperature sensor failure	10
EA	Outdoor unit Tp exhaust temperature sensor failure	11
HF	External machine EEprom failure	54

H6	DC fan failure	45
H7	Abnormal supply voltage	46
H8	High pressure sensor failure (replacement with resistor when the external unit is not installed)	47
HH	H6 fault occurs twice in 10 minutes (can be restored after power off)	55
HP	Low pressure protection (after P0 occurs 3 times in one hour)	57
HL	PFC module failure	56
P0	Low pressure protection	20
P1	High pressure / exhaust temperature control switch protection	21
P3	Compressor overcurrent protection	23
P4	Discharge temperature protection	24
P6	Module protection (three times L0 or L1 fault display, H4permanent fault, need to be powered down to recover)	26
P9	DC fan protection	29
PC	Other protection (protection that the line controller cannot display)	32
Pd	Outdoor unit T3 over temperature protection	33
C7	Heat sink temperature protection	65
C9	Frequency anomaly protection	67
CA	SCR temperature is too high protection	68
Cb	Fan temperature is too high protection	69
L0	DC compressor module failure	100
L1	DC bus low voltage protection	101
L2	DC bus high voltage protection	102
L4	MCE fault / synchronization / closed loop	104
L5	Zero speed protection	105
L7	Phase sequence error protection	107
L8	Compressor protection - triggered when variation of more than 15Hz occurs in a second	108
L9	Compressor protection - triggered when the difference between the frequency of the compressor and that of the target is greater than 15Hz	109

Password-protected unit parameters (installer use)

The unit is set by the factory with default unit parameters to values that can satisfy the greater number of installation cases.

For a detailed customization of the system is however possible to make changes; the following is a list of all unit parameters, with all the available settings.

According to the unit configuration some parameters are visible and some not.

ATTENTION

The access to parameters or modifications are allowed only to the qualified serviceman who assumes all responsibility, in case of doubts please contact Clivet.

For any changes not permitted or not approved by Clivet, the same declines any responsibility for malfunctions and/or damages to the unit/system and to people.

Register address	Signification	Description	
200	Home appliance type	The high 8 bits is the type of home appliances: Central heating: 0x07 The lower 8 bits are subtypes R32 refrigerant frequency conversion pump model: 0x02	
201	T1S cooling set temperature upper limit		
202	T1S cooling set temperature lower limit		
203	T1S heating set temperature upper limit		
204	T1S heating set temperature lower limit		
205	TS set temperature upper limit		
206	TS set temperature lower limit		
207	Hot water setting temperature upper limit		
208	Hot water set temperature lower limit		
209	The operating time of the recirculation pump	Recirculation pump, default operating time 5 minutes, adjustment interval 5 - 120 min, with steps of 1 min	
210	Parameter setting 1	BIT15	Hot water enable
		BIT14	Support water tank electric heating TBH
		BIT13	Support sterilization function
		BIT12	Recirculation pump; 1: support; 0 : not supported
		BIT11	Reserved
		BIT10	Recirculation pump; Pipe Disinfect
		BIT9	Cooling enable
		BIT8	T1S cooling high/low temperature setting (read only)
		BIT7	Heating enable
		BIT6	T1S heating high/low temperature setting (read only)
		BIT5	Support T1 sensor
		BIT4	Water temperature sensor of the additional storage tank
		BIT3	Support room thermostat (Room thermostat)
		BIT2	Room thermostat MODE SETTING
		BIT1	Dual Room Thermostat 0= not supported; 1= support
		BIT0	0= space cooling and heating priority, 1= Hot water priority

210	Parameter setting 2	BIT15	Support for backup heat source (IBH) Reserved
		BIT14	IBH supports heating function Reservation
		BIT13	IBH supports hot water function Reserve
		BIT12	Reservation
		BIT11	AHS supports heating function Reservation
		BIT10	AHS supports hot water function Reserve
		BIT9	Support solar module Reservation
		BIT8	Input port definition: 0= remote switch 1= DHW Heater
		BIT7	Smart grid: 0= None 1= Yes
		BIT6	Tw2 sensor enable 0= None 1= Yes
		BIT5	T1S cooling high/low temperature setting
		BIT4	T1S heating high/low temperature setting
		BIT3	Dual zone setting is effective
		BIT2	Reserved
		BIT1	Reserved
		BIT0	Reserved
212	dT5_On	Default: 5°C, range: 2~10°C, adjustment interval 1°C	
213	dT1S5	Default: 10 , Range: 5-20°C, adjustment interval 1°C	
214	T_Interval_DHW	Default: 5min , range:5~30min, adjustment interval 1min	
215	T4DHWmax	Default: 43°C, range 35-43°C, adjustment interval 1°C	
216	T4DHWmin	Default: -10°C, range -20-5°C, adjustment interval 1°C	
217	t_TBH_delay	Default: 90min range: 0~240min ; adjustment interval 5min	
218	dT5S_TBH_off	Default: 5°C, range: 0 ~ 10°C, adjustment interval 1°C	
219	T4_TBH_on	Default: 5°C, range: -5~20°C, adjustment interval 1°C	
220	T5s_DI	Sterilization function water tank set temperature, setting range 60~70°C, default 65 °C	
221	t_DI_max	Maximum sterilization period, setting range: 90~ 300 min , default 210 min ,	
222	t_DI_hightemp	Sterilization high temperature time, setting range: 5~60min , default 15min	
223	t_interval_C	Cooling mode compressor start time interval; range: 5~30min , default value is 5min	
224	dT1SC	Default: 5°C, range: 2-10°C, adjustment interval 1°C	
225	dTSC	Default: 2°C, range: 1-10°C, adjustment interval 1°C	
226	T4cmax	Default: 43°C, range: 35-46°C; adjustment interval 1°C	
227	T4cmin	Default: 10°C, range: -5-25°C; adjustment interval 1°C	
228	t_interval_H	Heating mode compressor start time interval; range: 5~60min, default is 5 min	
229	dT1SH	Default: 5°C, range: 2-10°C, adjustment interval 1°C	

230	dTSH	Default: 2°C, range: 1-10°C, adjustment interval 1°C
231	T4hmax	Default: 25°C, range: 20-35°C, adjustment interval 1°C
232	T4hmin	Default: -15°C, range: -20-5°C, adjustment interval 1°C
233	T4_IBH_on	The external temperature for starting the backup heater , the setting range: -15~10°C, default value: -5°C
234	dT1_IBH_on	The temperature difference between T1S and T1 for starting the backup heater, setting range: 2~10°C, default value 5°C
235	t_IBH_delay	The time that the compressor has run before the first backup heater turns on, setting range: 15~120min, default value 30min
236	t_IBH12_delay	After opening the hydraulic IBH1, IBH2 on delay time setting range: 5~30min, 5min (reservation)
237	T4_AHS_on	The external temperature for starting the additional heating source, the setting range is -15~10°C, the default value is -5°C.
238	dT1_AHS_on	The temperature difference between T1S and T1B for turning the additional heating source on , setting range: 2~10°C, default value is 2°C
239	dT1_AHS_off	AHS external heat source shutdown temperature hysteresis setting range: -5~0°C, the default value 0°C
240	t_AHS_delay	The time that the compressor has run before starting the additional heating source, setting range 5~120min, default value 30min
241	t_DHWHP_max	The maximum time for the heat pump to run hot water, the setting range: 10~600min ; default value: 120min; setting value is minute
242	t_DHWHP_restrict	Maximum operating time of the heat pump in heating/cooling mode. The setting range is: 10~600min; the default value is 30min; the setting value is minute.
243	T4autocmin	The default value is: 25°C, the range is: 20~29°C, the adjustment interval is 1°C.
244	T4autohmax	The default value is: 17°C, the range is: 10~17°C, the adjustment interval is 1°C.
245	T1S_H.A_H	T1 set value in heating mode during vacation, range: 20~25°C, default 25°C
246	T5S_H.A_DHW	T1 set value in hot water mode during vacation, range: 20~25°C, default 25 °C
247	ECO parameter	Reserved, query this register to report address error
248	ECO parameter	Reserved, query this register to report address error
249	ECO parameter	Reserved, query this register to report address error
250	ECO parameter	Reserved, query this register to report address error
251	Comfort parameter	Reserved, query this register to report address error
252	Comfort parameter	Reserved, query this register to report address error
253	Comfort parameter	Reserved, query this register to report address error
254	Comfort parameter	Reserved, query this register to report address error
255	t_DRYUP	Heating days, setting range: 4~15days, default 8 days
256	t_HIGHPEAK	Days for drying of the floor: setting range: 3~7days , default5 days
257	t_DRYD	Cooling days, setting range: 4~15days , default 5 days
258	T_DRYPEAK	Max drying temperature of the floor: setting range:30-55°C, default 45°C
259	t_firstFH	Floor heating first run time, default value 72hrs, setting range: 48-96hrs
260	T1S(First warm)	Target outlet water temperature in preheating for floor mode: setting range: 25~35°C, default: 25°C;

261	T1SetC1	Cooling temperature curve 9 parameters, setting range 5-25°C, default 10°C
262	T1SetC2	Cooling temperature curve 9 parameters, setting range 5-25°C, default 16°C
263	T4C1	Cooling temperature curve 9 parameters, setting range (-5)-46°C, default 35°C
264	T4C2	Cooling temperature curve 9 parameters, setting range (-5)-46°C, default 25°C
265	T1SetH1	Heating temperature curve 9 parameters, setting range 25-60°C, default 35°C
266	T1SetH1	Heating temperature curve 9 parameters, setting range 25-60°C, default 28°C
267	T4H1	Heating temperature curve 9 parameters, setting range (-25)-35°C, default -5°C
268	T4H2	Heating temperature curve 9 parameters, setting range (-25)-35°C, default 7°C
269		Current limiting scheme, 0= No setting; 1~7= Scheme 1~7, default 0
270	HB: t_T4_FRESH_C	Range 0.5 - 6 hours, send value = actual value * 2
270	LB: t_T4_FRESH_H	-
271	T_PUMPI_DELAY	Range 2-20 , send value = actual value * 2
272	EMISSION TYPE	Bit12-15= Zone 2 cooling end type
		Bit8-11= Zone 1 cooling end type
		Bit4-7= Zone 2 heating end type
		Bit0-3= Zone 1 heating end type

Saftey

Operate in compliance with safety regulations in force .

Use single protection devices:

gloves, glasses, helmet, etc..

General

Maintenance must be performed by authorized centres or by qualified personnel

The maintenance allows to:

- maintaining the unit efficient
- reduce the deterioration speed all the equipment is subject to over time
- collect information and data to understand the efficiency state of the unit and prevent possible faults

WARNING

⇒ *Before checking, please verify the following:*

⇒ *the electrical power supply line should be isolated at the beginning*

⇒ *the line isolator device is open, locked and equipped with the suitable warning sign*

⇒ *make sure no tension is present*

⇒ *After switching the power off, wait at least 5 minutes before accessing to the electrical panel or any other electrical component.*

⇒ *Before accessing check with a multimeter that there are no residual stresses.*

Frequency of interventions

Perform an inspection every 6 months.

However, frequency depends on the type of use.

Pan inspections at close intervals in the event of:

- frequent use (continuous or very intermittent use, near the operating limits, etc)
- critical use (service necessary)

WARNING

⇒ *Before performing any work, please read carefully: SAFETY WARNINGS FOR OPERATIONS ON UNITS CONTAINING R32*

SAFETY WARNINGS FOR OPERATIONS ON UNITS CONTAINING R32

Area checks

Before working on systems containing flammable refrigerants, perform safety checks to reduce the risk of combustion to the minimum. Before performing any reparation operations on the cooling system, comply with the following warnings.

Work procedures

Operations must be performed following a controlled procedure so as to reduce the risk of flammable gases or vapours developing.

General work area

All the personnel in charge with maintenance operations and other operators working in the local area must be instructed and monitored as regards the nature of the intervention.

Avoid working in tight spaces. The area surrounding the working space must be cordoned off. Make sure the area is secured by monitoring the flammable material.

Check the presence of refrigerant

Both before and during operations, the area must be monitored with a dedicated refrigerant detector to make sure the technician is aware of the presence of potentially-flammable environments.

Make sure the leak detection equipment is suitable for use with flammable refrigerants and therefore without sparks, suitably sealed or intrinsically safe.

Presence of the fire extinguisher

If hot interventions are not performed on cooling equipment or connected components, suitable fire fighting equipment must be kept at hand.

Keep a dry-powder or CO2 extinguisher near the loading area.

No ignition source

It is absolutely forbidden to use ignition sources that may lead to fire or explosion during operations on the cooling system or on pipes that contain or have contained flammable refrigerant.

All possible ignition sources, including cigarettes, must be kept sufficiently away from the installation, reparation, removal and disposal site as flammable refrigerant may be released in the surrounding area.

Before starting operations, the area surrounding the equipment must be inspected to guarantee the absence of flammables or combustion risks. “SMOKING IS FORBIDDEN” signs must be affixed.

Ventilated area

Before intervening on the system or performing any hot intervention, make sure to be in an outdoor or suitably ventilated area.

Ventilation must be maintained during operations. Ventilation must disperse the released refrigerant safely, preferably outdoors in the atmosphere.

Cooling equipment checks

Should a replacement be necessary, the new components installed must be suitable for the purpose envisaged and compliant with specifications.

Always follow the manufacturer guidelines on maintenance and assistance. In case of doubt, contact the manufacturer technical office for assistance.

The following checks must be preformed on systems containing flammable refrigerants:

- the quantity of the charge must comply with the size of the room where the parts containing refrigerant are installed;
- the machine and ventilation intake function correctly and are not obstructed;
- If an indirect cooling circuit is used, the secondary circuits must be checked to verify the presence of refrigerants; the marking on the equipment remains visible and readable;
- Make sure markings and symbols are always readable; cooling pipes or components must be installed in a position that makes improbable their exposure to substances that may corrode the components

containing refrigerant, unless they are manufactured with material intrinsically resistant to corrosion or suitably protected against corrosion.

Electrical device checks

The reparation and maintenance of electric components must include initial safety checks and component inspection procedures.

In case of a fault that compromises safety, do not perform any electrical connection to the circuit until said fault is suitably resolved.

If it is not possible to repair the fault immediately and electrical components need to remain functioning, a temporary solution must be adopted. This must be reported to the owner of the equipment so as to keep all parties informed.

Initial safety checks must include:

- that condensers are emptied. This operation must be performed safely to avoid any sparks:
- that electrical components and wiring are not exposed during the charging, recovering or venting phases;
- That the earth conductor is continuous.

Repairing sealed components

- During the reparation operations of sealed components, disconnect all the equipment before removing sealed casings etc. If, during operations, it is absolutely necessary for the equipment to remain connected, a leak detection device must be placed in the most critical point so as to report any potentially-dangerous situation.
- Pay particular attention to what follows to guarantee that, while intervening on electrical components, the housing is not altered in a way so as to affect the level of protection. This includes damage to cables, an excessive number of connections, terminals not compliance with the original specifications, damage to gaskets, an unsuitable installation of gaskets, etc.
- Make sure the device is installed safely.
- Check that the seals or sealing materials are not altered in such a way that they no longer the impede the entry of flammable environments. Spare parts must comply with manufacturer specifications.

NOTE:

⇒ *Using silicone sealants may inhibit the effectiveness of a few types of leak detection equipment. It is not necessary to isolate intrinsically safe components before performing operations on them.*

Reparation of intrinsically safe components

Do not apply permanent inductive or capacitive loads to the circuit without making sure that they do not exceed the admissible voltage and current allowed for equipment in use.

Intrinsically safe components are the only component type on which operations can be performed in a flammable atmosphere. The testing device must show a correct value. Replace components only with the parts specified by the manufacturer.

Following a leak, other parts could lead to the combustion of the refrigerant in the atmosphere.

Wires

Make sure wires are not subjected to wear, corrosion, excessive pressure or vibration, that there are no sharp edges and that they do not produce other negative effects on the environment. The inspection must also keep into consideration the effects of tine or the continuous vibration caused e.g. by compressors or fans.

Detection of flammable refrigerants

Under no circumstance is it possible to use potential ignition sources to search or detect refrigerant leaks.

Do not use halide lights (or any other open flame detectors).

Leak detection methods

The following leak detection methods are considered acceptable for systems containing flammable refrigerants. Electric leak detectors must always be used to identify flammable refrigerants, although they do not present a suitable sensitivity level or require recalibration (detection equipment must be calibrated in an area free from refrigerants).

Check that the detector is not a possible source of ignition and that it is suitable for the refrigerant. Leak detection equipment must always be set to an LFL percentage and calibrated depending on the refrigerant used, so the correct gas percentage (25% max) must be verified.

Leak detection fluids are suitable for most refrigerants, although using detergents containing chlorine should be avoided as this substance may react with the refrigerant and corrode copper pipes.

If a leak is suspected, all open flames must be removed or switched off.

If a leak is identified that requires brazing, all the refrigerant must be recovered from the system or isolated (using interception valves) in a section of the system far away from the leak. Oxygen-Free-Nitrogen (OFN) is then purged through the system both before and during the brazing procedure.

Removal and evacuation

When intervening on the cooling circuit to perform repair work or any other type of work, always follow the normal procedure. However, considering the risk of flammability, we recommend following the best practices. Comply with the following procedure:

- remove the refrigerant;
- purge the circuit with inert gas;
- evacuate;
- Purge again with inert gas;
- Interrupt the circuit with interruption or brazing.

The refrigerant charge must be collected in suitable recovery tanks. To make the unit safe, flushing with Oxygen-free-Nitrogen must be performed. This procedure may have to be repeated multiple times. Do not use compressed air or oxygen for this operation.

Flushing is obtained interrupting the system vacuum with OFN and filling until the operating pressure is obtained, then releasing into the atmosphere and restoring the vacuum. This process must be repeated until there is no trace of refrigerant in the system.

When using the final OFN charge, the system must be vented to the atmospheric pressure

to allow the intervention. This step is essential to perform

brazing operations on the pipes.

Make sure that the vacuum pump intake is not near ignition sources and that there is

suitable ventilation.

Charging operations

In addition to conventional charging operations, the following requirements must be complied with:

- When using charging equipment, make sure that the various refrigerants are not contaminated. Flexible tubes or conduits must be as short as possible to reduce to the minimum the quantity of refrigerant contained.
- Tanks must be kept in a vertical position.
- Before loading the system with refrigerant, check that the cooling system is earthed.
- Label the system when fully charged (unless already labelled).
- Make sure not to fill the cooling system excessively.
- Before recharging the system, the pressure must be tested with OFN. A leak test must be performed after the charging operations but before commissioning. Before leaving the site, perform an additional leak test.

Dismantling

Before performing this procedure, it is essential that the technician has become familiar with the equipment and the relative details.

We recommend employing good practices for a safe recovery of the refrigerants.

Before performing the operation, take a sample of oil and refrigerant should an analysis be necessary before reusing the regenerated refrigerant. Before performing the operation, check the availability of electricity.

- Become familiar with the equipment and how it functions.

- Electrically isolate the system.

Before attempting the procedure, check that:

- The mechanical manipulation equipment is available, if necessary, to handle refrigerant tanks;
- All the personal protection equipment is available and employed correctly;
- The recovery procedure is monitored at all times by skilled personnel;
- The recovery equipment and tanks comply with suitable standards.
- If possible, pump the cooling system.
- If it is not possible to obtain a vacuum, make sure that a collector removes the refrigerant from various parts of the system.
- Before proceeding with the recovery, check that the tank is located on the scales.
- Start up the recovery machine and use it following the instructions by the manufacturer.
- Do not fill the tanks excessively. (Do not exceed 80% of the liquid volume).
- Do not exceed the tank's maximum operating pressure, not even momentarily.
- Once the tanks are filled correctly and the process is over, make sure that the tanks and equipment are immediately removed from the site and that all insulation valves on the equipment are closed.
- The refrigerant recovered must not be loaded into another cooling system unless it has been cleaned and checked.

Labelling

Equipment must be labelled reporting the dismantling and emptying of the refrigerant.

Labels must be dated and signed.

Make sure all the equipment is labelled and reporting the presence of flammable refrigerant.

Recovery

When removing the refrigerant from the system, please adopt good practices to remove all refrigerants safely in case of both assistance or decommissioning operations.

When transferring the refrigerant into the tanks, make sure only suitable tanks are used to recover the refrigerant.

Make sure enough tanks are used.

All the tanks to be used are designated for the recovered refrigerant and are labelled for that specific refrigerant (e.g. special tanks for refrigerant collection.

Tanks must be equipped with a perfectly-functioning safety valve and relative interception valves.

Empty recovery tanks are evacuated and, if possible, cooled before recovery.

Recovery equipment must be perfectly functioning with the respective instruction booklets at hand and they must be suitable to recover flammable refrigerants. A series of perfectly-functioning calibrates scales must also be available.

Flexible tubes must be equipped with leak-proof disconnection fittings in good condition. Before using the recovery machine, make sure it is in good condition, maintained and that all associated electrical components are sealed to avoid combustion in case of a refrigerant leak. Please contact the manufacturer in case of doubt.

The refrigerant recovered must be taken to the supplier in suitable recovery tanks and with the relative waste transfer note suitably filled in.

Do not mix the refrigerants in the recovery units nor in the tanks.

If it is necessary to remove compressors or compressor oils, make sure they are evacuated to an acceptable level to make sure no trace is left of the flammable refrigerant inside the lubricant. The evacuation process must be performed before taking the compressors back to the suppliers.

The electric resistance must be used with the compressor body only to accelerate this process.

Operations to discharge the oil from the system must be performed in full safety.

20. Transport, mark and storage

1 Transport of equipment containing flammable refrigerants
Compliance with transport regulations

2 Marking of equipment with symbols
Compliance with local regulations
3 Disposal of equipment employing flammable refrigerants
Compliance with national regulations
4 Storage of equipment/devices
The equipment must be stored in compliance with the instructions provided by the manufacturer.
5 Storing packed (unsold) equipment
Packing must be performed in such a way that mechanical damage to the equipment inside it does not cause refrigerant leaks.
The maximum number of elements that can be stored together is determined by local regulations.

Checklist for recommended regular checks

Checks effected on.....by.....of the company.....

√	intervention frequency (months)	1	6	12
□	Panel fixing			X
□	External unit fan fixing		X	
□	External unit coil cleaning		X	
□	Charged pressure of water system		X	
□	Docking joints, caps and shafts		X	
□	Leak visual check on solar panel fittings		X	
□	Air in the pipes			X
□	Flow switch / differential pressure switch function			X
□	Drain dirt separator	X	X	X
□	Capacity contactor status			X
□	Terminal closing, cable insulation integrity			X
□	Voltage and phase unbalancing (no load and on-load)		X	
□	Absorptions of the single electrical loads		X	
□	Compressor carter resi stance test		X	
□	Leak control *			X
□	Measure of operating parameters of the refrigerant circuit		X	
□	Check drier filter			X
□	Presence of oil stains		X	
□	Closure of pipe unions, Scrader caps		X	
□	Protective device / integrity test : safety valves, pressure switches, thermostats, flow switches etc		X	
□	Check schedulers, setpoints, compensations, etc...		X	
□	Control device/integrity test: alarm signalling, thermometers, probes, pressure gauges etc		X	
□	Fill in the unit booklet			

NOTE

⇒ *Refer to the local regulations. Companies and technicians performing installation, maintenance/repair, leak control and recovery operations must be CERTIFIED as set out by the local regulations.*

Unit booklet

It's advisable to create a unit booklet to take notes of the unit interventions.

In this way, it will be easier to adequately schedule the various interventions and facilitate any troubleshooting.

On the schedule note:

- date
- intervention description
- carried out measures etc.

Standby mode

If a long period of inactivity is foreseen:

- turn off the power
- avoid the risk of frost (empty the system or add glycol)

Turn off the power to avoid electrical risks or damages by lightning strikes.

With lower temperatures keep heaters turned on in of the electrical panel (option).

It's recommended that the re-start after the stopping period is performed by a qualified technician, especially after seasonal stops or seasonal

switching.

When restarting, refer to what is indicated in the "start-up" section.

Schedule technical assistance in advance to avoid hitches and to guarantee that the system can be used when required

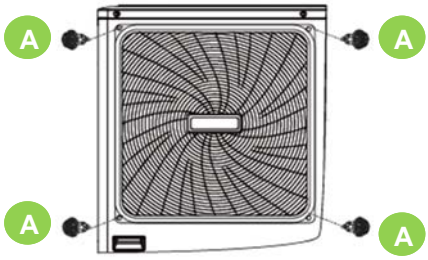
External unit fan

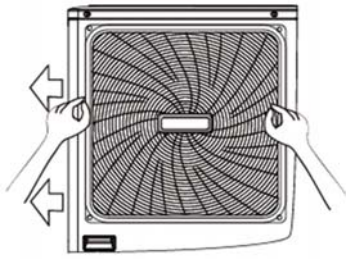
Check:

- ensure that the fan and the relative protection grids are well fixed
- The fan bearings (evident by noise and anomalous vibrations)
- the terminal protection covers are closed and the cable holders are properly positioned

Access to the fan

- Remove the screws (A)
- Push the grill to the left until it stops.
- Then pull its right edge, the grill can now be removed.
- You can also reverse the procedure.





DANGER

⇒ *Exercise caution to avoid a possible hand injury.*

Outdoor unit air coil

Accidental contact with the exchanger flaps can cause injuries from cut: use protective gloves.

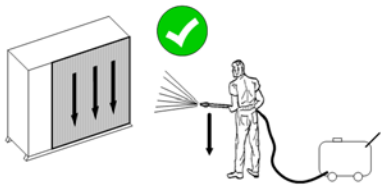
The coil must allow maximum thermal exchange, therefore, the surface must be clear from dirt and scaling.

Clean the air inlet side.

Use a soft brush or aspirator or pressurised air jet or high-pressure water jet machine.

Keep the direction parallel to the flow of the flaps to avoid damages.

Check the aluminium flaps have not been damaged or folded, on the contrary contact an authorised after-sales assistance centre to "comb" the coil for excellent air flow.



Outdoor unit condensate drain

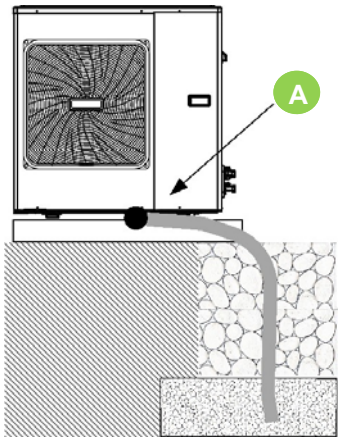
Dirt or scale can give rise to clogging.

Also, microorganisms and mould can flourish in the bowl.

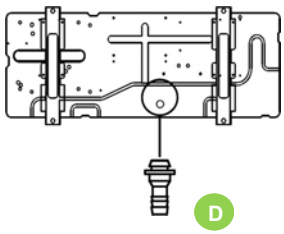
Foresee periodical cleaning with suitable detergents and, eventually, disinfect with sanitising products.

Once cleaning is completed, pour water inside the bowl to check the regular outflow.

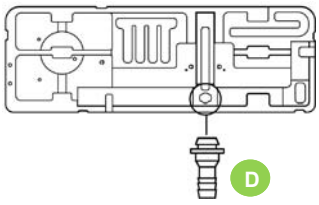
A - Condensate discharge connection



Size 2.1 – 3.1



Size 4.1 – 5.1



Periodic system checks

- Charge check of expansion tanks
- Water filter cleaning check
- Check system and aqueduct operating pressures

Expansion vessel

Check the expansion vessel charge (at least once a year).

First check that the expansion vessel is totally drained of water.

If you necessary load with nitrogen, take care that the pressure does not exceed the value indicated on the label.

Water filter

Check that no impurities prevent the correct passage of water.

Saftey valves

The safety valves must be checked regularly.

Almost all losses are caused by impurities deposited inside the valve.

It's normal if some water drops from the hole of saftey valve during operation.

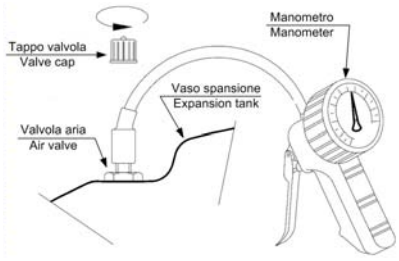
But, if there is a great amount of water, call your service agent for instructions.

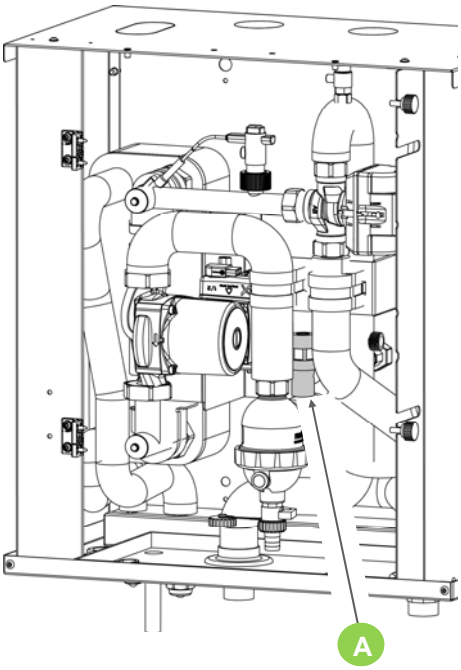
Please beware of burn, beware of the hot water from the valve.

To carry out a wash:

- manually open the valve
- rotate the knob in the sense indicated by the arrow in the knob.

A. System saftey valve (3 bar)





Magnetic sludge

Magnetic filter “A” separates the impurities (sand particles, rust … etc) present in the system water.

NOTE

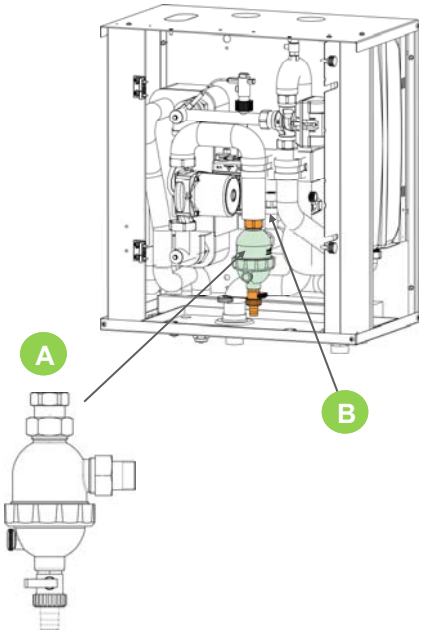
⇒ *Open the safety valve (B) to release the system pressure.*

The impurities are collected in a settling chamber.

Cleaning the filter can also be done with a working system.

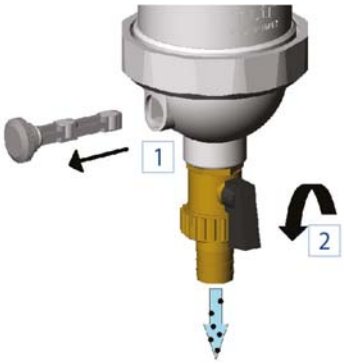
Clean the filter:

- During the start up of the unit
- After one week from the start up
- After one month from start up
- Once a year



Unloading

- Remove the magnet holder cartridge (1);
- Open the tap to purge impurities (2);
- Close the tap.



Cleaning (extraordinary)

Close the shut-off valves of the system and water supply.

Disassembly sequence:

- Unscrew the ring nut (1) of the lower cover (2) of the dirt separator and remove the filter
- Take out the magnet cartridge.
- Clean the filter and the bottom cover.
- Reinsert the magnet cartridge.
- Close the bottom cover of the dirt separator
- Open the shut-off valves of the plant and aqueduct.

Check pressure of the plant

Structure

Check the condition of the parts making up the structure.

Paint so as to eliminate or reduce oxidation at the points in the unit where this problem may occur.

Check that the panelling is fastened correctly.

Poor fastening may give rise to malfunctions and abnormal noise and vibration.

Disconnection

WARNING

⇒ *Before performing any operation, read the warnings found in the Maintenance chapter.*

Avoid leak or spills into the environment.

Before disconnecting the unit, the following must be recovered, if present:

- refrigerant gas
- Anti-freeze solutions in the hydraulic circuit

Awaiting decommissioning and disposal, the unit can also be stored outdoors, as bad weather and rapid changes in temperature do not harm the environment provided that the electric, cooling and hydraulic circuits of the unit are intact and closed.

Warning:
Fire hazard
Flammable materials

WEEE INFORMATION

The manufacturer is registered on the EEE National Register, in compliance with implementation of Directive 2012/19/EU and relevant national regulations on waste electrical and electronic equipment.

This Directive requires electrical and electronic equipment to be disposed of properly.

Equipment bearing the crossed-out wheelie bin mark must be disposed of separately at the end of its life cycle to prevent damage to human health and to the environment.

Electrical and electronic equipment must be disposed of together with all of its parts.

To dispose of “household” electrical and electronic equipment, the manufacturer recommends you contact an authorised dealer or an authorised ecological area.

“Professional” electrical and electronic equipment must be disposed of by authorised personnel through established waste disposal authorities around the country.

In this regard, here is the definition of household WEEE and professional WEEE:

WEEE from private households: WEEE originating from private households and WEEE which comes from commercial, industrial, institutional and other sources which, because of its nature and quantity, is similar to that from private households. Subject to the nature and quantity, where the waste from EEE was likely to have been by both a private household and users of other than private households, it will be classed as private household WEEE;

Professional WEEE: all WEEE which comes from users other than private households.

This equipment may contain:

refrigerant gas, the entire contents of which must be recovered in suitable containers by specialised personnel with the necessary qualifications;

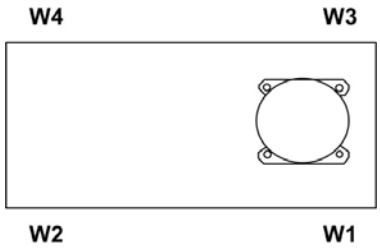
- lubrication oil contained in compressors and in the cooling circuit to be collected;
- mixtures with antifreeze in the water circuit, the contents of which are to be collected;
- mechanical and electrical parts to be separated and disposed of as authorised.

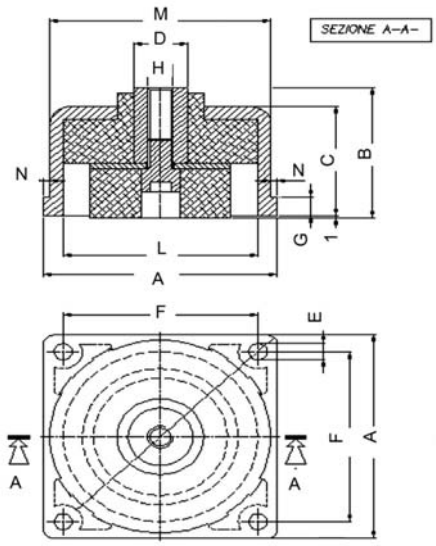
When machine components to be replaced for maintenance purposes are removed or when the entire unit reaches the end of its life and needs to be removed from the installation, waste should be separated by its nature and disposed of by authorised personnel at existing collection centres.

Antivibration rubber mounts for external unit

The rubber antivibration mounts reduce the vibrations of compressor during its operation and they are installed at the base toe.

Code	Size	W1	W2	W3	W4
PE181101	2.1 - 5.1	BB30 - 60 Sh	BB30 - 45 Sh	BB30 - 60 Sh	BB30 - 45 Sh
		RED	BEIGE	RED	BEIGE



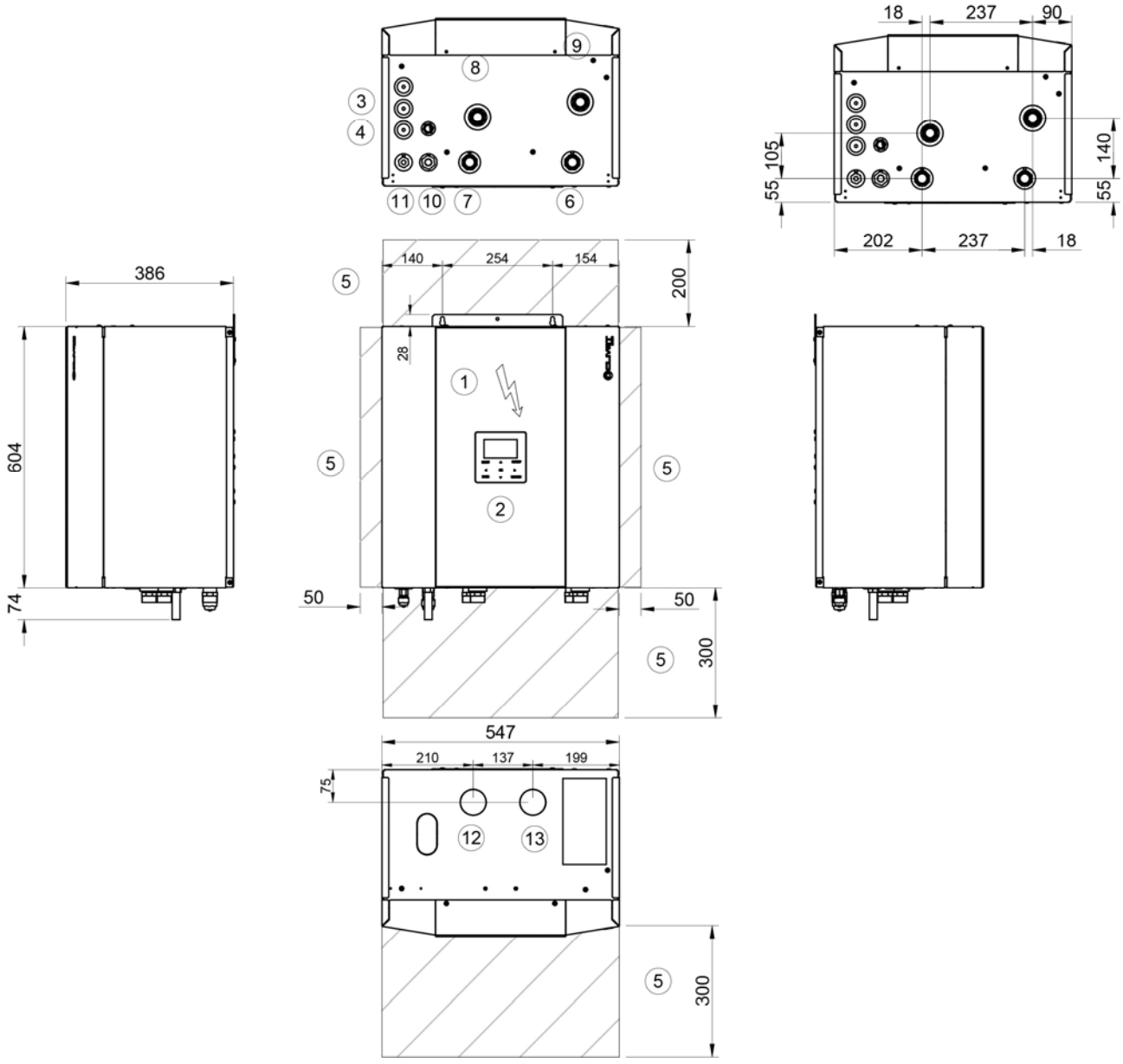


Dimensions

PE181101

A	B	C	D	E	F	G	H	L	M	N
59 mm	36 mm	27,5 mm	20 mm	6,5 mm	42 mm	8 mm	M8	42 mm	49 mm	5 mm

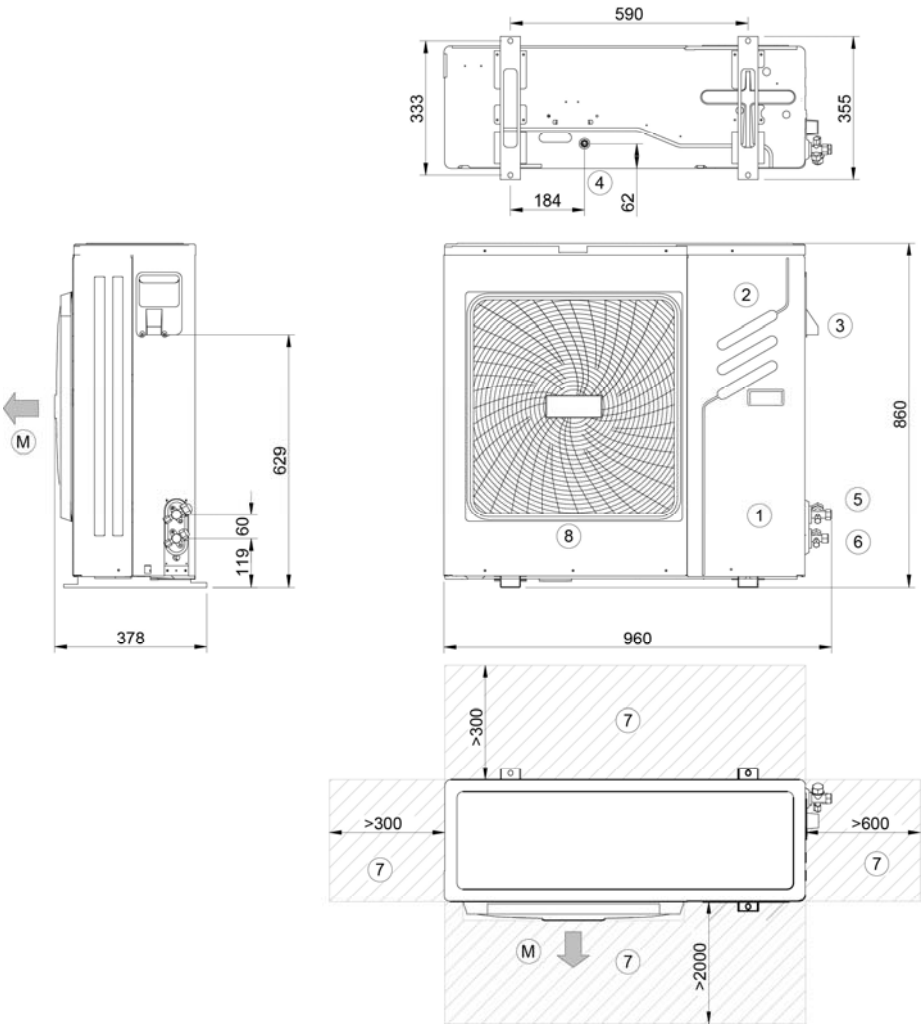
Dimensional
Internal unit



1 Electric panel
2 Controller keypad
3 Electrical line intake
4 Condensate drain ø18mm
5 Functional spaces
6 DHW exchanger supply ACS ø1”
7 DHW exchanger return ACS ø1”
8 Supply to the utility installation ø1”
9 Return to the utility installation ø1”
10 Gas line (ø5/8” G)
11 Liquid line (ø3/8” G)
12 Boiler inlet (option)
13 Boiler outlet (option)

Size		A
Operating weight	kg	50
Shipping weight	kg	58

External unit
Size 2.1 - 3.1

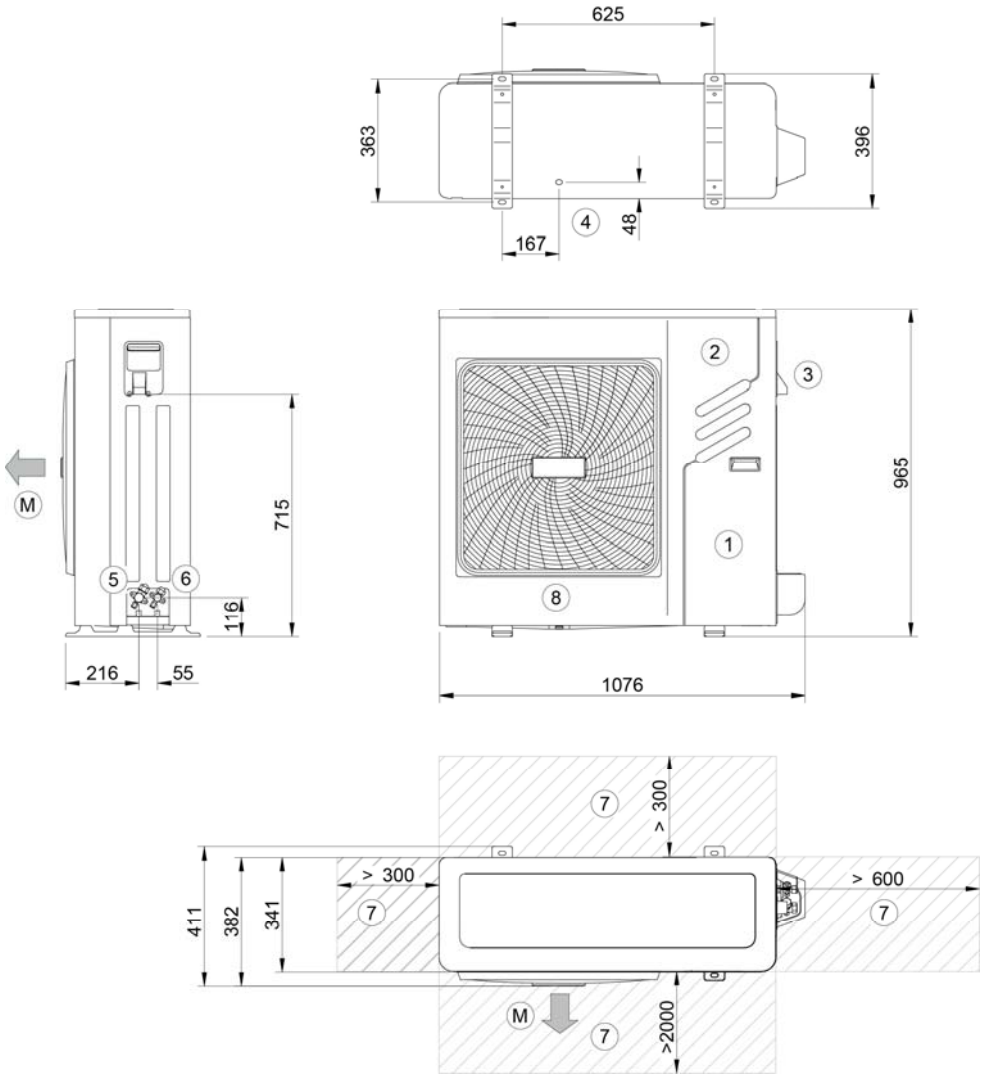


1 Compressor compartment
2 Electrical panel
3 Power input
4 Condensate drain
5 Suction line connection (ø5/8" G)
6 Liquid line connection (ø3/8" G)
7 Functional spaces
8 Electric fan

(M) Air supply

Size		2.1 -3.1
Operating weight	kg	57
Shipping weight	kg	60

Size 4.1 - 5.1



1 Compressor compartment
2 Electrical panel
3 Power input
4 Condensate drain
5 Suction line connection (ø5/8" G)
6 Liquid line connection (ø3/8" G)
7 Functional spaces
8 Electric fan

(M) Air supply

Size		4.1 - 5.1
Operating weight	kg	67
Shipping weight	kg	79

General techinacal data

Size			2.1	3.1	4.1	5.1
Heating						
Air 7°C - Water 35°C						
Heating capacity	1	kW	4,49	6,32	8,37	10,26
Total power input	1	kW	0,90	1,32	1,72	2,19
COP	1	-	5,01	4,79	4,87	4,68
Water flow-rate	1	l/s	0,22	0,31	0,41	0,48
Nominal available pressure	1	kPa	38,0	46,0	34,0	20,0
Maximum available pressure	1	kPa	67,0	57,0	38,0	20,0
Air 7°C - Water 35°C						
Heating capacity	2	kW	4,59	5,55	6,46	8,02
Total power input	2	kW	1,50	1,91	2,13	2,69
COP	2	-	3,07	2,90	3,04	2,98
Water flow-rate	2	l/s	0,23	0,31	0,32	0,40
Nominal available pressure	2	kPa	38,0	48,0	37,0	28,0
Maximum available pressure	2	kPa	68,0	60,0	43,0	28,0
Air 7°C - Water 45°C						
Heating capacity	3	kW	4,14	6,09	8,02	10,30
Total power input	3	kW	1,12	1,66	2,10	2,81
COP	3	-	3,70	3,66	3,82	3,67
Water flow-rate	3	l/s	0,20	0,29	0,38	0,47
Nominal available pressure	3	kPa	39,0	47,0	37,0	21,0
Maximum available pressure	3	kPa	68,0	59,0	43,0	21,0
Cooling						
Air 35°C - Water 18°C						
Cooling capacity	4	kW	4,63	6,79	8,53	9,73
Total power input	4	kW	0,89	1,32	1,71	2,00
EER	4	-	5,21	5,14	5,00	4,87
Water flow-rate	4	l/s	0,22	0,32	0,41	0,45
Nominal available pressure	4	kPa	38,0	45,0	34,0	27,0
Maximum available pressure	4	kPa	69,0	55,0	38,0	27,0
Air 35°C - Water 7°C						
Cooling capacity	5	kW	4,56	6,17	7,39	9,06
Total power input	5	kW	1,31	1,92	2,37	3,01
EER	5	-	3,49	3,21	3,12	3,01
Water flow-rate	5	l/s	0,22	0,30	0,35	0,41
Nominal available pressure	5	kPa	38,0	46,0	37,0	34,0
Maximum available pressure	5	kPa	67,0	58,0	39,0	38,0

Size			2.1	3.1	4.1	5.1
ErP						
Average climate conditions - Heat pumps for High temperature applications						
Rated power	6	kW	5	6	8	9
SCOP	6		3,37	3,37	3,40	3,56
Generator energy class	6		A++	A++	A++	A++
η_s	6	%	132	132	133	140
System Energy Class	6		A++	A++	A++	A++
η_s	6	%	137	137	138	145
Average climate conditions - Heat pumps for Low temperature applications						
Rated power	7	kW	5	6	8	10
SCOP	7		4,73	4,89	4,96	5,04
Generator energy class	7		A+++	A+++	A+++	A+++
η_s	7	%	186	192	195	199
System Energy Class	7		A+++	A+++	A+++	A+++
η_s	7	%	191	197	200	204

1 User side entering/leaving water temperature 30/35 °C, source side air 7°C (U.R. = 85% Heat power data, Total power input and COP in accordance with EN 14511:2018
2 User side entering/leaving water temperature 30/35 °C, source side air -7°C Heat power data, Total power input and COP in accordance with EN 14511:2018
3 User side entering/leaving water temperature 40/45 °C, source side air 7°C (U.R. = 85% Heat power data, Total power input and COP in accordance with EN 14511:2018
4 User side entering/leaving water temperature 18/23 °C, source side air 35°C Heat power data, Total power input and COP in accordance with EN 14511:2018
5 User side entering/leaving water temperature 7/12 °C, source side air 35°C Heat power data, Total power input and COP in accordance with EN 14511:2018
6 The product is conforming with the European ErP Directives, which includes Commission Delegated Regulation (EU) N. 811/2018 and Commission Delegated Regulation N. 813/2013, Clima Average, High Temperature 47/55°C
7 The product is conforming with the European ErP Directives, which includes Commission Delegated Regulation (EU) N. 811/2018 and Commission Delegated Regulation N. 813/2013, Clima Average, Low Temperature 30/35°C

* All data calculated with zero height difference and equivalent length of 7m.

Construction - Indoor unit

Size			A
System characteristics			
Maximum circuit pressure	1	bar	3
System expansion tank		l	8
Dimensions			
Length of unit		mm	547
Depth of unit		mm	386
Height of unit		mm	604
Operation weight		kg	50

1 Sufficient volume up to a maximum of 60 litres of system water content.

Construction - Outdoor unit

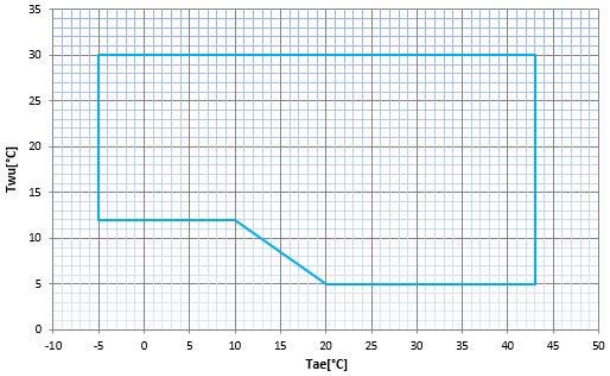
Size			2.1	3.1	4.1	5.1
Characteristics						
Compressor			Rotary	Rotary	Rotary	Rotary
Refrigerant			R-32	R-32	R-32	R-32
Refrigerant charge		kg	1,55	1,55	1,65	1,65
GWP		t_{CO2}	675	675	675	675
Equivalent tons of CO_2 (*)		t_t	1,05	1,05	1,11	1,11
Oil charge		l	0,46	0,46	0,46	0,46
Type of fan	1		AX	AX	AX	AX
Standard air flow rate		m^3/h	2860	2860	4750	4750
Outdoors unit sound pressure at 1 metre	2	dB(A)	47	48	48	50
Sound power	2	dB(A)	61	62	63	65
Dimensions						
Length of unit		mm	960	960	1075	1075
Depth of unit		mm	380	380	395	395
Height of unit		mm	860	860	965	965
Operation weight		kg	57	57	67	67

1 AX axial fan
2 The sound levels are referred to a unit at full load, under nominal test conditions. Data referred to the following conditions: service side exchanger inlet/outlet water 47/55 °C source side exchanger inlet air 7°C.

The sound pressure level refers to a distance of 1 m from the external surface of the unit operating in the free field. Sound pressure level determined using the intense metric method (UNI EN ISO 9614-2)

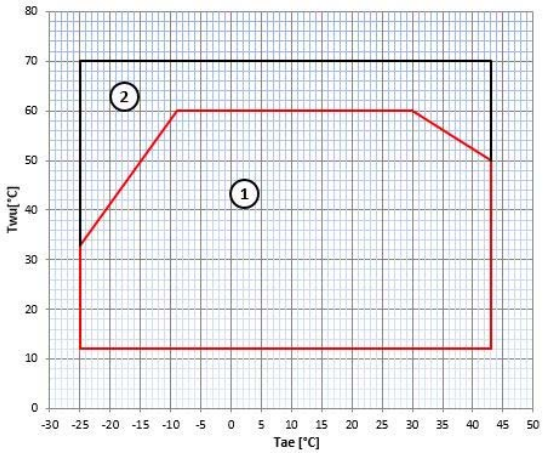
(*) It contains fluorinated greenhouse gases

Operational limits - Cooling



Twu [°C] = Exchanger water outlet temperature
Tae [°C] = Outdoors exchanger air inlet temperature

Operational limits - Heating

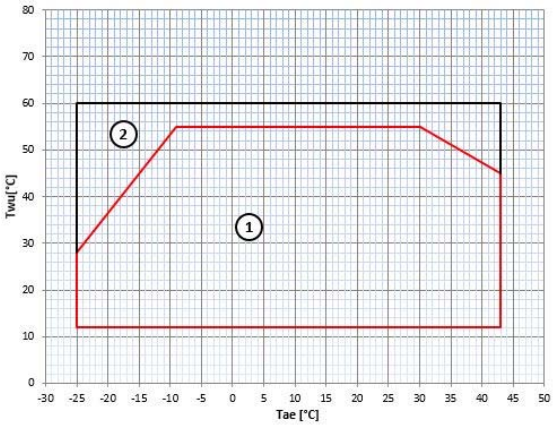


Twu [°C] = Exchanger water outlet temperature
Tae [°C] = Outdoors exchanger air inlet temperature

1 Operating range of heat pump alone
2 Operating range of hybrid solution

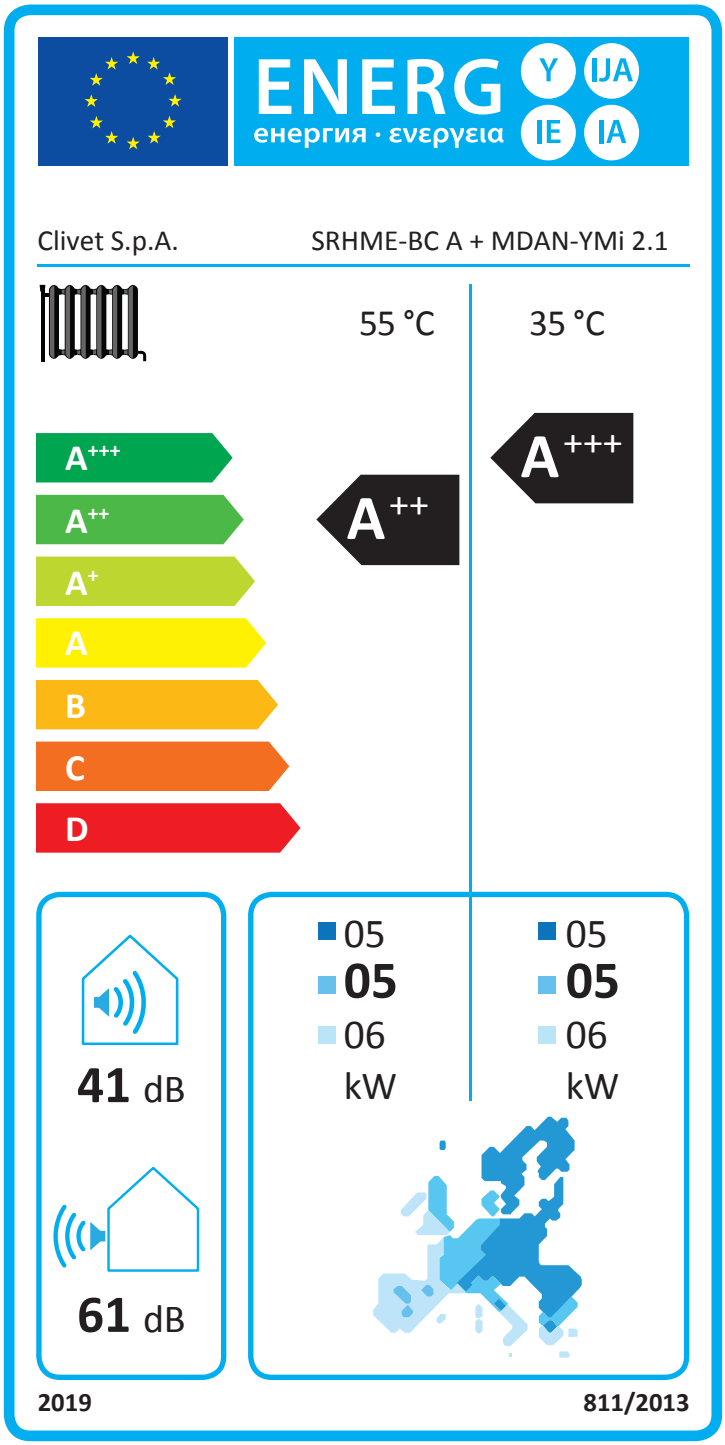
In the configuration with electrical integration resistance, the limits vary according to the electrical power of the chosen resistance.

Operational limits - Domestic hot water



Twu [°C] = Temperature domestic hot water
Tae [°C] = Outdoors exchanger air inlet temperature

1 Operating range of heat pump alone
2 Operating range of hybrid solution


ENERG
енергия · ενεργεια
Y
IJA
IE
IA
Clivet S.p.A.
SRHME-BC A + MDAN-YMi 2.1
55 °C
35 °C
A+++
A++
A+
A
B
C
D
A++
A+++
41 dB
61 dB
05
05
06
kW
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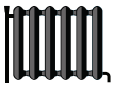
Clivet S.p.A.

SRHME-BC A + MDAN-YMi 2 .1



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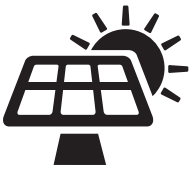
+  ☐

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A+++
A++
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A++

2015

811/2013

Information requirements for heat pump space heaters and heat pump combination heaters.
Informazioni obbligatorie per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore

Model(s): / Modelli:	SRHME-BC A + MDAN-YMi 2.1
Air-to-water heat pump: / Pompa di calore aria/acqua:	YES
Water-to-water heat pump: / Pompa di calore acqua/acqua:	NO
Brine-to-water heat pump: / Pompa di calore salamoia/acqua:	NO
Low-temperature heat pump: / Pompa di calore a bassa temperatura:	NO
Equipped with a supplementary heater: / Con riscaldatore supplementare:	NO
Heat pump combination heater: / Apparecchio misto a pompa di calore:	NO

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.
I parametri sono dichiarati per l'applicazione a temperatura media, tranne per le pompe di calore a bassa temperatura Per le pompe di calore a bassa temperatura, i parametri sono dichiarati per l'applicazione a bassa temperatura.

Parameters shall be declared for average climate conditions. I parametri sono dichiarati per condizioni climatiche medie.

Item Elemento	Symbol Simbolo	Value Valore	Unit Unità	Item Elemento	Symbol Simbolo	Value Valore	Unit Unità
Rated heat output (*) / Potenza termica nominale (*)	$Prated$	5	kW	Seasonal space heating energy efficiency / Efficienza energetica stagionale del riscaldamento d'ambiente	η_s	132	-
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj Capacità di riscaldamento dichiarata a carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj Coefficiente di prestazione dichiarato o indice di energia primaria per carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj			
T_j = - 7°C	Pdh	4.26	kW	T_j = -7 °C	$COPd$	2.10	-
T_j = + 2°C	Pdh	3.09	kW	T_j = +2 °C	$COPd$	3.28	-
T_j = + 7°C	Pdh	1.98	kW	T_j = +7 °C	$COPd$	4.49	-
T_j = + 12°C	Pdh	1.27	kW	T_j = +12 °C	$COPd$	5.53	-
Tj = bivalent temperature / Temperatura bivalente	Pdh	4.37	kW	Tj = bivalent temperature / Temperatura bivalente	$COPd$	2.38	-
"Tj = operation limit temperature / temperatura limite di esercizio"	Pdh	4.68	kW	"Tj = operation limit temperature / temperatura limite di esercizio"	$COPd$	1.93	-
"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	Pdh	-	kW	"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	$COPd$	-	-
Bivalent temperature / Temperatura bivalente	T_{biv}	-5	°C	"For air-to-water heat pumps: Operation limit temperature / Per le pompe di calore aria/ acqua: temperatura limite di esercizio"	TOL	-10	°C
"Cycling interval capacity for heating / Ciclicità degli intervalli di capacità per il riscaldamento"	$Pcych$	-	kW	Cycling interval efficiency / Efficienza della ciclicità degli intervalli	$COPcyc$	-	-
Degradation co-efficient (**) / Coefficiente di degradazione (**)	Cdh	0.9	-	"Heating water operating limit temperature / Temperatura limite di esercizio di riscaldamento dell'acqua"	$WTOL$	60	°C

Power consumption in modes other than active mode / Consumo energetico in modi diversi dal modo attivo				Supplementary heater / Riscaldatore supplementare			
Off mode / Modo spento	P_{OFF}	0.015	kW	Rated heat output (*) / Potenza termica nominale (*)	$Psup$	-	kW
Thermostat-off mode / Modo termostato spento	P_{TO}	0.015	kW				
Standby mode / Modo stand-by	P_{SB}	0.015	kW	Type of energy input / Tipo di alimentazione energetica		-	
Crankcase heater mode / Modo riscaldamento del carter	P_{CK}	0.000	kW				
Other items / Altri elementi							
Capacity control / Controllo della capacità	VARIABILE			"For air-to-water heat pumps: Rated air flow rate, outdoors / Per le pompe di calore aria/ acqua: portata d'aria, all'esterno"	-	2860	m³/h
"Sound power level, indoors/ outdoors / Livello della potenza sonora, all'interno/all'esterno"	L_{WA}	41/61	dB	"For water-/brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger / Per le pompe di calore acqua/acqua e salamoia/acqua: flusso di salamoia o acqua nominale, scambiatore di calore all'esterno"	-	-	m³/h
Emissions of nitrogen oxides / Emissioni di ossidi di azoto	NO_X	-	-				
For heat pump combination heater: / Per gli apparecchi di riscaldamento misti a pompa di calore:							
Declared load profile / Profilo di carico dichiarato	-			Water heating energy efficiency / Efficienza energetica di riscaldamento dell'acqua	η_{wh}	-	-
Daily electricity consumption / Consumo quotidiano di energia elettrica	Q_{elec}	-	kWh	Daily fuel consumption / Consumo quotidiano di combustibile	Q_{fuel}	-	kWh
Contact details / Recapiti.	CLIVET SPA - VIA CAMP LONC, 25 - Z.I. VILLAPAIERA - 32032 FELTRE (BL) - ITALY						

"(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9. /
(*) Per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore, la potenza termica nominale Pnominale è pari al carico teorico per il riscaldamento Pdesignh e la potenza termica nominale di un riscaldatore supplementare Psup è pari alla capacità supplementare di riscaldamento sup(Tj). (**) Se Cdh non è determinato mediante misurazione, il coefficiente di degradazione è Cdh = 0,9."

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 2.1
Size / Grandezza	2		2.1
Medium-temperature application /Applicazione a media temperatura	3	°C	55
Low-temperature application /Applicazione a bassa temperatura	4	°C	35
Medium-temperature class / Classe a media temperatura	5		A++
Low-temperature class / Classe a bassa temperatura	6		A+++
P_{tn}	7	kW	5
$Q_{he_ambiente}$	8	kWh	3320
η_s	9	%	132
LwA_in	10	dB	41
FOM	11		NO
Precautions / Precauzioni	12	See installation and operating manual / Vedi manuale di uso e manutenzione	
P_{th_colder}	13	kW	5
P_{th_warmer}	14	kW	6
Q_{HE_colder}	15	kWh	3814
Q_{HE_warmer}	16	kWh	1930
η_{s_colder}	17	%	130
η_{s_warmer}	18	%	166
LwA_out	19	dB	61

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 2.1
Size / Grandezza	2	2.1
Device class	3	VIII
η_s	4	5

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	132
II	2		0
III	3		5.35
IV	4		2.09
V	5		2
VI	6		34

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 2.1
Size / Grandezza	2		2.1
Medium-temperature application /Applicazione a media temperatura	3	°C	
Low-temperature application /Applicazione a bassa temperatura	4	°C	
Medium-temperature class / Classe a media temperatura	5		Classe di efficienza energetica a media temperatura
Low-temperature class / Classe a bassa temperatura	6		Classe di efficienza energetica a bassa temperatura
P_{tn}	7	kW	Potenza termica nominale
$Q_{he_ambiente}$	8	kWh	Consumo annuo di energia
η_s	9	%	Efficienza energetica stagionale media
LwA_in	10	dB	Livello di potenza sonora all'interno
FOM	11		
Precautions / Precauzioni	12	Precauzioni da adottare in fase di montaggio, installazione o manutenzione	
P_{th_colder}	13	kW	Potenza termica nominale in condizioni più fredde
P_{th_warmer}	14	kW	Potenza termica nominale in condizioni più calde
Q_{HE_colder}	15	kWh	Consumo annuo di energia in condizioni più fredde
Q_{HE_warmer}	16	kWh	Consumo annuo di energia in condizioni più calde
η_{s_colder}	17	%	Efficienza energetica stagionale in condizioni più fredde
η_{s_warmer}	18	%	Efficienza energetica stagionale in condizioni più calde
LwA_out	19	dB	Livello di potenza sonora all'esterno

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 2.1
Size / Grandezza	2	2.1
Device class	3	Classe del dispositivo di controllo
η_s	4	Contributo del dispositivo all'efficienza stagionale

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	Efficienza energetica stagionale
II	2		Fattore di ponderazione della potenza termica
III	3		$294/(11 \cdot P_{nominale})$
IV	4		$115/(11 \cdot P_{nominale})$
V	5		$\eta_s - \eta_{s_colder}$
VI	6		$\eta_{s_warmer} - \eta_s$

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SRHME-BC A + MDAN-YMi 3.1

	55 °C	35 °C
A+++		A+++
A++	A++	
A+		
A		
B		
C		
D		

41 dB

62 dB

06	06	06
06	**06**	**06**
08	08	08
kW	kW	kW

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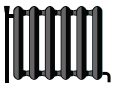
SRHME-BC A + MDAN-YMi 3 .1



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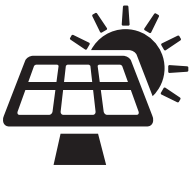
+  ☐

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Information requirements for heat pump space heaters and heat pump combination heaters.
Informazioni obbligatorie per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore

Model(s): / Modelli:	SRHME-BC A + MDAN-YMi 3.1
Air-to-water heat pump: / Pompa di calore aria/acqua:	YES
Water-to-water heat pump: / Pompa di calore acqua/acqua:	NO
Brine-to-water heat pump: / Pompa di calore salamoia/acqua:	NO
Low-temperature heat pump: / Pompa di calore a bassa temperatura:	NO
Equipped with a supplementary heater: / Con riscaldatore supplementare:	NO
Heat pump combination heater: / Apparecchio misto a pompa di calore:	NO

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.
I parametri sono dichiarati per l'applicazione a temperatura media, tranne per le pompe di calore a bassa temperatura Per le pompe di calore a bassa temperatura, i parametri sono dichiarati per l'applicazione a bassa temperatura.

Parameters shall be declared for average climate conditions. I parametri sono dichiarati per condizioni climatiche medie.

Item Elemento	Symbol Simbolo	Value Valore	Unit Unità	Item Elemento	Symbol Simbolo	Value Valore	Unit Unità
Rated heat output (*) / Potenza termica nominale (*)	$Prated$	6	kW	Seasonal space heating energy efficiency / Efficienza energetica stagionale del riscaldamento d'ambiente	η_s	132	-
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj Capacità di riscaldamento dichiarata a carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj Coefficiente di prestazione dichiarato o indice di energia primaria per carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj			
T_j = - 7°C	Pdh	5.17	kW	T_j = -7 °C	$COPd$	2.09	-
T_j = + 2°C	Pdh	3.09	kW	T_j = +2 °C	$COPd$	3.28	-
T_j = + 7°C	Pdh	1.98	kW	T_j = +7 °C	$COPd$	4.49	-
T_j = + 12°C	Pdh	1.27	kW	T_j = +12 °C	$COPd$	5.53	-
Tj = bivalent temperature / Temperatura bivalente	Pdh	5.17	kW	Tj = bivalent temperature / Temperatura bivalente	$COPd$	2.09	-
"Tj = operation limit temperature / temperatura limite di esercizio"	Pdh	4.79	kW	"Tj = operation limit temperature / temperatura limite di esercizio"	$COPd$	1.85	-
"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	Pdh	-	kW	"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	$COPd$	-	-
Bivalent temperature / Temperatura bivalente	T_{biv}	-7	°C	"For air-to-water heat pumps: Operation limit temperature / Per le pompe di calore aria/ acqua: temperatura limite di esercizio"	TOL	-10	°C
"Cycling interval capacity for heating / Ciclicità degli intervalli di capacità per il riscaldamento"	$Pcych$	-	kW	Cycling interval efficiency / Efficienza della ciclicità degli intervalli	$COPcyc$	-	-
Degradation co-efficient (**) / Coefficiente di degradazione (**)	Cdh	0.9	-	"Heating water operating limit temperature / Temperatura limite di esercizio di riscaldamento dell'acqua"	$WTOL$	60	°C

Power consumption in modes other than active mode / Consumo energetico in modi diversi dal modo attivo				Supplementary heater / Riscaldatore supplementare			
Off mode / Modo spento	P_{OFF}	0.015	kW	Rated heat output (*) / Potenza termica nominale (*)	$Psup$	-	kW
Thermostat-off mode / Modo termostato spento	P_{TO}	0.015	kW				
Standby mode / Modo stand-by	P_{SB}	0.015	kW	Type of energy input / Tipo di alimentazione energetica	-		
Crankcase heater mode / Modo riscaldamento del carter	P_{CK}	0.000	kW				
Other items / Altri elementi							
Capacity control / Controllo della capacità	VARIABILE			"For air-to-water heat pumps: Rated air flow rate, outdoors / Per le pompe di calore aria/ acqua: portata d'aria, all'esterno"	-	2860	m³/h
"Sound power level, indoors/ outdoors / Livello della potenza sonora, all'interno/all'esterno"	L_{WA}	41/62	dB	"For water-/brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger / Per le pompe di calore acqua/acqua e salamoia/acqua: flusso di salamoia o acqua nominale, scambiatore di calore all'esterno"	-	-	m³/h
Emissions of nitrogen oxides / Emissioni di ossidi di azoto	NO_X	-	-				
For heat pump combination heater: / Per gli apparecchi di riscaldamento misti a pompa di calore:							
Declared load profile / Profilo di carico dichiarato	-			Water heating energy efficiency / Efficienza energetica di riscaldamento dell'acqua	η_{wh}	-	-
Daily electricity consumption / Consumo quotidiano di energia elettrica	Q_{elec}	-	kWh	Daily fuel consumption / Consumo quotidiano di combustibile	Q_{fuel}	-	kWh
Contact details / Recapiti.	CLIVET SPA - VIA CAMP LONC, 25 - Z.I. VILLAPAIERA - 32032 FELTRE (BL) - ITALY						

"(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9. /
(*) Per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore, la potenza termica nominale Pnominale è pari al carico teorico per il riscaldamento Pdesignh e la potenza termica nominale di un riscaldatore supplementare Psup è pari alla capacità supplementare di riscaldamento sup(Tj). (**) Se Cdh non è determinato mediante misurazione, il coefficiente di degradazione è Cdh = 0,9."

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 3.1
Size / Grandezza	2		3.1
Medium-temperature application /Applicazione a media temperatura	3	°C	55
Low-temperature application /Applicazione a bassa temperatura	4	°C	35
Medium-temperature class / Classe a media temperatura	5		A++
Low-temperature class / Classe a bassa temperatura	6		A+++
P_{tn}	7	kW	6
$Q_{he_ambiente}$	8	kWh	3586
η_s	9	%	132
LwA_in	10	dB	41
FOM	11		NO
Precautions / Precauzioni	12	See installation and operating manual / Vedi manuale di uso e manutenzione	
P_{th_colder}	13	kW	6
P_{th_warmer}	14	kW	8
Q_{HE_colder}	15	kWh	5225
Q_{HE_warmer}	16	kWh	2506
η_{s_colder}	17	%	117
η_{s_warmer}	18	%	173
LwA_out	19	dB	62

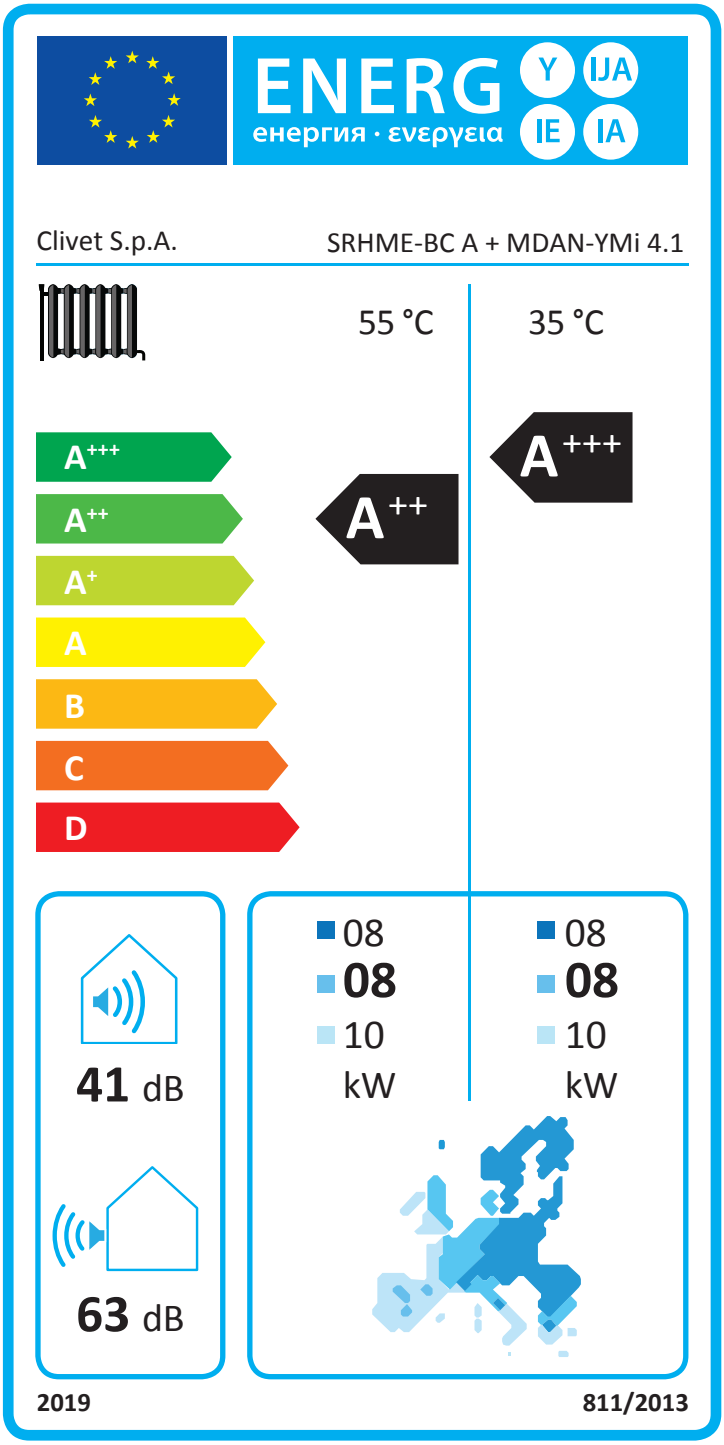
Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 3.1
Size / Grandezza	2	3.1
Device class	3	VIII
η_s	4	5

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	132
II	2		0
III	3		4.45
IV	4		1.74
V	5		15
VI	6		41

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 3.1
Size / Grandezza	2		3.1
Medium-temperature application /Applicazione a media temperatura	3	°C	
Low-temperature application /Applicazione a bassa temperatura	4	°C	
Medium-temperature class / Classe a media temperatura	5		Classe di efficienza energetica a media temperatura
Low-temperature class / Classe a bassa temperatura	6		Classe di efficienza energetica a bassa temperatura
P_{tn}	7	kW	Potenza termica nominale
$Q_{he_ambiente}$	8	kWh	Consumo annuo di energia
η_s	9	%	Efficienza energetica stagionale media
LwA_in	10	dB	Livello di potenza sonora all'interno
FOM	11		
Precautions / Precauzioni	12	Precauzioni da adottare in fase di montaggio, installazione o manutenzione	
P_{th_colder}	13	kW	Potenza termica nominale in condizioni più fredde
P_{th_warmer}	14	kW	Potenza termica nominale in condizioni più calde
Q_{HE_colder}	15	kWh	Consumo annuo di energia in condizioni più fredde
Q_{HE_warmer}	16	kWh	Consumo annuo di energia in condizioni più calde
η_{s_colder}	17	%	Efficienza energetica stagionale in condizioni più fredde
η_{s_warmer}	18	%	Efficienza energetica stagionale in condizioni più calde
LwA_out	19	dB	Livello di potenza sonora all'esterno

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 3.1
Size / Grandezza	2	3.1
Device class	3	Classe del dispositivo di controllo
η_s	4	Contributo del dispositivo all'efficienza stagionale

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	Efficienza energetica stagionale
II	2		Fattore di ponderazione della potenza termica
III	3		$294/(11 \cdot P_{nominale})$
IV	4		$115/(11 \cdot P_{nominale})$
V	5		$\eta_s - \eta_{s_colder}$
VI	6		$\eta_{s_warmer} - \eta_s$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SRHME-BC A + MDAN-YMi 4.1
55 °C
35 °C
A+++
A++
A+
A
B
C
D
A++
A+++
41 dB
63 dB
08
08
10
kW
08
08
10
kW
2019
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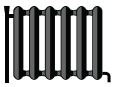
Clivet S.p.A.

SRHME-BC A + MDAN-YMi 4 .1



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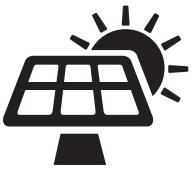
+  ☐

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2015

811/2013

Information requirements for heat pump space heaters and heat pump combination heaters.
Informazioni obbligatorie per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore

Model(s): / Modelli:	SRHME-BC A + MDAN-YMi 4.1
Air-to-water heat pump: / Pompa di calore aria/acqua:	YES
Water-to-water heat pump: / Pompa di calore acqua/acqua:	NO
Brine-to-water heat pump: / Pompa di calore salamoia/acqua:	NO
Low-temperature heat pump: / Pompa di calore a bassa temperatura:	NO
Equipped with a supplementary heater: / Con riscaldatore supplementare:	NO
Heat pump combination heater: / Apparecchio misto a pompa di calore:	NO

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.
I parametri sono dichiarati per l'applicazione a temperatura media, tranne per le pompe di calore a bassa temperatura Per le pompe di calore a bassa temperatura, i parametri sono dichiarati per l'applicazione a bassa temperatura.

Parameters shall be declared for average climate conditions. I parametri sono dichiarati per condizioni climatiche medie.

Item Elemento	Symbol Simbolo	Value Valore	Unit Unità	Item Elemento	Symbol Simbolo	Value Valore	Unit Unità
Rated heat output (*) / Potenza termica nominale (*)	$Prated$	8	kW	Seasonal space heating energy efficiency / Efficienza energetica stagionale del riscaldamento d'ambiente	η_s	133	-
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj Capacità di riscaldamento dichiarata a carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj Coefficiente di prestazione dichiarato o indice di energia primaria per carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj			
T_j = - 7°C	Pdh	6.70	kW	T_j = -7 °C	$COPd$	2.03	-
T_j = + 2°C	Pdh	4.34	kW	T_j = +2 °C	$COPd$	3.40	-
T_j = + 7°C	Pdh	2.77	kW	T_j = +7 °C	$COPd$	4.47	-
T_j = + 12°C	Pdh	1.27	kW	T_j = +12 °C	$COPd$	5.04	-
Tj = bivalent temperature / Temperatura bivalente	Pdh	6.70	kW	Tj = bivalent temperature / Temperatura bivalente	$COPd$	2.03	-
"Tj = operation limit temperature / temperatura limite di esercizio"	Pdh	6.29	kW	"Tj = operation limit temperature / temperatura limite di esercizio"	$COPd$	1.65	-
"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	Pdh	-	kW	"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	$COPd$	-	-
Bivalent temperature / Temperatura bivalente	T_{biv}	-7	°C	"For air-to-water heat pumps: Operation limit temperature / Per le pompe di calore aria/ acqua: temperatura limite di esercizio"	TOL	-10	°C
"Cycling interval capacity for heating / Ciclicità degli intervalli di capacità per il riscaldamento"	$Pcych$	-	kW	Cycling interval efficiency / Efficienza della ciclicità degli intervalli	$COPcyc$	-	-
Degradation co-efficient (**) / Coefficiente di degradazione (**)	Cdh	0.9	-	"Heating water operating limit temperature / Temperatura limite di esercizio di riscaldamento dell'acqua"	$WTOL$	60	°C

Power consumption in modes other than active mode / Consumo energetico in modi diversi dal modo attivo				Supplementary heater / Riscaldatore supplementare			
Off mode / Modo spento	P_{OFF}	0.015	kW	Rated heat output (*) / Potenza termica nominale (*)	$Psup$	-	kW
Thermostat-off mode / Modo termostato spento	P_{TO}	0.015	kW				
Standby mode / Modo stand-by	P_{SB}	0.015	kW	Type of energy input / Tipo di alimentazione energetica	-		
Crankcase heater mode / Modo riscaldamento del carter	P_{CK}	0.000	kW				
Other items / Altri elementi							
Capacity control / Controllo della capacità	VARIABILE			"For air-to-water heat pumps: Rated air flow rate, outdoors / Per le pompe di calore aria/ acqua: portata d'aria, all'esterno"	-	4750	m³/h
"Sound power level, indoors/ outdoors / Livello della potenza sonora, all'interno/all'esterno"	L_{WA}	41/63	dB	"For water-/brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger / Per le pompe di calore acqua/acqua e salamoia/acqua: flusso di salamoia o acqua nominale, scambiatore di calore all'esterno"	-	-	m³/h
Emissions of nitrogen oxides / Emissioni di ossidi di azoto	NO_X	-	-				
For heat pump combination heater: / Per gli apparecchi di riscaldamento misti a pompa di calore:							
Declared load profile / Profilo di carico dichiarato	-			Water heating energy efficiency / Efficienza energetica di riscaldamento dell'acqua	-	-	-
Daily electricity consumption / Consumo quotidiano di energia elettrica	Q_{elec}	-	kWh	Daily fuel consumption / Consumo quotidiano di combustibile	Q_{fuel}	-	kWh
Contact details / Recapiti.	CLIVET SPA - VIA CAMP LONC, 25 - Z.I. VILLAPAIERA - 32032 FELTRE (BL) - ITALY						

"(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9. /
(*) Per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore, la potenza termica nominale Pnominale è pari al carico teorico per il riscaldamento Pdesignh e la potenza termica nominale di un riscaldatore supplementare Psup è pari alla capacità supplementare di riscaldamento sup(Tj). (**) Se Cdh non è determinato mediante misurazione, il coefficiente di degradazione è Cdh = 0,9."

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 4.1
Size / Grandezza	2		4.1
Medium-temperature application /Applicazione a media temperatura	3	°C	55
Low-temperature application /Applicazione a bassa temperatura	4	°C	35
Medium-temperature class / Classe a media temperatura	5		A++
Low-temperature class / Classe a bassa temperatura	6		A+++
P_{tn}	7	kW	8
$Q_{he_ambiente}$	8	kWh	4605
η_s	9	%	133
LwA_in	10	dB	41
FOM	11		NO
Precautions / Precauzioni	12	See installation and operating manual / Vedi manuale di uso e manutenzione	
P_{th_colder}	13	kW	8
P_{th_warmer}	14	kW	10
Q_{HE_colder}	15	kWh	6571
Q_{HE_warmer}	16	kWh	3153
η_{s_colder}	17	%	115
η_{s_warmer}	18	%	170
LwA_out	19	dB	63

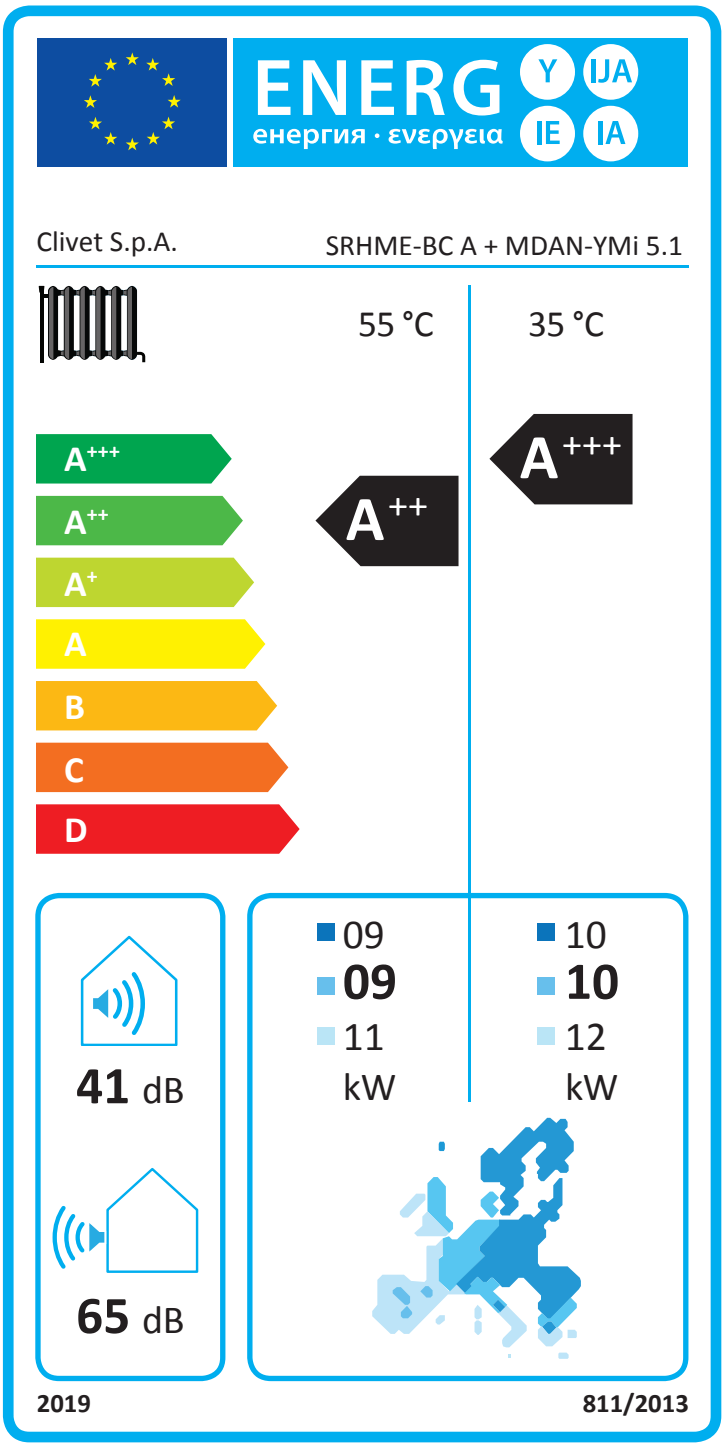
Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 4.1
Size / Grandezza	2	4.1
Device class	3	VIII
η_s	4	5

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	133
II	2		0
III	3		3.34
IV	4		1.31
V	5		18
VI	6		37

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 4.1
Size / Grandezza	2		4.1
Medium-temperature application /Applicazione a media temperatura	3	°C	
Low-temperature application /Applicazione a bassa temperatura	4	°C	
Medium-temperature class / Classe a media temperatura	5		Classe di efficienza energetica a media temperatura
Low-temperature class / Classe a bassa temperatura	6		Classe di efficienza energetica a bassa temperatura
P_{tn}	7	kW	Potenza termica nominale
$Q_{he_ambiente}$	8	kWh	Consumo annuo di energia
η_s	9	%	Efficienza energetica stagionale media
LwA_in	10	dB	Livello di potenza sonora all'interno
FOM	11		
Precautions / Precauzioni	12	Precauzioni da adottare in fase di montaggio, installazione o manutenzione	
P_{th_colder}	13	kW	Potenza termica nominale in condizioni più fredde
P_{th_warmer}	14	kW	Potenza termica nominale in condizioni più calde
Q_{HE_colder}	15	kWh	Consumo annuo di energia in condizioni più fredde
Q_{HE_warmer}	16	kWh	Consumo annuo di energia in condizioni più calde
η_{s_colder}	17	%	Efficienza energetica stagionale in condizioni più fredde
η_{s_warmer}	18	%	Efficienza energetica stagionale in condizioni più calde
LwA_out	19	dB	Livello di potenza sonora all'esterno

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 4.1
Size / Grandezza	2	4.1
Device class	3	Classe del dispositivo di controllo
η_s	4	Contributo del dispositivo all'efficienza stagionale

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	Efficienza energetica stagionale
II	2		Fattore di ponderazione della potenza termica
III	3		$294/(11 \cdot P_{nominale})$
IV	4		$115/(11 \cdot P_{nominale})$
V	5		$\eta_s - \eta_{s_colder}$
VI	6		$\eta_{s_warmer} - \eta_s$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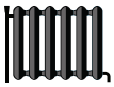
SRHME-BC A + MDAN-YMi 5 .1



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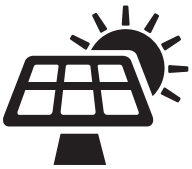
+  ☐

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2015

811/2013

Information requirements for heat pump space heaters and heat pump combination heaters.
Informazioni obbligatorie per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore

Model(s): / Modelli:	SRHME-BC A + MDAN-YMi 5.1
Air-to-water heat pump: / Pompa di calore aria/acqua:	YES
Water-to-water heat pump: / Pompa di calore acqua/acqua:	NO
Brine-to-water heat pump: / Pompa di calore salamoia/acqua:	NO
Low-temperature heat pump: / Pompa di calore a bassa temperatura:	NO
Equipped with a supplementary heater: / Con riscaldatore supplementare:	NO
Heat pump combination heater: / Apparecchio misto a pompa di calore:	NO

Parameters shall be declared for medium-temperature application, except for low-temperature heat pumps. For low-temperature heat pumps, parameters shall be declared for low-temperature application.
I parametri sono dichiarati per l'applicazione a temperatura media, tranne per le pompe di calore a bassa temperatura Per le pompe di calore a bassa temperatura, i parametri sono dichiarati per l'applicazione a bassa temperatura.

Parameters shall be declared for average climate conditions. I parametri sono dichiarati per condizioni climatiche medie.

Item Elemento	Symbol Simbolo	Value Valore	Unit Unità	Item Elemento	Symbol Simbolo	Value Valore	Unit Unità
Rated heat output (*) / Potenza termica nominale (*)	$Prated$	9	kW	Seasonal space heating energy efficiency / Efficienza energetica stagionale del riscaldamento d'ambiente	η_s	140	-
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj Capacità di riscaldamento dichiarata a carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj Coefficiente di prestazione dichiarato o indice di energia primaria per carico parziale, con temperatura interna pari a 20 °C e temperatura esterna Tj			
T_j = - 7°C	Pdh	7.52	kW	T_j = -7 °C	$COPd$	2.25	-
T_j = + 2°C	Pdh	4.91	kW	T_j = +2 °C	$COPd$	3.49	-
T_j = + 7°C	Pdh	3.13	kW	T_j = +7 °C	$COPd$	4.71	-
T_j = + 12°C	Pdh	1.34	kW	T_j = +12 °C	$COPd$	5.57	-
Tj = bivalent temperature / Temperatura bivalente	Pdh	7.52	kW	Tj = bivalent temperature / Temperatura bivalente	$COPd$	2.25	-
"Tj = operation limit temperature / temperatura limite di esercizio"	Pdh	6.29	kW	"Tj = operation limit temperature / temperatura limite di esercizio"	$COPd$	1.65	-
"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	Pdh	-	kW	"For air-to-water heat pumps: Tj = – 15 °C (if TOL < – 20 °C) / Per le pompa di calore aria/ acqua: T j = – 15 °C (se TOL < – 20 °C)"	$COPd$	-	-
Bivalent temperature / Temperatura bivalente	T_{biv}	-7	°C	"For air-to-water heat pumps: Operation limit temperature / Per le pompe di calore aria/ acqua: temperatura limite di esercizio"	TOL	-10	°C
"Cycling interval capacity for heating / Ciclicità degli intervalli di capacità per il riscaldamento"	$Pcych$	-	kW	Cycling interval efficiency / Efficienza della ciclicità degli intervalli	$COPcyc$	-	-
Degradation co-efficient (**) / Coefficiente di degradazione (**)	Cdh	0.9	-	"Heating water operating limit temperature / Temperatura limite di esercizio di riscaldamento dell'acqua"	$WTOL$	60	°C

Power consumption in modes other than active mode / Consumo energetico in modi diversi dal modo attivo				Supplementary heater / Riscaldatore supplementare			
Off mode / Modo spento	P_{OFF}	0.015	kW	Rated heat output (*) / Potenza termica nominale (*)	$Psup$	-	kW
Thermostat-off mode / Modo termostato spento	P_{TO}	0.015	kW				
Standby mode / Modo stand-by	P_{SB}	0.015	kW	Type of energy input / Tipo di alimentazione energetica	-		
Crankcase heater mode / Modo riscaldamento del carter	P_{CK}	0.000	kW				
Other items / Altri elementi							
Capacity control / Controllo della capacità	VARIABILE			"For air-to-water heat pumps: Rated air flow rate, outdoors / Per le pompe di calore aria/ acqua: portata d'aria, all'esterno"	-	4750	m³/h
"Sound power level, indoors/ outdoors / Livello della potenza sonora, all'interno/all'esterno"	L_{WA}	41/65	dB	"For water-/brine-to-water heat pumps: Rated brine or water flow rate, outdoor heat exchanger / Per le pompe di calore acqua/acqua e salamoia/acqua: flusso di salamoia o acqua nominale, scambiatore di calore all'esterno"	-	-	m³/h
Emissions of nitrogen oxides / Emissioni di ossidi di azoto	NO_X	-	-				
For heat pump combination heater: / Per gli apparecchi di riscaldamento misti a pompa di calore:							
Declared load profile / Profilo di carico dichiarato	-			Water heating energy efficiency / Efficienza energetica di riscaldamento dell'acqua	η_{wh}	-	-
Daily electricity consumption / Consumo quotidiano di energia elettrica	Q_{elec}	-	kWh	Daily fuel consumption / Consumo quotidiano di combustibile	Q_{fuel}	-	kWh
Contact details / Recapiti.	CLIVET SPA - VIA CAMP LONC, 25 - Z.I. VILLAPAIERA - 32032 FELTRE (BL) - ITALY						

"(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9. /
(*) Per gli apparecchi a pompa di calore per il riscaldamento d'ambiente e gli apparecchi di riscaldamento misti a pompa di calore, la potenza termica nominale Pnominale è pari al carico teorico per il riscaldamento Pdesignh e la potenza termica nominale di un riscaldatore supplementare Psup è pari alla capacità supplementare di riscaldamento sup(Tj). (**) Se Cdh non è determinato mediante misurazione, il coefficiente di degradazione è Cdh = 0,9."

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 5.1
Size / Grandezza	2		5.1
Medium-temperature application /Applicazione a media temperatura	3	°C	55
Low-temperature application /Applicazione a bassa temperatura	4	°C	35
Medium-temperature class / Classe a media temperatura	5		A++
Low-temperature class / Classe a bassa temperatura	6		A+++
P_{tn}	7	kW	9
$Q_{he_ambiente}$	8	kWh	4936
η_s	9	%	140
LwA_in	10	dB	41
FOM	11		NO
Precautions / Precauzioni	12	See installation and operating manual / Vedi manuale di uso e manutenzione	
P_{th_colder}	13	kW	9
P_{th_warmer}	14	kW	11
Q_{HE_colder}	15	kWh	6853
Q_{HE_warmer}	16	kWh	3627
η_{s_colder}	17	%	126
η_{s_warmer}	18	%	166
LwA_out	19	dB	65

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 5.1
Size / Grandezza	2	5.1
Device class	3	VIII
η_s	4	5

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	140
II	2		0
III	3		2.97
IV	4		1.16
V	5		14
VI	6		26

Product fiche: space heaters Scheda prodotto: apparecchi per riscaldamento d'ambiente			
SERIES / Serie			
Model / Modello	1		SRHME-BC A + MDAN-YMi 5.1
Size / Grandezza	2		5.1
Medium-temperature application /Applicazione a media temperatura	3	°C	
Low-temperature application /Applicazione a bassa temperatura	4	°C	
Medium-temperature class / Classe a media temperatura	5		Classe di efficienza energetica a media temperatura
Low-temperature class / Classe a bassa temperatura	6		Classe di efficienza energetica a bassa temperatura
P_{tn}	7	kW	Potenza termica nominale
$Q_{he_ambiente}$	8	kWh	Consumo annuo di energia
η_s	9	%	Efficienza energetica stagionale media
LwA_in	10	dB	Livello di potenza sonora all'interno
FOM	11		
Precautions / Precauzioni	12	Precauzioni da adottare in fase di montaggio, installazione o manutenzione	
P_{th_colder}	13	kW	Potenza termica nominale in condizioni più fredde
P_{th_warmer}	14	kW	Potenza termica nominale in condizioni più calde
Q_{HE_colder}	15	kWh	Consumo annuo di energia in condizioni più fredde
Q_{HE_warmer}	16	kWh	Consumo annuo di energia in condizioni più calde
η_{s_colder}	17	%	Efficienza energetica stagionale in condizioni più fredde
η_{s_warmer}	18	%	Efficienza energetica stagionale in condizioni più calde
LwA_out	19	dB	Livello di potenza sonora all'esterno

Product fiche: temperature control Scheda prodotto: dispositivi di controllo della temperatura		
SERIES / Serie		
Model / Modello	1	SRHME-BC A + MDAN-YMi 5.1
Size / Grandezza	2	5.1
Device class	3	Classe del dispositivo di controllo
η_s	4	Contributo del dispositivo all'efficienza stagionale

Product fiche: packages of space heaters, temperature control and solar device Scheda prodotto: insiemi di apparecchi per riscaldamento d'ambiente, dispositivi di controllo della temperature e dispositivi solari			
I	1	%	Efficienza energetica stagionale
II	2		Fattore di ponderazione della potenza termica
III	3		$294/(11 \cdot P_{nominale})$
IV	4		$115/(11 \cdot P_{nominale})$
V	5		$\eta_s - \eta_{s_colder}$
VI	6		$\eta_{s_warmer} - \eta_s$

DECLARATION OF CONFORMITY EU

DICHIARAZIONE DI CONFORMITÀ UE
KONFORMITÄTSERKLÄRUNG EU
DECLARATION DE CONFORMITE EU
DECLARACIÓN DE CONFORMIDAD EU

WE DECLARE UNDER OUR SOLE RESPONSIBILITY THAT THE MACHINE
DICHIARIAMO SOTTO LA NOSTRA SOLA RESPONSABILITÀ CHE LA MACCHINA
WIR ERKLÄREN EIGENVERANTWORTLICH, DASS DIE MASCHINE
NOUS DÉCLARONS SOUS NOTRE SEULE RESPONSABILITÉ QUE LA MACHINE
EL FABRICANTE DECLARA BAJO SU EXCLUSIVA RESPONSABILIDAD QUE LA MÁQUINA

CATEGORY	**WATER CHILLERS - Heat pump**
CATEGORIA	**REFRIGERATORI D'ACQUA - Pompa di calore**
KATEGORIE	**KALTWASSERSÄTZE - Wärmepumpe**
CATEGORIE	**RÉFRIGÉRATEURS D'EAU - Pompe à chaleur**
CATEGORIA	**ENFRIADORAS DE AGUA - Bomba de calor**

TYPE / TIPO / TYP / TYPE / TIPO

SRHME A - SRHME-BC - SRHME-IC

- **COMPLIES WITH THE FOLLOWING EEC DIRECTIVES, INCLUDING THE MOST RECENT AMENDMENTS, AND THE RELEVANT NATIONAL HARMONISATION LEGISLATION CURRENTLY IN FORCE:**
- RISULTA IN CONFORMITÀ CON QUANTO PREVISTO DALLE SEGUENTI DIRETTIVE CEE, COMPRESE LE ULTIME MODIFICHE, E CON LA RELATIVA LEGISLAZIONE NAZIONALE DI RECEPIMENTO:
- DEN IN DEN FOLGENDEN EWG-RICHTLINIEN VORGESEHENEN VORSCHRIFTEN, EINSCHLIEßLICH DER LETZTEN ÄNDERUNGEN, SOWIE DEN ANGEWANDTEN LANDESGESETZEN ENTSPRICHT:
- EST CONFORME AUX DIRECTIVES CEE SUIVANTES, Y COMPRIS LES DERNIÈRES MODIFICATIONS, ET À LA LÉGISLATION NATIONALE D'ACCUEIL CORRESPONDANTE:
- ES CONFORME A LAS SIGUIENTES DIRECTIVAS CEE, INCLUIDAS LAS ÚLTIMAS MODIFICACIONES, Y A LA RELATIVA LEGISLACIÓN NACIONAL DE RECEPCIÓN:

☒	**2014/35/EC**	**low voltage directive** direttiva bassa tensione Bestimmungen der Niederspannungsrichtlinie directive basse tension directiva de baja tensión
☒	**2014/30/UE**	**electromagnetic compatibility** compatibilità elettromagnetica Elektromagnetische Verträglichkeit compatibilité électromagnétique compatibilidad electromagnética
☒	**2009/125/CE**	**Ecodesign** /Progettazione ecocompatibile / Ecodesign / Éco-conception / Ecodiseño
☒	**2011/65/UE**	**RoHs**

-Unit manufactured and tested according to the followings Standards:	EN 55014-1:2017 EN 55014-2:2015 EN 61000-3-2:2014 EN 61000-3-12:2011 EN 61000-3-3:2013 EN 62238:2008
-Unità costruita e collaudata in conformità alle seguenti Normative:	EN 60335-2-40:2003+A11:2004+A12:2005+A1:2006+A2:2009+A13:2012
-Unité construite et testée en conformité avec les Réglementations suivantes	EN 60335-2-21:2003+A1:2005+A2:2008 EN 60335-1:2012+A11:2014+A13:2017
-Unidad construida y probada de acuerdo con las siguientes Normativas	EN 62321-1 :2013 EN 62321-2 :2014 EN 62321-3-1 :2014
-Gebautes und geprüftes Gerät nach folgenden Normen	EN 62321-4 :2014 EN 62321-5 :2014 EN 62321-6 :2015 EN 62321-7-1 :2015 EN 62321 :2009

-Responsible to constitute the technical file is the company n°.00708410253 and registered at the Chamber of Commerce of Belluno Italy
-Responsabile a costituire il fascicolo tecnico è la società n° 00708410253 registrata presso la Camera di Commercio di Belluno Italia
-Verantwortliche für die technischen Unterlagen zusammenstellen n°.00708410253 ist das Unternehmen bei der Handelskammer von Belluno Italien registriert
-Responsable pour compiler le dossier technique est la société n°00708410253 enregistrée à la Chambre de Commerce de Belluno en Italie
-Encargado de elaborar el expediente técnico es la empresa N ° 00708410253 registrada en la Cámara de Comercio de Belluno Italia

FELTRE, 31/07/2020

NAME / NOME / VORNAME / PRÉNOM / NOMBRE: STEFANO
SURNAME / COGNOME / ZUNAME / NOM / APELLIDOS: BELLÒ
COMPANY POSITION / POSIZIONE / BETRIEBSPOSITION / FONCTION / CARGO: LEGALE RAPPRESENTANTE

NOTE

NOTE

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